

The copyright © of this thesis belongs to its rightful author and/or other copyright owner. Copies can be accessed and downloaded for non-commercial or learning purposes without any charge and permission. The thesis cannot be reproduced or quoted as a whole without the permission from its rightful owner. No alteration or changes in format is allowed without permission from its rightful owner.



**THE FACTORS INFLUENCING JOB SATISFACTION
OF OTHER RANKS PERSONNEL IN
ROYAL MALAYSIAN NAVY**



**MASTER OF HUMAN RESOURCE MANAGEMENT
UNIVERSITI UTARA MALAYSIA
MEI 2017**

**THE FACTORS INFLUENCING JOB SATISFACTION OF OTHER RANKS
PERSONNEL IN ROYAL MALAYSIAN NAVY**

By



**Thesis Submitted to
Othman Yeop Abdullah Graduate School of Business,
Universiti Utara Malaysia,
in Partial Fulfillment of the Requirement for the Master of Human Resource
Management**



**Pusat Pengajian Pengurusan
Perniagaan**
SCHOOL OF BUSINESS MANAGEMENT
Universiti Utara Malaysia

PERAKUAN KERJA KERTAS PENYELIDIKAN
(*Certification of Research Paper*)

Saya, mengaku bertandatangan, memperakukan bahawa
(I, the undersigned, certify that)

SHAMSUL AMERY BIN ZAINUDDIN

Calon untuk Ijazah Sarjana
(Candidate for the degree of)
MASTER OF HUMAN RESOURCE MANAGEMENT

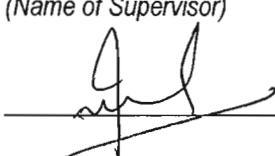
telah mengemukakan kertas penyelidikan yang bertajuk
(has presented his/her research paper of the following title)

**THE FACTORS INFLUENCING JOB SATISFACTION OF OTHER RANKS PERSONNEL IN ROYAL
MALAYSIAN NAVY**

Seperti yang tercatat di muka surat tajuk dan kulit kertas penyelidikan
(as it appears on the title page and front cover of the research paper)

Bahawa kertas penyelidikan tersebut boleh diterima dari segi bentuk serta kandungan dan meliputi bidang ilmu dengan memuaskan.
(that the research paper acceptable in the form and content and that a satisfactory knowledge of the field is covered by the research paper).

Nama Penyelia Pertama : **DR. JASMANI MOHD YUNUS**
(Name of 1st Supervisor) (Name of Supervisor)

Tandatangan : 
(Signature)

Tarikh : **02 MAY 2017**
(Date)

PERMISSION TO USE

In presenting this research paper in partial fulfillment of the requirement for a postgraduate degree from Universiti Utara Malaysia, I agree that University library make a freely available for inspection. I further agree that permission for copying of this research paper in any manner, in whole or in part, for scholarly may be granted by my supervisor(s) or, in their absence by the Dean of Othman Yeop Abdullah Graduate School of Business. It is understood that any copying or publication or use of this research paper or parts thereof for financial gain shall not be given to me and to Universiti Utara Malaysia for any scholarly use which may be made of any material from my research paper.

Request for permission to copy or make other use of materials in this research paper, in whole or in part should be addressed to:

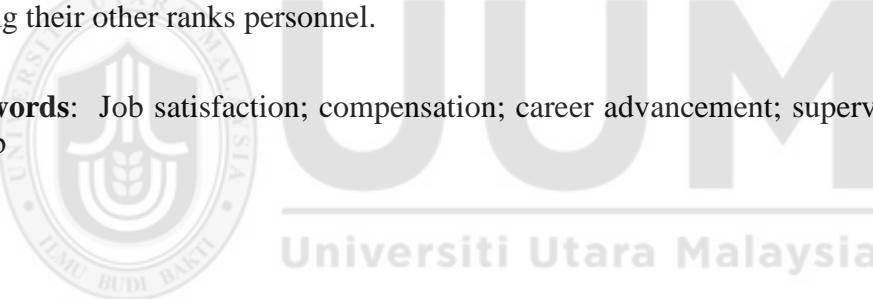
Dean of Othman Yeop Abdullah Graduate School of Business
Universiti Utara Malaysia
06010 UUM Sintok
Kedah Darul Aman



ABSTRACT

Job satisfaction is an important factor and should be a priority for other ranks personnel of Royal Malaysian Navy (RMN). However, job satisfaction is one aspect that is very relative and subjective to every employee. Thus, these feelings arise when someone wants to do the job and it varies between employees. The main objective of this study is to examine factors that influence job satisfaction of the other ranks personnel in the Royal Malaysian Navy (RMN). Generally, the study will focus to determine whether nature of the job, work environment, compensation, career advancement and supervision influencing to the job satisfaction. 438 respondents involved in this study from four major bases of Royal Malaysian Navy (RMN). The result of study showed nature of the job, work environment, compensation, career advancement and supervision have a significant influence to job satisfaction among the other ranks in the RMN ($r = 0.751$, $r^2 = 0.564$, $p = 0.000$). This result indicates that 56.4% of job satisfaction of the other ranks personnel in Royal Malaysian Navy (RMN) is influenced by independent variables. This study plays a vital role in influence the organization and policy makers to think over the employee job satisfaction. The findings of this research are valuable, which can be useful in order to improve employee job satisfaction. Therefore, the Royal Malaysian Navy (RMN) organization should consider the nature of job, working condition, compensation, career advancement and supervision as the factors that will influence job satisfaction among their other ranks personnel.

Keywords: Job satisfaction; compensation; career advancement; supervision; nature of job



ABSTRAK

Kepuasan kerja merupakan faktor yang penting dan perlu menjadi keutamaan kepada anggota lain-lain pangkat Tentera Laut Diraja Malaysia (TLDM). Walau bagaimanapun, kepuasan kerja adalah satu aspek yang sangat relatif dan subjektif untuk setiap pekerja. Perasaan kepuasan kerja ini timbul apabila seseorang itu mahu melakukan kerja dan ia berbeza antara pekerja yang lain. Objektif utama kajian ini adalah untuk mengkaji faktor-faktor yang mempengaruhi kepuasan kerja di kalangan anggota lain-lain pangkat dalam Tentera Laut Diraja Malaysia (TLDM). Secara umumnya, kajian ini akan memberi tumpuan untuk menentukan sama ada pekerjaan itu sendiri, persekitaran kerja, imbuhan, kemajuan kerjaya dan penyeliaan mempengaruhi kepuasan kerja warga. Seramai 438 responden terlibat dalam kajian ini merangkumi responden dari empat markas utama TLDM. Keputusan hasil kajian mendapatkan terdapat hubungan yang signifikan antara pekerjaan itu sendiri, persekitaran kerja, imbuhan, kemajuan kerjaya dan penyeliaan dengan kepuasan kerja di kalangan anggota lain-lain pangkat dalam Tentera Laut Diraja Malaysia ($r = 0.751$, $r^2 = 0.564$, $p = 0.000$). Hasil kajian ini menunjukkan bahawa 56.4% kepuasan kerja di kalangan anggota lain-lain pangkat dalam TLDM dipengaruhi oleh pemboleh ubah bebas. Kajian ini memainkan peranan yang penting dalam mempengaruhi organisasi dan penggubal dasar terhadap kepuasan kerja pekerja mereka. Hasil kajian ini sangat berguna di mana ia boleh digunakan bagi menambah baik aspek kepuasan kerja. Justeru, Tentera Laut Diraja Malaysia (TLDM) seharusnya mempertimbangkan sifat pekerjaan itu sendiri, persekitaran kerja, imbuhan, kemajuan kerjaya dan penyeliaan sebagai faktor-faktor yang boleh mempengaruhi kepuasan kerja di kalangan anggota lain-lain pangkat.

Kata kunci: Kepuasan kerja; imbuhan; kemajuan kerjaya; pengawasan; sifat pekerjaan

Universiti Utara Malaysia

ACKNOWLEDGEMENT

First of all, I praise to Allah the Almighty for His granted in completing my report writing on the topic ‘The Factors Influencing Job Satisfaction of Other Ranks Personnel in Royal Malaysian Navy’.

I would first like to express my sincere appreciation to my supervisor, Dr Jasmani binti Mohd Yunus for her willingness to share some useful knowledge and guiding me to complete this research paper. She consistently allowed this paper to be my own work, but steered me in the right direction whenever she thought I needed it.

Not to forget to my superior at Strategic Management Division, Naval Headquarters, Royal Malaysian Navy who always given me continuous support to complete my study and also to all my friends for their kind help.

Finally, I must express my very profound gratitude to my families especially to my mother, father, wife and my children’s, Ammar and Amsyar for providing me with unfailing support and continuous encouragement throughout my years of study and through the process of researching and writing this thesis. This accomplishment would not have been possible without the kind support from all of them.

