Distributed Network Analysis Using NetFlow at Kolej Kediaman Tan Sri Aishah Ghani, UniMAP Perlis.

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A Thesis submitted to the College of Arts and Sciences in full fulfillment of the Requirements for the degree of Master of Science (Information Technology)

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ABSTRAK

Capaian Internet adalah merupakan satu keperluan bagi sesebuah universiti. Capaian Internet diperlukan oleh pensyarah, penyelidik dan juga pelajar bagi mendapatkan maklumat yang terdapat laman web. Walaupun kemudahan capaian Internet boleh diakses bagi tujuan akademik, ianya juga boleh digunakan bagi tujuan lain. Penyelidikan ini menggunakan teknologi Cisco NetFlow yang telah digunapakai oleh kebanyakan pembekal perkhidmatan Internet bagi mengesan aktiviti penggunaan internet di Kolej Kediaman Tan Sri Aisahah Ghani, UniMAP. Diharapkan dengan kebolehan ini, pentadbir rangkaian mampu memantau secara keseluruhan penggunaan Internet serta mengesan dan menyelesaikan masalah capaian Internet dengan lebih efektif.

ABSTRACT

Internet connectivity is a must at any university. The need for internet is for lecturer, research and student to access information that are widely available on the web. While the internet can be accessed for academic purpose, the internet also can be use for other purposes. This study employs a Cisco NetFlow technology that is widely deployed by Internet Service Provider (ISP) to detect the activities in Kolej Kediaman Tan Sri Aishah Ghani, UniMAP. Hopefully, the identification of types of network services would facilitate network administrators to oversee network usage as well as detect and resolve abnormal and malicious activities occurring in the network

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LIST OF ABBREVIATIONS

DHCP Dynamic Host Configuration Protocol

DNS Domain Name Server

HTTP Hyper Text Transfer Protocol

HTTPS Hyper Text Transfer Protocol over Secure Socket Layer

IOS Internetwork Operating System

ISP Internet Service Provider

KKG Kolej Kediaman Tan Sri Aishah Ghani

SNMP Simple Network Monitoring Protocol

URL Uniform Resource Locator

CHAPTER 1

INTRODUCTION

1.1 Introduction

This chapter explains the main parts of this study which are the background of the study; the objective of the study and also the purpose that justify the study is also discussed. In this section states the problem statement that needs to be investigated analyzed in this study. The purpose of the study conducted and the scope area also discussed in this chapter.

1.2 Background of study

Internet connectivity is now a compulsory in a university. Students, lecturers and researcher need the internet to obtain, share and disseminate information. Universiti Malaysia Perlis is the 17th IPTA in Malaysia and as universities that have distributed campuses it is a need to have internet connection to link up the campuses in order to provide a normal campus environment.

Universiti Malaysia Perlis have about 14 branch campus; all of these campuses are connected through Telekom Malaysia leased line ranging from 2 Mbps to 8 Mbps. All of the campuses have internet connection to facilitate communication and collaboration.

Students now are able to access the library without being physically there. Online services such as IEEE Explore, SpringerLink, ACM Digital Library, ScienceDirect, EBSCOhost and others online services are available to the students in UniMAP and

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