FACTORS INFLUENCING JOB SATISFACTION
AMONG PUBLIC HEALTH EMPLOYEES
IN PATTANI PROVINCE, THAILAND

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UNIVERSITI UTARA MALAYSIA
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AMONG PUBLIC HEALTH EMPLOYEES
IN PATTANI PROVINCE, THAILAND

A thesis submitted to the College of Business in partial fulfillment
of the requirements for the degree
Master of Science (Management)
University Utara Malaysia

By

EMEELA WAE-ESOR

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The objective of this study is to determine the relationship and also influence of Job Autonomy, Nature of Work, Compensation, Staff Relations and Work Life Balance on Job Satisfaction among public health employees in Pattani Province, Thailand. A total of 262 respondents from Public Health Center in Pattani participated in this study. The five factors were tested using the Pearson correlation. It indicates that all the five factors have positive relationship towards Job Satisfaction. However, by using the regression analysis technique it showed that only Work Life Balance and Job Autonomy influenced Job Satisfaction. Hence great attention should be given by the management team or policy makers in order to understand these factors which significantly influence the employees’ performance.
Abstrak

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INTRODUCTION

1.0 CHAPTER INTRODUCTION

This study investigates the factors influencing job satisfaction among employees in Pattani Public Health Center. Specifically, it will discuss the importance of Job Autonomy, Nature of Work, Compensation, Staff Relations and Work Life Balance in influencing Job Satisfaction. This chapter contains (1) Background of the Study, (2) Overview of Public Health Center in Pattani, (3) Problem Statement, (4) Purpose of Study (5) Research Questions, (6) Objectives of the Study, (7) Theoretical Framework, (8) Hypotheses and (9) Significance of the Study.

Part One, Background of the Study, explains the general description of Job Satisfaction. Part Two discusses on the overview of Public Health in Thailand and Pattani Province. Part Three, the Problem Statement, will describe the issue in this study. Part Four explains the purpose of the study. Part Five, Research Questions, provide the questions to be addressed in this study. Part Six, Objectives of the Study, provides the detailed overview on how to achieve the objectives of this study. Part Seven, Theoretical Framework, explains the theoretical framework for this study. Part Eight outlines the hypotheses of the study while Part Nine
The contents of the thesis is for internal user only


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