

**VIRTUAL PRIVATE NETWORK:
ARCHITECTURE AND IMPLEMENTATIONS**

A thesis submitted to the graduate school in partial
fulfillment of the requirements for the degree
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by
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ABSTRAK

Revolusi ekonomi berdasarkan rangkaian telah mengubahkan cara manusia menjalankan aktiviti-aktiviti pembiagaan. Di dalam hal ini, keperluan-keperluan komunikasi terkini diperlukan untuk menjadikan pembiagaan lebih berdaya saing. Sebagai contoh, sesetengah staf kini mungkin bekerja di dalam bangunan yang berlainan atau malahan negeri yang berlainan dengan pengurus mereka. Jadi satu jaringan meliputi kawasan luas diperlukan bagi memudahkan kedua-dua pihak pengurus dan staf-staf tersebut untuk berkomunikasi walaupun pada jarak yang berjauhan. Contoh seterusnya, menjalankan kerjasama atau perkongsian pintar di antara syarikat-syarikat adalah merupakan satu strategi perniagaan yang sangat penting, terutamanya dalam menghadapi tekanan saingan pembiagaan. Oleh yang demikian, satu rangkaian komunikasi yang selamat diperlukan bagi menghubungkan syarikat-syarikat yang terlibat di dalam proses kerjasama atau perkongsian pintar pembiagaan itu. Salah satu penyelesaian untuk Rangkaian Kawasan Luas (WAN) yang digunakan bagi memenuhi keperluan-keperluan komunikasi yang kompleks tertera di atas, dikenali sebagai **Virtual Private Network** (VPN). VPN adalah satu teknologi terkini yang menggunakan Internet sebagai tulang belakang rangkaian yang **utama**.

Secara amnya, VPN telah dikatakan lebih fleksibel, **efektif**, dan **efisien** dalam menjanakan pembiagaan berbanding dengan teknologi-teknologi WAN yang lain. Terdapat dua fungsi utama yang membuatkan VPN menjadi salah satu penyelesaian alternatif WAN pada masa kini: Penekanan *privacy* di dalam melakukan pertukaran data yang sensitif melalui cara yang lebih murah berbanding dengan penyelesaian-penyelesaian WAN tradisional, dan juga perlindungan keselamatan yang sangat baik terhadap **aset-aset maklumat** yang dihantar melalui infrastruktur Internet.

Adalah menjadi satu kebaikan untuk memahami teknologi VPN secara *terperinci* sebelum ia digunakan. Di dalam projek ini, terdapat kajian mengenai VPN dari segi latarbelakang pembangunan, konfigurasi, jenis-jenis aplikasi, ciri-ciri penyelesaian (keselamatan), kerangka rekabentuk, kebaikan dan keburukan jika dibandingkan dengan teknologi-teknologi saingan, *Quality of Service* (QoS) dan *Service Level of Agreements* (SLAs), langkah-langkah berguna untuk membina infrastruktur VPN, dan penggunaan VPN di dunia nyata. Diharapkan, laporan projek ini dapat menjadi sebagai satu rujukan atau petunjuk yang berguna terutamanya kepada mereka yang berminat di dalam merekabentuk, membangun, dan mengimplementasikan teknologi VPN.

Pada kenyataannya, VPN adalah merupakan satu teknologi baru dan boleh diperkemaskan lagi. Terdapat beberapa kelemahan di dalam senibinanya dan ciri-ciri penyelesaiannya, di mana ia perlu dikembangkan lagi. Projek ini memfokuskan teknologi VPN berbanding dengan teknologi-teknologi saingannya di dalam menyediakan penyelesaian terbaik di dalam rangkaian *Enterprise* sesebuah organisasi.

ABSTRACT

The revolution of the networked-centric economy has transformed the way of people carrying out business activities. In this case, the business needs new kind of communication requirements in order to be more competitive. For instance, some corporate staffs are no longer work in the same building or even in the same country with their managers. Therefore a wide area link is needed to communicate with these staffs working in the remote branches or in the fields. Another example, alliances and partnerships among enterprises have become as crucial strategies that need to be regulated by many industries to cater the pressures from business competitors. Therefore, a secure communication solution is needed to link all the joined enterprises. One of the latest emerged Wide Area Network (WAN) solutions used to fulfill all the complex communication requirements is **known** as **Virtual Private Network** (VPN), which use the Internet as the main backbone.

