THE STUDY ON FACTORS INFLUENCING THE INCIDENCE OF IMPROVISATION AMONG POLICE IN SIBU, SARAWAK

BY

FAZILAH ALIMAN

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ABSTRACT

The purpose of this research is to study viewpoints regarding factors that influence incidents of improvisation among Police in Sibu, Sarawak, especially with occurrences at workplaces and during their duties. This study is undertaken to identify the basic demographic and nature or characteristics in themselves (police in Sibu, Sarawak) such as skills, knowledge, time duration, and jobs descriptive which became variables or starting point in the improvised stage. The primary data collected through questionnaires were distributed to 250 police in Sibu, Sarawak and only 217 respondents returned back for next analysis phase. The system that researcher used to analyze data from respondents is "Statistical Package for the Social Sciences" or (SPSS) and the test that's been running for measuring the results in this research study were description analysis, descriptive, and regression were used to explain the background, factors and to test the hypothesis.

This study shows that the majority of police in Sibu, Sarawak involved in incidents of improvisations during duties. The researcher intend to find the major factors that influence them fall into improvises actions during work. Referring to previous researchers in various fields such as management, finance, services and technological expertise, an improvisation gives vital impact in its operations, especially in decision making and reactions areas. To understand the factors that spur in improviser self, a descriptive and regression analysis as performed and found the skills that is the most important to influence in improvisation. Others variable that considered as important role in improvising actions are jobs descriptions, times and knowledge. In general, the results of this study would help to gain more understanding on the background and responding efficiently among those police who are involved in improvisation during the works. Finally, this study also gives a useful tool to all organizations which serves to publics under Ministry of Defense, service industry, business associations, researchers and policy makers to 'harvest' improvisation in decision making and any urgency activities in Malaysia.

Keywords: factors, improvisation, police

ABSTRAK

Tujuan kajian ini adalah untuk mengkaji tentang faktor-faktor yang mempengaruhi improvisasi di kalangan polis-polis di Sibu, Sarawak, terutamanya kejadian improvisasi yang berlaku ketika mereka bertugas. Di samping itu, kajian ini juga mengenalpasti maklumat demografi dan sifat atau karakter pada diri mereka seperti kemahiran, pengetahuan, tempoh masa dan corak kerja yang menjadi momentum atau titik penemuan bagi proses improvisasi. Data primer dikutip melalui soal selidik yang disebarkan sebanyak 250 set kepada polis di Sibu, Sarawak, namun Cuma 217 responden yang mengembalikan soal selidik untuk fasa analisis yang selanjutnya. Sistem yang digunapakai oleh penulis bagi menganalisis data dari responden adalah pakej "Statistical Package for the Social Sciences" (SPSS) dan kajian yang dijalankan ialah analisis penghuraian, deskriptif, dan regresi telah digunakan dalam menerangkan latarbelakang, factor-faktor dan pengujian hipotesis.

Hasil kajian menunjukkan ramai anggota dan pegawai polis di Sibu, Sarawak terlibat dalam improvisasi ketika menjalankan tugas. Penulis mahu mencari faktor utama yang mempengaruhi mereka bertindak kearah tindakan improvisasi ketika bertugas. Merujuk pada pengkaji-pengkaji terdahulu di dalam pelbagai bidang seperti pengurusan, kewangan, perkhidmatan, dan kepakaran teknologi menyatakan improvisasi memberi impak yang penting terutama di dalam ruangan membuat keputusan dan member reaksi., Analisis menunjukkan kemahiran adalah aspek terpenting dalam memahami faktor yang merangsang pembentukan improvisasi. Antara pemboleh-ubah lain yang dipertimbangkan dalam mempengaruhi improvisasi adalah pengetahuan, tempoh masa, dan juga diskriptif kerja. Secara umum, kajian ini dapat membantu untuk lebih memahami tentang latar belakang dan kecekapan tindak balas di kalangan anggota dan pegawai polis yang terlibat dalam improvisasi ketika bertugas. Akhir sekali, kajian ini dapat memberi panduan kepada organisasi-organisasi yang berkhidmat untuk masyarakat di bawah Kementerian Pertahanan, industri servis atau perkhidmatan, persatuan usahawan, penyelidik dan pembuat dasar di Malaysia bagi menyemai improvisasi didalam aktiviti yang memerlukan keputusan dibuat dengan segera.

