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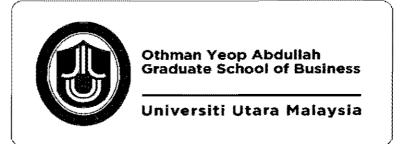


DETERMINING THE AWARENESS LEVEL ON CAUSES OF ACCIDENTS AND DISEASES IN SELECTED SECONDARY SCHOOLS IN SABAK BERNAM SELANGOR

By



Research Paper Submitted to
Othman Yeop Abdullah Graduate School of Business,
Universiti Utara Malaysia,
In Partial Fulfillment of the Requirement for the Master of Science
(Occupational Safety and Health Management)



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iii

ABSTRACT

Recently, many accidents and diseases occurred in educational institutions in Malaysia that involving teachers, staff and students. Most of government organizations and public services do not have a competent person of occupational safety and health to manage and monitor OSH issues in their premises and activities. Hence this quantitative study was conducted to identify the awareness level on causes of accidents and diseases among employees in selected secondary schools in Sabak Bernam Selangor. Moreover, the objective of this study is to investigate the relationship between three factors (human, behaviour and environment) and the awareness level on cause of accidents and diseases. In addition, the instruments that distributed to the 221 employees in selected schools are self-reported questionnaires by using the quota stratified sampling. Most of the respondents are teachers, general and technical employees as well as administration employees involved in data collection that conducted in May until June 2017. The SPSS version 20.0 was used to analyze descriptive, Pearson Correlation and Multiple Linear Regression analysis to fulfill the research objectives. The awareness level are high with approximately M=4.06. Furthermore the most significant relationship among three factors is environment (r=0.347) while the human and behaviour factors are r=0.297 and r=0.300 respectively. These three relationships are positive significant with 0.000 less than p-value<0.01. Result from the analysis conducted by multiple linear regression, the environment factors has high relationship with the dependent variables of the high beta $(\beta=0.228 \text{ p}=0.01)$. As a nutshell, the awareness level should be identifying with other factors that potential to improve the OSH issue in the educational institutions in Malaysia. Besides that, the improvement through OSH training and program and enforcement of OSH Act 1994 in public sector must be implement for the safety and health of young generation.

Keywords: Human, Behaviour, Environment, Awareness Level, Accidents, Diseases

ABSTRAK

Kebelakangan ini, banyak kemalangan dan penyakit yang berlaku di institusi pendidikan di Malaysia yang melibatkan guru, staf dan pelajar. Kebanyakkan agensi kerajaan dan perkhidmatan awam tidak mempunyai orang yang kompeten dalam keselamatan dan kesihatan pekerjaan bagi menguruskan dan memantau isu KKP di dalam premis dan aktiviti mereka. Oleh itu, kajian kuantitatif ini dijalankan untuk mengenalpasti tahap kesedaran terhadap penyebab kemalangan dan penyakit dalam kalangan pekerja di sekolah menengah yang terpilih di Sabak Bernam Selangor. Tambahan lagi, objektif kajian adalah untuk mengkaji hubungan antara tiga faktor (manusia, tingkah laku dan alam sekitar) dan tahap kesedaran terhadap penyebab kemalangan dan penyakit. Seterusnya, instrumen yang digunakan kepada 221 pekerja di sekolah yang terpilih adalah soal selidik dengan menggunakan persampelan kuota berstrata. Kebanyakan responden adalah guru, pekerja am dan teknikal serta pekerja pentadbiran yang terlibat semasa pengumpulan data pada bulan Mei hingga Jun 2017. Perisian SPSS versi 20.0 telah digunakan untuk menganalisa data menggunakan analisis deskriptif, Korelasi Pearson dan Regrasi Pelbagai untuk memenuhi objektif kajian. Tahap kesedaran terhadap penyebab kemalangan dan penyakit adalah tinggi dengan nilai min 4.06. Di samping itu hubungan yang paling kuat diantara tiga faktor tidak bersandar adalah alam sekitar (r=0.347) manakala faktor manusia dan tingkah laku adalah r=0.297 dan r=0.300. Ketiga-tiga hubungan ini mempunyai signifikan dengan nilai 0.000 kurang daripada nilai p iaitu 0.01. Keputusan dari analisis yang dijalankan oleh regrasi pelbagai mendapati faktor alam sekitar mempunyai hubungan yang kuat dalam menunjukkan hubungan tahap kesedaran dengan nilai beta yang tinggi iaitu ($\beta = 0.228$, p = 0.01). Secara ringkasnya, tahap kesedaran terhadap punca kemalangan dan penyakit perlu mengenalpasti faktorfaktor lain yang lebih berpotensi untuk memperbaiki isu OSH di institusi pendidikan di Malaysia. Selain itu, langkah peningkatan melalui latihan dan program OSH serta penguatkuasaan Akta KKP 1994 di sektor awam mesti dilaksanakan untuk keselamatan dan kesihatan generasi muda.

