

**VOLUNTEERISM IN COMMUNITY POLICING:
A CASE STUDY IN NONTHABURI PROVINCE, THAILAND**

By

WONGSAKORN JIAMPAO

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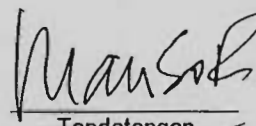
Tarikh: 12 MEI 2009
(Date)

Nama Pelajar
(Name of Student) : WONGSAKORN JIAMPAO

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(Name of Supervisor/Supervisors) : PROF. DR MANSOR MOHD NOOR



Tandatangan
(Signature)

ABSTRACT

The purpose of this study is to identify the principal determinants associated with motivational factors in becoming and staying as volunteers in community policing. The research on volunteer motivations is based on the functionalist theory. An existing instrument, the Volunteer Functions Inventory (VFI), is used to measure the functions. The volunteers' opinions on community policing are also used to measure volunteering motivations consisting of policy, budget, training, tool and necessary equipment, wage and welfare, knowledge and ability of the heads of the local police organizations, and acceptance and respectability from police officers. Subsequently, the volunteers' demographic factors are analyzed with the Volunteer Functions Inventory to come up with a pattern of volunteerism in the community policing in Nonthaburi province. And lastly, the improvements and the strengths of volunteerism in community policing are presented.

Volunteers in the community policing in Nonthaburi province of the Local Centre of Cooperation in the Prevention of Crimes, the Mayors, Executive Board's Chairpersons of Subdistrict Administration Organization (SAO), and heads of the local police organizations are studied.

The findings from volunteers' demographic factors reveal that the volunteers are elderly, have village committee in the community, a volunteer in other agencies, have long lengths of volunteer service, and have faith in religion. Occupation, education level, income, and the location of volunteer's house do not relate to this pattern.

Results indicate that the Understanding and Enhancement motives are predictive of the satisfaction to be and continue working with the Local Centre of Cooperation in the Prevention of Crimes. Community policing provides them an opportunity to seek new experiences and to learn more about various aspect of police task which is of interest to them. They are also attracted to because it gives them an opportunity to maintain or to enhance a positive mood, as well as for reasons of personal growth and to increase self esteem.

The relationship between the volunteers' opinion of community policing with the volunteers' motivation reveals that policy, tool and necessary equipment, training, and knowledge and ability of the head of the local police organization are predictive of the motivations in terms of Volunteer Functions Inventory.

Finally, this finding shows that wage and welfare is the most important factor for this program, followed by training, law, budget and tool and necessary equipment, insufficient volunteers and cooperation among stakeholders in The Local Centre of Cooperation in the Prevention of Crimes. The recommendation of this thesis is that the Royal Thai Police and Nonthaburi Provincial Police Division should recognize and improve every process of this program according the results of this thesis.

ABSTRAK

Tujuan daripada studi ini adalah untuk mengidentifikasi determinan utama yang menjadi faktor motivasi bagi para relawan polis masyarakat untuk menjadi dan bertahan dengan pekerjaan itu. Penyelidikan tentang motivasi-motivasi para relawan ini didasarkan pada teori fungsional. Instrumen yang ada, Volunteer Functions Inventory (VFI) digunakan untuk mengukur fungsi-fungsi. Pandangan-pandangan para relawan tentang polis masyarakat juga digunakan untuk mengukur motivasi kegiatan relawan. Pandangan mereka meliputi pandangan terhadap polisi, budget, latihan, alat dan peralatan yang diperlukan, upah dan kesejahteraan, pengetahuan dan kemampuan kepala organisasi-organisasi polis setempat dan penerimaan serta penghargaan dari pegawai-pegawai polis. Kemudian, faktor demografi para relawan dianalisa dengan Volunteer Functions Inventory untuk mendapatkan sebuah pola kegiatan relawan di polis masyarakat di provinsi Nonthaburi. Akhirnya, rekomendasi berupa perbaikan-perbaikan dan kekuatan volunterisme polis masyarakat ditunjukkan.

Yang ditelaah dalam studi ini adalah relawan polis masyarakat di Pusat Kerjasama untuk Mencegah Kejahatan, para Walikota, Pengarah-pengarah Dewan Eksekutif Organisasi Administrasi Subdistrik dan Pengarah-pengarah organisasi polis setempat.

Penemuan dari faktor-faktor demografi menunjukkan bahwa para relawan adalah orang dewasa, memiliki komite kampung di masyarakatnya, menjadi relawan pada agensi-agensi lain juga, mempunyai masa kerja yang lama sebagai relawan, dan memiliki keyakinan agama. Pekerjaan, tingkat pendidikan, penghasilan dan tempat tinggal relawan tidak berhubungan dengan pola ini.

Hasil penyelidikan menunjukkan bahwa motif Pemahaman (Understanding) dan Peningkatan (Enhancement) bergantung pada kepuasan yang ingin diperoleh dan tetap bekerja dengan Pusat Kerjasama untuk Penjegahan Jenayah dalam Penjegahan Kriminal. Polis masyarakat memberikan para relawan ini kesempatan untuk mencari pengalaman baru dan untuk belajar lebih tentang berbagai aspek tugas polis yang menarik untuk mereka. Mereka juga tertarik dengan volunterisme karena hal ini memberi kesempatan kepada mereka untuk memelihara atau meningkatkan suasana hati yang positif dan untuk alasan-alasan pengembangan pribadi dan untuk meningkatkan martabat diri.

Hubungan antara pandangan relawan dan motivasi relawan menunjukkan bahwa polisi, alat dan peralatan yang diperlukan, latihan dan pengetahuan, serta kemampuan pengarah organisasi polis local bergantung pada motivasi-motivasi dalam Volunteer Functions Inventory.

Akhirnya, penemuan ini menunjukkan bahwa gaji dan kesejahteraan adalah faktor paling penting untuk program ini, diikuti oleh faktor-faktor lain seperti latihan, undang-undang, peralatan dan peralatan yang perlu, jumlah relawan yang tak memadai dan kerjasama diantara para *stakeholder*. Rekomendasi tesis ini adalah bahwa Polis Kerajaan Thai dan Divisi Polis Propinsi Nonthaburi seharusnya mengetahui dan memperbaiki tiap-tiap proses dari program ini sesuai dengan hasil tesis ini.

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CHAPTER 1

INTRODUCTION

1.1 Background of the Study

The police organization is a state agency that plays an important role in guarding security and keeping the community in order for the benefit of the public as a whole, as well as taking care of the security of properties and lives. Over the past few decades, there has been no issue in the police context that has been criticized seriously as policing (Trojanowicz and Bucqueroux, 1990). Traditional policing, which has guided law enforcement since the 1920s, is blamed as not only being unable to cope with changing circumstances, but also has the cause of negative impacts, such as alienation by the public (Breci, 1997; Webb and Katz, 1997). This ineffectiveness of traditional policing is an indication that a new approach, on how the police should operate to cope with the new conditions, is needed. While many police organizations worldwide still rely heavily on traditional policing, a significant number of others have decided to experiment with new approaches of community policing.

As an alternative to ineffective traditional policing, researchers and policing administrators agree that community policing is the most suitable approach for police organizations to deal with the current changing environment (Cordner, 1995; Cordner, 1997; Maguire, 1997; Cardarelli et al., 1998). Accordingly, community policing has been adopted by a number of police agencies throughout the world, including the Royal Thai Police, to better serve the new demands and expectations of a modern and diverse society.

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