In general, VPN has been claimed to be more flexible, effective and efficient compared to other WAN technologies. Two essential functions that make VPN as one of the best alternative WAN solutions currently: Privacy for interchange of sensitive data in a cheaper way compared to traditional WAN solutions, and Remarkable security protection of information assets transmitted over the Internet infrastructure.

It is good to understand the VPN technology in details before starting to implement it. In this thesis, there will be a study on VPN in terms of its progression backgrounds? configurations, application types, solution (security) features, design framework, pros and cons with respect to other competitor technologies, Quality of Service (QoS) and Service Level Agreements (SLAs), useful lo-point plan infrastructure building, real world implementation. Hopefully this thesis can be as a useful reference or guidance for those who are really interested in designing, developing, and implementing the VPN technology.

In reality. VPN is an immature and upgradable technology. There are certain loopholes in its architectures and solution features that can be enhanced. This project will focus on VPN's technology compared to other WAN solutions in providing the best solution for the organization's enterprise network.

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Yours sincerely,

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TABLE OF CONTENTS

	Page:
PERMISSION TO USE.....	i
ABSTRAK (BAHASA MALAYSIA).....	ii
ABSTRACT (ENGLISH LANGUAGE).....	iv
ACKNOWLEDGEMENT.....	v
TABLE OF CONTENTS.....	vi
LIST OF TABLES.....	x
LIST OF FIGURES.....	xi

CHAPTER 1: INTRODUCTION

1.1 Today's Corporate Requirements for High-Performance and Secure WAN Solution.....	1
1.2 Problem Statements.....	2
1.3 Objectives of Project.....	3
1.4 Scopes and Limitations of Project.....	3
1.5 Significance of Project.....	4
1.6 Methodology.....	4

CHAPTER 2: INTRODUCING VPN

2.1 Definition of VPN.....	8
2.2 Overview of VPN.....	9
2.3 Histories and Timeline (Evolution) of VPN.....	11
2.3.1 Introduction of the Internet.....	11
2.3.2 Timeline (Evolution) of VPN.....	12
2.3.3 The First Remote Access VPN.....	14
2.3.4 The First Tunnel Protocol.....	15
2.3.5 The Emergence of Layer-2 Forwarding (L2F).....	15
2.3.6 The Emergence of Point-to-Point Tunneling Protocol (PPTP).....	16
2.3.7 The Emergence of Layer-2 Tunneling Protocol (L2TP)....	16
2.3.8 The Emergence of Internet Protocol Security (IPSec)....	17
2.4 Market Trends of VPN.....	17
2.5 Key Players of VPN.....	21
2.5.1 Cisco Systems.....	21
2.5.2 Nortel Networks.....	23
2.5.3 IBM Networking Divisions.....	24
2.5.4 Microsoft Corporation.....	24
2.5.5 Enterasys Incorporated.....	24
2.5.6 Nokia Incorporated.....	25
2.6 Environment Suitable for VPN.....	27

TABLE OF CONTENTS

	Page:
CHAPTER 3: CONFIGURATION OF VPN	
3.1 Untrusted Private Network.....	28
3.2 Trusted Private Network.....	29
3.3 Corporate-to-the Internet.....	30
3.4 De-Militarized Zone (DMZ).....	31
3.5 Behind an Existing Firewall.....	32
3.6 Additional Firewall and Tunnel Functionality.....	33
3.7 Adding a VPN Gateway to an Existing Firewall Infrastructure.....	33
3.8 Internal Applications.....	34
CHAPTER 4: APPLICATIONS OF VPN	
4.1 Extranet Application.....	36
4.2 Remote Access Application.....	37
4.3 Intranet (Site-to-Site) Application.....	38
4.4 Enterprise Application (E-VPN).....	39
4.5 Firewall Application.....	41
4.6 Internal Application.....	41
CHAPTER 5: CORE COMPONENTS FOR A ROBUST IMPLEMENTATION OF VPN	
5.1 Attributes to Ensure Robust IP-VPN Service Provisioning and Operations.....	42
CHAPTER 6: SOLUTION FEATURES OF VPN	
6.1 Internet-Firewall.....	44
6.2 Encryption/Decryption.....	50
6.3 Authentications and Access Protocol.....	57
6.4 Encapsulation and Tunneling Protocols.....	59
6.4.1 Internet Protocol Security protocol (IPSec).....	60
6.4.2 Point-to-Point Tunneling Protocol (PPTP).....	66
6.4.3 Layer-2 Tunneling Protocol (L2TP).....	69
6.4.4 Layer-2 Forwarding protocol (L2F).....	73
6.4.5 Generic Routing Encapsulation protocol (GRE).....	77
CHAPTER 7: A REFERENCE OF FRAMEWORK DESIGN FOR VPN	
7.1 Design Methodology.....	79
7.2 Scenario Scope.....	80