Kata Kunci: Manusia, Tingkah laku, Alam sekitar, Tahap Kesedaran, Kemalangan, Penyakit

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TABLE OF CONTENT

			PAGE
CERTI	FICATI	ON OF RESEARCH PAPER WORK	ii
PERM!	ISSION	TO USE	iii
ABSTE	RACT		iv
ABSTR	RAK		v
ACKN	OLEDG	EMENTS	vi
TABLE	OF CC	ONTENTS	vii
LIST C	F TABI	LES	xi
LIST O	F FIGU	RES	xiii
LIST O	F EQU	ATION	xv
		REVIATIONS NTRODUCTION	xvi
1.1	Introd		1
1.2	Backg	ground of Study	1
1.3	Proble	em Statement	4
1.4	Resear	rch Questions	7
1.5	Resear	rch Objectives	8
1.6	Scope	and Limitations of the Study	9
	1.6.1 1.6.2	The specific location of sampling The type of educational institutions that were	9
	1.6.3	involved The parameter of the study that is related to the	10
		objectives	11
1.7	Signifi	icance of Study	12
1.8	_	tion of Key Terms	13
1.9		ization of the Thesis	14
1.10	Summ	ary	16

CHAPTER 2 LITERATURE REVIEW

2.1	Introduction	17
2.2	Theories of Accidents and Diseases Causation	17
	 2.2.1. Heinrich's Domino Theory 2.2.2. Human Factor Theory 2.2.3. Accident and Incident Theory 2.2.4. Epidemiology Theory 2.2.5. Behaviour Theory 	17 19 20 21 22
2.3	Main Factors of Accidents and Diseases Causation	25
	2.3.1. Human2.3.2. Behavior2.3.3. Environment	25 26 26
2.4	The Awareness Level on Causes of Accidents and Diseases	27
2.5	Safety and Health in Educational Institutions	28
	2.5.1. Safety in School Program	31
2.6 2.7 CHAPI	Accident and Disease Cases In Education Institutions In Malaysia Summary FER 3 METHODOLOGY	33 41
3.1	Introduction	42
3.2	Research Framework	42
3.3	Research Design	42
	3.3.1. Type of Study 3.3.2. Sources of The Data 3.3.2.1 Primary Data 3.3.2.2 Secondary Data 3.3.3. Unit of Analysis 3.3.4. Time Horizon	43 43 43 43 43 44
3,4	Operational Definition	44
3.5	Operational Measurement of Variables	46
3.6	Instrumentation	49
3.7	Data Collection	51
	3.7.1 Sample Size3.7.2 Sampling Method	51 52

3.8	Data Analysis	53
7.0	3.8.1 Descriptive Analysis 3.8.2 Inferential Analysis 3.8.2.1 Correlation Test 3.8.2.2 Regression Test	53 53 54
3.9	Summary	54
CHAPI	TER 4 RESULT AND DISCUSSION	
4.1	Introduction	55
4.2	Demographic Analysis	55
4.3	Reliability Analysis	57
4.4	Result	
	 4.4.1. Descriptive Analysis- The Awareness Level on Causes of Accidents and Diseases (RO 1) 4.4.2. Pearson Correlation Test 4.4.2.1. Human (RO 2) 4.4.2.2. Behaviour (RO 3) 4.4.2.3. Environment (RO 4) 4.4.3. Multiple Linear Regression Test 	58 59 60 60 61
4.5	Discussion	
4.6 \$	4.5.1. The Awareness Level on Causes of Accidents and Diseases (RO 1) 4.5.2. Human (RO 2) 4.5.3. Behaviour (RO 3) 4.5.4. Environment (RO 4) Summary	62 63 64 65 67
СНАРТ	TER 5 CONCLUSION AND RECOMMENDATION	
5.1	Introduction	68
5.2	Conclusion	
	 5.2.1. The Awareness Level on Causes of Accidents and Diseases (RO 1) 5.2.2. Human (RO 2) 5.2.3. Behaviour (RO 3) 5.2.4. Environment (RO 4) 	68 68 69
5.3	Recommendations	69
5.4	Suggestions for Future Research	72

