THE INFLUENCE OF KNOWLEDGE AND SKILLS OF EMPLOYEES TOWARD HUMAN RESOURCE INFORMATION SYSTEM PERFORMANCE IN TRANSPORTATION FIRM: A CASE STUDY OF ARAMEX COMPANY OF EGYPT

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The Influence of Knowledge and Skills of Employees Toward Human Resource Information System Performance In Transportation Firm: A Case Study of Aramex Company of Egypt

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ABSTRACT

This study was to find out whether there is a relationship between knowledge, skill and Human Resource Information System (HRIS) Performance. This study examined the relationship between performances of HRIS in Aramex Company of Egypt.

This study is designed to provide the benefit for practitioners, especially for employees and management position in Aramex Company. The study found that there are positive relationship between knowledge, skill and HRIS performance in Aramex Company.

Keywords: Knowledge, Skill, Human Resources Information System, Performance
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TABLE OF CONTENTS

Cover i
Declaration ii
Permission to use iii
Abstract iv
Acknowledgement v
Table of Content vi
List of Table viii
List of Figure ix

CHAPTER 1: INTRODUCTION

1.1 Introduction 1
1.2 Background of the Study 2
1.3 Problem Statement 4
1.4 Research Questions 5
1.5 Research Objectives 5
1.6 Significance of the Study 6
1.7 Conclusion 6

CHAPTER 2: LITERATURE REVIEW

2.1 Human Resource Information System 7
2.2 Knowledge 18
2.3 Skills 20
2.4 Relationship between Knowledge, Skills and HRIS Performance 23
2.5 Research Framework 25
2.6 Hypothesis 26
2.7 Conclusions 26

CHAPTER 3: RESEARCH METHODOLOGY

3.1 Introduction 27
3.2 Research Design 27
3.3 Measurement of Variables 28
3.4 Population and Sample 28
3.5 Sampling Mechanism 28
3.6 Data Collection Technique 30
3.7 Data Analysis Techniques 30
CHAPTER 4: RESEARCH FINDINGS

4.1 Introduction
4.2 Profiles of Respondents
4.3 Results of Hypothesis Testing
4.3.1 Relationship among Variables
4.4 Results of Regression Test
4.4.1 Regression between Knowledge and HRIS Performance
4.4.2 Regression between Skill and HRIS Performance
4.4.3 Regression between IV's (Knowledge and Skill) and HRIS Performance
4.5 Summary

CHAPTER 5: CONCLUSIONS AND RECOMMENDATIONS

5.1 Discussions
5.2 Contributions of the Study
5.2.1 Contribution to Theoretical Development of HR
5.2.2 Contribution to the Practical Level
5.3 Suggestions for Future Research
5.4 Conclusions

REFERENCES
LIST OF TABLES

Table 3.1 Sampling Mechanism .................................................. 29
Table 3.2 Response Rate of Sampling ......................................... 29
Table 3.3 Reliability of Knowledge Variable ............................... 31
Table 3.4 Item-Total Statistics .................................................... 32
Table 3.5 Reliability of Skill Variable .......................................... 32
Table 3.6 Item-Total Statistics .................................................... 33
Table 3.7 Reliability Statistics .................................................... 33
Table 3.8 Item-Total Statistics .................................................... 34
Table 4.1 Profiles of Respondents .............................................. 36
Table 4.2 Correlations between Variables ................................... 38
Table 4.3 Regression between Knowledge and HRIS Performance .... 39
Table 4.4 Regression between Skill and HRIS Performance ............ 40
Table 4.5 Multiple Regressions between all IV's (Knowledge and Skill) and HRIS Performance .......................... 41
LIST OF FIGURES

Figure 2.1 Research Framework

25
CHAPTER 1
INTRODUCTION

1.1 Introduction

Information system is defined as one that collects, processes, stores, analyzes, and disseminates information for a specific purpose (Turban et. al., 2006). Information systems connect an entire organization. This is why O’Brien (2004), defined information system as any organized combination of people, hardware, software, communications networks, and data resources that collect, transforms, and disseminates information in an organization. Information system stresses that data must be processed in some way to produce information, information is more than raw data (Lucas, 2000).

Laudon & Laudon (2000), stated that information system contain information about significant people, places, and things within the organization or in the environment surrounding it. Information that they meant is the data that have been shaped into a form that is meaningful and useful to human being. Data are streams of raw facts representing events occurring in organizations or the physical environment before they have been organized and arranged into a form that people can understand and use (Laudon & Laudon, 2000). So information system includes a communication process that is transmitted either through human or technology devices.
The contents of the thesis is for internal user only
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