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**i-SYNERGY: AN INTEGRATED PREDICTIVE MODEL OF TIME  
PRESSURE, PERSONALITY TYPES, GENDER, KNOWLEDGE  
AND TASK COMPLEXITY TO DETERMINE SOFTWARE  
DEVELOPER'S PERFORMANCE**



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**UNIVERSITI UTARA MALAYSIA**  
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**Awang Had Salleh**  
Graduate School  
of Arts And Sciences

Universiti Utara Malaysia

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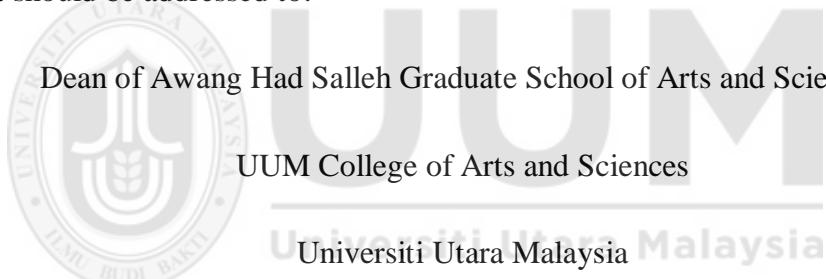
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## Abstrak

Faktor manusia memainkan peranan penting dalam kejuruteraan perisian (SE) kerana perisian dibangunkan dan digunakan oleh manusia. Salah satu sebab utama kegagalan projek perisian adalah tidak memberikan tugas kepada individu yang sesuai untuk tugas yang tepat semasa perancangan projek. Isu ini menjadi lebih kritikal apabila pembangun perisian bekerja di bawah tekanan masa (TP), yang sering menyebabkan prestasi kurang baik dan kelewatan projek. Setiap jenis personaliti mempunyai cara tersendiri untuk mengatasi TP, dan perbezaan gender mempengaruhi cara pembangun perisian menangani TP, yang memberikan hasil yang berbeza. Di samping itu, kompleksiti tugas dan pengetahuan pembangun saling berhubung dengan jenis personaliti dan gender, yang berpotensi mempengaruhi prestasi projek di bawah TP. Tujuan utama kajian ini adalah untuk mencadangkan model i-SYNERGY dengan mengkaji hubungan antara TP, jenis personaliti, gender, pengetahuan, dan kompleksiti tugas. Untuk membangunkan model ini, bukti empirikal dikumpulkan daripada eksperimen terkawal yang dijalankan bersama pelajar SE, dan digeneralisasikan daripada data industri melalui dua kajian kes. Indikator jenis personaliti Myers-Briggs (MBTI) dan indeks beban tugas NASA (TLX) digunakan untuk mengukur jenis personaliti dan TP. Analisis data dibahagikan kepada dua peringkat. Peringkat pertama melibatkan pemeriksaan angka data untuk membangunkan model, manakala peringkat kedua melibatkan eksperimen ramalan untuk membangunkan model di bawah proses penemuan pengetahuan dalam pangkalan data (KDD). Lima teknik perlombongan data—rangkaian neural tiruan (ANN), mesin vektor sokongan (SVM), pokok keputusan, K-jiran terdekat (KNN), dan regresi logistik digunakan untuk mengenal pasti teknik yang paling sesuai untuk pembangunan model. Regresi logistik memberikan hasil paling signifikan dalam pembangunan model kajian, mengesahkan bahawa jenis personaliti dan perbezaan gender mempengaruhi keupayaan pembangun perisian untuk menangani TP. Kajian ini menawarkan bukti empirikal mengenai kesan tekanan masa terhadap aspek humanistik. Tambahan pula, model yang dibangunkan berupaya untuk meningkatkan kadar kejayaan projek perisian dalam bidang SE.

**Kata Kunci:** Tekanan masa, jenis personaliti, kerumitan tugas, gender, pengetahuan

## Abstract

Human factors play a crucial role in software engineering (SE) as software is developed and utilized by people. One of the key reasons for software project failure is not assigning the right people to the right tasks during project planning. This issue becomes critical when developers work under time pressure (TP), often resulting in poor performance and delays. Each personality type approaches TP differently, and gender-based personality differences may further influence how developers handle TP, leading to varied outcomes. In addition, task complexity and developers' knowledge interrelate with personality types and gender, potentially affecting project performance under TP. The main aim of this study is to propose the i-SYNERGY model by investigating the relationship between TP, personality types, gender, knowledge, and task complexity. To develop this model, empirical evidence was gathered from controlled experiments conducted with SE students, and generalised from industrial data through two case studies. The Myers-Briggs Type Indicator (MBTI) and NASA task load index (TLX) were used to measure personality types and TP, respectively. The data analysis was divided into two stages. The first stage involved examining factual figures of data to develop the model, while the second stage involved predictive experiments for developing the model under the knowledge discovery in databases (KDD) process. Five data mining techniques—artificial neural network (ANN), support vector machine (SVM), decision tree, K-nearest neighbor (KNN) and logistic regression were employed to identify the most suitable technique for model development. Logistic regression yielded the most significant results for developing the study model, confirming that personality types and gender differences influence software developers' ability to handle TP. This study offers empirical evidence regarding the impact of TP on humanistic aspects. Furthermore, the model developed can be leveraged to enhance the success rate of software projects in the field of SE.

**Keywords:** Time pressure, Personality types, Gender, Task complexity, Knowledge

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## List of Abbreviations

AUC	Area Under Curve
ANN	Artificial Neural Network
BR	Boundary Region
CRD	Completely Randomize Design
CS	Computer Science
FP	False Positive
FPR	False Positive Rate
GPA	Grade Point Average
HIST	Hidayah Institute of Science and Technology
IT	Information Technology
i-SYNERGY	An Integrated Predictive Model of Time Pressure, Personality Types, Gender, Knowledge and Task Complexity to Determine Software Developer's Performance
KDD	Knowledge Discovery Database
KNN	K- Nearest Neighbor
MBTI	Myers-Briggs Type Indicators
NTP	No Time Pressure
NASA-TLX	Nasa Task Load Index
OOP	Object Oriented Programming
PM	Project Management
SPM	Support Project Management
SP	Structured Programming
SE	Software Engineering
SPSS	Statistical Packages of Social Science

SVM	Support Vector Machine
SIBA	Sukkur Institute of Business Administration
TLX	Task Load Index
TPR	True Positive Rate (TPR)
TN	True Negative
TP	Time Pressure
UUM	Universiti Utara Malaysia
UoS	University of Sindh
WEKA	Waikato Environment Knowledge Analysis



# CHAPTER ONE

## INTRODUCTION

### 1.1 Overview

This chapter introduces the study's background and is followed by a discussion of the addressed problems. The research questions and constructs of the objectives of the study are discussed in the next sections. Furthermore, this chapter also addresses the scope and significance of the study. Moreover, this chapter includes the terms' operational definitions and the study's conceptual framework. Finally, this chapter gives an overview of the subsequent chapters of this study.