Thank you and may Allah bless all of us.



Shamsul Amery bin Zainuddin
810976
Master of Human Resource Management

TABLE OF CONTENTS

PERMISSION TO USE	ii
ABSTRACT	iii
ACKNOWLEDGEMENT	v
TABLE OF CONTENTS	vi
LIST OF TABLES	ix
LIST OF FIGURES	x
LIST OF ABBREVIATIONS	xi
CHAPTER ONE: INTRODUCTION	
1.1 Background of the Study	1
1.2 Background of Royal Malaysian Navy	3
1.3 Problem Statement	4
1.4 Research Questions	6
1.5 Research Objective	7
1.6 Significant of the Study	8
1.7 Scope and Limitation of the Study	10
1.8 Organization of the Study	11
CHAPTER TWO: LITERATURE REVIEW	
2.1 Introduction	13
2.2 Job Satisfaction	14
2.3 Underpinning Theory	17
2.4 Factors Influencing Job Satisfaction	20
2.4.1 Nature of Job	20
2.4.2 Working Condition	22
2.4.3 Compensation	25
2.4.4 Career Advancement	28

2.4.5 Supervision	30
2.5 Summary	32
CHAPTER THREE: METHODOLOGY	
3.1 Introduction	33
3.2 Research Framework and Hypotheses	33
3.3 Research Design	35
3.4 Operational Definition	37
3.4.1 Job Satisfaction	37
3.4.2 Nature of Job	37
3.4.3 Working Condition	38
3.4.4 Compensation	38
3.4.5 Career Advancement	39
3.4.6 Supervision	40
3.5 Research Measurement / Instrumentation	40
3.5.1 Scale of Measurement	44
3.6 Data Collection	45
3.6.1 Population	46
3.6.2 Sampling	47
3.6.3 Data Collection Procedure	48
3.6.4 Pilot Testing	49
3.7 Technique of Data Analysis	50
3.7.1 Data Coding	50
3.7.2 Cleaning of Data	51
3.7.3 Reliability Analysis	51
3.7.4 Descriptive Analysis	52
3.7.5 Inferential Analysis	53

3.8	Summary	54
CHAPTER FOUR: RESULTS AND DISCUSSION		
4.1	Introduction	56
4.2	Pilot Testing	57
4.3	Cleaning of Data	57
4.4	Normality Test	58
4.5	Demographic Analysis	60
4.6	Reliability Analysis	62
4.7	Descriptive Analysis	63
4.8	Inferential Analysis (Hypotheses Testing)	66
4.8.1	Pearson Correlation	67
4.8.2	Multiple Regressions	72
4.9	Summary	75
CHAPTER FIVE: CONCLUSIONS AND RECOMMENDATIONS		
5.1	Introduction	76
5.2	Recapitulation of the Study	76
5.3	Contribution of Research	82
5.4	Recommendation for Future Research	85
5.5	Conclusion	85
REFERENCES		
Appendix A: Questionnaires		93
Appendix B: Pilot Testing Result		97
Appendix C: Study Result		113

LIST OF TABLES

Table 3.1 - Items of job satisfaction	41
Table 3.2 - Five-point Likert scale	45
Table 3.3 - Population of respondent	46
Table 3.4 - Sampling size	48
Table 3.5 - Cronbach's Alpha coefficient size (general rules)	52
Table 3.6 - Relationship between variables and r value	54
Table 4.1 - Reliability for pilot testing result	57
Table 4.2 - Cleaning of data result	58
Table 4.3 - Demographic profile of respondents	60
Table 4.4 - Reliability test result	62
Table 4.5 - Range for level of satisfaction	63
Table 4.6 - Mean for job satisfaction questions	64
Table 4.7 - Descriptive statistics	65
Table 4.8 - Result of Pearson correlation analysis	67
Table 4.9 - Correlation between nature of work and job satisfaction	68
Table 4.10 - Correlation between working condition and job satisfaction	69
Table 4.11 - Correlation between compensation and job satisfaction	70
Table 4.12 - Correlation between career advancement and job satisfaction	70
Table 4.13 - Correlation between supervision and job satisfaction	71
Table 4.14 - Model summary	72
Table 4.15 - ANOVA	73
Table 4.16 - The Standardized Beta Coefficients	74
Table 4.17 - Hypotheses testing result	75

LIST OF FIGURES

Figure 1.1 - Job Satisfaction Model (Field, 2008)	18
Figure 3.1 - Theoretical framework	34
Figure 3.2 - Table for determining sample size for a given population	47
Figure 4.1 - Histogram	59
Figure 4.2 - Normal Probability Plot	59



LIST OF ABBREVIATION

CSS - Career Satisfaction Scale

DV - Dependant Variable

EEZ - Exclusive Economic Zone

IV - Independant Variables

JCM - Job Characteristics Model

JSI - Job Satisfaction Index

JSS - Job Satisfaction Survey

KPI - Key Performance Indicator

LLP – *Lain-lain Pangkat*

RMN - Royal Malaysian Navy

SPSS - Statistical Package for Social Science

TLDL – *Tentera Laut Diraja Malaysia*



CHAPTER 1

INTRODUCTION

1.1 BACKGROUND OF THE STUDY

Each organization acknowledges that employees are the main important asset that they should have is their organization. Workers are the backbone of every organization and they must motivate to perform their job effectively. Job is a means to get rewarded for continuing life. This means that working hard to do any work became a nature to the human. In an organization, vision would be achieved towards maximum profitability. But there are many factors that affect the achievement of the goal which is the aspects of job satisfaction among employees. Therefore, the topic of job satisfaction is very important to study in order to ensure the organizational sustainability and competitiveness. In other words, a major factor that contributes to organization excellent is the employee itself besides the other factors such as money, equipment, technology as well as other resources. In order to accomplish the mission and vision of the organization, the individual as a worker must feel satisfied in order to improve their work performance, self-esteem and motivation towards achieving optimum productivity.

Judge and Church (2000) stated that job satisfaction is the utmost comprehensively studied in job attitude and amongst the most comprehensively explored topics in industrial/organizational psychology. Job satisfaction is a feeling that exists within each employee. It will describe how the spirit of an individual in doing their job. It will be a driving force to an individual and create a full sense of responsibility and a

The contents of
the thesis is for
internal user
only

REFERENCES

- Adeniji, A. A., & Osibanjo, A. O. (2012). Human resource management: Theory & Practice. Lagos, Nigeria: Pumark Nigeria Limited.
- Ajmal, A., Bashir, M., Abrar, M., Khan, M.M. and Saqib, S. (2015). The effects of intrinsic and extrinsic rewards on employee attitudes; mediating role of perceived organizational support. *Journal of Service Science and Management*, 8, 461-470. <http://dx.doi.org/10.4236/jssm.2015.84047>.
- Anitha R. (2011). A study on job satisfaction of paper mill employees with special reference to Udumalpet and Palani Taluk. *Journal of Management and Science*, 1(1). pp. 36-47.
- Armstrong, M (2003). A handbook of human resource management practice, 9th edition, London: Kogan Page.
- Aziri, B. (2011). Job satisfaction. A literature review. *Journal of management research and practice*, 3(4), 77-86.
- Bailey, D. (1992). Using participatory research in community consortia development and evaluation: lessons from the beginning of a story. *American Sociologist*, 23 (4), 71-82.
- Bakotic, D., & Babic, T. B. (2013). Relationship between working conditions and job satisfaction: The case of croatian shipbuilding company. *International Journal of Business and Social Science*, 4(2), 206-213.
- Bernardin, H.J. (2007). Human resource management: An exponential approach. 4th ed. NewYork: McGraw-Hill Irwin. P. 253-277.
- Blumberg, B., Cooper, D.R. & Schindler, P.S. (2005). Business research methods, Maidenhead, McGraw Hill Education.
- Brayfield, A. H., & Rothe, H. F. (1951). An index of job satisfaction. *Journal of Applied Psychology*, 35, 307–311.
- Burns, N. and Grove, S. 2001. The practice of nursing research: conduct, critique and utilization (4th ed). W.B.Saunders: Philadelphia, Pennsylvania, USA.
- Byars, L. L. & Rue, L. W. (2004). Human resource management, McGraw-Hill.
- Chandrasekar, K. (2011). Workplace environment and its impact organizational performance in public sector organizations. *International Journal of Enterprise Computing and Business Systems*. 1(1). 1-19.
- Chen, J. (2010). Chinese middle school teacher job satisfaction and its relationships with teacher moving. *Asia Pacific Education Review*. 11(3). 263–272.