5	.5 Summary	74
REF	ERENCES	75
APP	ENDICES	
Α	Gantt Chart of Study	83
В	Questionnaires	84
C	Letter of Approval for Conduct Research - MOE	91
D	Letter of Approval for Conduct Research - JPN	92
E	Letter of Approval for Conduct Research - PPD	93
F	Letter of Approval for Data Collection – UUM	94



LIST OF TABLES

Table No.	Title	Page
1.1	The list of selected secondary schools	9
1.2	The list of types of education institutions under MOE	10
2.1.	Type of consequences	24
2.2.	Example of consequences in safety practices	25
2.3.	Aims of safety in school program according to the target groups	32
2.4.	A summary of several accidents in educational institutions	34
3.1	The operational definition for each variable for this study	47
3.2	List of section in questionnaires	49
3.3	List of Cronbach's Alpha value based on previous study	49
3.4	List of Likert scale that use in questions Section C	50
3.5	List of Likert scale that use in questions Section D	50
3.6	Total number of person who are working in all selected	
	secondary schools in Sabak Bernam Selangor	51
3.7	Total number of person who are working in all selected secondary	
	school in Sabak Bernam Selangor	52
3.8	The Mean Score Interpretation	53
3.9	The Level of Strength Relationship Based on Guilford's	
	Rule of Thumb	54
4.1	The demographic information of respondents	56
4.2	The reliability analysis of each variable	57

4.3	The Mean Score of the Awareness Level on Cause of Accidents	
	and Diseases	58
4.4	Pearson Correlation between human, behavior and environment	
	factors and awareness level on causes of accidents and diseases	59
4.5	The coefficient of multiple linear regression test	61
4.6	The Model Summary of Multiple Linear Regression Test	61
4.7	The Human Factors that Consist in Theories of Accidents	
	And Diseases Causation	64
4.8	The Behaviour Factors that Consist in Theories of Accidents	
	and Diseases Causation	65
4.9	The Environment Factors that Consist in Theories of	
	Accidents and Diseases Causation	66
	Universiti Utara Malaysia	

LIST OF FIGURES

Figure No.	Title	Page
1.1	The brief history of education system in Malaysia	1
1.2	The statistic of students in education institutions under	
	MOE for 2014-2016	2
1.3	The statistic of students in education institutions under	
	MOE for 2014-2016	3
1.4	Three factors that influence the awareness level on	
	cause accidents and diseases cause accidents and diseases	11
1.5	The flow process of study	15
2.1.	Five factors in Heinrich's Domino Theory	18
2.2.	Human Factor Theory	19
2.3.	Accident and Incident Theory	20
2.4.	Epidemiology Theory	21
2.5.	ABC Behavioral Model	23
2.6.	Condition of SMA Taufiqiah Khairiat Al- Halimiah	
	after fire accident	30
2.7.	Condition of SMA Taufiqiah Khairiat Al- Halimiah	
	after fire accident	30
2.8.	Activities during safety in school program in Akademik	
	Tahfiz Al-Hidayah (ATAH)	33
2.9.	Activities during safety in school program in Akademik	

	Tahfiz Al-Hidayah (ATAH)	33
2.10.	Activities during safety in school program in Sekolah	
	Menengah Sains Sultan Haji Ahmad Shah (SEMSAS)	33
2.11.	Activities during safety in school program in Sekolah	
	Menengah Sains Sultan Haji Ahmad Shah (SEMSAS)	33
3.1	Research framework	42



