

**DEVELOPMENT OF SCHOOL BASED ASSESSMENT
MANAGEMENT SYSTEM FOR ICT SUBJECT (SBAMS4ICT)**

MOHD FAZUDLI BIN SAAD

MASTER OF SCIENCE (INFORMATION TECHNOLOGY)

UNIVERSITI UTARA MALAYSIA

2012

Development of School Based Assessment Management System for ICT Subject (SBAMS4ICT)

A project submitted to Dean of Research and Postgraduate Studies Office in partial
fulfillment of the requirement for the degree
Master of Science (Information Technology)
Universiti Utara Malaysia

By
Mohd Fazudli bin Saad

GET PINK FORM FROM MADAM LATIFAH

PERMISSION TO USE

In presenting this project in partial fulfillment of the requirements for a postgraduate degree from Universiti Utara Malaysia, I agree that the University Library may make it freely available for inspection. I further agree that permission for copying of this project in any manner, in whole or in part, for scholarly purpose may be granted by my supervisor(s) or, in their absence by the Dean of Postgraduate and Research. It is understood that any copying or publication or use of this project or parts thereof for financial gain shall not be allowed without my written permission. It is also understood that due recognition shall be given to me and to Universiti Utara Malaysia for any scholarly use which may be made of any material from my project.

Requests for permission to copy or to make other use of materials in this project, in whole or in part should be addressed to:

Dean of Research and Postgraduate Studies
College of Arts and Sciences
Universiti Utara Malaysia
06010 UUM Sintok
Kedah Darul Aman
Malaysia

ABSTRAK

Subjek *Information and Communication Technology* (ICT) telah diperkenalkan oleh Bahagian Pembangunan Kurikulum (BPK) pada 2006. Subjek ini ditawarkan sebagai subjek elektif kepada calon yang akan menduduki peperiksaan Sijil Pelajaran Malaysia (SPM). Lembaga Peperiksaan Malaysia (LPM) merekabentuk instrumen pentaksiran berdasarkan sukatan pelajaran yang dihasilkan oleh BPK. Pembangunan instrumen pentaksiran ini adalah berdasarkan jadual piawaian spesifikasi bagi menjamin kualiti dan standard, begitu juga kesahan dan kebolehpercayaan bagi skor ujian yang diberikan. Walaubagaimanapun, pengurusan rekod pentaksiran oleh pentaksir di peringkat sekolah adalah masih menggunakan kaedah manual. Pentaksir perlu mengisi data yang sama dalam borang-borang yang berlainan. Rekod-rekod tersebut perlu diletakkan di dalam 'fail cincin' (portfolio pelajar), dan ditempatkan di lokasi yang berkunci dan selamat. Apabila diperlukan, guru (pentaksir), pentadbir sekolah atau pelajar (calon) perlu mendapatkan portfolio tersebut terlebih dahulu sebelum sebarang rujukan boleh dilakukan. Pendekatan ini sememangnya meningkatkan bebanan kerja pentaksir, kemungkinan kesilapan dalam merekod data, memakan masa, rekod yang tidak dikemaskini, serta beberapa kelemahan lain lagi. Atas dasar ini, projek ini dicadangkan dan prototaip bagi Sistem Pengurusan Pentaksiran Berasaskan Sekolah Bagi Subjek *ICT* telah dibangunkan. Keperluan sistem telah dikenalpasti dan pembangunan prototaip menggunakan Metodologi Pembangunan Sistem Agile. Fungsi prototaip telah diuji dengan menggunakan kaedah skrip ujian. Penilaian sistem dilaksanakan dengan menggunakan instrumen PUEU bagi mendapatkan tanggapan pengguna bagi aspek kepentingan sistem dan aspek mudah untuk digunakan. Sistem ini membolehkan pentaksir menguruskan rekod pentaksiran dengan lebih mudah berbanding pendekatan secara manual. Pentadbir sekolah mampu memantau prestasi pelaksanaan pentaksiran. Manakala pelajar pula akan dimaklumkan status terkini prestasi pentaksiran mereka melalui email yang telah didaftarkan.