- Coakes, E., Amar, A.D., and Luisa Granados,M.L. (2010). Knowledge management, strategy, and technology: a global snapshot", Journal of Enterprise Information Management, Vol. 23, No. 3, pp 282 – 304.
- Davis, J. A. (1971). Elementary Survey Analysis. Englewood, NJ: Prentice Hall.
- DeVaney A.S. & Chen, Z.S. (2003). Job satisfaction of recent graduates in financial services. Chen Purdu University, U.S. Department of Labor, Bureau of Labor Statistics. (www.bls.gov) Accessed on 15th, June 2016.
- Divyaranjani, R. & Rajasekar, D. (2014). A study on job satisfaction before and after training and development programme in insurance company's. International Journal of Research in Management & Business Studies (IJRMBS) Vol. 1 Issue 1, 110-115.
- Ellickson, M.C., & Logsdon, K. (2002). Determinants of job satisfaction of municipal government employees. State and Local Government Review, 33(1), 173–184.
- Field, J. (2008). *Job Satisfaction Model*. Retrieved from <http://talentedapps.wordpress.com/2008/04/11/job-satisfaction-model-for-retention>.
- Glass, G. V & Hopkins, K.D. (1984). Statistical methods in education and psychology, 2nd Edition. Englewood Cliffs, NJ: Prentice-Hall.
- Greenhaus, J. H., Parasuraman, S., & Wormley, W. M. (1990). Effects of race on organizational experiences, job performance evaluations, and career outcomes. Academy of Management Journal, 33, 64–86.
- Gruneberg, M. M. (1981). Job satisfaction. New York: Macmillan.
- Gurusamy, P & Mahendran, K. (2013). Employees' job satisfaction in automobile industries, Global Research Analysis, 2(7)
- Hackman, J. R., & Oldham, G. (1975). Development of the job diagnostic survey. Journal of Applied Psychology, 60, 159-170.
- Hackman, J. R., & Oldham, G. R. (1976). Motivation through the design of work: test of a theory. Organization behavior and human performance. 16: 250-279.
- Hair, J. F. Jr., Babin, B., Money, A. H., & Samouel, P. (2003). Essential of business research methods. John Wiley & Sons: United States of America.
- Herry, E., & Noon, M. (2001). A dictionary of human resource management. New York: Oxford University Press.
- Herzberg, F., Mausner, B., & Snyderman, B. (1959). The motivation to work. New York, NY: John Wiley.
- Inskip, F. and Proctor, B. (1993). Making the most of supervision. Twickenham: Cascade.

Jain, R., & Kaur, S. (2014). Impact of Work environment on job satisfaction. International Journal of Scientific and Research Publications, 4 (1), 1-8.

Jawahir, A. (2009). Perkaitan antara faktor demografi dengan kepuasan kerja dalam kalangan guru kanan mata pelajaran (GKMP): Satu kajian kes di daerah Jasin dan Melaka Tengah, Negeri Melaka. Journal of Human Capital Development.2 (2):1985-7012.

Judge, T. A., & Church, A. H. (2000). Job satisfaction: Research and practice. In C. L. Cooper & E. A. Locke (Eds.), *Industrial and organizational psychology: Linking theory with practice* (pp. 166-198). Oxford, UK: Blackwell.

Kessuwan, K. & Muenjohn , N. (2010). 'Employee satisfaction: Work-related and personal factors', in International review of business research papers, World business institute, Melbourne, Australia, vol. 6, no. 3, pp. 168-177 ISSN: 1832-9543

Kreither, R. & Kinicki, A. (2004). *Organizational behaviour*. Boston: McGraw Hill.

Kreitner, R., & Kinicki, A. (2005). *Organizational behavior*. New York: McGraw-Hill.

Kreitner, R., & Kinicki, A. (2007). *Organizational behavior*. Boston: McGraw Hill.

Krejcie, R. V., & Morgan, D. W. (1970). Determining sample size for research activities. *Educational and Psychological Measurement*, 30, 607-610.

Kumar, M., Abdul Talib, S.,& Ramayah, T. (2013). *Business Research Method*. Shah Alam, Selangor: Oxford University Press.

Locke, E. (1976). The nature and causes of job satisfaction, in handbook of industrial and organizational psychology.. Chicago: Rand McNall. pp. 901-969

Lambrou, P., Kontodimopoulos, N., & Niakas, D. (2010). Motivation and job satisfaction among medical and nursing staff in a Cyprus public general hospital. *Hum Resour Health*, 8, 26. <http://dx.doi.org/10.1186/1478-4491-8-26>

Luthans, F. (1998). *Organisational behaviour*. 8th ed. Boston: Irwin McGraw-Hill.

Majid, M. K. (2000). *Kaedah penyelidikan pendidikan*. Kuala Lumpur: Dewan Bahasa dan Pustaka.

Maslow, A.H. (1970) *Motivation and personality*. New York: Harper & Row.

McGregor, Douglas. *The human side of enterprise*. New York: McGraw-Hill, 1960.

Mohd Bokti, N. L., & Abu Talib, M. (2009). A preliminary study on occupational stress and job satisfaction among male navy personnel at a naval base in lumut, malaysia. *The Journal of International Social Research Volume 2 / 9*.

- Molla MI. (2014). Ensuring job satisfaction for managing people at work. Global Disclosure of Economics and Business.
- Morris, M. (2004). The public school as workplace: The principal as a key element in teacher satisfaction. Los Angelis: California University.
- Murphy, K.R., & Davidshofer, C.O. (2005). Psychological testing: principles and applications (6th Ed.). Upper Saddle River, NJ: Prentice Hall.
- Mustapha, N. & Z. C. Zakaria (2013). The effect of promotion opportunity in influencing job satisfaction among academics in higher public institutions in malaysia. International Journal of Academic Research in Business and Social Sciences, 3(3): 20-26.
- Nash, M. (1985). Managing organizational performance. Jossey-Bass, San Francisco, CA.
- Nel, P.S., Van Dyk, P.S., Haasbroek, H.D., Schultz, H.B., Sono, T., & Werner, A. (2004). Human resources management (6th ed.). Cape Town: Oxford University Press.
- Nelson, D. L., & Quick, J. C. (2006). Organizational behavior, foundations, realities & challenges. USA: South Western.
- Neog, B. B., & Barua, M. (2014). Factors influencing employee's job satisfaction: an empirical study among employees of automobile service workshops in assam. The SIJ Transactions on Industrial, Financial & Business Management, 2 (7), 305-316.
- O'Leary, Z. (2004). The essential guide to doing research. Sage Publication. <http://www.uk.sagepub.com/resources/oleary/olearychapter03.ppt>.
- Peng, Y. P. (2014). Job satisfaction and job performance of university librarians: A disaggregated examination. Library & Information Science Research, 36, 74-82.
- Perutusan Ulung Panglima Tentera Laut (2015).
- Pillay, N., Dawood, Q. & Carodia, A. M. (2014). The relationship between career development and staff motivation in the south african petroleum sector: a case study of a durban refinery, Arabian Journal of Business and Management Review (Nigerian Chapter) 3(2).
- Pitaloka, E., & Sofia, I. P. (2014). The affect of work environment, job satisfaction, organization commitment on OCB of internal auditors. International Journal of Business, Economics and Law, 5(2), 10-18.
- Polit D.F. & Hungler B.P. (1999). Nursing research: principles and methods. 6th ed. Philadelphia. Lippincott.

Pushpakumari, M. (2008). The impact of job satisfaction on job performance: An empirical analysis. 89-105.

Qasim, S., Cheema, F. E.-A., & Syed, N. A. (2012). Exploring factors affecting employees' job satisfaction. Journal of Management and Social Sciences.

Quinn, R. P., & Staines, G. L. (1979). The 1977 quality of employment survey. ann arbor, MI: Institute for Social Research

Oriarewo, G. O., Agbim, K. C., & Zechariahs. (2013). Job rewards as correlates of job satisfaction: empirical evidence from the nigerian banking sector. The International Journal Of Engineering And Science (IJES).

Panduan Pengurusan Kerjaya Anggota LLP TLDM.

Rashid, S., Rab N.L, & Anam, I. (2014). Factors influencing job satisfaction of employees in telecom sector of pakistan. International Journal of African and Asian Studies - An Open Access International Journal. Vol. 3, Pp. 124–130.

Raza, M. Y., Akhtar, M. W., Hussain, M., & Akhtar, M. S. (2015). The impact of intrinsic motivation on employee's job satisfaction. Management and Organizational Studies, 2(3).

Raziq A. & Maulabakhsh R. (2015). Impact of working environment on job satisfaction. Science Direct. Procedia Economics and Finance 23 (2015) 717-725.

Universiti Utara Malaysia
RMN Strategic Plan 2013 – 2020.

