AN INITIAL STUDY ON THE EFFECTIVENESS OF LEARNING MANAGEMENT SYSTEM (LMS) AT REZZEN

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AN INITIAL STUDY ON THE EFFECTIVENESS OF LEARNING MANAGEMENT SYSTEM (LMS) AT REZZEN

A thesis submitted to the Faculty of Information Technology in partial fulfillment of the requirements for the degree Master of Science (Information Technology), Universiti Utara Malaysia.

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ABSTRAK

Tujuan penyelidikan ini adalah untuk mengkaji keberkesananan Sistem Pembelajaran Elektronik (SPE) di Rezzen yang digunakan dalam sistem penyampaian kepada pelajar diperingkat sarjana muda dan sarjana. Tujuan penyelidikan ini adalah untuk menentukan keberkesanan (SPE) dan mencadangkan satu penambahbaikan kepada system tersebut. Dalam penyelidikan ini juga , para pelajar yang menggunakan (SPE) telah diselidik dan keputusan menunjukan terdapat empat faktor penting mempengaruhi keberkesanan sistem tersebut. Faktornya ialah tindakbalas dan geraklaku pelajar itu sendiri, system dan teknologi, interaksi interaktif dan perlakuan pensyarah dalam menyampaikan system pembelajaran. Kesemua faktor tersebut telah dibincangkan secara terpeinci dan sejauh mana keberkesanan dan peranan sistem ini (SPE) dalam pembelajaran.

ABSTRACT

The purpose of this research is to study the effectiveness of Learning Management System (LMS) at Rezzen used for delivering undergraduate and postgraduate programs. The aims are to identify the effectiveness the LMS and to provide recommendations for the future improvement of the system. In this study, students using the LMS environment in various courses at Rezzen were surveyed and the results showed that there are four main factors that influence the effectiveness of the LMS. These factors are students' behavior and attitude, technology and system, interactive applications and characteristics of lecturers, and the paper discusses these factors in detail with an emphasis on the role of the LMS in learning.

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LIST OF ABBREVIATIONS

LMS	**Learning Management System**
UNIMAS	**University Malaysia Sarawak**
UKM	**Universiti Kebangsaan Malaysia**
UPM	**Universiti Putra Malaysia**
Rezzen	**Rezzen (M) Sdn. Bhd**
SPE	**Sistem Pembelajaran Electronik**

1.0 CHAPTER 1

1.1 INTRODUCTION

This chapter presents the main idea of the research, which is the process of examine the effectiveness of Learning Management System (LMS) introduced by Rezzen Management. In addition, this chapter also discusses problem statement, objectives, scope, and the significance of the study.

1.2 WHAT IS E-LEARNING

E-learning generally refers to the Internet technologies used to deliver a wide range of solutions that raise the instructional process (Poon, Low and Yong, 2004). Rosenberg (2001) believes that E-learning also combines online and knowledge management attributes. The e-learning environment can be viewed as an interactive network of systems, consisting a variety of functions to support a virtual classroom to enhance the quality of teaching and learning activities. Dewhurst *et al.*, (2000) and Tweddle *et al.,* (2000) in their studies' have shown that students are usually capable of using online learning material more effectively.

The contents of the thesis is for internal user only

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