ABSTRACT

Information and Communication Technology (ICT) has been introduced by Curriculum Development Division (CDD) as a subject in 2006. This subject is offered as an elective subject to candidates who are taking the Sijil Pelajaran Malaysia (SPM) examination. The Malaysia Examinations Syndicate (MSE) designed the assessment instruments based on the syllabus released by the CDD. The development of these assessment instruments is based on the standard table of specification to maintain the quality and standard, as well as the validity and the reliability of these test scores. Anyhow, the management of the assessment records by assessor on ground is still on manual effort. Assessor need fill in same data into different forms. Records need to be bind in a ring file (student's portfolio), and placed in the locked and secured place. Whenever needed, teacher (assessor), school admin or students (candidates) need to get the portfolio first and then do a reference. Increase assessors' workload, tendency to writing error, time consuming, not updated records, a few to mention the weakness of this approach. For that regard this project is proposed and the prototype of School Based Assessment Management System for ICT Subject has been developed. The requirements needed have been identified and the prototype development has employed Agile System Development Methodology. The functionalities of the prototype have been tested by using a Test Script method. System evaluation has utilized Perceived Usefulness and Perceived Ease-of-Use instruments. The system prototype has enable assessors to manage assessment records easily compared to manual approach. School admins would have capability to monitor the assessment progress. Students will have a copy of their progress notified through email.

ACKNOWLEDGEMENT

“In the Name of Allah the Most Gracious and Most Merciful”

Thanks to Allah for the strength and blessing me a good health in completing this project paper.

My thanks go to my supervisor, Mr. Abd. Hadi bin Abd Razak for valuable inputs, able guidance, encouragement, whole-hearted cooperation and constructive criticism throughout the project.

Special thanks to my wife Nazla binti Halim for the inspirational love, and supports. My son, Iman Nur Hakim bin Mohd Fazudli, my daughter, Irdina Nur Hafiya binti Mohd Fazudli, for cheering up every single moment in my life. My mother Fatimah binti Ahmad, for the full encouragement and pray. My in-law Halim bin Bakar and Norinah binti Othman for their kindness and pray as well. My siblings, for their love. My friends and who involved in this project.

“All praise due to Allah”

TABLE OF CONTENTS

PERMISSION TO USE	I
ABSTRAK	II
ABSTRACT	III
ACKNOWLEDGEMENT	IV
LIST OF TABLES	VIII
LIST OF FIGURES	IX
LIST OF APPENDICES	XI
CHAPTER 1 : INTRODUCTION	
1.1 Background	1
1.2 Problem Statement	3
1.3 Research Questions	5
1.4 Research Objectives	6
1.5 Scope	8
1.5.1 Research Scope	9
1.5.2 System Scope	10
1.6 Significance of The Project	11
CHAPTER 2 : LITERATURE REVIEW	
2.1 Introduction	12
2.2 Agile Methodology	12
2.3 Selected Features Prototype	14
2.4 Coursework Assessment for ICT	15
2.5 Management Information System	16
2.6 Record Management	18
2.7 Human-Computer Interaction	18
2.8 Similar System	19
2.8.1 SAPS (Sistem Analisis Peperiksaan Sekolah)	19
2.8.2 SGM (Standard Guru Malaysia)	20
2.8.3 SPLG (Sistem Pegurusan Latihan Guru)	20
2.9 Conclusion	21

CHAPTER 3 : METHODOLOGY

3.1	Introduction	22
3.2	Phases	24
3.2.1	Phase 1: Planning	24
3.2.1.1	Problem Identification	24
3.2.1.1.1	Interviewing	24
3.2.1.1.2	Document Review	25
3.2.1.2	Propose Solution	25
3.2.1.2.1	Interviewing	26
3.2.1.2.2	Literature Review	26
3.2.2	Phase 2: Application Development	27
3.2.2.1	Analysis	27
3.2.2.2	Design	28
3.2.2.3	Testing	28
3.2.3	Phase 3: Evaluation	29