TABLE OF CONTENTS

	Page:
7.3 Conceptual Design.....	80
7.3.1 Global Conceptual Design.....	80
7.3.2 Local Conceptual Design.....	80
7.4 Logical Design.....	81
7.4.1 Local Logical Remote Access VPN Design.....	81
7.4.2 Local Logical Intranet and Local Logical Extranet Design.....	82
7.4.3 Global Logical Design.....	83
7.5 Physical Design.....	84
7.5.1 Software-Based VPN.....	85
7.5.2 Hardware-Based VPN.....	88
7.5.3 Carrier-Based (Service Provider) VPN.....	88

CHAPTER 8: COMPARISON BETWEEN COMPETITOR TECHNOLOGIES AND VPN

8.1 VPN versus Frame Relay.....	89
8.2 VPN versus Dedicated Point-to-Point (Leased Line).....	92
8.3 VPN versus X.25.....	95
8.4 VPN versus ISDN.....	100
8.5 VPN versus DSL.....	104

CHAPTER 9: QUALITY OF SERVICE (QoS) & SERVICE LEVEL AGREEMENT (SLA) FOR VPN

9.1 Introducing QoS.....	109
9.2 Packet Classification.....	110
9.3 Bandwidth Management.....	111
9.4 Traffic Shaping.....	113
9.5 Congestion Avoidance.....	113
9.6 Enhanced Traffic Management.....	115
9.5 SLA Checklists and Future Perspective.....	116

CHAPTER 10: A TEN-POINT PLAN FOR BUILDING A VPN

10.1 Assess Your Connectivity Requirements.....	118
10.2 Implement or Update the Corporate Security Policy.....	118
10.3 Determine a Backup Plan.....	119
10.4 Determine the Best Product or Service Solution.....	120
10.5 Test Proposed Solution.....	120
10.6 Size the System.....	120
10.7 Pick the Location for the VPN Equipment.....	121
10.8 Reconfigure Other Network Devices.....	121
10.9 Install and Configure the VPN.....	121

TABLE OF CONTENTS

	Page:
10.10 Monitor and Manage the VPN.....	122
CHAPTER 11: CASE STUDY	
11.1 VPN Solutions Implemented in the Real World.....	123
11.2 VPN Implementation in the Black & Veatch Corporation.....	123
11.3 VPN Implementation in the Forum Corporation.....	125
11.4 VPN Proposed for UUM Main Campus and Branch Campuses Nationwide.....	127
11.5 The Design of the Proposed VPN for UUM.....	127
11.6 The Configuration of the Proposed VPN for UUM.....	135
11.7 Alternative Hardware and Software Components for the Proposed VPN.....	137
11.8 Method Used for the Proposed VPN Connectivity.....	138
CHAPTER 12: CONCLUSIONS	139
CHAPTER 13: REFERENCES	144

LIST OF TABLES

Table:	Description:	Page:
Table 1	VPN Market Phases and Characteristics.....	14
Table 2	Leased Line and Internet-Based VPN Operating Cost Comparison.....	94