LIST OF EQUATION

Equation No	. Title	Page
3.1	Krejcie and Morgan's Equation	51



LIST OF ABBREVIATION

ABC Antecedent, Behaviour and Consequences

ATAH Akademik Tahfiz Al-Hidayah

BBS Behavior Based Safety

BOMBA Fire and Rescue Department

EQA Environment Quality Act

HIRARC Hazards Identification, Risk Assessment and Risk Control

JKR Jabatan Kerja Raya

JPN Jabatan Pendidikan Negeri

JPS Jabatan Pendidikan Selangor

KKP Keselamatan dan Kesihatan Pekerjaan

KPM Kementerian Pendidikan Malaysia

MIROS Malaysia Institute of Road Safety Research

MOE Ministry of Education

MOH Ministry of Health

NIOSH National Institute of Occupational Safety and Health

OSH Occupational Safety and Health

OSH-MS OSH Management System

PIBG Persatuan Ibubapa dan Guru

PPD Pejabat Pendidikan Daerah

PPE Personal Protective Equipment

PPE Personal Protective Equipment

RO Research Objectives

RQ Research Questions

SABK Sekolah Agama Bantuan Kerajaan

SBP Sekolah Berasrama Penuh

SEMSAS Sekolah Menengah Sains Sultan Haji Ahmad Shah

SJK (T) Sekolah Jenis Kebangsaan Tamil

SJK(C) Sekolah Jenis Kebangsaan Cina

SK Sekolah Kebangsaan

SM Sekolah Menengah

SMA SMK Munshi Abdullah

SMK Selah Menengah Kebangsaan

SMKA Sekolah Menengah Kebangssan Agama

SMT Sekolah Menengah Teknik

SOP Safe Operating Procedures

SPSS Statistical Package for Social Science

SR Sekolah Rendah

SRA Sekolah Rendah Agama

SSB SMK Seri Bedena

SUA SMK Ungku Aziz

TUDM Tentera Udara Diraja Malaysia

UMP Universiti Malaysia Pahang

UNESCO United Nations Educational, Scientific and Cultural Organization

UUM Universiti Utara Malaysia

CHAPTER 1

INTRODUCTION

1.1 Introduction

This chapter discusses about the background of study, problem statement, research questions and objectives, scope and limitations of study. Besides that, the significant of study, definition of key terms and organization of thesis also are explained in this chapter.

1.2 Background of Study

Malaysia is one of the developing countries in the world that is highly committed in providing education to all level of community. The education system in Malaysia was formally setup in 1955 that was helmed by Tun Abdul Razak who was the Minister of Education (MOE) under the country's first cabinet. The history of education system in Malaysia can be summarized in **Figure 1.1.** This figure reflects the improvement and development that were done on the education system.

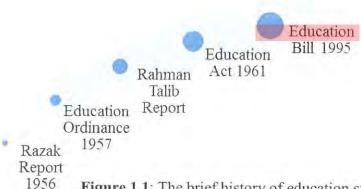


Figure 1.1: The brief history of education system in Malaysia (Malaysia Ministry of Education Website, 2016)

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APPENDIX A

GANTT CHART OF DETERMINING THE AWARENESS LEVEL ON CAUSE OF ACCIDENTS AND DISEASES IN SELECTED SECONDARY SCHOOLS IN SABAK BERNAM SELANGOR

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APPENDIX B



DETERMINING THE AWARENESS LEVEL ON CAUSES OF ACCIDENTS AND DISEASES IN SELECTED SECONDARY SCHOOLS IN SABAK BERNAM, SELANGOR

KAJIAN BAGI MENENTUKAN TAHAP KESEDARAN TERHADAP PENYEBAB KEMALANGAN DAN PENYAKIT DI SEKOLAH MENENGAH YANG TERPILIH DI SABAK BERNAM, SELANGOR

EXECUTIVE SUMMARY

The purpose of this questionnaire that distribute to the employees working in the secondary schools in Sabak Bernam, Selangor is to determine the awareness level on cause of accidents and diseases among them. The information collected from this questionnaires distribution can be used to identify the most significance factors that contribute to the accidents and diseases such as human, behaviour and environment and awareness level on cause of accidents and diseases in secondary schools in Sabak Bernam, Selangor. The questionnaires output also give benefits to the government authorities such as Malaysia Ministry of Education (MOE), Jabatan Pendidikan Selangor (JPS), Pejabat Pendidikan Daerah (PPD) Sabak Bernam and others as it gives the updated information on awareness level in schools as a baseline data to take further action in order to improve the safety performance as well as to reduce the accidents and diseases statistics in education institutions in Malaysia. Lastly, the collected data can be used for reference for anyone who interested to study this topic.

Thank you

RINGKASAN EKSEKUTIF

Tujuan soal selidik ini diedarkan kepada orang yang bekerja di sekolah menengah di Sabak Bernam Selangor adalah untuk menentukan tahap kesedaran terhadap penyebab kemalangan dan penyakit dalam kalangan mereka. Maklumat yang dikumpul daripada pengedaran soal selidik ini boleh digunakan untuk mengenalpasti kepentingan faktor yang menyebabkan kemalangan dan penyakit seperti manusia, tingkahlaku dan persekitaran dan tahap kesedaran terhadap penyebab kemalangan dan penyakit di sekolah-sekolah tersebut. Maklumat yang dikumpul juga memberi manfaat kepada agensi-agensi kerajaan yang berkaitan seperti Kementerian Pendididkan Malaysia (KPM), Jabatan Pendidikan Selangor (JPS), Pejabat Pendidikan Daerah (PPD) Sabak Bernam, dan lain-lain kerana ia memberi maklumat terkini mengenai tahap kesedaran tersebut di sekolah sebagai asas tindakan selanjutnya bagi meningkatkan prestasi keselamatan dan juga untuk mengurangkan statistik kemalangan dan penyakit di institusi pendidikan. Akhir sekali , data yang dikumpul boleh digunakan untuk rujukan untuk sesiapa sahaja yang berminat untuk mengkaji topik ini.