CHAPTER 4 : APPLICATION PROTOTYPE DEVELOPMENT AND FINDINGS

4.1	Introduction	30
4.2	Analysis	32
4.2.1	Interviewing	32
4.2.2	Literature Review	34
4.2.3	Document Review	35
4.2.4	Findings on Analysis Sub-Phase	35
4.3	Design	40
4.3.1	Interface Design	41
4.3.2	Database Design	44
4.3.3	System Prototype	46
4.3.3.1	Anonymous' Default Page	46
4.3.3.2	Users' Default Page	48
4.3.3.3	School Admin's Pages	50
4.3.3.4	Assessor's Pages	51
4.3.3.5	Administrator's Pages	57
4.4	Testing	66

4.4.1	Test Script	67
4.5	Evaluation	67
CHAPTER 5 : CONCLUSION		
5.1	Introduction	73
5.2	Conclusion	73
5.3	Contribution of The Study	75
5.3.1	To System Developers	75
5.3.2	To Ministry of Education	75
5.4	Problems and Limitations	76
5.5	Recommendations	76
REFERENCES		78
APPENDICES		81

LIST OF TABLES

Table 1.1:	Research Questions	5
Table 4.1:	Part of Functional Requirements	36
Table 4.2:	Menu Allocation for Users' Roles	44
Table 4.3:	Tables Used by ASP.NET 2.0 Providers to Persist State in SQL Server	45
Table 4.4:	Additional Tables to Store Data Related to ICT Assessment	46
Table 4.5:	Numbers of Functional Requirement Tested	67
Table 4.6:	Perceived Usefulness Results for PUEU Test	69
Table 4.7:	Perceived Ease-of-Use Results for PUEU Test	70
Table 4.8:	Descriptive Analysis of Perceived Usefulness	70
Table 4.9:	Descriptive Analysis Perceived Ease-of-Use	70

LIST OF FIGURES

Figure 3.1:	Research Methodology for SBAMS4ICT	23
Figure 3.2:	Research Framework for SBAMS4ICT	23
Figure 4.1:	Extracted Research Framework for Application Development Phase	31
Figure 4.2:	Use Case Diagram for SBAMS4ICT	37
Figure 4.3:	Use Case Specification for SBAMS4ICT	38
Figure 4.4:	Activity Diagram for SBAMS4ICT	39
Figure 4.5:	Sequence Diagram for SBAMS4ICT	40
Figure 4.6:	Master Page Design	42
Figure 4.7:	Navigation Structure	43
Figure 4.8:	Microsoft Visual Web Developer 2010 Express	47
Figure 4.9:	Anonymous Default Page	47
Figure 4.10:	Registration Sequences	48
Figure 4.11:	Login Page	49
Figure 4.12:	Administrator's Default Page	49
Figure 4.13:	Assessor's Default Page	49
Figure 4.14:	School Admin's Default Page	50
Figure 4.15:	Overall Progress for Selected SPM Year	50
Figure 4.16:	Personal Progress for Selected Student	51
Figure 4.17:	Updating Personal Information for Assessor	52
Figure 4.18:	Student Management Option Page	52
Figure 4.19:	Managing Registered Students' Record	52
Figure 4.20:	Adding New Student's Record	53
Figure 4.21:	Manage Student's Score Page	53
Figure 4.22:	Update Score for Selected Student	54
Figure 4.23:	Email Received by Student	54
Figure 4.24:	Printing Option Page	55
Figure 4.25:	Print ISF	55
Figure 4.26:	Print BSF	56
Figure 4.27:	Print ROS	56
Figure 4.28:	Print CWP	57