### 1.2 Background of the Study

The demand for software in human daily life is growing exponentially. Driven by the increasing reliance on digital technologies and the integration of software solutions into various aspects of daily routines. From communication and entertainment to work and education, software has become an integral part of modern life, shaping the way to interact, learn, and conduct daily activities. This surge in demand reflects the pivotal role that software plays in addressing the evolving needs and expectations of individuals in today's technologically driven world. Software engineering (SE) activities are significantly influenced by human aspects (Hidellaarachchi et al., 2023; Mello & Coelho, 2021; Zykov & Attakorah, 2020; Fuggetta & Di Nitto, 2014; Santos, Magalhaes, & Correia-Neto, 2017). Software is developed and used by a variety of people; therefore, understanding an individual's behavior is necessary for software development (Hidellaarachchi et al., 2023;

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## Appendix A

### Consent to Take Part in Research

This appendix includes the consent form, which was used to ensure that all participants were fully informed about the study's objectives, their roles, and their rights. It highlights that participation was voluntary, and participants had the option to withdraw at any point without any consequences.

Thank you for volunteering as a participants in this research on I-SYNERGY Model for Software Development Projects. Project contact details for further information.

1. Ruqaya Gilal ([ruqaya\\_gilal@ahsgs.uum.edu.my](mailto:ruqaya_gilal@ahsgs.uum.edu.my))
2. Assosiate Prof. Dr. Mazni Omar ([mazni@uum.edu.my](mailto:mazni@uum.edu.my))
3. Dr.Mawarny Md. Rejab ([mawarny@uum.edu.my](mailto:mawarny@uum.edu.my))

This research is conducted as following conditions:

- Participation in this research will not impact in any way on their assessment.
- Participants can withdraw at any time or refuse to give answer about research, there will be no disadvantage if they do.
- Participants will not benefit directly from participating in this research.
- All information that student will provide for this study will be treated confidentially.
- In any report on the results of this research participants identity will remain anonymous. This will be done by changing their names.

I (Full name) \_\_\_\_\_

Contact details \_\_\_\_\_

Declare that I am aware of the information provided above and have willingly served as a participants in the research. I am aware that the findings of this study might be published in academic sources, but that my name will not be disclosed.

Signature of the participant: \_\_\_\_\_

Date: \_\_\_\_\_

I believe the participant is giving informed consent to participate in this study

Signature of the researcher: \_\_\_\_\_ Date: \_\_\_\_\_

## Appendix B

### Personal Particulars

This appendix contains the form used to collect personal information from participants, including their age, gender, and academic background etc.

This study is about proposing **i-SYNERGY Model** for software development to reduce the failure rate in SE. The model is about which types of people personality can manage the TP in a better way. In this study, the collection of data will help to propose a model, all the data will be confidential.

Name: \_\_\_\_\_

Matric No: \_\_\_\_\_ Semester: \_\_\_\_\_

Age: \_\_\_\_\_ Gender: \_\_\_\_\_

Race: \_\_\_\_\_ First language: \_\_\_\_\_

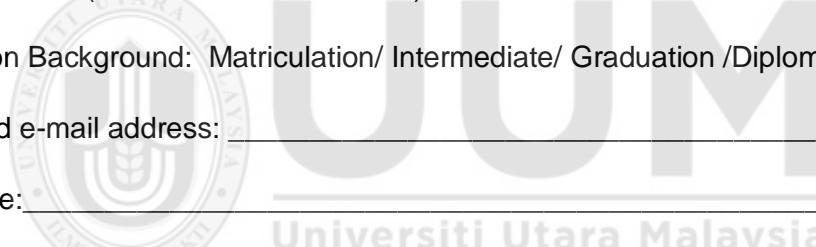
Marital Status: (Bachelor/Married/Widow) \_\_\_\_\_

Education Background: Matriculation/ Intermediate/ Graduation /Diploma/ \_\_\_\_\_

