

WAP BASED EMAIL MANAGEMENT APPLICATION

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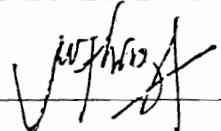
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ABSTRACT

WAP technology becomes the most appropriate and the useful tools to access the information about the different information and services anytime and anywhere. However this study identified the requirement model to manage the email by mobile device, which can be obtained easily way and flexibility to access and check the incoming emails by this service. This study introduces an application to manage the incoming emails for those who interested in using the mobile device. However, this service will help to reduce the time for the users to check their incoming emails, especially when they are away from their work or any place can not provide the Web services. For these reasons this study carry out the manage email by mobile to obtain the appropriate solution.

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CHAPTER ONE

INTRODUCTION

1.1	Introduction	1
1.1	Problem Statement.....	3
1.2	Research Question	4
1.3	Research Objective	5
1.4	Research Scope	5
1.5	Research Significance	5
1.6	Organization of the Study	6
1.7	Summary	7

CHAPTER TWO

LITERATURE REVIEW

2.1	Wireless and mobile technology.....	8
2.2.1	The objectives of the WAP Forum are.....	10
2.2.2	Wireless Application Environment (WAE).....	10
2.2.3	Wireless Session Protocol (WSP).....	11
2.2.4	Wireless Transaction Protocol (WTP).....	11
2.2.5	Wireless Transport Layer Security (WTLS).....	11
2.2.6	Wireless Datagram Protocol (WDP).....	12

2.2.7	Wireless Markup Language	12
2.3	Previous and related works.....	13
2.4	Summary.....	17

CHAPTER THREE

RESEARCH METHODOLOGY

3.1	Awareness of problem.....	19
3.2	Suggestion	19
3.3	Development	21
3.4	Evaluation	22
3.5	Conclusion	23

CHAPTER FOUR

ANALYSIS AND DESIGN

4.1	System Requirements	24
4.1.1	Functional Requirements.....	25
4.1.2	Non Functional Requirements	25
4.2	UML.....	27
4.2.1	Use Case	27
4.3	Use Case Specification	29

4.3.1	Use Case Specification for View Messages.....	29
4.3.2	Use Case Specification for Reject Messages.....	30
4.3.3	Use Case Specification for Accept Messages.....	31
4.4	Sequence and Collaboration Diagram.....	32
4.4.1	Sequence Diagram for View Message	32
4.4.2	Sequence Diagram for Accept Message	34
4.4.3	Sequence Diagram for Reject Messages.....	36
4.5	Class Diagram	38
4.6	SYSTEM DEVELOPMENT	38
4.6.1	Introduction to ASP.NET	38
4.6.2	Wireless Markup Language (WML)	39
4.6.3	System Development Screens	40
4.6.3.1	View Messages	40
4.6.3.2	Accept Messages	42
4.6.3.3	Reject Message	44
4.7	Use Test Case	46
4.8	System Evaluation	47
4.9	Conclusion	50

CHAPTER 5
DISCUSSION AND EVALUATION

5.1	System Evaluation.....	48
5.2	Conclusion	51

CHAPTER SIX

CONCLUSION

6.1	Recommendation.....	53
6.2	Future Work.....	54
6.3	Conclusion.....	55
7	Reference.....	56

LIST OF FIGURE

Figure 2.1: Wireless and mobile technology	9
Figure 3.1: Research Design Methodology (Vaishnavi and Kuechler, 2004)	18
Figure 3.2: The Prototyping Processes Adapted from (Laudon & Laudon 2000).....	21
Figure 4.1: Use Case Diagram for Manage the email by mobile.....	28
Figure 4.2: Sequence Diagram for View Message	32
Figure 4.3: Collaboration Diagram for View Message	33
Figure 4.4: Sequence Diagram for Accept Message.....	34
Figure 4.5: Collaboration Diagram for Accept Messages.....	35
Figure 4.6: Sequence Diagram for Reject Messages.....	36
Figure 4.7: Collaboration Diagram for Reject Messages.....	37
Figure 4.8: Class Diagram.....	38
Figure 4.9: View Messages.....	41
Figure 4.10: Accept Messages.....	42
Figure 4.11: Read the message or back to inbox.....	44
Figure 4.12: Reject Message.....	45
Figure 4.13: Back to Inbox.....	45
Figure 5.1: Histogram for ease use	50

LIST OF TABLE

Table 3.1: Time Schedule.....	23
Table 4.1: Use Case Specification for View Messages.....	29
Table 4.2: Use Case Specification for Reject Messages.....	30
Table 4.3: Use Case Specification for Accept Messages.....	31
Table 4.4: use test case for view messages.....	46
Table 4.5: use test case for accept messages.....	46
Table 4.6: use test case for reject messages	47
Table 5.1: Questionnaire Criteria.....	49
Table 5.2: Descriptive Statistics.....	50

CHAPTER ONE

INTRODUCTION

1.1 Introduction

E-mail is an efficient and timely communication tool used to carry out departmental activities and to conduct business within the Government, with business partners and with citizens. E-mail has become an important component of any office automation system. It expedites exchange of information, speeds up the decision making process and reduces paperwork, resulting in increased productivity, reduced costs and better delivery of services and programmes.

Email is one of the best things about the internet. It allows one to keep in touch with family and friends all over the world and find out about online support a group, email is a powerful tool but also one that can be abused very easily (Childs, 2007).

E-mail has become the means of choice for much of the world's correspondence. These benefits become problems when the volume of use becomes very large. Workers feel overwhelmed by the sheer quantity of messages and are less productive as a result. The

The contents of
the thesis is for
internal user
only

6.3 Conclusion

This chapter discussed on user acceptance, usability results and system limitations. At the end of the chapter proposed recommendation to support efficiency, effectiveness and satisfaction system to Manage email by mobile.

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