Kata Penting: faktor-faktor, improvisasi, anggota dan pegawai polis.

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Othman Yeop Abdullah

Graduate School of Business,

University Utara Malaysia

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FAZILAH BINTI ALIMAN

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SIGNATURE

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CHAPTER 1

INTRODUCTION

The beginning of this thesis focuses on the background of the research study, problem statement, research question, research objectives, significance and limitation of the study, the operational definition of the main terms used in this research and lastly the organization of the thesis.

1.1 Background of the Study

According to BBC News website, Malaysia has been shocked with a few tragedies recently which were the missing plane of MH370, (BBC News, 2014) and border invasion by Sultan Sulu's military in Lahad Datu, Sabah (Utusan Malaysia, 2013). Both cases have relate with parties involved in making immediate decisions such as organizations under the Ministry of Defense. An improvisation is one of the critical elements to develop immediate or urgency decision during unexpected situations. Thus the researcher suggests that improvisation is a vital issue in every organization to be discussed.

Based on Crime Index by the Royal Malaysian Police, the overall crime index rate increased from 2006 to 2007 which indicates rising numbers 746 to 767 crimes per 100,000 people, an increment of nearly 3%. In comparison, the crime rate is decreasing in these recent years (2012-2013). The statistics of the whole crime index in Malaysia are reduced by 4.3% or from 153,669 in 2012 to 147,062 in 2013, (Official Portal of Royal Malaysia Police, 2014). This shows that Royal Malaysia Police has succeeded in their

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APPENDIX A



UNIVERSITI UTARA MALAYSIA COLLEGE OF BUSINESS

QUESTIONNAIRE

Dear Respondents,

I am currently a Master of Science Management student at the University Utara Malaysia conducting an academic research. The purpose of the study is to investigate Improvisation among Policemen in Sibu, Sarawak'.

Your help in completing and returning this survey is central to the success of this research project and would be highly appreciated. Your response is very important to this study and will be kept strictly confidential. Please return the completed questionnaire at your earliest convenience. Thank you for your cooperation.

Kind regards,

FAZILAH ALIMAN MSc. Management Universiti Utara Malaysia (UUM)

SECTION A: BACKGROUND OF RESPONDENTS

Please tick (/) the most appropriate answer.

1.Gender		
Male	Female	

2. Age			
25 and below	26-30	31-35	
36-39	40 and above		

3. Education		
Primary School	SRP/ LEC/ PMR	MCE/ SPM
HSC/ STPM/ Diploma	Degree	
Professional Cert.	Master/PHD	

4. Marital Status		
Single	Married	
Widow/Widower	Divorced	

5. Number of Children				
1-2		3-4		
5-6		7 and above		

6. Ranks Level of Position	
Constable (KONST)/ Lance Corporal (L / ERC)/ Corporal (ERC)	
Sergeant (Sgt)/ Sergeant Major (SM)/ Sub-Inspector (SI)	
Inspector (INSP)/ Chief Inspector (C / INSP)/ Assistant Superintendent of Police (ASP)/ Deputy Superintendent Police (DSP)	
Superintendent of Police (SUPT.)/ Assistant Commissioner of Police (ACP)/ Senior Assistant Commissioner of Police (SAC)	
Inspector General of Police (IG)/ Deputy Inspector General of Police (DIG)/ Commissioner Police (CP)/ Deputy Commissioner of Police (DCP)	

7. Years of service				
1-3 Years	4-6 Y	'ears	6-8 Years	
8-10 years	10 ye	ears and above	2	

8. Department of Service			
Department of Management	Special Branch	Department KDN / KA	Task Force
Commercial Crime		Department of	
Investigation Dep.	Narcotics	Logistics	CID

SECTION B: THE INCIDENCE OF IMPROVISATION IN POLICE DUTIES

To what extend do you agree or disagree that the following statements describes the factors which lead improvisation in your daily works.