Preferred e-mail address: \_\_\_\_\_

Signature: \_\_\_\_\_

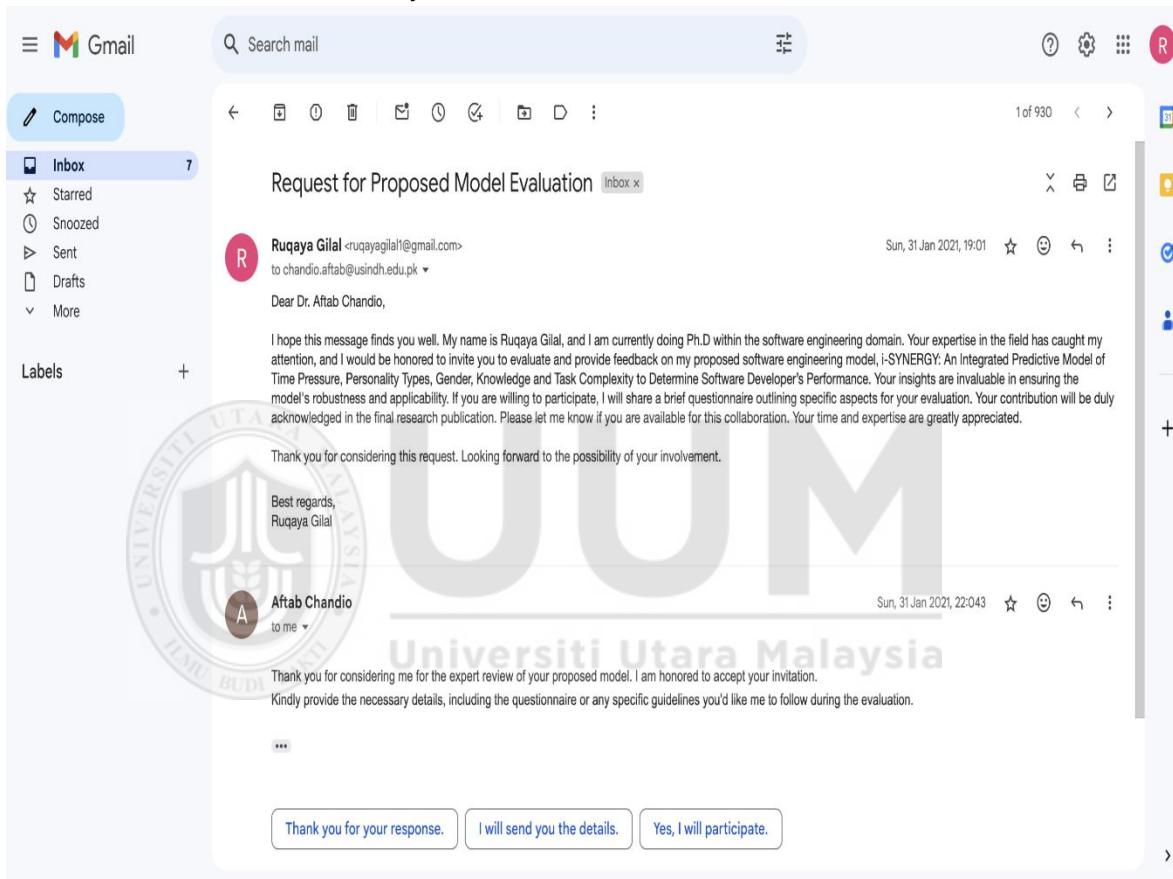
Date: \_\_\_\_\_



## Appendix C

### The sample of Expert's invitation E-mail and response

This appendix includes the email invitation sent to experts, requesting their participation in the review process, along with their responses. The purpose of this communication was to involve experts in validating the instruments and providing insights to ensure the model's relevance and accuracy.



The screenshot shows a Gmail inbox with the following details:

**Compose** button is visible.

**Inbox** tab is selected, showing 7 messages.

**Search mail** bar is empty.

**Message 1:** Subject: Request for Proposed Model Evaluation (Inbox x). From: Ruqaya Gilal <ruqayagilal@gmail.com> to chandio.aftab@usindh.edu.pk. Date: Sun, 31 Jan 2021, 19:01. Body text:

Dear Dr. Aftab Chandio,

I hope this message finds you well. My name is Ruqaya Gilal, and I am currently doing Ph.D within the software engineering domain. Your expertise in the field has caught my attention, and I would be honored to invite you to evaluate and provide feedback on my proposed software engineering model, i-SYNERGY: An Integrated Predictive Model of Time Pressure, Personality Types, Gender, Knowledge and Task Complexity to Determine Software Developer's Performance. Your insights are invaluable in ensuring the model's robustness and applicability. If you are willing to participate, I will share a brief questionnaire outlining specific aspects for your evaluation. Your contribution will be duly acknowledged in the final research publication. Please let me know if you are available for this collaboration. Your time and expertise are greatly appreciated.

Thank you for considering this request. Looking forward to the possibility of your involvement.

Best regards,  
Ruqaya Gilal

**Message 2:** From: Aftab Chandio to me. Date: Sun, 31 Jan 2021, 22:04. Body text:

Thank you for considering me for the expert review of your proposed model. I am honored to accept your invitation.

Kindly provide the necessary details, including the questionnaire or any specific guidelines you'd like me to follow during the evaluation.

...

**Response Buttons:**

- Thank you for your response.
- I will send you the details.
- Yes, I will participate.

## Appendix D

### The Instrument for Expert Review

This appendix contains the evaluation of proposed model by experts to review. The feedback collected was crucial in refining the model and ensuring the reliability of the results.

#### **An Evaluation of i-SYNERGY: An Integrated Predictive Model of Time Pressure, Personality Types, Gender, Knowledge and Task Complexity to Determine Software Developer's Performance**

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Dear Prof/ Dr/ Sir/ Madam,

I am Ruqaya Gilal, matric no: 903684, currently enrolled in the PhD program in Computer Science at Universiti Utara Malaysia (UUM), Malaysia. I am thrilled to extend a cordial invitation to you for participation in an expert review. Your selection is based on your fulfillment of one or more of the following criteria:

1. Possession of a PhD or any advanced degree in Software Engineering (SE), Software Project Management (SPM), Computer Science (CS), or related fields.
2. Accumulation of at least five years of study or research experience in the aforementioned areas or any relevant field.
3. Accumulation of at least 3 to 5 years of practical experience in software project development.

My PhD research proposes **i-SYNERGY: An Integrated Predictive Model of Time Pressure, Personality Types, Gender, Knowledge and Task complexity to Determine Software Developer's Performance**. The primary objective of the model is to predict and understand the impact of various variables on the performance of software developers under time pressure conditions. The model aims to contribute valuable insights into the nuanced interplay between time pressure, personality types, gender, knowledge, task complexity, and software developer performance. The operational definitions used in this study are defined below:

- **Time pressure (TP)** refers to the perceived urgency and constraints imposed by deadlines or limited time frames within the software development context. In this study, time pressure is quantified using a Likert scale where participants rate their perceived time pressure levels.
- **Personality types** are distinctive patterns of behavior, cognition, and emotion that characterize individuals. Personality types are assessed using the Myers-Briggs Type Indicator (MBTI). Participants' responses categorize them into specific personality types such as Extroverted (E) or Introverted (I), Sensing (S) or Intuitive (N), etc.
- **Gender** refers to the social and cultural roles, behaviors, and expectations associated with being male or female. Gender is recorded as male or female based on participants' self-identification during the data collection process.
- **Knowledge** represents the information, skills, and expertise possessed by software developers relevant to their tasks. Knowledge levels are measured using their previous academic records and for professionals' years of experience in specific areas related to software development.

- **Task complexity** refers to the level of intricacy and difficulty involved in software development tasks. Task complexity is categorized into three levels—easy, medium, and hard—based on expert suggestions.

The model is constructed using advanced data mining techniques, considering its suitability for predicting binary outcomes. Data mining techniques allow us to understand the probability of effective software developer performance under varying conditions. This methodology allows us to delve into the intricacies of the probability associated with effective outcomes, shedding light on the multifaceted relationships between the variables at play. The outcomes derived from this analysis provide estimations, offering valuable insights into the nuanced interconnections and dependencies among the identified variables within the software development landscape.