LIST OF FIGURES

Figure:	Description:	Page:
Figure 1.1	Diagram of Methodology Relationships.....	5
Figure 2.1	Virtual Private Network.....	8
Figure 2.2	Overall Structure of a Secure VPN.....	10
Figure 2.3	Tunneling Process.....	11
Figure 2.4	Internet-Based VPN.....	12
Figure 2.5	Current Market Profile of VPN.....	19
Figure 2.6	Type and Protocol of VPN in Market.....	20
Figure 2.7	Nokia IP Network Application Platform.....	26
Figure 3.1	LAN-to-LAN Connection for an Untrusted Private Networks.....	29
Figure 3.2	LAN-to-LAN Connection for a Trusted Private Networks.....	30
Figure 3.3	VPN Client vs. the Internet User.....	31
Figure 3.4	Secure Corporate Network and DMZ.....	32
Figure 3.5	VPN Gateway and Existing Third-Party Firewall.....	32
Figure 3.6	VPN Gateway and 3 rd Party Firewall with Network Paths.....	33
Figure 3.7	VPN Gateway Added to an Existing Firewall Infrastructure.....	34
Figure 3.8	VPN Gateway Added to Create a Secure LAN within a Company.	35
Figure 4.1	Extranet VPN.....	36
Figure 4.2	Remote Access VPN.....	37
Figure 4.3	Intranet VPN.....	38
Figure 4.4	Enterprise VPN (E-VPN).....	40
Figure 4.5	Cisco's 5-Point E-VPN Strategy.....	40
Figure 6.1	Screening Router Forming a Security Perimeter.....	46
Figure 6.2	Circuit-Level Gateway Operation.....	47
Figure 6.3	Application-Level Gateway Operation.....	48
Figure 6.4	Cisco Secure PIX Firewall in a Network.....	49
Figure 6.5	Plaintext versus Ciphertext.....	50
Figure 6.6	The Caesar Cipher.....	51
Figure 6.7	Key for Vigene're Cipher.....	52
Figure 6.8	Transposition Cipher's Two Dimensional Array.....	53
Figure 6.9	An IPSec Scenario.....	61
Figure 6.10	An IPSec AH.....	62
Figure 6.11	An IPSec ESP Format.....	63
Figure 6.12	Transport Mode vs. Tunnel Mode Encryption.....	65
Figure 6.13	Typical L2TP Network Topology.....	70
Figure 6.14	L2TP Structure.....	71
Figure 6.15	Tunneling PPP during the L2TP Session.....	72
Figure 6.16	Generic Internet with the PSTN and ISDN Accesses.....	73
Figure 6.17	Logging on to Access VPNs.....	74
Figure 6.18	Protocol Negotiation Events between Access VPN Devices.....	75
Figure 6.19	L2F Tunnel Authentication Process.....	76

LIST OF FIGURES

Figure:	Description:	Page:
Figure 6.20	Three-Way CHAP Authentication Process.....	76
Figure 6.21	GRE Tunnel Architecture for E-VPN.....	78
Figure 7.1	Local Logical Remote Access VPN Design.....	82
Figure 7.2	Local Logical Intranet and Local Logical Extranet VPN Design... ..	82
Figure 7.3	Global Logical Design.....	84
Figure 8.1	Frame Relay Components.....	90
Figure 8.2	Dedicated Point-to-Point (Leased Line) Connection Between Sites.....	92
Figure 8.3	The X.25 Model.....	96
Figure 8.4	The X.25 Frame Formats.....	97
Figure 8.5	Analog vs. ISDN Connections.....	100
Figure 8.6	ISDN BRI Service Configuration.....	101
Figure 8.7	ISDN PRI Service Configuration.....	102
Figure 8.8	ADSL Network Structure.....	105
Figure 9.1	Packet Classification at Network Ingress.....	111
Figure 9.2	ToS Field in the IP Packet Header.....	112
Figure 9.3	Weighted Fair Queuing.....	113
Figure 9.4	Generic Traffic Shaping.....	113
Figure 9.5	Weighted Random Early Detection (WRED).....	114
Figure 9.6	Global TCP Synchronization.....	114
Figure 9.7	MPLS Operations.....	115
Figure 11.1	ISLAN Design.....	130
Figure 11.2	UUM Main Campus Proposed VPN Configuration.....	135
Figure 11.3	UUM Branch Campus Proposed VPN Configuration.....	136

CHAPTER 1

Introduction

1.1 Today's Corporate Requirements for High-Performance and Secure Wide Area Network (WAN) Solutions

The emergence of digital communication systems particularly computer networks has changed significantly the way people practice businesses during this information age. Formerly, computer networks were considered merely a convenient method of sharing resources or sending simple messages [38]. Today, computer networks have become a key component of a corporation's strategic assets, and a driving force in transformation of Information Technology (IT) from a back-office tool to a marketplace weapon, where there should be a continuous evaluation of information network's ability to fully support corporate goals and missions [38].

Two important things have to be emphasized simultaneously by businesses in evaluating information network's ability. Firstly, the network should have the capability to support a broader variety of communications among a wider range of sites. This is due to current employees extensive demand to access the resources of their corporate intranets as they take to the road, telecommute, or dial in from customer sites. Furthermore, business partners, outside consultants and vendors sometimes are required to join together in the extranets to share or exchange business information so that a joint project can successfully be done for long-term strategic benefits [40].

Secondly, the infrastructure of the networks should be designed, built and managed at a low cost. In this case, the characteristics demanded by current business environment in the development of "virtual offices" and "virtual project teams" are more typically found in public, rather than private data networks [38]. Thus, it is no doubt to say that the exponential growth of the Internet and the emergence of Web-based intranets have encouraged corporations to evaluate the low cost, ubiquitous and highly scalable Internet as a potential replacement for private networks as the primary medium for corporate data communications [38].

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CHAPTER 13

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