Terima kasih

INSTRUCTIONS: This questionnaire consists of eight (8) pages. Please read the questions carefully before answering them.

ARAHAN: Soal selidik ini terdiri daripada lapan (8) muka surat . Sila baca soalan dengan teliti sebelum menjawab.

SECTION A: RESPONDENT INFORMATION SEKSYEN A: MAKLUMAT RESPONDEN insting: To identify the socio demographic of smallover

(Objective: To identify the socio-demographic of employees)

Instruction: Please choose one for the answer for each question by (X) the chosen answers

Arahan: Sila pilih satu jawapan sahaja bagi setiap soalan dengan (X) jawapan pilihan.

1.	Age/Umur:
	20 years old and below /20 tahun dan ke bawah
	21-30 years old /20-30 tahun
	31-40 years old /30-40 tahun
	41-50 years old /40-50 tahun
	51 years old and above /51 tahun dan ke atas
2.	Gender/Jantina:
	Male/Lelaki
	Female/Perempuan
3.	Education level/Tahap pendidikan
	PMR/SPM/STPM/STAM
	Diploma, Certificate / Diploma, Sijil
	Degree/Ijazah Sarjana Muda
	Master Degree / Ijazah Sarjana
	Doctor of Philosophy (PHD)/Ijazah Kedoktoran
4.	Type of designation/Jenis pekerjaan
	General and technical employee/ Pekerja am dan teknikal
	Administration employee/ Pekerja pentadbiran
	Teacher / Guru
5.	Period of working experiences/Tempoh pengalaman bekerja
	Less than one year /Kurang dari setahun
	1-5 years /1-5 tahun
	6-10 years /6-10 tahun
	Over 10 years /Lebih 10 tahun

SECTION B: SCHOOL INFORMATION SEKSYEN A: MAKLUMAT SEKOLAH

(Objective: To identify the information that related to the school)

Instruction: Please choose one for the answer for each question by (X) the chosen

answers

More than 10 times/Lebih dari 10 kali

4. Type of hazard prone/Jenis bahaya yang kerap terdedah di sekolah
Physical/Fizikal
Biological/Biologikal
Chemical/Kimia
Ergonomic/Ergonomik
Psychosocial/Psikososial

Less than 5 times/Kurang dari 5 kali

6-10 times/6-10 kali

Never/Tidak pernah

SECTION C: BBS FACTORS SEKSYEN C: FAKTOR BBS

(Objective: To identify the BBS factors)

Instruction: Please choose one for the answer for each question by give the appropriate

score

Arahan: Sila pilih satu untuk jawapan untuk setiap soalan dengan memberikan nilai yang sesuai

SCORE/SKOR	DESCRIPTION/KETERANGAN
1	Poor/Tidak Tahu
2	Intermediate/ Kurang Tahu
3	Moderate/ Sederhana Tahu
4	Good/ Tahu
5	Excellent/ Sangat Tahu

HUN	MAN/MANUSIA	
NO	ITEM/PERKARA	SCORE/ SKOR
1.	Comply the safety operating procedure / Mematuhi prosidur kerja selamat	
2.	Identify hazards in the workplace /Mengenalpasti bahaya yang terdapat di tempat kerja	
3.	Comply the employer's instructions that related to OSH/Mematuhi arahan majikan yang berkaitan dengan KKP	
4.	Participate in OSH training provided by employer /Menghadiri latihan KKP yang disediakan oleh majikan	
5.	Conduct the continuous medical surveillance / Melakukan pengawasan perubatan yang berterusan	
6.	Formulate the OSH policy / Menggubal dasar KKP	
7.	Establish the OSH committee in workplace / Menubuhkan Jawatankuasa KKP di tempat kerja	
8.	Participate in OSH programme organised by employer/ Menghadiri aktiviti KKP yang dijalankan oleh majikan	
9.	Ensure the competent person are conduct the high risk task/ Memastikan pekerja yang mahir menjalankan tugas yang berisiko tinggi	
10.	Ensure all employees are fit to work/Memastikan semua pekerja layak untuk bekerja	
11.	Formulate the OSH objectives in workplace/Menggubal objektif KKP di tempat kerja	

