# KEY DETERMINANT FACTORS TOWARDS K-ECONOMY IN KEDAH

A Thesis submitted to the Faculty of Information Technology in partial fulfillment of the requirement for the degree Master of Science (Information Technology), Universiti Utara Malaysia

# By KASMAWATI BINTI MAT JAPAR

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## **ABSTRAK**

Pengetahuan dan kemahiran merupakan aset terbesar untuk membentuk kekayaan di dalam era informasi. Oleh itu, peralihan ekonomi berasaskan pengeluaran ke arah ekonomi berasaskan pengetahuan adalah satu kemestian di mana ia menjanjikan nilai ditambah yang tinggi untuk sesebuah negara. Malaysia kini, adalah sebuah negara yang sedang mengalami perubahan ke arah ekenomi baru ini. Oleh itu, usaha Negeri Kedah dilihat sebagai salah satu penyumbang terbesar dalam merealisasikan Wawasan 2020. Dengan ini, Kedah telah merancang masa depan yang gemilang menerusi wawasan Kedah Maju 2010.

Konsep k-ekonomi telah dinyatakan sebagai salah satu elemen penting dalam teras strategik pembangunan yang mana ia dikenalpasti sebagai pemacu pencapaian matlamat Kedah. Walaubagaimanapun, konsep ekonomi baru ini masih lagi di peringkat awal dalam usaha pembangunannya. Oleh itu, kajian ini dilakukan untuk mengkaji perkembangan semasa perjalanan strategi-strategi pembangunan dalam Kedah Maju 2010. Berdasarkan beberapa kekangan penyelidikan, kajian ini hanya dapat mengenalpasti beberapa inisiatif dalam pembentukan ekonomi baru ini. Inisiatif ini menyediakan strategi-strategi dan pelan tindakan yang merangkumi pembangunan pekerja yang berpengetahuan, rangkaian, e-kerajaan, e-ekonomi, dan keseimbangan digital.

# **ABSTRACT**

Knowledge and people skills accounts as the biggest assets to create wealth in this Information Age. Therefore, there is a crucial need to leapfrog from p-economy to k-economy as it promises high value added of production. As of Malaysia is at the critical moment and turning point of transition towards a k-economy country, Kedah seems to be one of the contributor to realize the Vision 2020. Therefore, Kedah initiated Kedah Maju 2010 vision.

The concept of k-economy is stated as one of elements in Kedah core development strategies. However, the concept is still at defining stage in its development efforts. Therefore, this work reveals to study the current progress of Kedah Maju 2010 and thus, several initiatives are recommended due to its need to incorporate knowledge and to be competitive globally. The initiative maps strategies and action plans for leading Kedah in this new economy. It covers five thrust areas such as knowledge worker development, connectivity, electronic governance, electronic economy, and digital equity. In this regards, the initiative is then will be a reference to facilitate the state to venture in the k-economy.

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# a full-fledged intelligent state

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# LIST OF ABBREVIATIONS

k-economy Knowledge-based economy

NITC National IT Council

ICT Information and Communication Technology

p-economy Production-based economy

NITA National IT Agenda

GDP Gross Domestic Product
UUM Universiti Utara Malaysia

ISP Information Strategic Planning

SKDC State K-Based Economy Development Committee

KMS Knowledge Management System

OEDC Organisation for Economic Cooperation and

Development

ISIS Institute of Strategic and International Studies

SI1 Strategic Initiative One

e-book Electronic book

USM Universiti Sains Malaysia

WITS Worker's ICT Training Scheme

PSMB Pembangunan Sumber Manusia Berhad

HRDF Human Resource Development Fund

NKDC National K-Based Economy Development Council

CDBC Central Business Data Corporation

EPU Economic Plan Unit

e-Government Electronic Government

GOE Generic Office Environment

HRMIS Human Resource Management Information System

e-Services Electronic Delivery Services of Driver and Vehicle

Registration

EG – AG Electronic Government – Accountant General

MIU Mobile Internet Unit

IER Institute for Educational Research

ESF European Social Fund

UPEN Unit Perancang Ekonomi Negeri Kedah

PTMK Pusat Teknologi Maklumat Kedah

IHL Institute of Higher LearningADTEC Pusat Latihan Tinggi KedahIKM Institut Kemahiran MARA

KISMEC Kedah Industrial Skills and Management Centre

MSI Malaysian Spanish Institute

MARA Majlis Amanah Rakyat
LAN Local Area Network

WAN Wide Area Network

IPVPN Internet Protocol Virtual Private Network

RMK9 Ninth Malaysia Plan

SMI Small and Medium Industries

SMASY Smart Masyarakat Project

PID Pusat Internet Desa

### CHAPTER 1

### INTRODUCTION

### 1.1 Introduction

Nowadays, knowledge is becoming more and more prominent to the society as well as to the world. Knowledge is identified as a main contributor to find solutions for every complicated problem that human faces, and thus, it enables technological innovations and creative exploitation of new markets as well as the development of new product and services (Cheng, 2001). Thus, the concept of a knowledge-based economy (k-economy) has spread out rapidly to almost all economic activities in the world. According to Amat Taap (2001), the concept of a k-economy develops gradually around knowledge and information as the important contributors to the economic growth and development.

The need to shift from p-economy to k-economy is crucial in this era of technology. Seethraman, Hadi Helmi, and Saravanan (2002) cited Drucker as

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