Robbins, S.P. (1998). Organisational behaviour: Concepts, controversies, applications. (8th ed.). New Jersey : Prentice Hall.

Robbins, S. P. (2001). Organizational behavior. New Delhi: Prentice – Hall.

Robbins, S.P., Odendaal, A. & Roodt, G. (2003). Organizational behavior (9th ed.). Cape Town. Prentice-Hall International.

Sabitha, M. (2009). Penyelidikan sains sosial - pendekatan pragmatik. Batu Caves: Edusystem Sdn. Bhd.

Salkind, N. J. (2006). Tests & measurement for people who (think they) hate tests & measurement. Thousand Oaks, Calif: SAGE Publications.

Sampson, J. P. (2012). A guide to quantitative and qualitative dissertation research. Faculty Publications. Department of Educational Psychology and Learning Systems.

Seminar Bintara TLDM 2014.

Singh, J. K. & Mini J. (2013). A study of employees' job satisfaction and its impact on their performance , Journal of Indian research, 1(4), pp 105-111.

Smith, P. C., L. M. Kendall & C. L. Hulin (1969), The measurement of satisfaction in work and retirement. Chicago, IL: Rand McNally.

Spector, P. E. (1997). Job satisfaction: Application, assessment, cause and consequences. Thousand Oaks, CA: Sage Publications, Inc.

Spurk, D., Abele, A. E., & Volmer, J. (2011). The career satisfaction scale: Longitudinal measurement invariance and latent growth analysis. Journal of Occupational and Organizational Psychology, 84.

Sekaran, U. (2003). Research method for business: A skill building approach, 4th edition, John Wiley & Sons.

Sekaran, U & Bougie, R. (2013). Research method for business: A skill building approach, 6th edition, John Wiley & Sons.

Yaseen, A. (2013). Effect of compensation factors on employee satisfaction-a study of doctor's dissatisfaction in punjab. International Journal of Human Resource Studies, 3, 142.



SOAL SELIDIK KEPUASAN KERJA

Kajian ini merupakan kajian tahap kepuasan kerja di kalangan anggota Lain-Lain Pangkat (LLP) Tentera Laut Diraja Malaysia bagi mengenal pasti faktor yang menyumbang kepada peningkatan tahap kepuasan bekerja. Kajian ini merupakan sebahagian syarat untuk memenuhi pengajian Sarjana Pengurusan Sumber Manusia, Universiti Utara Malaysia. Maklumat yang dikumpul daripada kajian ini adalah terkawal dan tidak akan digunakan untuk tujuan lain. Anda dijemput untuk menyertai kajian.

Lt Kdr Shamsul Amery bin Zainuddin TLDM
shamsul@navy.mil.my | 019-7843577

Seksyen A – Maklumat Responden

Sila tandakan [✓] pada maklumat berkenaan diri anda:

1. Pangkat

- Pegawai Waran 1
- Pegawai Waran 2
- Bintara Kanan
- Bintara Muda
- Laskar Kanan
- Laskar Kelas 1
- Laskar Kelas 2
- Laskar Muda

5. Cawangan Kepakaran

- Kelasi
- Bekalan dan Urus Setia
- Kejuruteraan

2. Jantina

- Lelaki
- Perempuan

6. Tempat Bertugas

- Markas
- Unit
- Kapal

3. Bangsa

- Melayu
- Cina
- India
- Lain-lain

7. Tahap Akademik

- SRP/PMR
- SPM
- STPM/Sijil
- Diploma
- Ijazah Sarjana Muda
- Sarjana

4. Umur: _____ tahun

8. Status Perkahwinan

- Bujang
- Berkahwin
- Bercerai

5. Tahun Berkhidmat

- | | |
|----------------------------------------|-----------------------------------------|
| <input type="checkbox"/> 1 – 5 tahun | <input type="checkbox"/> 16 – 20 tahun |
| <input type="checkbox"/> 6 – 10 tahun | <input type="checkbox"/> Lebih 21 tahun |
| <input type="checkbox"/> 11 – 15 tahun | |

No	Sila bulatkan satu nombor pada setiap soalan yang menggambarkan pandangan anda terhadap perkara yang berkenaan	Sangat Tidak Setuju	Tidak Setuju	Agak Setuju	Setuju	Sangat Setuju
----	----------------------------------------------------------------------------------------------------------------	---------------------	--------------	-------------	--------	---------------

Seksyen B – Kepuasan Kerja Keseluruhan						
1.	Saya berpuas hati dengan kerja saya sekarang	1	2	3	4	5
2.	Kebanyakan hari, saya sangat bersemangat dengan tugas saya	1	2	3	4	5
3.	Setiap hari, di tempat kerja saya seolah-olah ia tidak akan berakhir	1	2	3	4	5
4.	Saya berasa sangat seronok di tempat kerja	1	2	3	4	5
5.	Saya beranggapan kerja saya akan menjadi lebih mudah	1	2	3	4	5
Seksyen C – Faktor Tugasan						
1.	Saya suka melakukan tugasan di tempat kerja	1	2	3	4	5
2.	Kadang-kadang saya berasa tugas saya tidak berguna	1	2	3	4	5
3.	Saya berasa bangga dalam melaksanakan tugas	1	2	3	4	5
4.	Tugas saya menyeronokkan	1	2	3	4	5
Seksyen D – Faktor Persekutaran Tempat Kerja						
1.	Mudah untuk mendapatkan peralatan dan keperluan yang diperlukan bagi melaksanakan tugas saya	1	2	3	4	5
2.	Saya sentiasa dimaklumkan tentang aktiviti dan perkembangan di tempat kerja saya	1	2	3	4	5
3.	Saya berasa selesa untuk meminta bantuan sekiranya saya tidak memahami sesuatu prosedur kerja yang berkenaan	1	2	3	4	5
4.	Saya berasa komen dan maklum balas saya diambil perhatian	1	2	3	4	5
Seksyen E – Faktor Imbuhan						
1.	Gaji saya adalah setimpal dengan tugas saya	1	2	3	4	5
2.	Jumlah kenaikan gaji adalah sedikit dan tempoh masa kenaikan adalah jauh	1	2	3	4	5

No	Sila bulatkan satu nombor pada setiap soalan yang menggambarkan pandangan anda terhadap perkara yang berkenaan	Sangat Tidak Setuju	Tidak Setuju	Agak Setuju	Setuju	Sangat Setuju
----	----------------------------------------------------------------------------------------------------------------	---------------------	--------------	-------------	--------	---------------

3.	Saya berasa tidak dihargai oleh organisasi saya apabila difikirkan berkenaan jumlah gaji yang diterima	1	2	3	4	5
4.	Saya berpuas hati dengan peluang kenaikan gaji	1	2	3	4	5
5	Saya tidak berpuas hati dengan ganjaran yang diterima	1	2	3	4	5
6.	Ganjaran yang diterima adalah baik dan sama seperti yang diterima oleh organisasi lain	1	2	3	4	5
7.	Ganjaran yang diterima adalah berpatutan	1	2	3	4	5
8.	Terdapat ganjaran yang sepatutnya diterima tetapi tidak diterima	1	2	3	4	5
9.	Saya menerima penghargaan yang sewajarnya apabila melaksanakan tugas dengan baik	1	2	3	4	5
10.	Saya merasakan tugas yang dilaksanakan tidak dihargai	1	2	3	4	5
11.	Hanya sedikit penghargaan yang diterima oleh mereka yang bekerja di sini	1	2	3	4	5
12.	Saya merasakan hasil usaha saya tidak diberi penghargaan sepatutnya	1	2	3	4	5

Seksyen F – Faktor Peningkatan Kerjaya

1.	Saya berpuas hati dengan kejayaan yang telah dicapai dalam kerjaya saya	1	2	3	4	5
2.	Saya berpuas hati dengan kemajuan yang telah saya lakukan bagi mencapai matlamat keseluruhan kerjaya	1	2	3	4	5
3.	Saya berpuas hati dengan kemajuan yang telah saya lakukan bagi mencapai matlamat kewangan saya	1	2	3	4	5
4.	Saya berpuas hati dengan kemajuan yang telah saya lakukan bagi mencapai matlamat peningkatan kerjaya saya	1	2	3	4	5
5.	Saya berpuas hati dengan kemajuan yang telah saya lakukan bagi mencapai matlamat peningkatan kemahiran baharu dalam kerjaya	1	2	3	4	5

No	Sila bulatkan satu nombor pada setiap soalan yang menggambarkan pandangan anda terhadap perkara yang berkenaan	Sangat Tidak Setuju	Tidak Setuju	Agak Setuju	Setuju	Sangat Setuju
----	----------------------------------------------------------------------------------------------------------------	---------------------	--------------	-------------	--------	---------------

Seksyen G – Faktor Penyeliaan

1.	Penyelia saya cekap dalam melaksanakan tugas	1	2	3	4	5
2.	Penyelia saya berlaku tidak adil kepada saya	1	2	3	4	5
3.	Penyelia saya tidak menunjukkan minat kepada anggota bahawan	1	2	3	4	5
4.	Saya suka penyelia saya	1	2	3	4	5

Terima kasih atas kerjasama anda.



