

**CLASSIFICATION OF STRESS LEVEL BASED ON SPEECH
FEATURES**

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Abstrak

Kehidupan kontemporari adalah penuh dengan cabaran, gangguan, tarikh akhir, kekecewaan dan permintaan yang tidak berkesudahan. Ini boleh mengakibatkan seseorang itu stres. Stres telah menjadi satu fenomena global yang dialami dalam kehidupan moden harian kita. Stres mungkin memainkan peranan penting dalam gangguan psikologi dan tingkah laku seperti kebimbangan atau kemurungan. Oleh itu, pengesanan awal tanda-tanda dan gejala stres merupakan penawar ke arah mengurangkan kesan buruk dan kos yang tinggi dalam pengurusan stres. Usaha penyelidikan yang dibentangkan ini merangkumi teknik Pengenalan Percakapan Automatik (ASR) untuk mengesan stres sebagai alternatif yang lebih baik berbanding pendekatan yang lain seperti analisis kimia, kekonduksian kulit, elektrokardiogram yang mahal dan mempunyai kesan halangan dan gangguan. Dua set data suara direkodkan daripada sepuluh orang pelajar Arab di Universiti Utara Malaysia (UUM) iaitu dalam mod rehat dan stress. Ciri-ciri percakapan seperti frekuensi asas (f_0); formants (F1, F2, dan F3), tenaga dan Pekali Frekuensi Cepstral Mel (MFCC) ini diekstrak dan dikelaskan menggunakan jiran K-terdekat, Analisisa Diskriminan Linear dan Rangkaian Neural Buatan. Keputusan dari nilai purata frekuensi asas mendedahkan bahawa peningkatan stres adalah berkait rapat dengan pertambahan nilai frekuensi asas. Daripada tiga metod pengelasan, prestasi jiran K-terdekat (KNN) adalah terbaik diikuti oleh analisisa diskriminan linear (LDA) manakala rangkaian neural buatan (ANN) menunjukkan prestasi yg paling rendah. Klasifikasi tahap stres rendah, sederhana dan tinggi telah dilakukan berdasarkan keputusan klasifikasi daripada KNN. Kajian ini menunjukkan kebolegunaan maju ASR sebagai cara yang lebih baik pengesanan stres dan pengelasan.

Abstract

Contemporary life is filled with challenges, hassles, deadlines, disappointments, and endless demands. The consequent of which might be stress. Stress has become a global phenomenon that is been experienced in our modern daily lives. Stress might play a significant role in psychological and/or behavioural disorders like anxiety or depression. Hence early detection of the signs and symptoms of stress is an antidote towards reducing its harmful effects and high cost of stress management efforts. This research work thereby presented Automatic Speech Recognition (ASR) technique to stress detection as a better alternative to other approaches such as chemical analysis, skin conductance, electrocardiograms that are obtrusive, intrusive, and also costly. Two set of voice data was recorded from ten Arabs students at Universiti Utara Malaysia (UUM) in neural and stressed mode. Speech features of fundamental, frequency (f_0); formants (F1, F2, and F3), energy and Mel-Frequency Cepstral Coefficients (MFCC) were extracted and classified by K-nearest neighbour, Linear Discriminant Analysis and Artificial Neural Network. Result from average value of fundamental frequency reveals that stress is highly correlated with increase in fundamental frequency value. Of the three classifiers, *K*-nearest neighbor (KNN) performance is best followed by linear discriminant analysis (LDA) while artificial neural network (ANN) shows the least performance. Stress level classification into low, medium and high was done based of the classification result of KNN. This research shows the viability of ASR as better means of stress detection and classification.

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Table of Contents

Permission to Use.....	i
Abstrak.....	ii
Abstract.....	iii
Acknowledgement	iv
Table of Contents.....	v
List of Tables	viii
List of Figures	ix
List of Acronyms	xi
CHAPTER ONE INTRODUCTION.....	1
1.0 Introduction.....	1
1.1 Background	1
1.2 Problem Statement	4
1.4 Research Objectives	6
1.5 Motivation.....	6
1.6 Contributions.....	7
1.7 Scope.....	8
CHAPTER TWO LITERATURE REVIEW	9
2.0 Introduction.....	9
2.1 ASR performance and variability.....	9
2.2 Types of variability	10
2.2.1 Intrinsic variability in speech	10
2.2.2 Environmental variability.....	10
2.2.3 Long term variability.....	11
2.2.4 Short term variability	11
2.3 Stress as a source of variability.....	11
2.4 Types of stress and stressor.....	13
2.5 Measuring stress.....	14