This model's conceptual framework is organised around a series of well-considered hypotheses meant to clarify the intricate relationships present in the software development environment. With the purpose of examining certain connections and interactions between important variables, each hypothesis aims to advance our understanding of the variables that affect software engineers' performance. We set out to explore the hypotheses in order to find subtle insights that shed light on the intricate interactions between time pressure, personality types, gender, knowledge, task complexity, that affect software development endeavours as a whole. The study's alternative hypotheses are as follows:

**H1: There is a significant association between time pressure (TP) and the performance of software developers.**

**H2: There is a significant moderation by different personality types on the effect of TP on software developer's performance.**

**H3: There is a significant moderation by different gender (male and female) on the effect of TP on the software developer's performance.**

**H4: There is a significant mediation by task complexity on the relationship between TP and software developer's performance.**

**H5: There is significant mediation by knowledge on the relationship between TP and software developer's performance.**

These variables play a pivotal role in shaping the dynamics of the model, influencing the relationships between key variables. By elucidating on the mediating variables, specifically knowledge and task complexities, we aim to delve deeper into the underlying mechanisms through which these variables contribute to the performance of software developers under time pressure. Additionally, the explanation will encompass the moderating variables, such as personality types and gender, highlighting their role in influencing the strength and nature of the relationships within the model. This enhancement will provide a comprehensive understanding of the intricate interplay between these variables, fortifying the model's predictive capabilities. We anticipate that the model

will provide a robust foundation for predicting how software developers perform under time pressure based on their personality types, gender, knowledge levels, and task complexities. The outcomes aim to inform software managers, aiding in better task allocation, training strategies, and overall project management.

This assessment form plays a pivotal role in not only validating the model's effectiveness and assessing its practical applicability in real-world settings but also in evaluating its substantial theoretical contribution. Your valuable feedback and suggestions, as guided by the provided instructions, are crucial for refining and validating the model. It is essential to underscore that all information shared will be treated with the utmost confidentiality, exclusively used for research purposes. The model is designed to enhance software developer performance under time pressure, making noteworthy strides in theoretical understanding. By advancing our comprehension of the intricate relationships between time pressure, personality types, knowledge and task complexities in software development, the model delves into theoretical underpinnings. This dual commitment, addressing both practical and theoretical dimensions, positions the model as a valuable asset for practitioners and researchers alike, fostering advancements in both applied and academic domains. Your thoughtful input is highly valued and will contribute significantly to the credibility and robustness of this research endeavor, with any insights provided being presented anonymously in academic publications.

**RUQAYA GILAL**

PhD candidate

School of Computing

Universiti Utara Malaysia



**Supervisors:**

Associate Prof. Dr. Mazni Omar

Dr. Mawarny Md. Rejab

### PARTICIPANTS' DEMOGRAPHIC INFORMATION

Name: \_\_\_\_\_

E-mail: \_\_\_\_\_

Gender:  MALE  FEMALE

Age: \_\_\_\_\_

Affiliation: \_\_\_\_\_

Position/Title: \_\_\_\_\_

Experience in the field: \_\_\_\_\_

Expertise level:  Novice  Intermediate  Expert

**Have you been involved in the assessment or evaluation of software developers' performance in the past?**

Yes  NO

**How often do you encounter challenges related to time pressure in your role within the context of software development?**

