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**EXAMINING COMMUNITY OF INQUIRY MODEL IN  
INFLUENCING E-LEARNING USAGE AMONG FEMALE  
STUDENTS**

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UNIVERSITI UTARA MALAYSIA  
2016**

**EXAMINING COMMUNITY OF INQUIRY MODEL IN  
INFLUENCING E-LEARNING USAGE AMONG FEMALE  
STUDENTS**

**A dissertation submitted to Dean of Awang Had Salleh Graduate School in**



**Partial Fulfillment of the requirement for the degree**

**Master of Science in Information Technology**

**Universiti Utara Malaysia**

**By**

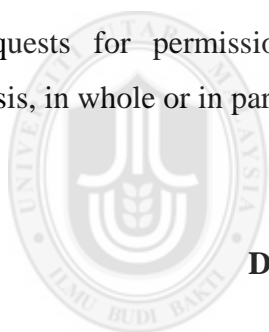
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## Abstrak

Penggunaan permainan sosial atas talian kini begitu mendapat tempat terutamanya dalam kalangan pelajar pengajian tinggi. Hal ini kerana permainan sosial secara atas talian memberikan mereka cara untuk berinteraksi antara satu sama lain dengan berkongsi minat yang sama tanpa mengira lokasi. Penggunaan peralatan permainan sosial atas talian dikenal pasti tinggi dalam kalangan pelajar perempuan. Sementara itu, persekitaran e-pembelajaran yang mempunyai ciri peralatan rangkaian sosial seperti permainan mempunyai potensi yang besar untuk membuat pembaharuan dan merangsang penggunaan e-pembelajaran secara berterusan dalam kalangan pelajar dengan menggalakkan interaksi sosial dan perkongsian pengetahuan. E-pembelajaran merupakan peralatan atas talian penting yang boleh digunakan untuk mencapai kualiti pembelajaran dan pengajaran dalam kalangan pelajar pengajian tinggi. Alat teknologi atas talian perlu mengekalkan penggunaan yang cekap, terutamanya dalam kalangan pelajar perempuan untuk memudahkan interaksi sosial kerana pelajar perempuan lebih selesa berkongsi idea antara rakan sebaya. Oleh itu, kajian ini berhasrat untuk mempertimbangkan andaian masyarakat terhadap model pertanyaan yang memaparkan tiga konstruk penting yang memberikan butiran teori untuk dipertimbangkan dalam kajian ini. Kajian ini secara khususnya mengkaji kesan kehadiran sosial, kehadiran kognitif dan kehadiran pengajaran permainan sosial atas talian dengan penggunaan e-pembelajaran dalam kalangan pelajar wanita di institusi pengajian tinggi. Tiga hipotesis dirangka berasaskan kajian yang telah dilakukan bagi mencapai objektif kajian ini. Dalam usaha mengkaji hipotesis ini, data dikumpulkan dalam kalangan pelajar perempuan di Pusat Pengajian Pengkomputeran, Universiti Utara Malaysia. Sampel kajian melibatkan 80 orang pelajar perempuan, iaitu data tertakluk kepada ujian kebolehpercayaan, statistik deskriptif, korelasi, dan analisis regresi berganda. Hasil kajian ini menunjukkan bahawa sifat-sifat permainan sosial atas talian, kehadiran kognitif dan kehadiran pengajaran mempunyai impak positif yang besar terhadap penggunaan E-pembelajaran. Manakala kehadiran sosial tidak mempunyai kesan yang signifikan terhadap penggunaan E-pembelajaran.