APPENDIX B

PILOT TESTING RESULT

Reliability

Notes		
Output Created		19-Apr-2017 18:35:06
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	45
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=c1 c2 c3 c4 /SCALE('Nature of Job') ALL /MODEL=ALPHA.
Resources	Processor Time	00 00:00:00.031
	Elapsed Time	00 00:00:00.031

[DataSet1] H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav

Scale: Nature of Job

Case Processing Summary

		N	%
Cases	Valid	45	100.0
	Excluded ^a	0	.0
	Total	45	100.0

Case Processing Summary

		N	%
Cases	Valid	45	100.0
	Excluded ^a	0	.0
	Total	45	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.673	4

GET

```
FILE='H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav'.
DATASET NAME DataSet1 WINDOW=FRONT.
```

RELIABILITY

```
/VARIABLES=c1 c2 c3 c4
/SCALE('Nature of Job') ALL
/MODEL=ALPHA.
```

RELIABILITY

```
/VARIABLES=b1 b2 b3 b4 b5
/SCALE('Overall Job Satisfaction') ALL
/MODEL=ALPHA.
```

Reliability

Notes

Output Created		19-Apr-2017 18:35:35
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	45
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.

	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=b1 b2 b3 b4 b5 /SCALE('Overall Job Satisfaction') ALL /MODEL=ALPHA.
Resources	Processor Time	00 00:00:00.000
	Elapsed Time	00 00:00:00.000

Scale: Overall Job Satisfaction

Case Processing Summary

		N	%
Cases	Valid	45	100.0
	Excluded ^a	0	.0
	Total	45	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.746	5

RELIABILITY
/VARIABLES=e1 e2 e3 e4 e5 e6 e7 e8 e9 e10 e11 e12
/SCALE('Compensation') ALL
/MODEL=ALPHA.

Reliability

Notes

Output Created		19-Apr-2017 18:36:22
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>

	Weight	<none>	
	Split File	<none>	
	N of Rows in Working Data		45
	File		
	Matrix Input		
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.	
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.	
Syntax		RELIABILITY /VARIABLES=e1 e2 e3 e4 e5 e6 e7 e8 e9 e10 e11 e12 /SCALE('Compensation') ALL /MODEL=ALPHA.	
Resources	Processor Time	00 00:00:00.000	
	Elapsed Time	00 00:00:00.000	

[DataSet1] H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav

Scale: Compensation

Case Processing Summary

		N	%
Cases	Valid	45	100.0
	Excluded ^a	0	.0
	Total	45	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.891	12

```
RELIABILITY
/VARIABLES=c1 c2 c3 c4
/SCALE('Work Environment') ALL
/MODEL=ALPHA.
```

Reliability

Notes		
Output Created		19-Apr-2017 18:36:53
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	45
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=c1 c2 c3 c4 /SCALE('Work Environment') ALL /MODEL=ALPHA.
Resources	Processor Time	00 00:00:00.000
	Elapsed Time	00 00:00:00.000

[DataSet1] H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav

Scale: Work Environment

Case Processing Summary

		N	%
Cases	Valid	45	100.0
	Excluded ^a	0	.0

Total	45	100.0
-------	----	-------

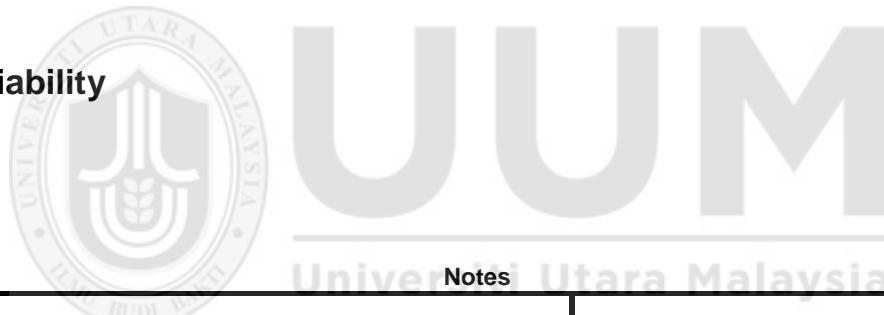
a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.673	4

```
RELIABILITY
/VARIABLES=f1 f2 f3 f4 f5
/SCALE('Career Advancement') ALL
/MODEL=ALPHA.
```

Reliability



Notes

Output Created		19-Apr-2017 18:37:29
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	45
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.

Syntax	RELIABILITY /VARIABLES=f1 f2 f3 f4 f5 /SCALE('Career Advancement') ALL /MODEL=ALPHA.	
Resources	Processor Time	00 00:00:00.000
	Elapsed Time	00 00:00:00.000

[DataSet1] H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav

Scale: Career Advancement

Case Processing Summary		
Cases	N	%
Valid	45	100.0
Excluded ^a	0	.0
Total	45	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics	
Cronbach's Alpha	N of Items
.930	5

RELIABILITY
/VARIABLES=g1 g2 g3 g4
/SCALE('Supervision') ALL
/MODEL=ALPHA.

Reliability

Notes		
Output Created		19-Apr-2017 18:37:52
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	45
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=g1 g2 g3 g4 /SCALE('Supervision') ALL /MODEL=ALPHA.
Resources	Processor Time	00 00:00:00.000
	Elapsed Time	00 00:00:00.000

[DataSet1] H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav

Scale: Supervision

Case Processing Summary

	N	%
Cases	Valid	45 100.0

Excluded ^a	0	.0
Total	45	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.865	4

DESCRIPTIVES VARIABLES=OvJS JobItself WorkEnvironment Compensation
 CareerAdv Supervision
 /STATISTICS=MEAN STDDEV MIN MAX.

Descriptives

Notes	
Output Created	19-Apr-2017 18:38:17
Comments	
Input	Data H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav Active Dataset DataSet1 Filter <none> Weight <none> Split File <none> N of Rows in Working Data File 45
Missing Value Handling	Definition of Missing User defined missing values are treated as missing. Cases Used All non-missing data are used.

Syntax		DESCRIPTIVES VARIABLES=OvJS JobItself WorkEnvironment Compensation CareerAdv Supervision /STATISTICS=MEAN STDDEV MIN MAX.
Resources	Processor Time Elapsed Time	00 00:00:00.016 00 00:00:00.017

[DataSet1] H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav

Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
OvJS	45	2.00	5.00	3.7289	.62691
JobItself	45	2.00	5.00	3.8000	.64535
WorkEnvironment	45	1.25	5.00	3.4722	.89064
Compensation	45	1.92	4.33	3.3519	.59668
CareerAdv	45	2.00	5.00	3.7511	.72883
Supervision	45	1.75	5.00	3.7222	.74663
Valid N (listwise)	45				

CORRELATIONS
/VARIABLES=OvJS JobItself WorkEnvironment Compensation CareerAdv
Supervision
/PRINT=TWOTAIL NOSIG
/MISSING=PAIRWISE.

Correlations

Notes

Output Created		19-Apr-2017 18:38:44
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecode.s av
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>

	N of Rows in Working Data	45
	File	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=OvJS JobItself WorkEnvironment Compensation CareerAdv Supervision /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00 00:00:00.016
	Elapsed Time	00 00:00:00.015

[DataSet1] H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav

Correlations

		OvJS	JobItself	WorkEnvironment	Compensation
OvJS	Pearson Correlation	1	.809**	.753**	.491**
	Sig. (2-tailed)		.000	.000	.001
	N	45	45	45	45
JobItself	Pearson Correlation	.809**	1	.756**	.606**
	Sig. (2-tailed)	.000		.000	.000
	N	45	45	45	45
WorkEnvironment	Pearson Correlation	.753**	.756**	1	.586**
	Sig. (2-tailed)	.000	.000		.000
	N	45	45	45	45
Compensation	Pearson Correlation	.491**	.606**	.586**	1
	Sig. (2-tailed)	.001	.000	.000	
	N	45	45	45	45
CareerAdv	Pearson Correlation	.685**	.733**	.733**	.477**
	Sig. (2-tailed)	.000	.000	.000	.001
	N	45	45	45	45
Supervision	Pearson Correlation	.666**	.628**	.646**	.387**
	Sig. (2-tailed)	.000	.000	.000	.009
	N	45	45	45	45

Correlations

		CareerAdv	Supervision
OvJS	Pearson Correlation	.685**	.666**
	Sig. (2-tailed)	.000	.000
	N	45	45
JobItself	Pearson Correlation	.733**	.628**
	Sig. (2-tailed)	.000	.000
	N	45	45
WorkEnvironment	Pearson Correlation	.733**	.646**
	Sig. (2-tailed)	.000	.000
	N	45	45
Compensation	Pearson Correlation	.477**	.387**
	Sig. (2-tailed)	.001	.009
	N	45	45
CareerAdv	Pearson Correlation	1	.576**
	Sig. (2-tailed)		.000
	N	45	45
Supervision	Pearson Correlation	.576**	1
	Sig. (2-tailed)	.000	
	N	45	45

**. Correlation is significant at the 0.01 level (2-tailed).

GET

FILE='H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav'.

