

# **MOBILE WEB-BASED ONLINE MONETARY TRANSFER MODEL**

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**UNIVERSITI UTARA MALAYSIA  
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## **MOBILE WEB-BASED ONLINE MONETARY TRANSFER MODEL**

**A thesis submitted to the Faculty of Information Technology  
in partial fulfillment of the requirements for  
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**By**

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## **ABSTRACT**

The bank institutions are now offer mobile banking to persuade their customers to perform online banking anywhere and anytime however the bank services are not permit customers to perform third party funds transfer between banks. This project has aim to propose model for Mobile Monetary Transfer System (MMTS), which use as a model to develop a MMTS prototype. With the MMTS prototype, user can transfer money from his bank's account to another bank's account. The MMTS prototype was evaluated the usability by using semi-structured interviewing techniques. In the finding founds that all respondents was accepted MMTS prototype to perform third party funds transfer.

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## TABLE OF CONTENTS

PERMISSION TO USE .....	i
ABSTRACT .....	ii
ACKNOWLEDGEMENTS.....	iii
TABLE OF CONTENTS.....	iv
LIST OF FIGURES.....	vi
LIST OF TABLES.....	vii
LIST OF ABBREVIATIONS.....	viii
CHAPTER 1 BACKGROUND OF THE STUDY.....	1
1.1    Introduction .....	1
1.2    Problem Statement .....	3
1.3    Project Objective .....	4
1.4    Significance of the Research .....	5
1.5    Scope of the Research.....	5
1.6    Report Structure.....	6
CHAPTER 2 LITERATURE REVIEW .....	7
2.1    Introduction .....	7
2.2    Mobile Devices .....	7
2.2.1    Physical of Mobile Devices.....	8
2.3    Type of Mobile Application .....	10
2.4    Mobile Monetary Transfer .....	11
2.4.1    Mobile Financial Services.....	12
2.4.2    Mobile Banking Institutions.....	20
2.4.3    Process of Funds Transfer .....	31
2.5    Summary .....	32

<b>CHAPTER 3 RESEARCH METHODOLOGY .....</b>	<b>34</b>
3.1 <b>Introduction .....</b>	<b>34</b>
3.2 <b>Design Research Methodology .....</b>	<b>34</b>
3.3 <b>Awareness of Problem Phase.....</b>	<b>35</b>
3.4 <b>Suggestion Phase.....</b>	<b>36</b>
3.5 <b>Development Phase.....</b>	<b>51</b>
3.5.1 <b>Database Development.....</b>	<b>53</b>
3.5.2 <b>User Interface Design.....</b>	<b>66</b>
3.6 <b>Evaluation Phase .....</b>	<b>67</b>
3.7 <b>Conclusion Phase.....</b>	<b>69</b>
3.8 <b>Summary .....</b>	<b>69</b>
<b>CHAPTER 4 RESULTS AND FINDINGS .....</b>	<b>71</b>
4.1 <b>Introduction .....</b>	<b>71</b>
4.2 <b>The Evaluation Phase.....</b>	<b>71</b>
4.4 <b>A Proposed Model of the Mobile Monetary Transfer System .....</b>	<b>77</b>
4.5 <b>Summary .....</b>	<b>79</b>
<b>CHAPTER 5 DISCUSSION AND CONCLUSION .....</b>	<b>81</b>
5.1 <b>Introduction .....</b>	<b>81</b>
5.2 <b>Discussion on Conclusion Phase.....</b>	<b>81</b>
5.3 <b>Problems and Limitations .....</b>	<b>82</b>
5.4 <b>The Recommendations for Future Research .....</b>	<b>83</b>
<b>REFERENCES .....</b>	<b>84</b>
<b>APPENDIX A .....</b>	<b>88</b>

## LIST OF FIGURES

<b>Figure 2.1: Process of Funds Transfer .....</b>	<b>32</b>
<b>Figure 3.1: Design Research Methodology.....</b>	<b>36</b>
<b>Figure 3.2: Use Case Diagram for Mobile Monetary Transfer System .....</b>	<b>39</b>
<b>Figure 3.3: Sequence Diagram for Sign In.....</b>	<b>40</b>
<b>Figure 3.4 (a): Sequence Diagram for Register New User.....</b>	<b>42</b>
<b>Figure 3.4 (b): Sequence Diagram for Register New User .....</b>	<b>43</b>
<b>Figure 3.5 (a): Sequence Diagram for Sending Money.....</b>	<b>44</b>
<b>Figure 3.5 (b): Sequence Diagram for Sending Money.....</b>	<b>45</b>
<b>Figure 3.6: Activity Diagram for Register New User .....</b>	<b>48</b>
<b>Figure 3.7: Activity Diagram for Sending Money .....</b>	<b>49</b>
<b>Figure 3.8: Activity Diagram for Sign In .....</b>	<b>50</b>
<b>Figure 3.9: Class Diagram for Mobile Monetary Transfer System.....</b>	<b>52</b>
<b>Figure 3.10: An executable Web page process; Conallen (2002) .....</b>	<b>53</b>
<b>Figure 3.7 (a, b): The User Interface of Mobile Monetary Funds Transfer .....</b>	<b>68</b>
<b>Figure 3.7 (c, d): The User Interface of Mobile Monetary Funds Transfer .....</b>	<b>68</b>
<b>Figure 4.1: The Result of the Prototype Evaluating .....</b>	<b>75</b>
<b>Figure 4.2 (a, b): The Prototype Features with Respondents' Suggestion.....</b>	<b>77</b>
<b>Figure 4.2 (c, d): The Prototype Features with Respondents' Suggestion .....</b>	<b>78</b>
<b>Figure 4.3: Proposed Model Architecture of Mobile Monetary Transfer System.....</b>	<b>79</b>