Frequently  Rarely

Universiti Utara Malaysia

## i-SYNERGY: CONCEPTUAL MODEL

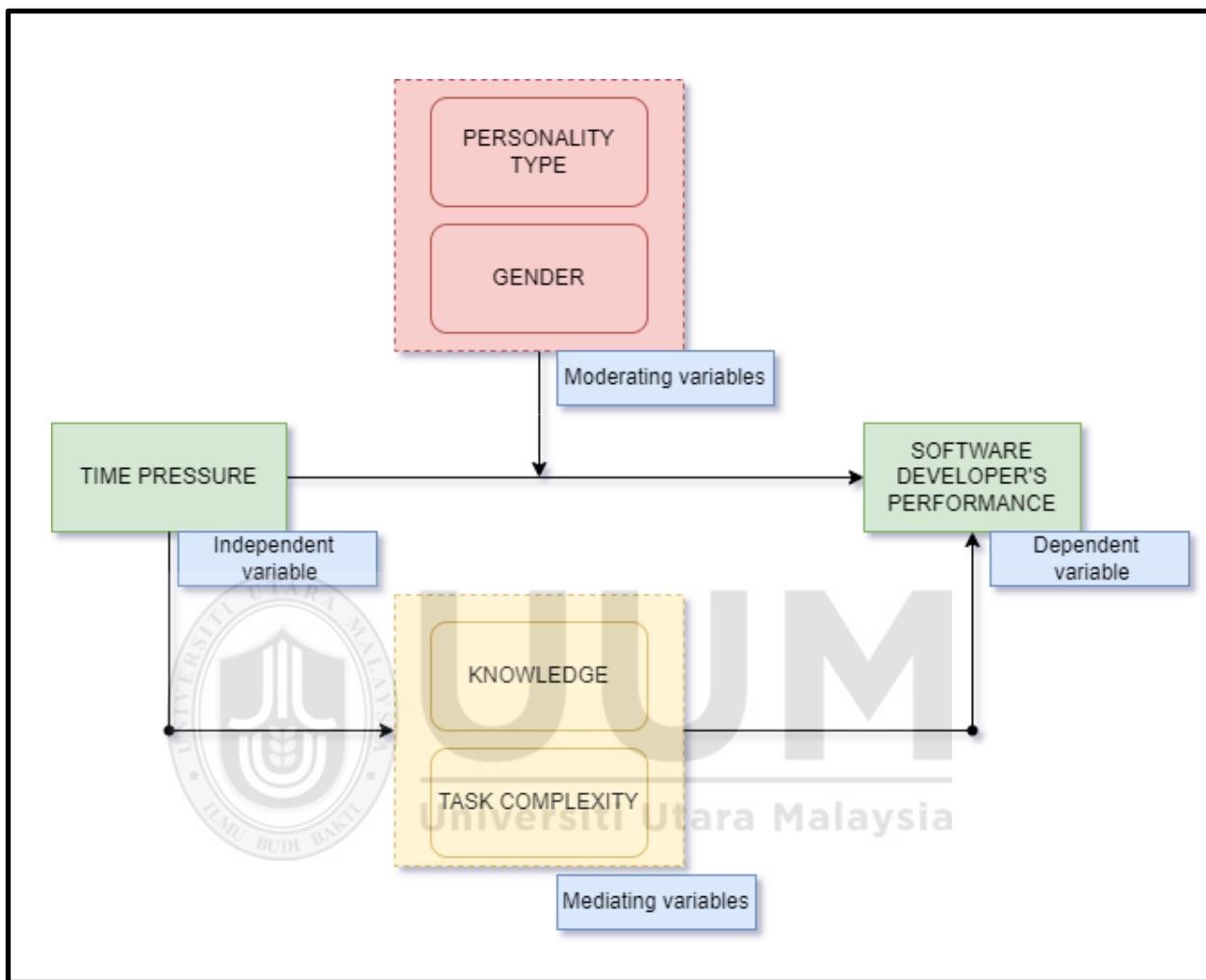
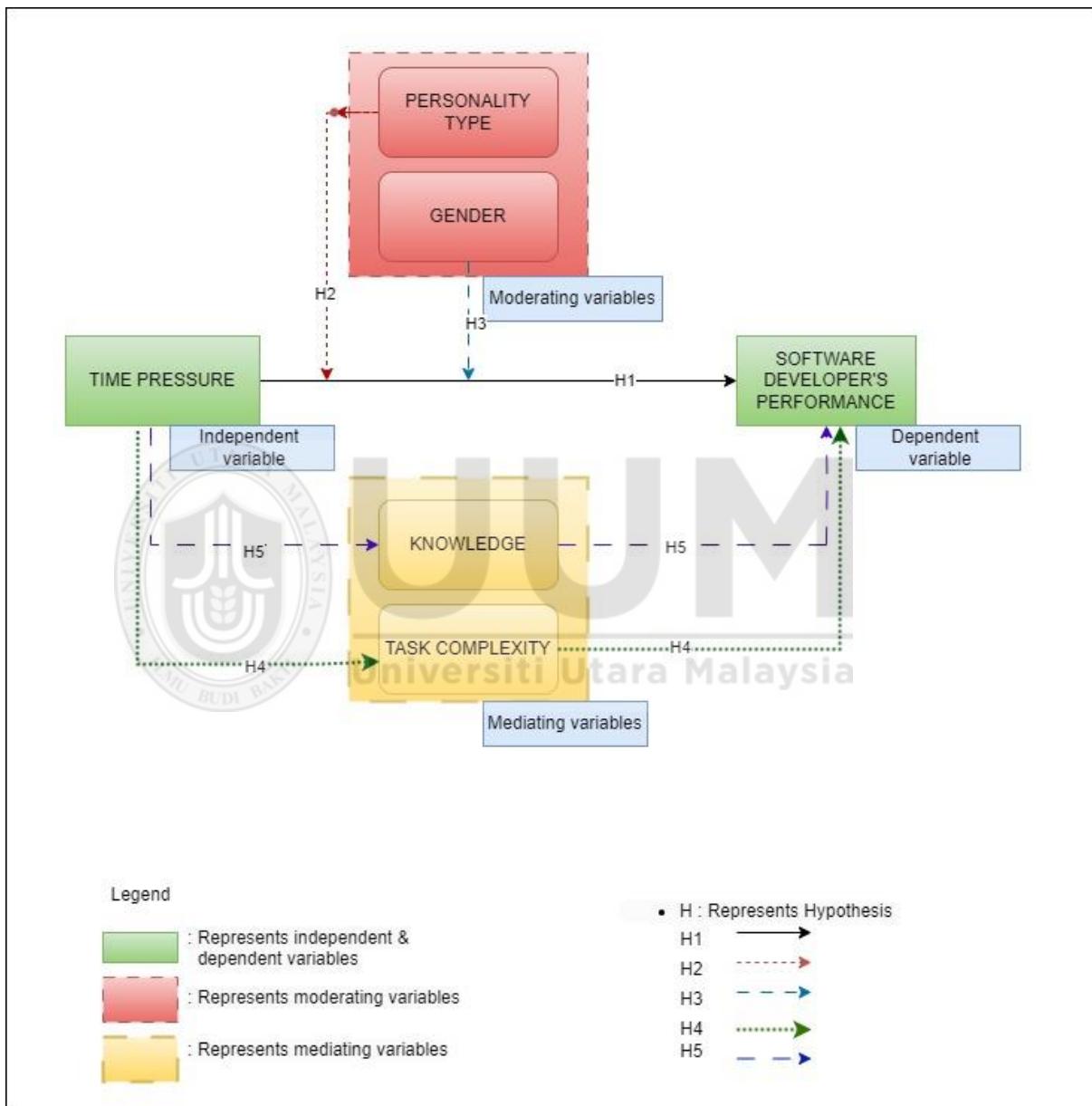


Figure 1. Conceptual Model

## Model with hypotheses



**FIGURE 2. Model with Hypotheses**

## MODEL EVALUATION

Dear Respondent,

Kindly review the i-SYNERGY model Figure 1 & 2 attentively. Following your expertise, please provide feedback for all questions in the designated spaces. This section aims to assess the effectiveness of i-SYNERGY model across five dimensions:

- **Understandability:** Ensuring that all terms used in i-SYNERGY model are clear and unambiguous.
- **Relevance:** Examining the consistency between variables and study objectives, as well as assessing the relationship between variables within i-SYNERGY model.
- **Feasibility:** Evaluating the practical suitability of using the criteria in i-SYNERGY model.
- **Organization:** Verifying that all variables of i-SYNERGY model are well-organised.
- **Comprehensiveness:** Confirming the inclusion of all necessary variables within i-SYNERGY model.

1. Understandability				
Please tick (✓) your choice				
No	Terminology	It is easy to understand	Needs some explanation	Needs very detailed explanation
1.	How clear is the term "time pressure" in the context of the i-SYNERGY model?			
2.	Does the term "personality types" require additional explanation for better understanding?			
3.	How easily understood is the variable "gender" in the context of the i-SYNERGY model?			
4.	How straightforward is the term "knowledge" in your interpretation within the i-SYNERGY model?			
5.	How well do you understand the concept of "task complexity" in the i-SYNERGY model?			
6.	How clear is the term "software developer's performance" within the i-SYNERGY model?			
Comment / Suggestion: ----- ----- ----- -----				

<b>3.</b>	<b>Feasibility</b>					
	1 Strongly Disagree, 2 Disagree, 3 Agree, 4 Strongly Agree					
<b>No</b>	<b>Model Practicability</b>	<b>SD</b>	<b>D</b>	<b>A</b>	<b>SA</b>	

1.	The i-SYNERGY model is suited to determine software developer performance.	1	2	3	4
2.	Time pressure in i-SYNERGY model in real-world scenarios impact the software developer's performance.	1	2	3	4
3.	Personality and gender moderating the impact of TP on software developer's performance real-world scenarios.	1	2	3	4
4.	The i-SYNERGY model might encounter limitations or difficulties when applied to different software development projects?	1	2	3	4
5.	The i-SYNERGY model suitable for assessing software developer performance in projects with varying levels of complexity and time pressure.	1	2	3	4
6.	The task complexity and knowledge mediating the impact of TP on software developer's performance real-world scenarios.	1	2	3	4
7.	There are no adjustments or modifications to enhance the feasibility of implementing the i-SYNERGY model in a software development context.	1	2	3	4
8.	The i-SYNERGY model has ability to provide meaningful insights into software developer performance in real-world situations?	1	2	3	4

#### 4. Organisation

The connections and flows of all the components in i-SYNERGY are well organised.