2.6 Stressed speech features	15
2.7 Speech corpus	17
2.8 Speech recognition	18
2.8.1 Feature extraction.....	19
2.8.2 Pattern recognition	21
2.8.3 Artificial neural network as vowel classifier.....	23
2.8.4 Linear Discriminant Analysis.....	24
2.8.5 K-Nearest Neighbors.....	25
2.9 Stress Classification Related Works	26
CHAPTER THREE METHODOLOGY	33
3.0 Introduction	33
3.1 Research Design.....	33
3.2 Speakers' selection.....	35
3.3 Experimental setup.....	35
3.4 Data collection	36
3.5 Speech corpus	37
3.6 Pre-Processing.....	38
3.6.1 Segmentation/ Endpoint Detection.....	38
3.6.2 Normalization.....	38
3.6.3 Pre-Emphasizing	39
3.6.4 Windowing	40
3.7 Feature extraction.....	40
3.8 Pattern classification	40
3.8.1 Training	41
3.8.2 Testing.....	42
3.9 Stressor.....	42
3.10 Classifier Settings	43
CHAPTER FOUR PARAMETER ANALYSIS	44
4.0 Introduction	44

4.1 Heart rate analysis	44
4.2 Fundamental frequency (f_0) Analysis	47
4.3 Formants Analysis.....	49
4.4 Energy	52
4.5 Mel Frequency Cepstral Coefficients (MFCC)	54
4.5.1 Classification result by Gender	55
4.5.2 Classification result by words	58
4.5.2.1 Classification result by words with 13 MFCC	58
4.5.2.2 Classification result by words with 4 MFCC	61
4.6 Stress classification	65
CHAPTER FIVE CONCLUSION AND FUTURE RESEARCH	67
5.0 Introduction	67
5.1 Conclusion	67
5.3 Future research	71
REFERENCES.....	72

List of Tables

Table	Page
Table 2.1: Classification of Stressor in Speech Production System.....	14
Table 2.2: Summary of related research studies.....	31
Table 3.1: Data collection procedure.....	36
Table 4.1: Summary of speaker's statistics.....	44
Table 4.2: Statistical measures of fundamental frequency of normal and stressed speech.....	47
Table 4.3: Statistical measures of first formant (F1) of normal and stressed speech.....	50
Table 4.4: Statistical measures of second formant (F2) of normal and stressed speech.....	51
Table 4.5: Statistical measures of third formant (F3) of normal and stressed speech.....	52
Table 4.6: Statistical measures of energy (dB) of normal and stressed speech.....	53
Table 4.7: Classification result of 13-MFCC for normal and stressed speech.....	55
Table 4.8: Classification result of 4-MFCC for normal and stressed speech.....	57
Table 4.9: Word based ANN classification result of 13-MFCC normal and stressed speech....	58
Table 4.10: Word based KNN classification result of 13-MFCC normal and stressed speech...59	
Table 4.11: Word based LDA classification result of 13-MFCC normal and stressed speech...60	
Table 4.12: Word based ANN classification result of 4-MFCC normal and stressed speech.....62	
Table 4.13: Word based KNN classification result of 4-MFCC normal and stressed speech....	63
Table 4.14: Word based LDA classification result of 4-MFCC normal and stressed speech....	64
Table 4.15: Stress Level and percentage of stressed speech.....	66

List of Figures

Figure	Page
Figure 2.1: Modelling of changes caused by Emotion in Speech.....	12
Figure 2.2: MFCC Feature Extraction process.....	21
Figure 2.3: Block Diagram of Pattern Recognition Speech Recognizer.....	22
Figure 2.4: Architecture of a typical artificial neural network.....	24
Figure 3.1: Research Framework.....	34
Figure 3.3: Data Acquisition Process.....	37
Figure 3.2: Recording setup for the physical task stress of the UUM-CycleStress corpus.....	42
Figure 4.1: Average heart rate for neutral and stress speech for male and female speakers.....	46
Figure 4.2: Fundamental frequency against time for neutral and stress speech for male and female speakers	49
Figure 4.3: First formant (F1) against time for neutral and stress speech for male and female speakers.....	50
Figure 4.4: Second formant (F2) against time for neutral and stress speech for male and female speakers.....	51
Figure 4.5: Third formant (F3) against time for neutral and stress speech for male and female speakers.....	52
Figure 4.6: Energy against time for neutral and stress speech for male and female speaker.....	54
Figure 4.7: Classification Rate (CR %) chart of 13-MFCC for neutral and stress speech for male and female speakers.....	56
Figure 4.8: Classification Rate (CR %) chart of 4-MFCC for neutral and stress speech for male and female speakers.....	57
Figure 4.9: ANN Word based Classification Rate (CR %) chart of 13-MFCC for neutral and stress speech.....	59