Figure 4.29:	Updating Personal Information for Administrator	58
Figure 4.30:	Search Option Page	58
Figure 4.31:	Assessors' Searching Option	59
Figure 4.32:	Students' Searching Option	59
Figure 4.33:	Transfer Student	60
Figure 4.34:	Users' Management Option	61
Figure 4.35 :	Users' Detail Management	61
Figure 4.36:	Users' Status Management	62
Figure 4.37:	Users' Roles Management	62
Figure 4.38:	Manage Role	63
Figure 4.39:	School Management Option	64
Figure 4.40:	Manage Registered School's Record	64
Figure 4.41:	Adding New School's Record	64
Figure 4.42:	Managing District and State Option	65
Figure 4.43:	Manage District	65
Figure 4.44:	Manage State	66
Figure 4.45:	Manage SPM Year	66
Figure 4.46:	Median of PUEU Test	71
Figure 4.47:	Mode of PUEU Test	72

LIST OF APPENDICES

Appendix 1:	Current Assessment Procedure	82
Appendix 2:	Question for Assessor	87
Appendix 3:	List of Requirements	88
Appendix 4:	Use Case Specification	92
Appendix 5:	Activity Diagram	118
Appendix 6:	Sequence Diagram	140
Appendix 7:	Class Diagram	187
Appendix 8:	Database Design	188
Appendix 9:	Test Script	196
Appendix 10:	Examples of Printed Documents from the System	209
Appendix 11:	Questionnaire for System Evaluation	214

CHAPTER 1

INTRODUCTION

1.1 Background

In line with the implementation of the teaching and learning of Science and Technology subjects in English, the Curriculum Development Division (CDD) introduced Information and Communication Technology (ICT) as a subject in 2006. This subject is offered as an elective subject to candidates who are taking the Sijil Pelajaran Malaysia (SPM) examination.

The introduction of ICT as an elective subject in Malaysian secondary schools provides a valuable training ground for students (Curriculum Development Division, 2006). The curriculum helps students relate their ICT learning experiences to a progressive technology-based daily life and provides a platform for producing a technologically capable work force. This subject is offered to all Form 4 and Form 5 students. It aims to provide them with the knowledge, skills and values from several

The contents of
the thesis is for
internal user
only

REFERENCES

- adappt. (2011). *Agile Thinking*. Retrieved 03 01, 2012, from Agile Thinking: <http://www.adappt.co.uk/agile-thinking>
- Bahagian Pendidikan Guru. (2012a). *Kementerian Pelajaran Malaysia*. Retrieved 02 28, 2012, from Standard Guru Malaysia: <http://apps1.moe.gov.my/sgm/index.cfm>
- Bahagian Pendidikan Guru. (2012b). *e-SPLG: Sistem Pengurusan Latihan Guru*. Retrieved 02 28, 2012, from Kementerian Pelajaran Malaysia: <http://apps.moe.gov.my/splg/index.cfm>
- Christian, D., Wyatt, B., & Tim, P. (2011). *Build Your Own ASP.NET 4 Website Using C# & VB, 4th Ed*. VIC Australia: SitePoint Pty. Ltd.
- Curriculum Development Division. (2006). *Sukatan Pelajaran Kurikulum Bersepadu Sekolah Menengah: Information and Communication Technology*. Kementerian Pelajaran Malaysia.
- Davis, F. D. (1989). Perceived Usefulness, Perceived Ease of Use, and User Acceptance of Information Technology. *MIS Quarterly*, 13, 319-340.
- Denis, A., Wixom, B. H., & Tergarden, D. (2007). *Systems Analysis and Design With UML Version 2.0: An Object Oriented Approach*. River Street, Hoboken: John Wiley and Sons, Inc.
- Dinakar, K. (2009). Agile development: overcoming a short-term focus in implementing best practices. *Proceedings of the 24th ACM SIGPLAN conference companion on Object oriented programming systems languages and applications* (pp. 579--588). New York, NY, USA: ACM.
- Gal, A. a. (2001, 07/08). Toward web-based application management system. *IEEE Transactions on Knowledge and Data Engineering*, 13(4), pp. 683-702.
- Galitz, W. O. (2007). *The Essential Guide to User Interface Design: An Introduction to GUI Design Principles and Technique, 3rd Ed*. Indianapolis, Indiana: Wiley publishing, Inc.
- Geerders, P. (2004, 12 30). *Management Information Systems*. Retrieved 02 25, 2012, from Management Information Systems: <http://knowledge.cta.int/en/Dossiers/S-T-Issues-in-Perspective/MIS-for-environmental-monitoring/Articles/Management-Information-Systems>
- Imaar, S. (2010). *Beginning ASP.NET 4 in C# and VB*. Indianapolis, Indiana: Wiley Publishing, Inc.