- 5- Strongly Agree
- 4- Agree
- 3- Neutral
- 2- Disagree
- 1-Strongly Disagree

	Strongly		Neutral	Disagree	Strongly
	Agree	Agree			Disagree
The gap between plan and execution was taken in a short period	5	4	3	2	1
2. I will figure out action as I go along the task given	5	4	3	2	1
3. I was improvised in carrying out this action	5	4	3	2	1
4. I often act spontaneously in completing my task	5	4	3	2	1
5. I used my own creativity for solving the problematic in task but still under the works' procedure and regulations	5	4	3	2	1

SECTION C: THE FACTORS THAT INFLUENCING IMPROVISATION IN POLICE DUTIES To what extend do you agree or disagree that the following statements describes the factors

which lead improvisation in your daily works.

- 5- Strongly Agree
- 4- Agree
- 3- Neutral
- 2- Disagree
 - 1-Strongly Disagree

(A)) – SKILL	Strongly		Neutral	Disagree	Strongly
		Agree	Agree			Disagree
1.	I have capability of taking urgent decisions on something which was not planned or expected.	5	4	3	2	1
2.	In my organization, I quickly find solutions to problems and challenges that may rise.	5	4	3	2	1
3.	I often need to take decisions on issues which were unforeseen	5	4	3	2	1

(A)– SKILL	Strongly		Neutral	Disagree	Strongly
	Agree	Agree			Disagree
4. I have a written plan before execute	5	4	3	2	1
5. I can be a creative person when making decision	5	4	3	2	1

(B)	– KNOWLEDGE	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1.	I solve problem promptly based on the knowledge I have.	5	4	3	2	1
2.	I have knowledge about the various processes and activities are performed in others department	5	4	3	2	1
3.	My knowledge help me to do quick plan and execution.	5	4	3	2	1
4.	Sharing knowledge from other teams who working in a similar area will cultivate an improvisation	5	4	3	2	1
5.	Knowledge have influenced improvisation in my duties	5	4	3	2	1

(C)– TIME FRAME	Strongly	Agree	Neutral	Disagree	Strongly
	Agree				Disagree
1. In average, my planning time-scale is below a year.	5	4	3	2	1
2. I don't need long time to act right after the plan is set.	5	4	3	2	1
3. I frequently make quick decisions.	5	4	3	2	1
4. Times frame have influenced improvisation in my duties.	5	4	3	2	1

(D)– JOB DESCRIPTION	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1.	All the departments in my organization follow HR department guidelines.	5	4	3	2	1
2.	When deciding upon matters that concern me, my superiors seek my opinion.	5	4	3	2	1
3.	Although there are specific and formal management procedures in job, policeman is allow customizing the task.	5	4	3	2	1
4.	My job requires me to reflect immediately upon unexpected situation during work.	5	4	3	2	1
5.	The improvisation helps me to prepare myself to face unexpected situations that I may experience while performing my job responsibilities.	5	4	3	2	1

SECTION D: AN IMPROVISATION AND JOB PERFORMANCE

Please tick (/) the most appropriate answer.	YE	S		N()	
The improvisation will increase my job performance	()	()	
If no, please specify						

THANK YOU, YOUR ASSISTANCE IS GREATLY APPRECIATED

APPENDIX B

1. Jobs or Duties of Royal Malaysia Police

Section 20 of the Police Act lists the duties of a police officer as follows: -

- Catch all the people who he is authorized by law to be arrested;
- security intelligence process;
- prosecution;
- provide assistance in the implementation of any law relating to revenue, exercise, sanitation, quarantine, immigration and registration;
- provide assistance in maintaining order in ports and airports of Malaysia, and in enforcing the rules of maritime and port;
- perform summons, subpoenas, warrants, orders to imprison and other processes lawfully issued by any competent authority;
- displaying information;
- protect property unclaimed / lost and looking for the owner;
- seize animals that roam and place it in the public enclosures;
- provide assistance in protecting life and property;
- protect public property from loss or damage;
- attend criminal court and if ruled by a special civil court and
- keep order in it and
- escort and guard prisoners and other persons in police custody.

Section 21 also is the duty to regulate, control and maintain traffic on public roads.

2. Study Research Location Map of Sibu, Sarawak



APPENDIX C

1. Details of Pilot Test: Face-to Face Interview at

Sibu, Sarawak.