## LIST OF TABLES

<b>Table 3.1 (a): The Entity Types of the Mobile Monetary Transfer System.....</b>	<b>54</b>
<b>Table 3.1 (b): The Entity Types of the Mobile Monetary Transfer System.....</b>	<b>55</b>
<b>Table 3.2: The Relationship Type of Mobile Monetary Transfer System .....</b>	<b>56</b>
<b>Table 3.3 (a): The Associate Attributes of Mobile Monetary Transfer System .....</b>	<b>57</b>
<b>Table 3.3 (b): The Associate Attributes of Mobile Monetary Transfer System .....</b>	<b>58</b>
<b>Table 3.3 (c): The Associate Attributes of Mobile Monetary Transfer System.....</b>	<b>59</b>
<b>Table 3.3 (d): The Associate Attributes of Mobile Monetary Transfer System .....</b>	<b>60</b>
<b>Table 3.4: The Candidate Key of Mobile Monetary Transfer System .....</b>	<b>61</b>
<b>Table 3.5 (a): Derive Relations of Mobile Monetary Transfer System .....</b>	<b>61</b>
<b>Table 3.5 (b): Derive Relations of Mobile Monetary Transfer System .....</b>	<b>62</b>
<b>Table 3.5 (c): Derive Relations of Mobile Monetary Transfer System.....</b>	<b>63</b>
<b>Table 3.6 (a): The Global Logical Data Model of Mobile Monetary Transfer System.....</b>	<b>64</b>
<b>Table 3.6 (b): The Global Logical Data Model of Mobile Monetary Transfer System.....</b>	<b>65</b>
<b>Table 3.6 (c): The Global Logical Data Model of Mobile Monetary Transfer System.....</b>	<b>66</b>
<b>Table 4.1 (a): The Evaluating Question and the Summative Answers.....</b>	<b>72</b>
<b>Table 4.1 (b): The Evaluating Question and the Summative Answers.....</b>	<b>73</b>
<b>Table 4.1 (c): The Evaluating Question and the Summative Answers.....</b>	<b>74</b>

## LIST OF ABBREVIATIONS

<b>ATM</b>	- Automatic Teller Machine
<b>BCB</b>	- Bumiputra-Commerce Bank
<b>cHTML</b>	- compact Hypertext Markup Language
<b>E-Banking</b>	- Electronic Banking
<b>E-commerce</b>	- Electronic Commerce
<b>E-mail</b>	- Electronic mail
<b>E-Mail</b>	- Electronic Mail
<b>E-Wallets</b>	- Electronic Wallets
<b>GPRS</b>	- General Packet Radio Service
<b>HDM</b>	- Handheld Device Markup Language
<b>HTML</b>	- Hypertext Markup Language
<b>ISO</b>	- International Standards Organization
<b>IT</b>	- Information Technology
<b>M-Banking</b>	- Mobile Banking
<b>M-commerce</b>	- Mobile Commerce
<b>MMTS</b>	- Mobile Monetary Transfer System
<b>M-Wallets</b>	- Mobile Wallets
<b>OBMB</b>	- OCBC Bank Malaysia Berhad
<b>PC</b>	- Personal Computer
<b>PDA</b>	- Personal Digital Assistant
<b>PHP</b>	- PHP Hypertext Preprocessor
<b>PIN</b>	- Personal Identification Number
<b>Pocket IE</b>	- Pocket Internet Explorer
<b>SIM</b>	- Subscriber Identity Module
<b>SMS</b>	- Short Message Service
<b>UML</b>	- Unified Modelling Language
<b>UMTS</b>	- Universal Mobile Telephony Service
<b>UOB</b>	- United Oversea Bank
<b>VML</b>	- Voice Markup Language

<b>WAP</b>	- Wireless Application Protocol
<b>WLAN</b>	- Wireless Local Area Network
<b>WML</b>	- Wireless Markup Language
<b>XHTML</b>	- eXtensible Hypertext Markup Language

# **CHAPTER 1**

## **BACKGROUND OF THE STUDY**

### **1.1 Introduction**

The growth of the Internet and network communication has changed the way of people life and lives (Deitel, Deitel, & Kate, 2001). The Web technologies are the technologies available with a variety of content and application platforms that use pass Web browsers when connect to the Internet. Electronic mail (E-mail) is one of web application types that have the capability of quick and easy communication via Internet. E-mail facilitates communication among hundreds of millions of people worldwide. Another popular web application service is Internet banking which make available, electronic payment. Kerem (2003) studied Internet banking in Estonia and found that, since it was made available in 1996, until 2002 the Internet has become the main transactions channel of the usage dynamics in a variety of different transaction methods. Other transaction methods are at the office, ATM, direct order, standing order, phone, and PC Bank. And 57% of Internet accessing is using Internet banking.

The contents of  
the thesis is for  
internal user  
only

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