EMPLOYEES' AWARENESS ON POST RETIREMENT BENEFITS AND EMPLOYEE ENGAGEMENT

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APRIL, 2015

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ABSTRACT

Emerging markets worldwide has resulted in global competition not only in the development of products, profits and branding but also in recruiting, retaining and satisfying employees. Since many years research has been also focusing on enhancing productivity, commitment and engagement among employees. One of the methods of enhancing these qualities has been providing post-retirement benefits. This study investigated the relationship between employee engagement and post-retirement benefits in a Malaysian university, International Islamic University Malaysia (IIUM). It aimed to determine the vital post-retirement benefits that highly contributed to employee engagement and its organization. Results from the analysis had confirmed that there were significant relationships between post-retirement benefits and employee engagement in IIUM. The results also confirmed that post-medical benefit was the most important variable to enhance the engagement amongst employees in the organization.

ACKNOWLEDGEMENT

Alhamdulillah and thank you to my lovely and dedicated supervisor, Mdm Norizan Azizan, my parents, my friends, officemates, my bosses, my family, my sweet heart and my lovely daughter......

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TABLE OF CONTENT

ITEM	PAGE
ABSTRACT	i
ACKNOWLEDGEMENT	ii
TABLE OF CONTENT	iii
LIST OF FIGURE	iv
LIST OF TABLE	v
ABBREVIATION	vi
CHAPTER 1: INTRODUCTION	
1.1. Background of Research	1
1.2. Problem Statement	3
1.3. Research Question	13
1.4. Research Objective	13
1.5. Scope of Study	14
1.6. Significance of Study	14
CHAPTER 2 : LITERATURE REVIEW	
2.1. Employee Benefits	16
2.2. Employee Engagement	18
2.3 Post Retirement Renefits	26

2.4	Theor	retical Framework	31	
2.5	Resea	arch Framework	34	
CH	IAPTER (3: RESEARCH METHODOLOGY		
3.1	. Introd	Introduction		
3.2	. Resea	arch Design	37	
3.3	. Surve	ey Material	40	
3.4	. Opera	ational Definition and Measurement	41	
	3.4.1	Employee Engagement	41	
	3.4.2	Post Retirement Benefits	41	
	3.4.3	Employee Provident Fund	42	
	3.4.4	Retirement Benefit Fund	43	
	3.4.5	Gratuity	44	
	3.4.6	Post Retirement Medical Benefits	44	
	3.4.7	Pre Retirement Programme	45	
3.5	. Data	Collecting Procedure	46	
3.6	3.6. Data Analysis		46	
3.7	Sumn	nary	48	
СНАРТЕ	R 4	FINDINGS AND ANALYSIS		
4.1	. Introd	duction	49	
4.2	. Backg	ground of Respondent	49	
	4.2.1	Gender	50	
	4.2.2	Marital Status	51	
	4.2.3	Age	51	
		Grade	52	
	4.2.5	Years of Service	53	
	4.2.6	Monthly Income	54	

	4.3.	Data Preparation and Screening 5	55	
	4.4	Detection of Outlier 5	55	
	4.5	Normality Test 5	56	
	4.6	Reliability Analysis 5	57	
	4.7	Descriptive Analysis 5	58	
	4.8	Correlation Analysis 5	59	
	4.9	Regression Analysis 6	54	
	4.10	Summary 6	55	
CHAPTER 5 : DISCUSSION, RECOMMENDATION AND CONCLUSION				
	5.1.	Introduction 6	66	
	5.2.	Discussion of the Finding 6	66	
	5.3	Descriptive Analysis 6	57	
	5.4	Relationship Between Post Retirement Benefits and Employee Engagement 6	58	
	5.3.	Recommendation for Future Research 6	59	
	5.4	Implication 7	7C	
	5.5	Conclusion 7	71	
BIBLIOGRAPHY				
LAMP	PIRAN	A: Questionnaires		
LAMP	IRAN	B: SPSS Report		

LIST OF FIGURE

NO.	DESCRIPTION	PAGE
Figure 2.1	Maslow's Hierarchy of Needs	31
Figure 2.2	Expectancy Theory Model	34
Figure 2.3	Research Framework	34
Figure 4.1	Gender	50
Figure 4.2	Marital Status	51
Figure 4.3	Age	51
Figure 4.4	Grade	52
Figure 4.5	Years of Service	53
Figure 4.6	Monthly Income	55

LIST OF TABLE

NO.	DESCRIPTION	PAGE
Table 1.1	Turn over 2014	4
Table 1.2	Reasons for Resignation	4
Table1.3	Turn over Rate 2007-2014	5
Table 1.4	Summary of Post Retirement Benefits	6
Table 1.5	New Retirement Benefits Fund : IIUM Service Circular 3/2012	8
Table 2.1	2011 Aon Hewitt Engagement 2.0 Employee Survey	25
Table 2.2	General and Organisational Examples of the Hierarchy	32
Table 3.1	Table for Determining Sample Size from a Population	39
Table 4.1	No. of questionnaires returned	49
Table 4.2	Background of the Respondents	49
Table 4.3	Normality Test of the Variables	57
Table 4.4	Reliability Coefficient of the Variables	58
Table 4.5	Descriptive Analysis of Organizational Commitment	59
Table 4.6	Correlation Analysis of Post Retirement Benefits and Employee Engagement	61
Table 4.7	Relationship between EPF and Employee Engagement	61
Table 4.8	Relationship between RBF and Employee Engagement	62
Table 4.9	Relationship between Gratuity and Employee Engagement	62
Table 4.10	Relationship between Post Retirement Medical Benefit and Employee Engagement	63
Table 4.11	Relationship between Pre Retirement Programme on Employee Engagement	63
Table 4.12	Effect of Post Retirement Benefits on Employee Engagement	64

ABBREVIATION

IIUM International Islamic University Malaysia

OIC Organization of the Islamic Conference

RBF Retirement Benefit Fund

NRBF New Retirement Benefit Fund

EPF Employee Provident Fund

SPSS Statistical Package For Social Science

MAA Memorandum of Articles and Association

CHAPTER ONE

INTRODUCTION

1.1 BACKGROUND OF RESEARCH

International Islamic University Malaysia (IIUM) is the brain child of the former Prime Minister, Tun Dr. Mahathir Mohammad. It was established by the Malaysian government of Malaysian in co-sponsorship with the Organization of the Islamic Conference (OIC) and many other Muslim countries including Egypt, Libya, Pakistan, Maldives, Bangladesh, Saudi Arabia, and Turkey in 1983.

The University functions under the direction of a Board of Governors represented by Malaysia as the host country and members of the co-sponsor countries as mentioned above (Aidit, 2009).

IIUM uses English as its medium of instruction and Arabic is also used as the medium of instruction for undergraduate and postgraduate programmes in a number of Kulliyyahs (known as faculty at other higher institutions).

IIUM is a public university which operates under Company Act and the staff of IIUM are non-government officers. Its status as public university established under Company Act creates the followings conflicts:-

a) IIUM as a company has its right to establish its own rewards and benefits.

Currently IIUM had adopted most of the government rewards and benefits packages except pension scheme. The adoption of the government circulars are subjected to approval by approving authority determined by IIUM as stated in Memorandum of Articles and Association (MAA).

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