NO	ITEM/PERKARA	SCORE/ SKOR
12.	Report any unsafe act even without any incentive/ Melaporkan sebarang tindakan tidak selamat walaupun tanpa insentif	
13.	Report any unsafe condition even without any incentive /Melaporkan sebarang keadaan tidak selamat walaupun tanpa insentif	
14.	Provide rewards for any OSH improvement and development / Memberi penghargaan bagi setiap peningkatan dan pembangunan KKP	
15.	Advise other employees regarding unsafe act and condition in workplace/Menasihati pekerja lain mengenai tindakan dan keadaan tidak selamat di tempat kerja	
16.	Guide other employees towards OSH improvement/ Membimbing pekerja lain ke arah peningkatan KKP	
17.	Implement the effective communication in managing OSH issues/Melaksanakan komunikasi yang efektif dalam menangani isu KKP	
18.	Comply the current OSH legislation/ Mematuhi perundangan KKP yang terkini	

NO	IRONMENT/PERSEKITARAN ITEM/PERKARA	
19.	Conduct the outdoor activities during good weather/ Menjalankan aktiviti luar kelas ketika cuaca baik	
20.	Use the optimum lighting during indoor activities/ Menggunakan cahaya yang optimum semasa aktiviti dalam kelas	
21.	Exposed with dusty condition/Terdedah dengan keadaan yang berhabuk	
22.	Exposed with high noise area/Terdedah dengan keadaan yang bising	
23.	Implement the good housekeeping/Mengamalkan amalan pengemasan yang baik	
24.	Repair or replace any damages and faulty equipment and facilties immediately/ Baiki atau tukar sebarang kerosakan alatan dan kemudahan dengan segera	
25.	Provide the clean and hygiene washroom and canteen/Menyediakan bilik air dan kantin yang bersih dan higien	

SECTION D: ACCIDENTS, DISEASE AND COMPETITIVENESS FACTORS SEKSYEN D: KEMALANGAN, PENYAKIT DAN FAKTOR DAYA SAING (Objective: To identify the causes of accident, disease and competitiveness factors)

Instruction: Please choose one for the answer for each question by give the appropriate score

Arahan: Sila pilih satu untuk jawapan untuk setiap soalan dengan memberikan nilai yang sesuai

SCORE/SKOR	DESCRIPTION/KETERANGAN	
1	Highly Disagree/Sangat Tidak Setuju	
2	Disagree/Tidak Setuju	
3	Uncertain/Tidak Pasti	
4	Agree/Setuju	
5	Highly Agree/Sangat Setuju	

NO.	CAUSE OF ACCIDENTS/PUNCA KEMALANGAN	
26.	The accidents are increase when employers and employees ignore responsibility and accountability for the OSH/ Kemalangan meningkat apabila majikan dan pekerja mengabaikan tanggungjawab dan akauntabiliti terhadap KKP.	
27.	The accidents are increase when the facilities and safety protection system are not maintain and handle properly/ Kemalangan meningkat apabila kemudahan yang ada serta sistem perlindungan keselamatan tidak diselenggara dan dikendalikan dengan baik	
28.	The accidents are increase when there are no sufficient safety tools / Kemalangan meningkat apabila tiada perkiraan keselamatan yang mencukupi.	
29.	The accidents are increase when the working environment is not conducive/Kemalangan meningkat apabila persekitaran kerja yang tidak kondusif	
30.	The accidents are increase when the OSH budget allocation is not sufficient/Kemalangan meningkat apabila peruntukan bajet KKP tidak mencukupi.	

NO.	. CAUSE OF DISEASES/PUNCA PENYAKIT	
31,	The diseases are cause when employers and employees ignore responsibility and accountability for the OSH / Penyakit berlaku apabila apabila majikan dan pekerja mengabaikan tanggungjawab dan akauntabiliti terhadap KKP	
32.	The diseases are cause when the facilities and safety protection system are not maintain and handle properly/ Penyakit berlaku apabila kemudahan yang ada serta sistem perlindungan keselamatan tidak diselenggara dan dikendalikan dengan baik	
33.	The diseases are cause when there are no sufficient safety tools/ Penyakit berlaku apabila apabila tiada perkiraan keselamatan yang mencukupi.	
34.	The diseases are cause when the working environment is not conducive/ Penyakit berlaku apabila persekitaran kerja yang tidak kondusif	
35.	The diseases are cause when the OSH budget allocation is not sufficient/ Penyakit berlaku apabila peruntukan bajet KKP tidak mencukupi.	