Warning # 67. Command name: GET FILE

The document is already in use by another user or process. If you make changes to the document they may overwrite changes made by others or your changes may be overwritten by others.

File opened H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav
DATASET NAME DataSet2 WINDOW=FRONT.

MEANS TABLES=OvJS BY JobItself WorkEnvironment Compensation CareerAdv
Supervision

/CELLS MEAN COUNT STDDEV.

Means

Notes

Output Created		19-Apr-2017 18:46:59
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecode.s av
	Active Dataset	DataSet2
	Filter	<none>

	Weight	<none>	
	Split File	<none>	
	N of Rows in Working Data File		438
Missing Value Handling	Definition of Missing	For each dependent variable in a table, user-defined missing values for the dependent and all grouping variables are treated as missing.	
	Cases Used	Cases used for each table have no missing values in any independent variable, and not all dependent variables have missing values.	
Syntax		MEANS TABLES=OvJS BY JobItself WorkEnvironment Compensation CareerAdv Supervision /CELLS MEAN COUNT STDDEV.	
Resources	Processor Time	00 00:00:00.015	
	Elapsed Time	00 00:00:00.017	

[DataSet2]

Case Processing Summary

	Cases					
	Included		Excluded		Total	
	N	Percent	N	Percent	N	Percent
OvJS * JobItself	438	100.0%	0	.0%	438	100.0%
OvJS * WorkEnvironment	438	100.0%	0	.0%	438	100.0%
OvJS * Compensation	438	100.0%	0	.0%	438	100.0%
OvJS * CareerAdv	438	100.0%	0	.0%	438	100.0%
OvJS * Supervision	438	100.0%	0	.0%	438	100.0%

OvJS * JobItself

OvJS

JobItself	Mean	N	Std. Deviation
2.00	2.0000	2	.00000
2.25	2.0000	1	.
2.50	3.0667	3	.41633
2.75	2.8857	7	.36253
3.00	3.2211	19	.46617
3.25	3.4143	28	.52473
3.50	3.7038	52	.35533

3.75	3.9057	53	.34553
4.00	3.8593	118	.33518
4.25	3.9938	65	.38401
4.50	4.0909	44	.29713
4.75	4.3231	26	.33022
5.00	4.7000	20	.25547
Total	3.8658	438	.50686

OvJS * WorkEnvironment

OvJS

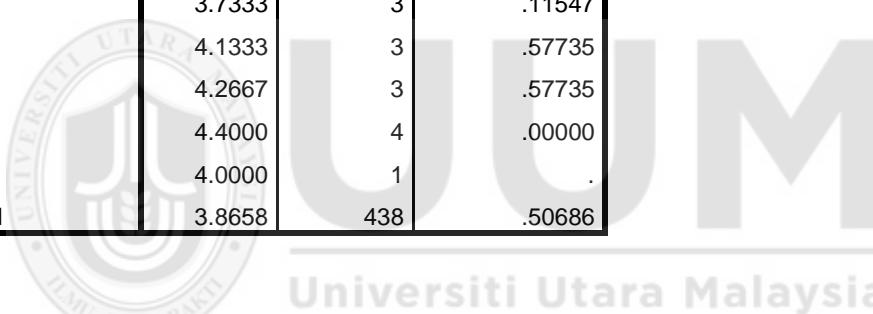
WorkEnvironment	Mean	N	Std. Deviation
1.25	2.0000	2	.00000
1.50	2.6000	1	.
1.75	3.2000	2	1.13137
2.00	2.4000	1	.
2.25	3.1750	8	.51755
2.50	3.6000	4	.43205
2.75	3.5778	18	.61697
3.00	3.4383	47	.46183
3.25	3.7860	57	.42905
3.50	3.8156	64	.32719
3.75	3.9667	96	.41515
4.00	3.9929	84	.33645
4.25	4.2846	26	.38020
4.50	4.3889	18	.33936
4.75	4.7333	3	.23094
5.00	4.4571	7	.39521
Total	3.8658	438	.50686

OvJS * Compensation

OvJS

Compensation	Mean	N	Std. Deviation
1.92	2.5333	3	.92376
2.08	3.3200	5	.26833
2.25	3.4500	4	.64031
2.33	3.8286	7	.49570
2.42	3.7000	6	.46904
2.50	3.7667	6	.38816
2.58	3.6444	9	.76667
2.67	3.7200	10	.40222
2.75	3.6667	12	.39389

2.83	3.9750	16	.68069
2.92	3.8286	21	.56315
3.00	3.6111	36	.46092
3.08	3.5935	31	.50460
3.17	3.9391	23	.50248
3.25	3.9000	22	.41289
3.33	3.8800	35	.58652
3.42	3.9875	16	.46458
3.50	4.0516	31	.27309
3.58	3.9680	25	.43848
3.67	3.9852	27	.34608
3.75	3.9333	21	.34833
3.83	4.0000	18	.50410
3.92	3.9000	10	.43461
4.00	4.0588	17	.27170
4.08	4.1400	10	.55015
4.17	4.6000	3	.52915
4.25	3.7333	3	.11547
4.33	4.1333	3	.57735
4.42	4.2667	3	.57735
4.50	4.4000	4	.00000
4.58	4.0000	1	.
Total	3.8658	438	.50686



Universiti Utara Malaysia

OvJS * CareerAdv

OvJS

CareerAdv	Mean	N	Std. Deviation
1.80	3.2000	2	.00000
2.00	3.4400	5	.60663
2.20	3.6667	3	.11547
2.40	3.1400	10	.92880
2.60	3.2000	1	.
2.80	3.2000	4	.65320
3.00	3.5488	43	.43664
3.20	3.4500	24	.58458
3.40	3.7297	37	.56414
3.60	3.7833	24	.39526
3.80	3.8186	43	.37496
4.00	3.9761	142	.34393
4.20	4.1167	36	.38359
4.40	4.2667	18	.42288

4.60	4.0545	11	.45687
4.80	4.1429	14	.54591
5.00	4.3143	21	.36645
Total	3.8658	438	.50686

OvJS * Supervision

OvJS

Supervision	Mean	N	Std. Deviation
1.50	2.6000	1	.
1.75	2.0000	2	.00000
2.00	3.2667	3	.11547
2.25	3.6000	3	1.03923
2.50	3.7600	5	.38471
2.75	3.2800	5	.74297
3.00	3.5939	66	.49981
3.25	3.5826	23	.48585
3.50	3.7400	40	.47111
3.75	3.8808	52	.46906
4.00	3.9032	95	.35112
4.25	4.0286	35	.45021
4.50	3.9902	41	.36318
4.75	4.2811	37	.36654
5.00	4.2000	30	.48990
Total	3.8658	438	.50686

SET Printback=On.

APPENDIX C

STUDY RESULT

Descriptives

Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
	Statistic	Statistic	Statistic	Statistic	Statistic
OvJS	438	2.00	5.00	3.8658	.50686
JobItself	438	2.00	5.00	3.9532	.54235
WorkEnvironment	438	1.25	5.00	3.5936	.56735
Compensation	438	1.92	4.58	3.3029	.50329
CareerAdv	438	1.80	5.00	3.7913	.62211
Supervision	438	1.50	5.00	3.8602	.68240
Valid N (listwise)	438				

Descriptive Statistics

	Skewness	
	Statistic	Std. Error
OvJS	-.569	.117
JobItself	-.399	.117
WorkEnvironment	-.608	.117
Compensation	-.130	.117
CareerAdv	-.503	.117
Supervision	-.353	.117
Valid N (listwise)		

```
DESCRIPTIVES VARIABLES=OvJS JobItself WorkEnvironment Compensation
CareerAdv Supervision
/SAVE
/STATISTICS=MEAN STDDEV MIN MAX SKEWNESS.
```

Notes

Output Created		05-Apr-2017 21:40:54
Comments		
Input	Data	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>

	N of Rows in Working Data	438
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=OvJS JobItself WorkEnvironment Compensation CareerAdv Supervision /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /STATISTICS=SCALE /SUMMARY=MEANS.
Resources	Processor Time	00 00:00:00.000
	Elapsed Time	00 00:00:00.000

Notes

Output Created		05-Apr-2017 21:41:41
Comments		
Input	Data	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	438
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.

