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**RELATIONSHIP BETWEEN EFFECTIVENESS OF POLITICAL SYSTEM  
AND GOOD GOVERNANCE PRACTICES: A CASE STUDY IN ALOR  
SETAR**



**BY**

**SYARIFAH NADIAH BT. SYED ABDUL WAHAB  
(815263)**

**UUM**  
**Universiti Utara Malaysia**

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06010 UUM Sintok

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## ABSTRACT

Governance is a major problem in the reform of state administration. Good governance can give meaning and implications of the different within an administration and has developed among the developing countries where the political system is stable and has a competitive market. There are various views on governance Rhodes, 2007 (in Anne Mette Kjaer, 2011) believes that good governance is categorized into three main dimensions. First, the dimension of political processes and governance aspect of the legality of government, the political element of government accountable and responsible, respect for human rights and the rule of law (Caluser & Weber, 2007). Despite various efforts and measures taken by the government, but the perception of good and excellent of governance Malaysia is still at an unsatisfactory level. Accordingly, the study will examine the relationship of the political system and governance as a research problem. Thus, the research is to find the perception of relationship between effectiveness of political system and good governance practices in the administrative of Kedah which focuses in Alor Setar.

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**Keywords :** Perceptions, Reallionship, Good Governance, Political System

## ABSTRAK

Tadbir urus merupakan masalah utama dalam pembaharuan pentadbiran negeri. Tadbir urus yang baik boleh memberi makna dan implikasi yang berbeza dalam pentadbiran dan telah berkembang di kalangan negara-negara membangun di mana sistem politik adalah stabil dan mempunyai pasaran yang kompetitif. Terdapat pelbagai pandangan mengenai tadbir urus seperti Rhodes, 2007 (dalam Anne Mette Kjaer, 2011) percaya bahawa tadbir urus yang baik dikategorikan kepada tiga dimensi utama. Pertama, dimensi proses politik dan aspek tadbir urus kerajaan, unsur tanggungjawab politik dan kerajaan, menghormati hak asasi manusia dan kedaulatan undang-undang (Caluser & Weber, 2007). Walaupun pelbagai usaha dan langkah-langkah yang diambil oleh kerajaan, tetapi persepsi bagi tadbir urus baik di Malaysia masih di tahap yang tidak memuaskan. Oleh itu, pengkaji mengenal pasti masalah-masalah sistem politik dan tadbir urus tersebut dengan menjadikan sebagai masalah penyelidikan. Oleh itu, kajian ini adalah untuk mencari hubungan melalui persepsi tentang keberkesanan sistem politik dan urus tadbir baik dalam pentadbiran yang memberi tumpuan di Alor Setar.

**Kata Kunci :** Persepsi, Hubungan, Urus Tadbir Baik, Sistem Politik

## **DEDICATION**

This project paper is dedicated to my beloved daughters. Both of you have always been in my heart and soul, forever and ever. This journey would not have been possible without your spirit and inspiration.

To my mother, who always encouraging. May the principles and insights contained in this journey bring me clarity, balance, focus, and confidence to help me accomplish greatest dreams and create a meaningful transformation in my life.



**May Allah bless all of us. All praise due to Allah SWT indeed.**

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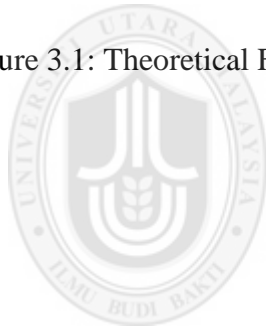


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## List of Abbreviations

BEIM	Business Ethics Institute of Malaysia
BN	Barisan Nasional
CPI	Corruption Perception Index
DAP	Democratic Action Party
Gerakan	Parti Gerakan Rakyat Malaysia
IDEAS	Institute for Democracy and Economic Affairs
ICGMM	International Conference Global Movements Moderate
ISA	Sedition Acts and Internal Security Act
MCA	Malaysian Chinese Association
MIC	Malaysian Indian Congress
NGO	Non-government Organization
OECD	Organisation for Economic Co-operation and Development
ODI	Open Data Institute
PAS	Parti Islam Se-Malaysia
PKR	Parti Keadilan Rakyat
SPSS	Statistical Package of Social Science
UMNO	United Malays National Organization
UNESCAP	United Nations Economic and Social Commission
UN	United Nations
UNDP	United Nations Development Programme
WCY	World Competitive Yearbook
WGA	World Governance Assessment

WGI

World Governance Indicator



# **RELATIONSHIP BETWEEN EFFECTIVENESS OF POLITICAL SYSTEM AND GOOD GOVERNANCE PRACTICES: A CASE STUDY IN ALOR SETAR**

## **CHAPTER 1**

### **INTRODUCTION**

#### **1.1 DEFINITION**

Governance is the main factor of reformation in any administration specifically in government administration. Good governance can give different meaning and implication in the context of national administration worldwide. Governance has already blooming among developing country whereby their political system stable and have a very competitive market. There are many points of view on governance. Rhodes, 2007 (in Anne Mette Kjaer, 2011) saying that good governance can be categorized into three significant dimension which the first of all is social dimension. Social dimension is referring to construction, strength and establishment of institution democratically including toleration for a whole community. Next, economic dimension which consist of matters such as transparency of government account, effective management of public resources and favorable environment for non-government sector's activity. The third dimension is political processes and authority which consist of government legality aspect, the element of government politic which is accountable, responsible, fulfill human rights and the rule of laws (Caluser & Salagean, 2007). The purpose of this study research is focusing on



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