Thank You Terima Kasih

Universiti Utara Malaysia

APPENDIX C



KEMENTERIAN PENDIDIKAN MALAYSIA MINISTRY OF EDUCATION MALAYSIA BAHAGIAN PERANCANGAN DAN PENYELIDIKAN DASAR PENDIDIKAN EDUCATIONAL PLANNING AND RESEARCH DIVISION ARAS 1-4, BLOK E8



KOMPLEKS KERAJAAN PARCEL E PUSAT PENTADBIRAN KERAJAAN PERSEKUTUAN 62604 PUTRAJAYA

Telefon Faks Laman Web : 03-8884 6500 : 03-8884 6439 : www.moe.gov.my

Ruj Kami

KPM 600-3/2/3 Jld 41 (75)

Tankh

21 April 2017

Rohayu binti Ahmmad Romzay

No 10 Jalan 8 Taman Muhibah 45200 Sabak Bernam Selangor

Tuan,

KELULUSAN UNTUK MENJALANKAN KAJIAN DI SEKOLAH, INSTITUT PENDIDIKAN GURU, JABATAN PENDIDIKAN NEGERI DAN BAHAGIAN DI BAWAH KEMENTERIAN PENDIDIKAN MALAYSIA

Perkara di atas adalah dirujuk.

- Sukacita dimaklumkan bahawa permohonan tuan untuk menjalankan kajian seperti di bawah telah diluluskan
 - "Determining The Awareness Level of Behaviour Based Safety (BBS) in Selected Secondary School in Sabak Bernam Selangor"
- Kelulusan ini adalah berdasarkan kepada kertas cadangan penyelidikan dan instrumen kajian yang dikemukakan oleh tuan kepada Bahagian ini. Walau bagaimanapun kelulusan ini bergantung kepada kebenaran Jabatan Pendidikan Negeri dan Pengetua / Guru Besar yang berkenaan.
- Surat kelulusan ini sah digunakan bermula dari 09 Mei 2017 hingga 31 Oktober 2017.
- Tuan juga mesti menyerahkan senaskhah laporan akhir kajian dalam bentuk hardcopy bersama salinan softcopy berformat Pdf di dalam CD kepada Bahagian ini. Tuan diingatkan supaya mendapat kebenaran terlebih dahulu daripada Bahagian ini sekiranya sebahagian atau sepenuhnya dapatan kajian tersebut hendak dibentangkan di mana-mana forum, seminar atau diumumkan kepada media massa.

Sekian untuk makluman dan tindakan tuan selanjutnya. Terima kasih.

"BERKHIDMAT UNTUK NEGARA"

Saya yang menurut/Berintah

(DR ROSLI BUTSMAIL

Ketua Sektor Sektor Penyelikikan dan Penilaian

b.p. Pengarah

Bahagian Perancangan dan Penyelidikan Dasar Pendidikan

Kementerian Pendidikan Malaysia

STANDARDS

CERTIFIED TO ISO 9001:2008 CERT. NO: AR 3166

APPENDIX D



JABATAN PENDIDIKAN SELANGOR Jalan Jambu Bol 4/3E, Seksyen 4, 40604 SHAH ALAM SELANGOR DARUL EHSAN, MALAYSIA



Tel: 03 - 5518 6500 Faks: 03 - 5510 2133

Laman Web: http//jpnselangor.moe.gov.my

Rujukan Kami

JPNS.PPN 600-1/49 JLD.71(8)

19/05/2017

ROHAYU BINTI AHMMAD ROMZAY NO.10, JALAN 8 TAMAN MUHIBAH 45200 SABAK BERNAM SELANGOR

Tuan

"DETERMINING THE AWARENESS LEVEL OF BEHAVIOUR BASED SAFETY (BBS) IN SELECTED SECONDARY SCHOOL IN SABAK BERNAM SELANGOR"

Perkara di atas dengan segala hormatnya dirujuk.

- Jabatan ini tiada halangan untuk pihak tuan menjalankan kajian/penyelidikan tersebut di sekolah-sekolah dalam Negeri Selangar seperti yang dinyatakan dalam surat
- 3. Pihak tuan diingatkan agar mendapat persetujuan daripada Pengetua/Guru Besar supaya beliau dapat bekerjasama dan seterusnya memastikan bahawa penyelidikan dijalankan hanya bertujuan seperti yang dipohon. Kajian/Penyelidikan yang dijalankan juga tidak mengganggu perjalanan sekolah serta tiada sebarang unsur paksaan.
- Surat kelulusan ini sah digunakan bermula dari 09 Mei 2017 hingga 31 Oktober 2017.
- Tuan juga diminta menghantar senaskah hasil kajian ke Unit Perhubungan dan Pendaftaran Jabatan Pendidikan Selangar sebaik selesai penyelidikan/kajian. Iniversiti Utara Malaysia

Sekian, terima kasih.