Figure 4.10: KNN Word based Classification Rate (CR %) chart of 13-MFCC for neutral and stress speech.....	60
Figure 4.11: LDA Word based Classification Rate (CR %) chart of 13-MFCC for neutral and stress speech.....	61
Figure 4.12: ANN Word based Classification Rate (CR %) chart of 4-MFCC for neutral and stress speech.....	63
Figure 4.13: KNN Word based Classification Rate (CR %) chart of 4-MFCC for neutral and stress speech.....	64
Figure 4.14: LDA Word based Classification Rate (CR %) chart of 4-MFCC for neutral and stress speech.....	65
Figure 4.15: Percentage classification of stress level of stressed speech.....	66

List of Acronyms

A	Age of the speakers
ANN	Artificial Neural Network
ANS	Automatic Nervous System
ASR	Automatic Speech Recognition
BN	Bayesian Network
BPNN	Back-propagation Neural Network
BVP	Blood Volume Pressure
CB	Critical Band
CRs	Classification Rates
CV	Consonant-Vowel
DFT	Discrete Fourier Transform
DTW	Discrete Wavelet Transform
<i>f₀</i>	Fundamental Frequency
F1, F2, F3	First, Second and Third Formants
F, M	Female, Male
FFT	Fast Fourier Transform
FM	Frequency Modulation
FS, FN	Female Stress, Female Neutral
GMM	Gaussian Mixture Model
GSR	Galvanic Skin Response
HCI	Human- Computer Interaction
HCNN	Hidden Control Neural Network
HMM	Hidden Markov Model
HR	Current Heart Rate

KNN	K-Nearest Neighbor
<i>l</i>	Exertion level
LDA	Linear Discriminant Analysis
LM	Levenberg-Marquardt back propagation
LPC	Linear Predictive Coding
MAP	Maximum A Posteriori
MFCC	Mel-Frequency Cepstral Coefficient
MHR	Maximum Heart Rate
MLP	Multi-Layer Perceptron
MS, MN	Male Stress, Male Neutral
NN	Neural Network
PAD	Pitch, Amplitude, Duration
PLP	Perceptual Linear Prediction
RHR	Normal Heart Rate
RNN	Recurrent Neural Network
ROS	Rate of Speech
SLM	Sound Level Meter
ST	Skin Temperature
STT	Speech to Text
SUSAS	Speech under Simulated and Actual Stress
SVM	Support Vector Machine
TEO	Teager Energy Operator
VQ	Vector Quantization
WER	World Error Rate

CHAPTER ONE

INTRODUCTION

1.0 Introduction

This section serves as a broad introduction to the study. It contains the background of the study, motivation, and problem statement. In addition, it also presents research questions and the objectives of the research, the scope and significance of the study.

1.1 Background

Contemporary life is filled with challenges, hassles, deadlines, frustrations, disappointments, and endless demands. The consequent of which might be stress. Stress has become a global phenomenon that is been experienced in our modern daily lives (Lu et al., 2012). For many people, stress is so commonplace – in traffic, markets, schools, or at work that it has become a way of life so much that ability to cope with stress is seen as a plus quality. While to some stress is a nightmare. Stress is not always bad, in small doses, it can help propel and motivate an individual under pressure to do better (Dhole & Gurjar, 2013). But being constantly running in emergency mode (stressed), the body and mind might pay the price. Affirming this is the studies report that stress might play a significant role in psychological and/or behavioural disorders like anxiety or depression (Dhole & Gurjar, 2013; Lu et al., 2012). Early detection of the signs and symptoms of stress is an antidote towards reducing its harmful effects and high cost of stress management efforts. Ability to detect stress and the level can be of use vital in applications that are stress sensitive such as

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