Date: 6^{th & 7th} February 2014

Venue: Balai Polis Sentral Sibu, Balai Polis Sibu Jaya, Balai Polis Sg. Merah, Balai

Polis Lanang, IPD Sibu.

1st Interviewee: Insp. Mohd Idzam B.Abdul Rahim – Jab.Trafik at

Balai Polis Sg. Merah

2nd Interviewee: L/Kpl Amir B. Ahmad – Jab.Siasatan

Jenayah at IPD Sibu

3rd Interviewee: Sin. Awang B. Hamid – Jab. Jenayah Komersial at Balai Polis

Sentral

4th Interviewee: Sjn. Mejar Muralli - Jab. Jenayah Komersial at

Balai Polis Sibujaya

5th Interviewee: Insp. Ismady B. Dyat – Jab. Logistik at IPD Sibu

6th Interviewee: Sin. Fairuz B. Hidayat – Jab.Siasatan Jenayah at

Balai Polis Lanang

2. Face Validity Test

Question 1

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.761
	Approx. Chi-Square	288.840
Bartlett's Test of Sphericity	Df	10
	Sig.	.000

Component Matrix^a

	Compon ent
	1
1.C	0.790
1.B	0.784
1.A	0.722

Extraction Method: **Principal Component** Analysis.

a. 1 components extracted.

Question 2

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.688
	Approx. Chi-Square	129.780
Bartlett's Test of Sphericity	Df	10
	Sig.	.000

Component Matrix^a

	Component
	1
2.C	.760
2.D	.732
2.A	.655
2.B	.536
2.E	.688

Extraction Method: Principal

Component Analysis.

a. 1 components extracted.

Question 3

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.811
	Approx. Chi-Square	348.520
Bartlett's Test of Sphericity	Df	10
	Sig.	.000

Component Matrix^a

	Component	
	1	
3.B	0.869	
3.A	0.838	

Extraction Method: Principal Component Analysis.

a. 1 components extracted.

Descriptive Table for Demographic

Table 4.3.1.1
Sample Respondents Profile

	Category	Frequency	Valid Percentage (%)
Gender	Male	178	82
	Female	38	18
	25 and below	51	23.5
	26-30	81	37.3
	31-35	55	25.3
	36-39	9	4.1
	40 and above	21	9.7
Qualifications	Primary School	3	1.4
	SRP/LEC/PMR	8	3.7
	MCE/SPM	161	74.2
	HSC/STPM/Diploma	38	17.5
	Degree	7	3.2
Marital Status	Single	50	23
	Married	166	76.5
	Divorced	1	0.5
Number of Children	None	64	29.5
	1-2	78	35.9
	3-4	57	26.3
	5-6	17	7.8
	7 and above	1	0.5
Ranks Level of	Constable/LanceCorporal/ Corporal	168	77.4

Position

	Sergeant/Sergeant Major/Sub-Insp.	32	14.7
	Inspector/Assist.Superintendent	16	7.4
	Superintendent	1	0.5
Years of services	1-3 years	41	18.9
	4-6 years	58	26.7
	6-8 years	49	22.6
	8-10 years	34	15.7
	Above 10 years	35	16.1
Department of Services	Department of Management	57	26.3
	Special Branch	38	17.5
	Department KDN / KA	39	18
	Task Force	0	0
	Commercial Crime Investigation Dep.	22	10.1
	Narcotics	9	4.1
	Department of Logistics	18	8.3
	CID	34	15.7

Factor Analysis

• Factor Analysis for DV

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.681
	Approx. Chi-Square	129.650
Bartlett's Test of Sphericity	Df	10
	Sig.	.000

Component Matrix^a

	Component 1	
B.3	.759	
B.4	.718	
B.5	.660	
B.2	.531	
B.1		

Extraction Method:

Principal Component

Analysis.

a. 1 components

extracted.

• Factor Analysis for IV -Skill

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.793
	Approx. Chi-Square	288.840
Bartlett's Test of Sphericity	Df	10
	Sig.	.000

Component Matrix^a

	Component	
	1	
C.a.1	.793	
C.a.5	.786	
C.a.2	.732	
C.a.4	.686	
C.a.3	.681	

Extraction Method:

Principal Component

Analysis.

a. 1 components

extracted.