Syntax	RELIABILITY /VARIABLES=OvJS JobItself /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /STATISTICS=SCALE /SUMMARY=MEANS.	
Resources	Processor Time	00 00:00:00.000
	Elapsed Time	00 00:00:00.000

```
RELIABILITY
/VARIABLES=b1 b2 b3 b4 b5
/SCALE('Ov JS') ALL
/MODEL=ALPHA.
```

Reliability

		Notes
Output Created		05-Apr-2017 21:42:56
Comments		
Input	Data	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	438
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=b1 b2 b3 b4 b5 /SCALE('Ov JS') ALL /MODEL=ALPHA.
Resources	Processor Time	00 00:00:00.015
	Elapsed Time	00 00:00:00.004

[DataSet1] C:\Users\pcadmin\Desktop\4rd
draft\jobsatisfactionreal1addrecode.sav

Scale: Overall Job Satisfaction

Case Processing Summary

	N	%
Cases Valid	438	100.0
Excluded ^a	0	.0
Total	438	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.734	5

RELIABILITY
/VARIABLES=c1 c2 c3 c4
/SCALE('Job Itself') ALL
/MODEL=ALPHA.

Reliability

Notes

Output Created		05-Apr-2017 21:44:01
Comments		
Input	Data	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	438
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.

Syntax	RELIABILITY /VARIABLES=c1 c2 c3 c4 /SCALE('Job Itself') ALL /MODEL=ALPHA.	
Resources	Processor Time	00 00:00:00.016
	Elapsed Time	00 00:00:00.014

[DataSet1] C:\Users\pcadmin\Desktop\4rd
draft\jobsatisfactionreal1addrecode.sav

Scale: Job Itself

Case Processing Summary		
	N	%
Cases Valid	438	100.0
Excluded ^a	0	.0
Total	438	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics	
Cronbach's Alpha	N of Items
.638	4

RELIABILITY
/VARIABLES=d1 d2 d3 d4
/SCALE('Work Environment') ALL
/MODEL=ALPHA.

Reliability

Notes

Output Created	05-Apr-2017 21:44:47
Comments	
Input	Data
	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav
	Active Dataset
	Filter
	Weight
	Split File

	N of Rows in Working Data	438
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=d1 d2 d3 d4 /SCALE('Work Environment') ALL /MODEL=ALPHA.
Resources	Processor Time	00 00:00:00.000
	Elapsed Time	00 00:00:00.000

[DataSet1] C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav

Scale: Work Environment

Case Processing Summary

		N	%
Cases	Valid	438	100.0
	Excluded ^a	0	.0
Total		438	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.715	4

RELIABILITY
/VARIABLES=e1 e2 e3 e4 e5 e6 e7 e8 e9 e10 e11 e12
/SCALE('Compensation') ALL
/MODEL=ALPHA.

Reliability

Notes		
Output Created		05-Apr-2017 21:45:23
Comments		
Input	Data	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	438
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=e1 e2 e3 e4 e5 e6 e7 e8 e9 e10 e11 e12 /SCALE('Compensation') ALL /MODEL=ALPHA.
Resources	Processor Time	00 00:00:00.000
	Elapsed Time	00 00:00:00.000

[DataSet1] C:\Users\pcadmin\Desktop\4rd
draft\jobsatisfactionreal1addrecode.sav

Scale: Compensation

Case Processing Summary

		N	%
Cases	Valid	438	100.0
	Excluded ^a	0	.0
	Total	438	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.789	12

```
RELIABILITY
/VARIABLES=f1 f2 f3 f4 f5
/SCALE('Career Advancement') ALL
/MODEL=ALPHA.
```

Reliability

Notes

Output Created		05-Apr-2017 21:46:08
Comments		
Input	Data Active Dataset Filter Weight Split File N of Rows in Working Data File Matrix Input	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav DataSet1 <none> <none> <none> 438
Missing Value Handling	Definition of Missing Cases Used	User-defined missing values are treated as missing. Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=f1 f2 f3 f4 f5 /SCALE('Career Advancement') ALL /MODEL=ALPHA.
Resources	Processor Time Elapsed Time	00 00:00:00.000 00 00:00:00.000

[DataSet1] C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav

Scale: Career Advancement

Case Processing Summary

	N	%
Cases Valid	438	100.0
Excluded ^a	0	.0
Total	438	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.888	5

RELIABILITY

```
/VARIABLES=g1 g2 g3 g4
/SCALE('Supervisor') ALL
/MODEL=ALPHA.
```

Reliability

Notes

Output Created	05-Apr-2017 21:46:34	
Comments		
Input	Data	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data	438
	File	
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.

Syntax	RELIABILITY /VARIABLES=g1 g2 g3 g4 /SCALE('Supervisor') ALL /MODEL=ALPHA.	
Resources	Processor Time	00 00:00:00.000
	Elapsed Time	00 00:00:00.000

[DataSet1] C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav

Scale: Supervisor

Case Processing Summary		
	N	%
Cases Valid	438	100.0
Excluded ^a	0	.0
Total	438	100.0

a. Listwise deletion based on all variables in the procedure.

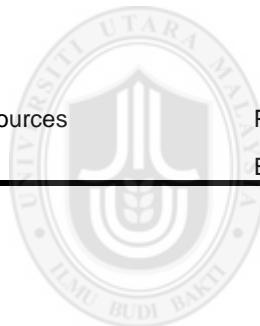
Reliability Statistics	
Cronbach's Alpha	N of Items
.725	4

RELIABILITY
/VARIABLES=b1 b2 b3 b4 b5 c1 c2 c3 c4 d1 d2 d3 d4 e1 e2 e3 e4 e5 e6
e7 e8 e9 e10 e11 e12 f1 f2 f3 f4 f5 g1 g2 g3 g4 OvJS
/SCALE('Overall Job Satisfaction') ALL
/MODEL=ALPHA.

Reliability

Notes		
Output Created		05-Apr-2017 21:50:11
Comments		
Input	Data	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav
	Active Dataset	DataSet1

	Filter	<none>	
	Weight	<none>	
	Split File	<none>	
	N of Rows in Working Data		438
	File		
	Matrix Input		
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.	
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.	
Syntax		RELIABILITY /VARIABLES=b1 b2 b3 b4 b5 c1 c2 c3 c4 d1 d2 d3 d4 e1 e2 e3 e4 e5 e6 e7 e8 e9 e10 e11 e12 f1 f2 f3 f4 f5 g1 g2 g3 g4 OvJS /SCALE('Overall Job Satisfaction') ALL /MODEL=ALPHA.	
Resources	Processor Time	00 00:00:00.000	
	Elapsed Time	00 00:00:00.000	



Universiti Utara Malaysia

Scale: Overall Job Satisfaction

Case Processing Summary

		N	%
Cases	Valid	438	100.0
	Excluded ^a	0	.0
	Total	438	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.907	35

Notes

Output Created			05-Apr-2017 22:12:56
Comments			
Input	Data	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav	
	Active Dataset	DataSet1	
	Filter	<none>	
	Weight	<none>	
	Split File	<none>	
	N of Rows in Working Data	438	
	File		
Missing Value Handling	Definition of Missing	User defined missing values are treated as missing.	
	Cases Used	All non-missing data are used.	
Syntax		DESCRIPTIVES VARIABLES=b1 b2 b3 b4 b5 c1 c2 c3 c4 d1 d2 d3 d4 e1 e2 e3 e4 e5 e6 e7 e8 e9 e10 e11 e12 f1 f2 f3 f4 f5 g1 g2 g3 g4 /STATISTICS=MEAN STDDEV MIN MAX.	
Resources	Processor Time	00 00:00:00.015	
	Elapsed Time	00 00:00:00.017	



Universiti Utara Malaysia

Notes

Output Created			05-Apr-2017 22:15:38
Comments			
Input	Data	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav	
	Active Dataset	DataSet1	
	Filter	<none>	
	Weight	<none>	
	Split File	<none>	
	N of Rows in Working Data	438	
	File		
Missing Value Handling	Definition of Missing	For each dependent variable in a table, user-defined missing values for the dependent and all grouping variables are treated as missing.	

