THE RELATIONSHIP BETWEEN PERSON PERCEIVED OF FIT AND WORK ENGAGEMENT

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By

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Abstract

This study examines the direct relationship between person-job fit, person-

organization fit, person-group fit, person-supervisor fit and work engagement. A total

of 500 questionnaires were disributed to respondents who had agreed to participate in

this study. At the end of the survey period, 140 questionnaire were returned, yielding

a return rate of 28%. However, only data from 137 respondents are usable for further

analyses. Hypotheses for direct effect were tested using multiple regression analyses.

Results showed that only person-supervisor fit was significantly positively associated

with work engagement. Implications of the findings, potential limitations, and

directions for future research are discussed.

Keywords: Work engagement; Person-job fit; Person-organization fit; Person-group

fit; Person-supervisor fit

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Abstrak

Kajian ini mengkaji hubungan langsung antara kesesuaian pekerja dengan kerja, kesesuaian pekerja dengan organisasi, kesesuaian pekerja dengan kumpulan, kesesuaian pekerja dengan penyelia dan keterlibaan kerja. Sebanyak 500 soal selidik telah diedarkan kepada responden kajian yang telah bersetuju untuk terlibat dalam kajian ini. Namun begitu, sebanyak 140 soal selidik telah diterima semula dengan kadar maklum balas sebanyak 28%. Namun begitu hanya 137 data daripada responden boleh digunakan untuk analisis seterusnya. Hipotesis ke atas kesan langsung diuji menggunakan analisis regresi berganda. Dapatan kajian menunjukkan bahawa hanya kesesuaian pekerja penyelia mempunyai hubungan yang positif dan signifikan dengan keterlibatan kerja. Implikasi dapatan kajian, limitasi dan cadangan kajian pada masa hadapan turut dibincangkan.

Kata kunci: Keterlibatan kerja; Kesesuaian pekerja dengan kerja; Kesesuaian pekerja dengan organisasi; Kesesuaian pekerja dengan kumpulan; Kesesuaian pekerja dengan penyelia

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CHAPTER 1

INTRODUCTION

1.1 Background of the Study

Today's employees are not only considering the pay and benefits that they will gain but the most important thing is the environment of the workplace itself. The relationships with the collegues, supervisors, and tasks itself contributes to the quality of the association with the work. With those relationships and the environment in which workers interact are positive, workers feel valued and respected. Workers take pride in what they do, perform better and care about the employer's future. In other words, workers become engaged and connected to the organization, customers and coworkers.

Many agree that workers who were engage in their work tend to stay longer in the organization rather than disengaged workers. However, highly engaged individuals were often found in the high performance units. According to Harter (2001), employees want to engage with work that has meaning and is an extension of their personalities and dreams. Previous studies regarding work engagement have focused on the reliability and validity of measuring instruments (Barkhuizen & Rothmann, 2006; Storm & Rothmann, 2003), the relationship between burnout and work engagement (Coetzer & Rothmann, 2007), and the effect of job demands and job resources on work engagement (Rothmann & Jordaan, 2006). This study attempts to explore the workplace factors that contribute to the work engagement among employees. Particularly, this study focuses on employees perceived of fit such as

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