Yes [ ] No [ ]

If No, please give a comment. -----

-----  
-----  
-----  
-----  
-----  
-----

#### 5. Comprehensiveness

Overall, i-SYNERGY model is a comprehensive model.

Yes [ ] No [ ]

If No, please give a comment. -----

-----  
-----  
-----  
-----  
-----  
-----

**Other comments**

Please write further comments (if any) : -----

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-----

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**THANK YOU**



## Appendix E

### The Application Letter for Conducting a Case Study at APTECH

This appendix provides the formal application letter submitted to APTECH, requesting permission to conduct a case study at their software development institute. The letter outlines the purpose of the study and the data collection methods to be employed.



PUSAT PENGAJIAN PENGKOMPUTERAN  
SCHOOL OF COMPUTING  
College of Arts and Sciences  
Universiti Utara Malaysia  
06010 UUM SINTOK  
KEDAH DARUL AMANAN  
MALAYSIA



Tel: 604-928 5068/5058/5060  
Faks (Fax): 604-928 5067  
Laman Web (Web): [www.soc.uum.edu.my](http://www.soc.uum.edu.my)

Director  
Aptech Institute of Learning  
Jamshoro, Hyderabad

Dear Sir,

#### REQUEST FOR PERMISSION TO CONDUCT CASE STUDY AT APTECH INSTITUTE OF LEARNING

I hope this letter finds you well. I am writing to seek your permission on behalf of **Ruqaya Gilal (903684)**, a Ph.D. student under my supervision, to conduct a case study at Aptech Institute of Learning.

Her research focuses on the development of *A Predictive Model to Assess Software Developer Performance*. The main goal of this study is to propose a model that assists in mitigating the impact of time pressure on various aspects within the software development process. The investigated factors also encompass personality types, gender, knowledge, and task complexity. It is anticipated that the implementation of this model will aid software managers in effectively strategizing for the humanistic aspects crucial to the success of software projects.

Aptech, being a prominent software house, provides an ideal environment for her to gather valuable insights and data for their research. The case study at Aptech will specifically aim to analyze how time pressure influences different personality types of male and female with the different way of dealing with the things in software development which impact the overall project success.

We believe that conducting this case study at Aptech will significantly contribute to the depth and breadth of the research, allowing for a comprehensive understanding of the real-world implications of time pressure in software development.

I assure you that she will adhere to all ethical standards and guidelines throughout the research process. Additionally, any sensitive information obtained during the case study will be treated with utmost confidentiality and used solely for academic purposes. If you require any further information or have specific concerns regarding the case study, please do not hesitate to contact me at [mazni@uum.edu.my](mailto:mazni@uum.edu.my).

Thank you for considering this request, and I look forward to your positive response.

Sincerely,

Dr. Mazni Omar  
Associate Professor  
School of Computing (SOC)  
Universiti Utara Malaysia

Universiti Pengurusan Terkemuka  
The Eminent Management University



## Appendix F

### Acceptance Letter from APTECH

This appendix contains the official acceptance letter from APTECH, granting permission to conduct the case study.



Dr Mazni Omar  
Associate professor  
School of Computing (SOC)  
Universiti Utara Malaysia

#### Acceptance of Request for Case Study at APTECH learning

We are pleased to acknowledge and accept your request for case study collaboration with Aptech for the research project proposed by your Ph.D. student Ruqaya Gilal.

Having reviewed the details of the research project, we believe that Aptech can provide a valuable and conducive environment for the successful execution of the study. We understand the importance of fostering research initiatives and are committed to supporting academic endeavors that contribute to the advancement of knowledge in the field.

We appreciate the opportunity to contribute to the academic community through this collaboration and are confident that the outcomes of the research will be beneficial to both parties involved.

Thank you for choosing Aptech as the partner for this case study endeavor. We are eager to commence this collaboration and look forward to a fruitful and successful research project.

Best regards,

A handwritten signature in black ink, appearing to read "Shabir Shaikh".

Shabir Shaikh  
Director  
Aptech Learning  
Jasmhoro, Hyderabad

## Appendix G

### The Application Letter for Conducting a Case Study at HIST

This appendix provides the formal application letter submitted to HIST, requesting permission to conduct a case study at their software development institute.



PUSAT PENGAJIAN PENGKOMPUTERAN  
SCHOOL OF COMPUTING  
College of Arts and Sciences  
Universiti Utara Malaysia  
06010 UUM SINTOK  
KEDAH DARULAMAN  
MALAYSIA



Tel: 604-928 5059/5058/5060  
Faks (Fax): 604-928 5067  
Laman Web (Web): [www.soc.uum.edu.my](http://www.soc.uum.edu.my)

Director  
Hidaya Institute of Science and Technology  
Jamshoro, Hyderabad

Dear Sir,

#### REQUEST FOR PERMISSION TO CONDUCT CASE STUDY AT HIDAYA SOFTWARE HOUSE (HIST)

I hope this letter finds you well. I am writing to seek your permission on behalf of **Ruqaya Gilal (903684)**, a Ph.D. student under my supervision, to conduct a case study at Hidaya Software House (HIST).

Her research focuses on the development of *A Predictive Model to Assess Software Developer Performance*. The main goal of this study is to propose a model that assists in mitigating the impact of time pressure on various aspects within the software development process. The investigated factors also encompass personality types, gender, knowledge, and task complexity. It is anticipated that the implementation of this model will aid software managers in effectively strategizing for the humanistic aspects crucial to the success of software projects.

HIST, being a prominent software house, provides an ideal environment for her to gather valuable insights and data for their research. The case study at HIST will specifically aim to analyze how time pressure influences different personality types of male and female with the different way of dealing with the things in software development which impact the overall project success.