• Factor Analysis for IV -Knowledge

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.644
	Approx. Chi-Square	241.597
Bartlett's Test of Sphericity	Df	10
	Sig.	.000

Component Matrix^a

	Component	
	1	2
C.b.1	.853	
C.b.3	.794	
C.b.4	.734	
C.b.2		
C.b.5		.837

Extraction Method: Principal

Component Analysis.

a. 2 components extracted.

Rotated Component Matrix^a

	Component	
	1	2
C.b.1	.892	
C.b.3	.886	
C.b.4	.595	.448
C.b.5		.903
C.b.2		.547

Extraction Method: Principal

Component Analysis.

Rotation Method: Varimax with

Kaiser Normalization.

a. Rotation converged in 3

iterations.

• Factor Analysis for IV –Time Frame

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.804
	Approx. Chi-Square	340.501
Bartlett's Test of Sphericity	Df	6
	Sig.	.000

Component Matrix^a

	Component	
	1	
C.c.2	.859	
C.c.1	.818	
C.c.3	.811	
C.c.4	.806	

Extraction Method:

Principal Component

Analysis.

a. 1 components

extracted.

• Factor Analysis for IV –Job Description

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.481
	Approx. Chi-Square	139.803
Bartlett's Test of Sphericity	Df	10
	Sig.	.000

Component Matrix^a

	Component	
	1	2
C.e.5	.761	
C.e.2	.685	
C.e.3	.674	554
C.e.4		.715
C.e.1		.631

Extraction Method: Principal

Component Analysis.

Rotated Component Matrix^a

	Comp	onent
	1	2
C.e.3	.858	
C.e.5	.813	
C.e.2	.505	.505
C.e.4		.787
C.e.1		.728

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser

Normalization.

a. Rotation converged in 3 iterations.

Normality Test

2. Table 4.2.2 Data frequencies for part II for perception

1. Improvisation

	Strongly Disagree Disagree		agree	Neither A	_	Agı	ee	Strong	ly Agree	
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%
The gap between plan and execution was taken in a short period	0	0	0	0	27	12.4	141	65	49	22.6
I will figure out action as I go along the task given	0	0	0	0	20	9.2	112	51.6	85	39.2
I was improvised in carrying out this action	0	0	0	0	20	9.2	131	60.4	66	30.4
I often act spontaneously in completing my task	1	0.5	5	2.3	25	11.5	106	48.8	80	36.9
I used my own creativity for solving the problematic in task but still under the works' procedure and regulations	1	0.5	0	0	11	5.1	97	44.7	97	44.7

2. Skill Factor

	Stron Disag		Disa	agree	Neither A Disa	_	Agı	ree	Strong	ly Agree
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%
I am capable of taking urgent decisions on something which was not planned or expected.	0	0	3	1.4	21	9.7	133	61.3	60	27.6
In my organization, I quickly find solutions to problems and challenges that may rise.	0	0	1	0.5	21	9.7	103	47.5	92	42.4
I often need to take decisions on issues which were unforeseen	1	0.5	6	2.8	38	17.5	128	59	44	20.3
I have a written plan before execute	0	0	5	2.3	27	12.4	123	56.7	62	28.6
I can be a creative person when making decision	1	0.5	3	1.4	20	9.2	114	52.5	79	36.4

3. Knowledge Factor

	Strong Disagn		Disa	igree	Neither A	U	Agı	ree	Strong	ly Agree
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%
I solve problem promptly	0	0	0	0	12	5.5	117	53.9	88	40.6
based on the knowledge I										
have.										
I have knowledge about	1	0.5	0	0	39	18	127	58.5	50	23
the various processes and										
activities are performed										
in others department										
My knowledge help me	0	0	0	0	13	6	113	52.1	91	41.9
to do quick plan and										
execution.										
Sharing knowledge from	0	0	0	0	11	5.1	105	48.4	101	46.5
other teams who working										
in a similar area will										
cultivate an improvisation										
Knowledge have	0	0	0	0	15	6.9	132	60.8	70	32.3
influenced improvisation										
in my duties										