	Cases Used	Cases used for each table have no missing values in any independent variable, and not all dependent variables have missing values.
Syntax		MEANS TABLES=OvJS BY JobItself WorkEnvironment Compensation CareerAdv Supervision /CELLS MEAN COUNT STDDEV.
Resources	Processor Time Elapsed Time	00 00:00:00.016 00 00:00:00.015

CORRELATIONS

```
/VARIABLES=OvJS JobItself WorkEnvironment Compensation CareerAdv
Supervision
/PRINT=TWOTAIL NOSIG
/STATISTICS DESCRIPTIVES
/MISSING=PAIRWISE.
```

Correlations

	Notes
Output Created	05-Apr-2017 22:22:19
Comments	
Input	Data C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav
	Active Dataset DataSet1
	Filter <none>
	Weight <none>
	Split File <none>
	N of Rows in Working Data 438
	File
Missing Value Handling	Definition of Missing User-defined missing values are treated as missing.
	Cases Used Statistics for each pair of variables are based on all the cases with valid data for that pair.

Syntax	CORRELATIONS /VARIABLES=OvJS JobItself WorkEnvironment Compensation CareerAdv Supervision /PRINT=TWOTAIL NOSIG /STATISTICS DESCRIPTIVES /MISSING=PAIRWISE.
Resources	Processor Time Elapsed Time

00 00:00:00.047
00 00:00:00.033

[DataSet1] C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav

Descriptive Statistics			
	Mean	Std. Deviation	N
OvJS	3.8658	.50686	438
JobItself	3.9532	.54235	438
WorkEnvironment	3.5936	.56735	438
Compensation	3.3029	.50329	438
CareerAdv	3.7913	.62211	438
Supervision	3.8602	.68240	438



Universiti Utara Malaysia

		Correlations			
		OvJS	JobItself	WorkEnvironment	Compensation
OvJS	Pearson Correlation	1	.674**	.583**	.323**
	Sig. (2-tailed)		.000	.000	.000
	N	438	438	438	438
JobItself	Pearson Correlation	.674**	1	.530**	.510**
	Sig. (2-tailed)	.000		.000	.000
	N	438	438	438	438
WorkEnvironment	Pearson Correlation	.583**	.530**	1	.363**
	Sig. (2-tailed)	.000	.000		.000
	N	438	438	438	438
Compensation	Pearson Correlation	.323**	.510**	.363**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	438	438	438	438
CareerAdv	Pearson Correlation	.496**	.504**	.411**	.306**

	Sig. (2-tailed)	.000	.000	.000	.000
	N	438	438	438	438
Supervision	Pearson Correlation	.474 ^{**}	.500 ^{**}	.310 ^{**}	.439 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.000
	N	438	438	438	438

Correlations

		CareerAdv	Supervision
OvJS	Pearson Correlation	.496 ^{**}	.474 ^{**}
	Sig. (2-tailed)	.000	.000
	N	438	438
JobItself	Pearson Correlation	.504 ^{**}	.500 ^{**}
	Sig. (2-tailed)	.000	.000
	N	438	438
WorkEnvironment	Pearson Correlation	.411 ^{**}	.310 ^{**}
	Sig. (2-tailed)	.000	.000
	N	438	438
Compensation	Pearson Correlation	.306 ^{**}	.439 ^{**}
	Sig. (2-tailed)	.000	.000
	N	438	438
CareerAdv	Pearson Correlation	1	.431 ^{**}
	Sig. (2-tailed)		.000
	N	438	438
Supervision	Pearson Correlation	.431 ^{**}	1
	Sig. (2-tailed)	.000	
	N	438	438

**. Correlation is significant at the 0.01 level (2-tailed).

Notes

Output Created	05-Apr-2017 22:33:20
Comments	
Input	Data Active Dataset Filter Weight Split File
	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav DataSet1 <none> <none> <none>
	N of Rows in Working Data File
	438

Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
Syntax	Cases Used	Statistics are based on all cases with valid data for all variables in the model.
		PLUM OvJS BY JobItself WorkEnvironment Compensation CareerAdv Supervision /CRITERIA=CIN(95) DELTA(0) LCONVERGE(0) MXITER(100) MXSTEP(5) PCONVERGE(1.0E-6) SINGULAR(1.0E-8) /LINK=LOGIT /PRINT=FIT PARAMETER SUMMARY.
Resources	Processor Time Elapsed Time	00 00:00:00.234 00 00:00:00.264

REGRESSION
 /MISSING LISTWISE
 /STATISTICS COEFF OUTS R ANOVA
 /CRITERIA=PIN(.05) POUT(.10)
 /NOORIGIN
 /DEPENDENT OvJS
 /METHOD=ENTER JobItself WorkEnvironment Compensation CareerAdv
 Supervision.

Regression

Notes		
Output Created		05-Apr-2017 22:34:25
Comments		
Input	Data Active Dataset Filter Weight Split File	C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav DataSet1 <none> <none> <none>
	N of Rows in Working Data File	438
Missing Value Handling	Definition of Missing Cases Used	User-defined missing values are treated as missing. Statistics are based on cases with no missing values for any variable used.

Syntax	REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT OvJS /METHOD=ENTER JobItself WorkEnvironment Compensation CareerAdv Supervision.
Resources	Processor Time Elapsed Time Memory Required Additional Memory Required for Residual Plots

[DataSet1] C:\Users\pcadmin\Desktop\4rd draft\jobsatisfactionreal1addrecode.sav

Variables Entered/Removed ^b			
Model	Variables Entered	Variables Removed	Method
1	Supervision, WorkEnvironment, Compensation, CareerAdv, JobItself	.	Enter

a. All requested variables entered.

b. Dependent Variable: OvJS

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.751 ^a	.564	.559	.33646

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.751 ^a	.564	.559	.33646

a. Predictors: (Constant), Supervision, WorkEnvironment, Compensation, CareerAdv, JobItself

ANOVA^b

Model	Sum of Squares	df	Mean Square	F	Sig.
1	Regression	5	12.672	111.942	.000 ^a
	Residual	432	.113		
	Total	437			

a. Predictors: (Constant), Supervision, WorkEnvironment, Compensation, CareerAdv, JobItself

b. Dependent Variable: OvJS

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.
	B	Std. Error	Beta		
1	(Constant)	.857	.141	6.065	.000
	JobItself	.404	.042		
	WorkEnvironment	.263	.034		
	Compensation	-.115	.039		
	CareerAdv	.098	.031		
	Supervision	.122	.029		

a. Dependent Variable: OvJS

```
SAVE OUTFILE='H:\6th draft MHRM\jobsatisfactionreal1addrecode.sav'
/COMPRESSED.
```

```
SAVE OUTFILE='H:\6th draft
MHRM\jobsatisfactionreal1addrecodepilot.sav'
/COMPRESSED.
```

```
SAVE OUTFILE='H:\6th draft
MHRM\jobsatisfactionreal1addrecodepilot.sav'
/COMPRESSED.
```

```
BOOTSTRAP
/SAMPLING METHOD=SIMPLE
/VARIABLES INPUT=OvJS JobItself WorkEnvironment Compensation
CareerAdv Supervision
/CRITERIA CILEVEL=95 CITYPE=PERCENTILE NSAMPLES=1000
/MISSING USERMISSING=EXCLUDE.
```

Bootstrap

Notes		
Output Created		09-Apr-2017 19:13:12
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecodepilot.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	45
Syntax	<pre>BOOTSTRAP /SAMPLING METHOD=SIMPLE /VARIABLES INPUT=OvJS JobItself WorkEnvironment Compensation CareerAdv Supervision /CRITERIA CILEVEL=95 CITYPE=PERCENTILE NSAMPLES=1000 /MISSING USERMISSING=EXCLUDE.</pre>	
Resources	Processor Time	00 00:00:00.031
	Elapsed Time	00 00:00:00.030

[DataSet1] H:\6th draft MHRM\jobsatisfactionreal1addrecodepilot.sav

Bootstrap Specifications

Sampling Method	Simple	
Number of Samples		1000
Confidence Interval Level		95.0%
Confidence Interval Type	Percentile	

DESCRIPTIVES VARIABLES=OvJS JobItself WorkEnvironment Compensation
 CareerAdv Supervision
 /STATISTICS=MEAN STDDEV MIN MAX.

Notes		
Output Created		09-Apr-2017 19:13:13
Comments		
Input	Data	H:\6th draft MHRM\jobsatisfactionreal1addrecodepi lot.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	28656
Missing Value Handling	Definition of Missing	User defined missing values are treated as missing.
	Cases Used	All non-missing data are used.
Syntax		DESCRIPTIVES VARIABLES=OvJS JobItself WorkEnvironment Compensation CareerAdv Supervision /STATISTICS=MEAN STDDEV MIN MAX.
Resources	Processor Time	00 00:00:00.500
	Elapsed Time	00 00:00:00.588



Universiti Utara Malaysia