

**Web-Based Hostel Reservation System for May bank College at  
UUM (WHRS)**

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**UNIVERSITI UTARA MALAYSIA**

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**KOLEJ SASTERA DAN SAINS  
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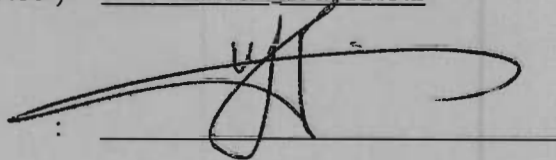
**WEB-BASED HOSTEL RESERVATION SYSTEM FOR  
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# **Web-Based Hostel Reservation System for May bank College at UUM (WHRS)**

A thesis submitted to the Faculty of Arts and Science in partial fulfillment of the requirements  
for the degree Master of Science (Information Technology)

Universiti Utara Malaysia

By

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# CHAPTER ONE

# CHAPTER 1

## INTRODUCTION

The world of autonomous traveling using homes offers great expectations, new life experiences, and technology and jobs opportunities to have new friendships. Independent travelers must deal with the budget spontaneously with the request to have certainty about the travel and accommodation information[1].

The independent traveler uses the low cost accommodation as a key staging bases for discovering new countries Hostels in addition to accommodation can provide a range of services including bar, bike hire, common room, free airport pick up, guest kitchens, internal access, luggage storage and travel information desk [1].

E-Commerce will grow rapidly from \$336 billion in 2000 to \$6.3 trillion in 2005. E-Commerce over the internet is a new way of conducting business in which the goods, information product, or services are exchanged [2].

One of the many branches of E-Commerce is the E-Ticketing. E-Tickets (E-Reservation) are innovative service, which dispenses with the need for the physical ticket. It reduces ticket processing charges, eliminated the need for paper and allows greater flexibility to the passenger [2].

The contents of  
the thesis is for  
internal user  
only

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