- Kendall, K. E., & Kendall, J. E. (2011). *System Analysis and Design (8th)*. New Jersey: Prentice Hall.
- Malaysia Examination Syndicate. (2007). *Sijil Pelajaran Malaysia Information and Communication Technology (3765/2): Coursework Assessment Manual For ICT*. Kementerian Pelajaran Malaysia.
- Matthew, M. (2010). *Beginning ASP.NET 4 in VB 2010*. New York: Apress.
- Matthew, M., Dan, M., & Adam, F. (2010). *Pro ASP.NET 4 in VB 2010, 3rd Ed.* New York: Apress.
- Mishra, A., & Mishra, D. (2011). A curriculum for agile software development methodologies. *SIGSOFT Softw. Eng. Notes(36)*, 1-2.
- Norshuhada, & Shahrizan. (2010). *Design Research in Software Development: Constructing and Linking Research Questions, Objectives, Methods and Outcomes*. Sintok: Universiti Utara Malaysia.
- OCC. (1995, 05). *Comptroller of the currency Administrator of National Banks*. Retrieved 02 27, 2012, from Office of the Comptroller of the Currency: <http://www.occ.gov/publications/publications-by-type/comptrollers-handbook/mis.pdf>
- Online Communities. (2011, 08 16). *Teachers losing sleep over online exam system*. Retrieved 02 28, 2012, from community.com.my: <http://www.community.com.my/2011/08/16/teachers-losing-sleep-over-online-exam-system/>
- Oz, E. (2009). *Management Information Systems, Sixth Edition*. Boston, Massachusetts: Course Technology.
- Pekka, A., Outi, S., Jussi, R., & Juhani, W. (2002). *Agile Software Development Methods*. Otamedia Oy, Espoo: VTT Publications 478.
- Salbiah, I. (n.d). *ICT and School Linkages*. Retrieved 04 29, 2012, from Scribd.com: <http://www.scribd.com/doc/11003700/MALAYSIA-ICT-and-School-Linkages>
- Shelly, G. B., & Rosenblatt, H. J. (2012). *System Analysis and Design (9th)*. Massachussets: Course Technology.
- UNESCO. (2009). *GUIDE TO MEASURING INFORMATION AND COMMUNICATION TECHNOLOGIES (ICT) IN EDUCATION*. UNESCO Institute for Statistics.

- Viera, R., Borbinha, J., & et al. (2011). A reference architecture for records management 10.11452037556.2037615. *Proceedings of the 12th Annual International Digital Government Research Conference: Digital Government Innovation in Challenging Times* (pp. 339-340). College Park, Maryland: ACM.
- Wikipedia. (2010, 11 11). *Test script*. Retrieved 04 29, 2012, from Test script - Wikipedia, the free encyclopedia: http://en.wikipedia.org/wiki/Test_script
- Wikipedia. (2012, 02 15). *Record Management*. Retrieved 02 28, 2012, from Record Management - Wikipedia, the free encyclopedia: http://en.wikipedia.org/wiki/Records_management
- Yasar, A.-U.-H. (2007). Enhancing experience prototyping by the help of mixed-fidelity prototypes. *Proceedings of the 4th international conference on mobile technology, applications, and systems and the 1st international symposium on Computer human interaction in mobile technology* (pp. 468--473). New York, NY, USA: ACM.
- Zhang, P., Carey, J., Te'eni, D., & Tremaine, M. (2005). Integrating Human-Computer Interaction Development into the Systems Development Life Cycle: A Methodology. *Communications of the Association for Information Systems, Vol. 15*, 512-543.