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RELATIONSHIP BETWEEN EFFECTIVENESS OF POLITICAL SYSTEM
AND GOOD GOVERNANCE PRACTICES: A CASE STUDY IN ALOR SETAR

BY
SYARIFAH NADIAH BT, SYED ABDUL WAHAB
(815263)

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Universiti Utara Malaysia
In Fulfilment of the requirement for the Degree Master of Public Management
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ABSTRACT

Governance is a major problem in the reform of state administration. Good governance can give meaning and implications of the different within an administration and has developed among the developing countries where the political system is stable and has a competitive market. There are various views on governance Rhodes, 2007 (in Anne Mette Kjaer, 2011) believes that good governance is categorized into three main dimensions. First, the dimension of political processes and governance aspect of the legality of government, the political element of government accountable and responsible, respect for human rights and the rule of law (Caluser & Weber, 2007). Despite various efforts and measures taken by the government, but the perception of good and excellent of governance Malaysia is still at an unsatisfactory level. Accordingly, the study will examine the relationship of the political system and governance as a research problem. Thus, the research is to find the perception of relationship between effectiveness of political system and good governance practices in the administrative of Kedah which focuses in Alor Setar.

Keywords: Perceptions, Relationship, Good Governance, Political System
ABSTRAK


Kata Kunci: Persepsi, Hubungan, Urus Tadbir Baik, Sistem Politik
DEDICATION

This project paper is dedicated to my beloved daughters. Both of you have always been in my heart and soul, forever and ever. This journey would not have been possible without your spirit and inspiration.

To my mother, who always encouraging. May the principles and insights contained in this journey bring me clarity, balance, focus, and confidence to help me accomplish greatest dreams and create a meaningful transformation in my life.

May Allah bless all of us. All praise due to Allah SWT indeed.
ACKNOWLEDGEMENTS

In the Name of Allah, the Most Gracious and the Most Merciful.

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I extend my gratitude for the Government of Kedah, on the initiative to provide data and fulfil the research. Special thanks also goes to all Kedah Civil Service especially in Alor Setar departments for their cooperation while distribute the questionnaires.

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TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>SECTION</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>TITLE PAGE</td>
<td>i</td>
</tr>
<tr>
<td>CERTIFICATION OF THESES WORK</td>
<td>ii</td>
</tr>
<tr>
<td>PERMISSION TO USE</td>
<td>iii</td>
</tr>
<tr>
<td>ABSTRACT</td>
<td>iv</td>
</tr>
<tr>
<td>ABSTRAK</td>
<td>v</td>
</tr>
<tr>
<td>DEDICATION</td>
<td>vi</td>
</tr>
<tr>
<td>ACKNOWLEDGEMENT</td>
<td>vii</td>
</tr>
<tr>
<td>TABLE OF CONTENTS</td>
<td>viii</td>
</tr>
<tr>
<td>LIST OF TABLES</td>
<td>xi</td>
</tr>
<tr>
<td>LIST OF FIGURES</td>
<td>xii</td>
</tr>
<tr>
<td>LIST OF ABBREVIATION</td>
<td>xiii</td>
</tr>
</tbody>
</table>

CHAPTER ONE

1.0 Introduction

1.1 Definition 1
1.2 Research Background 3
1.3 Problem Statement 5
1.4 Research Question 14
1.5 Objectives 15
1.6 Significant of Discussion 15
1.7 Conceptua Definition 16
  1.7.1 Political & Administration Structure 17
  1.7.2 Good Governance 18
1.8 Operational Definition 20
1.9 Theoretical Framework 22
  1.9.1 System Theory 23
1.10 Study Framework 26
1.11 Study Scope 27
1.12 Chapter Division 28
# 1.13 Conclusion

