

**ONLINE HOMESTAY RESERVATION SYSTEM
(OHR)**

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ABSTRACT

Aims of this project are to study the needs of *Homestay* and to develop a prototype model for *Homestay* reservation process. This prototype will help the reservation process for the customer and also for the coordinator of the *Homestay*. By developing this project, it will help the coordinator to accelerate their business information properly either directly or indirectly. The development of this project also brings a big impact to the *Homestay* industries, where they can start promote their *Homestay* in an interactive ways. In addition the Object-Oriented System Analysis and Design are use as a methodology to develop the prototype. It is important to follow the step of the methodology to ensure the process of developing the prototype went smooth and the objectives of this project are achieved.

Keyword: Homestay, Reservation, Prototype Model

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CHAPTER 1

INTRODUCTION

This chapter are use to provide the description on the Online Homestay Reservation System. It contains the background of the *Homestay* in Malaysia and also the reservation process involved in the *Homestay* programme. This chapter is also important to define the problem statement of the *Homestay* program, the objectives also the scope of this project.

1.1 BACKGROUND STUDY

The term *Homestay* brings different meaning in different countries. As for Australia, the term "*Homestay*" is referring to a farmhouse accommodation while in United Kingdom it is associated with learning English language. As stated in the *Merriam Webster Dictionary (2007)* "*Homestay*" is defined as "a period during which a visitor in a foreign country lives with a local family". So the term *homestay* can be concluded as a "*situation where people will live with other people to learn and to understand their culture and way of life*".

"*Homestay*" is one of the products that have been introduced by the Ministry of Tourism for the tourism industries in Malaysia. It is a combination of tourism and recreation programme which has potential to support the development of the rural areas in Malaysia, other than that it also contributes to a very sustainable environment of Malaysia tourism industry. The most important component which differentiates Malaysia "*Homestay*" program with other countries is the element of staying with adopted family or normally is the host family or the owner of the house

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