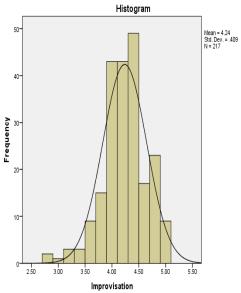
4. Time Frame

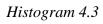
	Strong		Disa	igree	Neither A		Agı	ree	Strong	ly Agree
	Disagi	ree			Disa	gree		1		1
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%
In average, my planning time-scale is below a	0	0	0	0	13	6	118	54.4	86	39.6
time-scale is below a year.										
I don't need long time to act right after the plan is set.	0	0	1	0.5	22	10.1	93	42.9	101	46.5
I frequently make quick decisions.	0	0	1	0.5	26	12	109	50.2	81	37.7
Times frame have influenced improvisation in my duties.	0	0	0	0	19	8.8	104	47.9	94	43.3

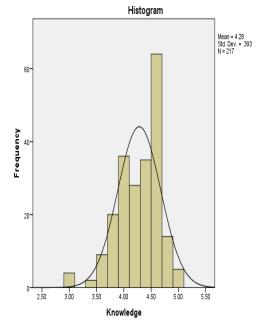
5. Jobs Description

	Stron Disag		Dis	agree		Agree or gree	Ag	ree	Strong	gly Agree
	Freq	%	Freq	%	Freq	%	Freq	%	Freq	%
All the departments in my organization follow HR department guidelines.	0	0	0	0	5	2.3	159	73.3	53	24.4
When deciding upon matters that concern me, my superiors seek my opinion.	1	0.5	0	0	31	14.3	143	65.9	42	19.4
Although there are specific and formal management procedures in job, policeman is allow customizing the task.	0	0	0	0	6	2.8	92	42.4	119	54.8
My job requires me to reflect immediately upon unexpected situation during work.	0	0	0	0	3	1.4	166	76.5	48	22.1
The improvisation helps me to prepare myself to face unexpected situations that I may experience while performing my job responsibilities.	0	0	1	0.5	4	1.8	79	36.4	133	61.3

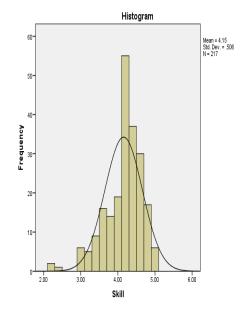
Histogram 4.1



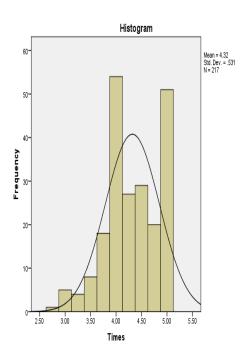




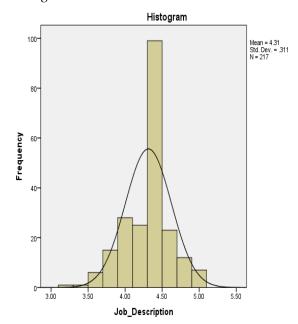
Histogram 4.2



Histogram 4.4



Histogram 4.5



Distribution of Data

	NI	Minimum	Manimum	Maan	Std.	Classes		Vandorio	
	N	Minimum	Maximum	Mean	Deviation	Skewness		Kurtosis	
	Statistic	Statistic	Statistic	Statistic	Statistic	Statistic	Std. Error	Statistic	Std. Error
B.1	217	3	5	4.1014	0.5844	-0.016	0.165	-0.116	0.329
B.2	217	3	5	4.2995	0.62926	-0.332	0.165	-0.662	0.329
B.3	217	3	5	4.212	0.59414	-0.102	0.165	-0.411	0.329
B.4	217	1	5	4.1935	0.76337	-0.91	0.165	1.226	0.329
B.5	217	1	5	4.3825	0.62825	-0.96	0.165	2.687	0.329
C.a.1	217	2	5	4.1521	0.63822	-0.466	0.165	0.757	0.329
C.a.2	217	2	5	4.318	0.66339	-0.555	0.165	-0.26	0.329
C.a.3	217	1	5	3.9585	0.72848	-0.661	0.165	1.162	0.329
C.a.4	217	2	5	4.1152	0.70092	-0.57	0.165	0.505	0.329
C.a.5	217	1	5	4.2304	0.70867	-0.914	0.165	1.808	0.329
C.b.1	217	3	5	4.3502	0.58287	-0.246	0.165	-0.678	0.329
C.b.2	217	1	5	4.0369	0.67256	-0.412	0.165	0.986	0.329
C.b.3	217	3	5	4.3594	0.59303	-0.313	0.165	-0.671	0.329
C.b.4	217	3	5	4.4147	0.58797	-0.423	0.165	-0.691	0.329
C.b.5	217	3	5	4.2535	0.57357	-0.064	0.165	-0.433	0.329
C.c.1	217	3	5	4.3364	0.58706	-0.24	0.165	-0.651	0.329
C.c.2	217	2	5	4.3548	0.67932	-0.668	0.165	-0.274	0.329
C.c.3	217	2	5	4.2442	0.67377	-0.428	0.165	-0.398	0.329
C.c.4	217	3	5	4.3456	0.63493	-0.443	0.165	-0.669	0.329
C.e.1	217	3	5	4.2212	0.46836	0.646	0.165	0.024	0.329
C.e.2	217	1	5	4.0369	0.61503	-0.503	0.165	2.182	0.329
C.e.3	217	3	5	4.5207	0.55343	-0.579	0.165	-0.752	0.329
C.e.4	217	3	5	4.2074	0.43921	0.945	0.165	0.236	0.329
		1	l .	I .	1	1	1		