We believe that conducting this case study at HIST will significantly contribute to the depth and breadth of the research, allowing for a comprehensive understanding of the real-world implications of time pressure in software development.

I assure you that she will adhere to all ethical standards and guidelines throughout the research process. Additionally, any sensitive information obtained during the case study will be treated with utmost confidentiality and used solely for academic purposes. If you require any further information or have specific concerns regarding the case study, please do not hesitate to contact me at [mazni@uum.edu.my](mailto:mazni@uum.edu.my).

Thank you for considering this request, and I look forward to your positive response.

Sincerely,

Dr. Mazni Omar  
Associate Professor  
School of Computing (SOC)  
Universiti Utara Malaysia

Universiti Pengurusan Terkemuka  
The Eminent Management University



## Appendix H

### Acceptance letter from HIST

This appendix includes the acceptance letter from HIST, allowing the case study to be conducted at their institute.



## Hidaya Institute Of Science & Technology

Email: [software.hist@hidayatrust.org](mailto:software.hist@hidayatrust.org)

Phone: (022) 2115476

Dr Mazni Omar

Associate professor

School of Computing (SOC)

Universiti Utara Malaysia

#### Acceptance of Request for Case Study at Hidaya Institute of Science and Technology (HIST)

I trust this message finds you well. We have received your request regarding the proposed case study to be conducted by Ruqaya Gilal, your Ph.D. student, at Hidaya.

After careful consideration, we are pleased to grant permission to conduct the case study at HIST. We understand the importance of academic research and appreciate the opportunity to collaborate in advancing knowledge in the field of software development. HIST is committed to supporting research endeavors, and we will provide the necessary cooperation to facilitate a smooth and productive case study.

She will have the full cooperation of our team during the research period. We look forward to the outcomes of the study and hope that it proves beneficial not only her academic pursuits but also to the broader research community.

If there are any specific requirements or arrangements needed for the case study, please do not hesitate to reach out to our team. We are eager to contribute to the success of this research initiative.

Thank you for considering HIST as the chosen location for the case study, and we look forward to a fruitful collaboration.

Best regards,

A handwritten signature in black ink, appearing to read 'Imran Baloch'.

Imran Baloch

Hidaya Institute of Science and Technology (HIST)

Jamshoro, Hyderabad

## Appendix I

### Personality Test Questionnaire

This appendix contains the Myers-Briggs Type Indicator (MBTI) questionnaire, which was used to assess the personality types of participants.

#### PERSONALITY TEST QUESTIONNAIRE

This questionnaire takes about 30 minutes to complete. Please tick ( ✓ ) one box for each question. This questionnaire is NOT to assess people, their work, or knowledge. Please answer ALL the questions. The data collected from this questionnaire is strictly CONFIDENTIAL and will be used for research purposes only.

Thank you for your participation and valuable time in completing this questionnaire.

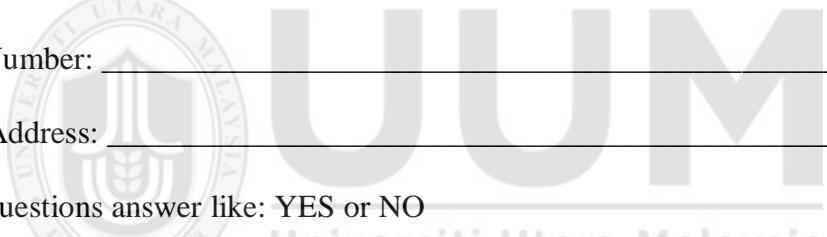
.....

Name: \_\_\_\_\_

Matric Number: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

All the questions answer like: YES or NO



1. You are almost never late for your appointments

YES  NO

2. You like to be engaged in an active and fast-paced job

YES  NO

3. You enjoy having a wide circle of acquaintances

YES  NO

4. You feel involved when watching TV soaps

YES  NO

5. You are usually the first to react to a sudden event: the telephone ringing or unexpected question

YES  NO

6. You feel that the world is founded on compassion

YES  NO

7. You think that everything in the world is relative

YES  NO

8. Strict observance of the established rules is likely to prevent attaining a good outcome

YES  NO

9. It is difficult to get you excited

YES  NO

10. When making a decision, you rely more on your feelings than on analysis of the situation

YES  NO

11. You often think about humankind and its destiny

YES  NO

12. You believe the best decision is one which can be easily changed

YES  NO

13. You often ponder the root cause of phenomena and things

YES  NO

14. You prefer to act immediately rather than speculate about various options 15. You trust reason rather than feelings

YES  NO

16. You are inclined to rely more on improvisation than on prior planning

YES  NO

17. You spend your leisure time actively socializing with a group of people, attending parties, shopping, etc.

YES  NO

18. You usually plan your actions in advance

YES  NO

19. Your actions are frequently influenced by your emotions

YES  NO

20. You are a person somewhat reserved and distant in communication

YES  NO

21. You know how to put every minute of your time to good purpose

YES  NO

22. You often contemplate the complexity of life

YES  NO

23. After prolonged socializing you feel you need to get away and be alone

YES  NO

24. You often do jobs in a hurry

YES  NO

25. You easily see the general principle behind specific occurrences

YES  NO

26. You frequently and easily express your feelings and emotions

YES  NO

27. You find it difficult to speak loudly

YES  NO

28. You get bored if you have to read theoretical books

YES  NO

29. You tend to sympathize with other people

YES  NO

30. You value justice higher than mercy

YES  NO

31. You rapidly get involved in the social life of a new workplace

YES  NO

32. The more people you speak to, the better you feel

YES  NO

33. You tend to rely on your experience rather than on theoretical alternatives

YES  NO

34. As a rule, you proceed only when you have a clear and detailed plan

YES  NO

35. You easily empathize with the concerns of other people

YES  NO

36. Often you prefer to read a book than go to a party

YES  NO

37. When with a group of people, you enjoy being directly involved and being at the center of attention

YES  NO

38. You are more inclined to experiment than to follow familiar approaches

YES  NO

39. You are strongly touched by the stories about people's troubles

YES  NO

40. Deadlines seem to you to be of relative rather than absolute importance

YES  NO

41. You prefer to isolate yourself from outside noises

YES  NO

42. For you, it is easier to gain knowledge through hands-on experience than from books or manuals

YES  NO

43. You think that almost everything can be analysed

YES  NO

44. For you, no surprises is better than surprises - bad or good ones

YES  NO

45. You take pleasure in putting things in order

YES  NO

46. You feel at ease in a crowd

YES  NO

47. You have good control over your desires and temptations

YES  NO

48. You easily understand new theoretical principles

YES  NO

49. You usually place yourself nearer to the side than in the center of the room

YES  NO

50. When solving a problem you would rather follow a familiar approach than seek a new one

YES  NO

51. A thirst for adventure is something close to your heart

YES  NO

52. When considering a situation you pay more attention to the current situation and less to a possible sequence of events