**Kata kunci:** Komuniti model pertanyaan, kehadiran sosial, kehadiran kognitif, kehadiran pengajaran

## ABSTRACT

The use of online social games, nowadays, is so rampant especially among students of higher learning. This provides them with means to interact with one another by sharing the same interests irrespective of locations. The use of online social games tools is noticed to be high among female students. Meanwhile, an e-learning environment that has the features of social network tools such as games has great potential to innovate and stimulate the continual usage of E-learning among students, by fostering social interaction and knowledge sharing among the students. E-learning is an important online tool that can be used to achieve quality of learning and teaching among students in higher education. It is thus pertinent for any online technological tools that will maintain efficient usage, especially among female students to be able to facilitate social interaction, since female students are more comfortable sharing ideas among their peers. To this end, the study intend to consider the assumptions of community of inquiry model which highlights three important constructs that provide theoretical details for consideration in this study. To be specific, this research examines the impact of social presence, cognitive presence and teaching presence of online social games on E-learning usage among female students of higher institutions. To achieve these objectives, three hypotheses were formulated based on previous studies. In order to examine these hypotheses, data was collected among female students at school of computing, Universiti Utara Malaysia. While the sample size of the study was 80 female students and the data was subjected to tests of reliability, descriptive statistics, correlations, and multiple regression analysis. The findings of this study revealed that, the attributes of online social games; cognitive presence and teaching presence have positive significant impact on E-learning usage. Meanwhile, social presence does not have a significant impact on E-learning usage.

Keywords: Community of inquiry model , social presence , cognitive presence , teaching presence

## ACKNOWLEDGEMENT

In the name of Allah, the most merciful, the most compassionate.

First and foremost all praise and thanks go to Allah (God) for giving me the strength and patience, and providing me the knowledge to accomplish this research study.

My sincerest thanks and gratitude go to my supervisor, Dr. Shafiz Affendi Mohd Yusof for his guidance, encouragement and support in keeping my academic plans on schedule. I appreciate your patience and attention given to me during my research journey particularly the time that took you away from some of your personal and professional responsibilities.

To my extended family in Iraq, a special thanks and dedication go to my beloved father, and my beloved mother for their continuous encouragement, support and prayers. To my father for his faith and wisdom. To my mother for her soft heart and genuine love and special thanks to my sisters and my brother . To everyone stood by my side and advised, inspired and encouraged me. For the person who asked me to look at the glass half full and to live life with no regrets.

I would like also to extend my thanks and appreciation to all of my friends who have contributed in one way or another to help me complete this thesis successfully. Last, but not least, special thanks goes to all the students who have participated in this research and all the people who have helped me completing this thesis and challenging journey successfully.

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## List of Abbreviations

<b>LMS</b>	Learning management system
<b>ICT</b>	Information and Communication Technology
<b>H</b>	Hypotheses
<b>COI</b>	Community of Inquiry Model
<b>SPSS</b>	Statistical Package for Social Science
<b>SIV</b>	Social Independent variable
<b>CIV</b>	Cognitive Independent variable
<b>TIV</b>	Teaching Independent variable
<b>EDV</b>	Electronic learning Depended variable
<b>VIF</b>	Variance Inflation Factor
<b>M</b>	Mean
<b>SD</b>	Standard Deviation



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## List of Appendices

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# CHAPTER ONE

## INTRODUCTION

This chapter provides the general overview of the proposed study. This includes background of the study, problem statement, the research questions and objectives, significance of the study and the study scope that summarizes the focus of the study as well as the methodology to be adopted.

### 1.1 Background of Study

Learning is known as a process where new knowledge, skills and habits are gained (Kuhlthau, 2010). With the advent of information and communication technologies (ICT), learning process is witnessing a remarkable progress and advancement through the adoption of e-learning system (Olson, Codde , deMaagd , Tarkleson , Sinclair ,Yook &Egidio,2011; Almarabeh &Mohammad, 2013). E-learning may be regarded as an Internet technological tool used to provide a set of solutions at a distance to the acquisition and practical use of knowledge in the academic sphere(Amaral & Leal, 2006). This process being more supported by technological devices, offers various ways of communication among users engaging in sophisticated educational software applications (Hoic-Bozic , Mornar, &Boticki, 2009). The main advantage of this kind of tool is that, it can be used regardless of time and location.

However, one of the main limitation particular to this is that, it lacks the ability to stimulate its continual use among students ( Rodrigues , Sabino& Zhou,2011; Lazim

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