## CHAPTER TWO

2.0 Introduction 30

2.1 Dimensions Of Governance 30

2.2 Political System 36

2.2.1 Legislators 38

2.2.2 Executive Members 40

2.2.3 Judiciary 42

2.3 Conclusion 43

## CHAPTER THREE

3.0 Introduction 44

3.1 Study Plan 45

3.2 Research Instrument 45

3.2.1 Population 45

3.2.2 Sample 46

3.2.3 Questionnaire 47

3.3 Sampling Techniques 50

3.4 Sampling Method 50

3.5 Source of Data 51

3.6 Data Analysis 51

3.7 Conclusion 52

## CHAPTER FOUR

4.0 Introduction 55

4.1 Reliability Test 55

4.2 Respondents’ Demographic Descriptive Analysis 57

4.3 Descriptive Analysis Of Independent Variables 59

4.4 Descriptive Analysis Of Dependent Variables 61

4.5 Inferential Analysis 68

4.6 Regression Analysis 73
CHAPTER FIVE

5.0 Introduction 76

5.1 Discussion 77

5.2 Suggestion 79

5.3 Recommendation For Future Research 79

5.4 Conclusion 80

REFERENCES 81

APPENDIX I 87

APPENDIX II 90
List of Table

Table 1.0: Elements in Political System and Good Governance 21
Table 3.1: Table determining sample size base on population 47
Table 3.2 Info on questionnaire 48
Table 4.1: Value of Cronbach Alpha 56
Table 4.2: Reliability Based on Item (n=86) 56
Table 4.3: Descriptive Analysis of Demographic 58
Table 4.4: Descriptive Analysis of Independent Variable 60
Table 4.5: Political system and transparent 61
Table 4.6: Political system and rules and regulations 62
Table 4.7: Political system and responsive to public demand 63
Table 4.8: Political system and accountable to public 64
Table 4.9: Political system and follow process efficiently 65
Table 4.10: Political system and empower citizens participation 66
Table 4.11: Political system and equality 67
Table 4.12: Pearson Correlation Matrix 69
Table 4.13: Correlation Variable of Legislator and Good Governance 69
Table 4.14: Correlation Variable of Judiciary and Good Governance 70
Table 4.15: Correlation Variable of Executive Members and Good Governance 71
Table 4.16: Summary of Correlation Result Analysis 72
Table 4.17: F Test 73
Table 4.18: R-square Analysis 74
List of Figures

Figure 1.0: Theoretical System 23
Figure 1.1 Theoretical perspective of governance according to WGA 24
Figure 1.2 Study Model of Governance in Malaysia 25
Figure 1.3 Governance model based on Systems Theory 25
Figure 1.4 Conceptual Model of Good Governance 26
Figure 2.1: Good Governance Principles 35
Figure 3.0: An Interactive Model of Research Design 53
Figure 3.1: Theoretical Framework 55
List of Abbreviations

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Full Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>BEIM</td>
<td>Business Ethics Institute of Malaysia</td>
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<tr>
<td>BN</td>
<td>Barisan Nasional</td>
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<td>CPI</td>
<td>Corruption Perception Index</td>
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<td>DAP</td>
<td>Democratic Action Party</td>
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<td>Gerakan</td>
<td>Parti Gerakan Rakyat Malaysia</td>
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<tr>
<td>IDEAS</td>
<td>Institute for Democracy and Economic Affairs</td>
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<tr>
<td>ICGMM</td>
<td>International Conference Global Movements Moderate</td>
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<tr>
<td>ISA</td>
<td>Sedition Acts and Internal Security Act</td>
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<tr>
<td>MCA</td>
<td>Malaysian Chinese Association</td>
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<td>MIC</td>
<td>Malaysian Indian Congress</td>
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<tr>
<td>NGO</td>
<td>Non-government Organization</td>
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<tr>
<td>OECD</td>
<td>Organisation for Economic Co-operation and Development</td>
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<td>ODI</td>
<td>Open Data Institute</td>
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<tr>
<td>PAS</td>
<td>Parti Islam Se-Malaysia</td>
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<td>PKR</td>
<td>Parti Keadilan Rakyat</td>
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<td>SPSS</td>
<td>Statistical Package of Social Science</td>
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<tr>
<td>UMNO</td>
<td>United Malays National Organization</td>
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<td>UNESCAP</td>
<td>United Nations Economic and Social Commission</td>
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<td>UN</td>
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<td>UNDP</td>
<td>United Nations Development Programme</td>
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<td>WCY</td>
<td>World Competitive Yearbook</td>
</tr>
<tr>
<td>WGA</td>
<td>World Governance Assessment</td>
</tr>
</tbody>
</table>
RELATIONSHIP BETWEEN EFFECTIVENESS OF POLITICAL SYSTEM AND GOOD GOVERNANCE PRACTICES: A CASE STUDY IN ALOR SETAR

CHAPTER 1

INTRODUCTION

1.1 DEFINITION

Governance is the main factor of reformation in any administration specifically in government administration. Good governance can give different meaning and implication in the context of national administration worldwide. Governance has already blooming among developing country whereby their political system stable and have a very competitive market. There are many points of view on governance. Rhodes, 2007 (in Anne Mette Kjaer, 2011) saying that good governance can be categorized into three significant dimension which the first of all is social dimension. Social dimension is referring to construction, strength and establishment of institution democratically including toleration for a whole community. Next, economic dimension which consist of matters such as transparency of government account, effective management of public resources and favorable environment for non-government sector’s activity. The third dimension is political processes and authority which consist of government legality aspect, the element of government politic which is accountable, responsible, fulfill human rights and the rule of laws (Caluser & Salagean, 2007). The purpose of this study research is focusing on
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References


83


Laporan Hak Asasi Manusia. 2010.