DESIGN OF TENDER MANAGEMENT SYSTEM

DIMA FARHAN ALRWASHDEH

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DESIGN OF TENDER MANAGEMENT SYSTEM

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By
DIMA FARHAN ALRWASHDEH

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Dean of Awang Had Salleh Graduate School
College of Arts and Sciences
Universiti Utara Malaysia
06010 UUM Sintok
Kedah Darul Aman
Malaysia
ABSTRACT

One of the E-government initiatives is the development of the government-to-business (G2B) system, which is an agenda sets to promote a higher service quality between government entities and the business sector. In Jordan, the vision of E-government would be an essential and active participant in the social development and economic with ICT to enable easy access to government services and information. The tender process in Jordan will be assessing based on the capital of the enterprises in order to be tender. However, the main user is the problem of corruption in the selection of tender. This proposal is to develop tender management system for public sector in Jordan, as well as to reduce corruption. The prototype will develop by using C# language, and the research design adopted the general methodology. The evaluation was based on usability testing with the System Usability Scale (SUS) proposed by Brooke. The prototype was assessed by a sample consists of thirty eight respondents. The results have been positive; when the respondents should that they are able to use the system.
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CHAPTER ONE
INTRODUCTION

1.1 Background

E-government has become a natural extension and a reality of the technological revolution that has accompanied the knowledge society. The E-government added new concepts in the science of public administration such as: citizen participation in the evaluation of government performance, accountability, transparency, and changed the political practices that transitioned to E-governance and e-democracy. E-government, which means "Government initiatives helping local authorities provide planning services online and accessible via the internet and email, for example, the Planning Portal website" (Mohammad, Almarabeh & Ali, 2009), depends on diverse expectations exist within its strategies, like restructuring administrations, achieving financial benefits/cost, remedy for previous policy failures, or a delivering services to citizens.

Furthermore, the purpose of E-government program is improving the government performance, to become a new kind of performance of governmental transactions, through raising the performance level of services for investors and beneficiaries from all segments of society accurately, efficiently, and easily
The contents of the thesis is for internal user only
References