C.e.5	217	2	5	4.5853	0.55558	-1.078	0.165	1.111	0.329
Valid N (listwise)	217								

Table Regression between Improvisation And Skills, Knowledge, Times, Experience And Job Description.

Model Summary

Model	R	R Square	Adjusted R	Std. Error of the Estimate
			Square	
1	.438ª	.192	.177	.37063

5. Predictors: (Constant), skills, knowledge, times, experience and job descriptions

ANOVAa

Mod	del	Sum of	df	Mean Square	F	Sig.
		Squares				
	Regression	6.929	4	1.732	12.610	.000 ^b
1	Residual	29.122	212	.137		
	Total	36.050	216			

a. Dependent Variable: Improvisation

b. Predictors: (Constant), skills, knowledge, times, experience and job descriptions

Coefficients

		Unstandardized C	Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	1.778	.410		4.336	.000
	Skill	.241	.059	.298	4.087	.000
	Knowledge	.116	.070	.111	1.666	.097
	Times	085	.055	110	-1.549	.123
	Job_Description	.308	.088	.235	3.513	.001

Correlations

		Improvisation	Skill	Knowledge	Times	Job_Description
	Pearson Correlation	1	.356**	.246**	.128	.310 ^{**}
	Sig. (2-tailed)	•	.000	.000	.061	.000
Improvisation	Sum of Squares and Cross- products	36.050	15.890	8.520	5.974	8.503
	Covariance	.167	.074	.039	.028	.039
	N	217	217	217	217	217
	Pearson Correlation	.356 ^{**}	1	.359 ^{**}	.451 ^{**}	.290 ^{**}
	Sig. (2-tailed)	.000		.000	.000	.000
Skill	Sum of Squares and Cross- products	15.890	55.197	15.373	26.139	9.840
	Covariance	.074	.256	.071	.121	.046

	N	217	217	217	217	217
Knowledge	Pearson Correlation	.246 ^{**}	.359 ^{**}	1	.228 ^{**}	.225**
	Sig. (2-tailed)	.000	.000		.001	.001
	Sum of Squares and Cross- products	8.520	15.373	33.307	10.285	5.943
	Covariance	.039	.071	.154	.048	.028
	N	217	217	217	217	217
Times	Pearson Correlation	.128	.451 ^{**}	.228**	1	.332 ^{**}
	Sig. (2-tailed)	.061	.000	.001		.000
	Sum of Squares and Cross- products	5.974	26.139	10.285	60.866	11.857
	Covariance	.028	.121	.048	.282	.055
	N	217	217	217	217	217
Job_Description	Pearson Correlation	.310**	.290**	.225**	.332 ^{**}	1
	Sig. (2-tailed)	.000	.000	.001	.000	
	Sum of Squares and Cross- products	8.503	9.840	5.943	11.857	20.926
	Covariance	.039	.046	.028	.055	.097
	N	217	217	217	217	217

^{**.} Correlation is significant at the 0.01 level (2-tailed).