"BERKHIDMAT UNTUK NEGARA"

Saya yang menurut perintah,

(NOR FARIDAH BINTI A.BAKAR)

Penolong Pendaftar Institusi Pendidikan dan Guru Jabatan Pendidikan Selangor b.p. Ketua Pendaftar Institusi Pendidikan dan Guru Kementerian Pendidikan Malaysia

s.k: - Fail

" Jabatan Pendidikan Selangor Terbilang "









APPENDIX E



PEJABAT PENDIDIKAN DAERAH SABAK BERNAM LOT 25 & 27, JALAN BESAR 45200 SABAK BERNAM SELANGOR DARUL EHSAN

Tel : 03-32162079

Faks: 03-32162093 Web : http://www.moe.gov.my/ppdsbernam



MALAYSIA - RAKYAT DIDAHULUKAN PENCAPAIAN DIUTAMAKAN"

Ruj. Tuan

Ruj.Kami

PPDSB.PPN 100-2/2/26 Jld. 2 (45)

Tarikh

02.06.2017

ROHAYU BINTI AHMMAD ROMZAY. No. 10 Jalan 8, Taman Muhibbah, 45200 Sabak Bernam, Selangor Darul Ehsan.

Tuan,

KEBENARAN DAN KELULUSAN MENJALANKAN KAJIAN

Perkara tersebut di atas adalah dirujuki.

Sukacita dimaklumkan bahawa Pejabat Pendidikan Daerah Sabak Bernam ambil maklum dan tiada halangan untuk pihak tuan menjalankan kajian bertajuk

> "Determining the Awarness Level of Behaviour Based Safety (BBS) In Selected Secondary School in Sabak Bernam, Selangor"

- Sehubungan dengan itu, tuan adalah dikehendaki mematuhi syarat seperti yang terkandung dalam surat seperti berikut :
 - Surat dari BPPDP, KPM (No. Rujukan : KPM.600-3/2/3 Jld. 43 (95) bertarikh 21 April 2017 dan
 - 3.2. Surat dari Jabatan Pendidikan Selangor (No. Rujukan : JPNS.PPN 600-1/49 Jld. 71 (8) bertarikh 19 Mei 2017.
- Surat kelulusan ini sah digunakan bermula dari 09 Mei 2017 hingga 31 Oktober 2017.
- Sebarang pertanyaan berkaitan perkara di atas, sila berhubung terus dengan Encik Mohamad Zaidi bin Selamat (Penolong PPD Perhubungan dan Pendaftaran) di talian 03-32162541 pada waktu pejabat.

Sekian untuk makluman dan tindakan tuan selanjutnya. Terima kasih.

- " BERKHIDMAT UNTUK NEGARA "
- " BERKUALITI DAN UNGGUL

Saya yang menurut perintah,

(MOKHTAR BIN MANIJO)

Pegawai Pendidikan Daerah,

Pejabat Pendidikan Daerah Sabak Bernam,

Selangor Darul Ehsan.

"BERKUALITI DAN UNGGUL"

APPENDIX F



UUM KUALA LUMPUR Universiti Utara Malaysia 41-3, Jalan Raja Muda Abdul Aziz 50300 KUALA LUMPUR MALAYSIA



Tel 603-2610 3000 Faks (Fax) 603-2694 9228 Laman Web (Web) http://uumkl.uum.edu.my

"MUAFAKAT KEDAH"

Our Ref: UUM/UUMKL/P-39/133 Date : 5th March 2017

TO WHOM IT MAY CONCERN

COLLECTION OF DATA FOR RESEARCH PURPOSES

We are pleased to inform you that the following individual is UUM Kuala Lumpur student who is presently pursuing his Master of Science (Occupational Safety and Health Management). She is required to collect data from your organization as a requirement for BPMZ69912 Research Paper courses that she is pursuing this semester.

No.	Name	Matric No.	I/D No.
1.	Rohayu Binti Ahmmad	820098	
11.0	Romzay		

Since she has chosen your organization as her assignment, we would be most grateful if you could render all assistance to her to carry out the project successfully.

Please be informed that the data collected is purely for academic purposes and we assure you that all information or data will be kept strictly confidential.

We really appreciate your kindness and cooperation in the above matter.

Thank you.

"SCHOLARSHIP, VIRTUE AND SERVICE"

Sincerely yours.

DR. AHMAD RIZAL BIN MAZLAN

Director UniversitiUtara Malaysia Kuala Lumpur (UUMKL)

