

Performance of Isolated Digit Speech Recognition in Crowded Environment

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By

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ABSTRAK

Sistem pengecaman ucapan ialah sistem yang mengesah apa yang dikatakan oleh seseorang. Objektifnya adalah mengestrak, mengkategorikan dan mengenalpasti maklumat yang terkandung di dalam ucapan tersebut. Salah satu masalah terbesar di dalam domain pengecaman ucapan adalah gangguan oleh persekitaran yang hingar. Gangguan ini mengurangkan tahap kebolehpercayaan dan ketepatan sistem tersebut. Objektif kajian ini ialah untuk mengenalpasti kekuatan dan kelemahan setiap ucapan digit (dari sifar ke sembilan) di dalam persekitaran orang ramai yang hingar berdasarkan pengukuran pretasi prototaip pengecaman ucapan *Vector Quantization* (VQSR). Prototaip VQSR menggunakan dua ukuran jarak: ukuran jarak *Euclidean* dan ukuran jarak *city block*. Ucapan digit hingar, yang dicipta dengan menggabungkan ucapan digit dari pangkalan data TIDigit dengan bunyi hingar kafeteria dari pangkalan data CLSU, digunakan untuk melatih dan menguji prototaip ini. Prototaip ini juga diuji menggunakan data yang diambil di cafeteria and dipenuhi orang ramai dan hingar. Keputusan dari fasa latihan dan pengujian direkod dan dibandingkan menggunakan satu set analisis pengukuran prestasi. Set ini mengandungi analisis *Sensitivity*, *Specificity*, *Total Accuracy*, *False Acceptance Rate*, *False Rejection Rate* dan *Half Total Error Rate*. Berdasarkan kepada penilaian yang dibuat, ucapan digit yang mempunyai ketahanan dan kebolehpercayaan yang tinggi terhadap bunyi hingar dapat dikenalpasti dan diaplikasikan untuk kegunaan sistem pengecaman ucapan. Akhir sekali, model yang dihasilkan dan cara penilaian prestasi bunyi digit ini boleh digunakan di lain-lain domain yang berkaitan dengan penggunaan ucapan.

ABSTRACT

Speech recognition is a process that recognizes what the speaker says. Its objective is to extract, characterize and recognize the information in the speech signal conveying what the speaker says. One of major problems in speech recognition domain is disturbance caused by background noise. This disturbance can decrease the effectiveness and reliability of the system and its accuracy. This research objective is to measure the performance of isolated digit speech recognition in crowded environment. VQSR prototype uses two kinds of distance measure: Euclidean distance and city block distance. Noisy digit speech, which is constructed from TIDigit speech database and cafeteria noise from CLSU database, is used to train and test the prototype. The prototype is also tested using real data that been recorded in a crowded and noisy cafeteria. Results of training and testing phases are recorded and compared between these two distance measures using a set of performance measurement analysis. This set includes Sensitivity, Specificity, Total Accuracy, False Acceptance Rate, False Rejection Rate and Half Total Error Rate analysis. Based on the performance measurement, a robust and reliable digit speech can be used by user that has high possibility of success and low probability in making errors. Finally, the proposed model and guideline in evaluating the digit speech performance can be use in other speech domain.

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List of Abbreviations

Acc	-	Total Accuracy
ANN	-	Artificial Neural Network
ASR	-	Automatic Speech Recognition
ATM	-	Auto teller Machine
CPS	-	Consumer Perception Survey
DFT	-	Discrete Fourier Transform
DTW	-	Dynamic Time Warping
FAR	-	False Acceptance Rate
FFT	-	Fast Fourier Transform
FN	-	False Negative
FP	-	False Positive
FRR	-	False Rejection Rate
HMM	-	Hidden Markov Model
HTER	-	Half Total Error Rate
LBGVQ	-	Linde, Buzo and Gray – Vector Quantization
LPC	-	Linear Predictive Coding
LPCC	-	Linear Prediction Cepstral Coefficients
MFCC	-	Mel-frequency Cepstrum Coefficients
PIN	-	Personal Identification Number
PLP	-	Perceptual Linear Predictive
Sen	-	Sensitivity
Spec	-	Specificity
TN	-	True Negative
TP	-	True Positive
UUM	-	Universiti Utara Malaysia
VQ	-	Vector Quantization
VQSR	-	Vector Quantization Speech Recognition

CHAPTER 1

INTRODUCTION

Speech recognition technology have been a very popular technology that been applied into human daily life activities. From telephone network services (Zissman, 1996) to medical applications (Grasso, 2003), speech recognition was applied to ease up and simplified various works. These achievements were due to improved speech technology, falling costs of speech hardware and the changing customer perceptions which turned speech recognition technology no longer a dependant on large-scale deployments but a cost saving. In order to gain a good ROI (return on investment), a Consumer Perception Survey has been done by Fluency Voice experts (2007) revealed that almost three-quarters (74 percent) of the survey respondents reported that they had used speech technology in the past. Over half (58 percent) have used a speech system recently, and almost all (88 percent) of those reported that they found it easy-to-use. For the trials themselves, the vast majority of users were able to successfully complete all the transaction using speech recognition system.

Meanwhile, around a half (58 percent) of respondents endorse using speech as an alternative to the internet for making purchases. Confirming that the use of this technology is on the increase, a two-thirds (66 percent) of respondents prefer to use speech technology over the internet if a better purchasing deal is in the offering. In the

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