YES  NO

53. When solving a problem you consider the rational approach to be the best

YES  NO

54. You find it difficult to talk about your feelings

YES  NO

55. Your decisions are based more on the feeling of a moment than on the thorough planning

YES  NO

56. You prefer to spend your leisure time alone or relaxing in a tranquil atmosphere

YES  NO

57. You feel more comfortable sticking to conventional ways

YES  NO

58. You are easily affected by strong emotions

YES  NO

59. You are always looking for opportunities

YES  NO

60. As a rule, current preoccupations worry you more than your future plans

YES  NO

61. It is easy for you to communicate in social situations

YES  NO

62. You rarely deviate from your habits

YES  NO

63. You willingly involve yourself in matters which engage your sympathies

YES  NO

64. You easily perceive various ways in which events could develop

YES  NO



## **Appendix J**

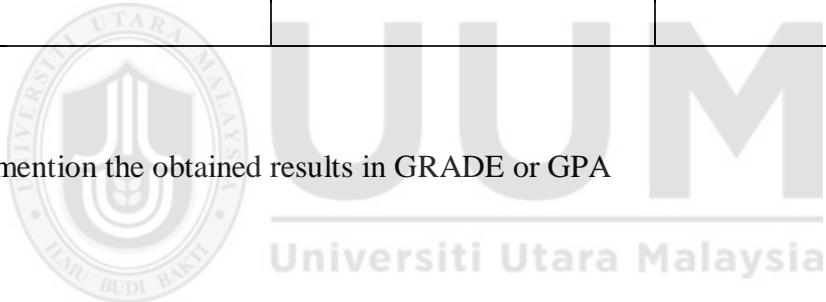
### **Academic Achievements/ Records**

This appendix presents the academic record form, which was used to assess the participants' knowledge in specific subjects relevant to software development. The form captured their grades in key subjects, such as structured programming, object oriented programming, and C++, which were used as a measure of their knowledge and expertise.

**Please fill in your previous grade for the following courses:**

<b>Structured Programming</b>	<b>Object Programming</b>	<b>Oriented</b>	<b>Programming languages (C++)</b>

\*Please mention the obtained results in GRADE or GPA



Name: \_\_\_\_\_

Matric No: \_\_\_\_\_

E-mail address: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

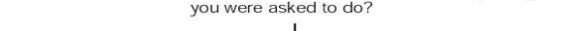
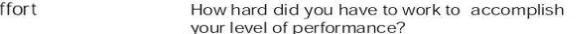
## Appendix K

## NASA Task Load Index (NASA-TLX)

The NASA Task Load Index (TLX) included in this appendix was used to measure participants' perceived workload during tasks. This tool helped to quantify cognitive load and stress levels, allows to understand how time pressure (TP) influences performance under different conditions.

## ***NASA Task Load Index***

Hart and Staveland's NASA Task Load Index (TLX) method assesses work load on five 7-point scales. Increments of high, medium and low estimates for each point result in 21 gradations on the scales.

Name	Task	Date
Mental Demand	How mentally demanding was the task?	
		
Physical Demand	How physically demanding was the task?	
		
Temporal Demand	How hurried or rushed was the pace of the task?	
		
Performance	How successful were you in accomplishing what you were asked to do?	
		
Effort	How hard did you have to work to accomplish your level of performance?	
		
Frustration	How insecure, discouraged, irritated, stressed, and annoyed were you?	
		

## Appendix L

### Software Developers' Knowledge and Experience Assessment Questionnaire/Form

This appendix contains the questionnaire used to assess the knowledge and experience of the participating software developers. It captures their years of experience, technical skills, and familiarity with specific programming languages, contributing to the analysis of their performance.

Dear Participant's, Thank you for participating in our study.

**Purpose Statement:** The purpose of the questionnaire is to assess and gather information about participants' experience and background in the field of software development within software development houses. This information is valuable for understanding their professional backgrounds and how it may relate to various aspects of our study.

**Confidentiality Assurance:** Rest assured that all responses you provide will be kept confidential and used solely for research purposes.

**Instructions:** Please read each question carefully and answer honestly to the best of your knowledge. Your feedback will help us better understand the dynamics between time pressure, knowledge, and software developer performance.

1. Name (Optional): \_\_\_\_\_

2. Age: \_\_\_\_\_

3. Gender: \_\_\_\_\_

4. Educational Background: \_\_\_\_\_

5. Current Job Title: \_\_\_\_\_

6. Job Role: \_\_\_\_\_

7. Current project: \_\_\_\_\_

8. Years of Professional Experience: \_\_\_\_\_

9. Industry/Field: \_\_\_\_\_

10. How many years have you worked in your current field/industry?  
\_\_\_\_\_

11. How would you rate your overall work experience on a scale of 1 to 10 (1 being least experienced, 10 being highly experienced)?  
\_\_\_\_\_

12. What software development methodologies have you worked with?  
\_\_\_\_\_

13. Which programming languages are you proficient in?  
\_\_\_\_\_

## Appendix M

### Questions for Experimental Tasks for Dataset A&B

This appendix presents the set of experimental tasks which were in C++ programming language with the estimated time and allocated time given to participants, which were designed to evaluate their performance under time pressure and no time pressure.

Questions	Task complexity	TP/NTP	Estimated time	Allocated time
Write a C program that asks the user to input their name and age, and then displays the information in the following format: Your name is [name] and you are [age] years old.	Easy	NTP	30 minutes	1 hour
Write a C program that generates 5 random numbers between 1 and 10, displays them to the user, and then prompts the user to enter the sum of those numbers within a time limit of 5 seconds.	Easy	TP	30 minutes	15 minutes
Write a C program that takes an integer input from the user, and then calculates and prints the sum of all the even numbers between 1 and the input number (inclusive).	Medium	NTP	45 minutes	75 minutes
Write a C program that generates a random 4-digit number and prompts the user to guess the number within a time limit of 10 seconds. The program should provide feedback to the user after each guess indicating if the guess is too high or too low.	Medium	TP	45 minutes	30 minutes
Write a C program that simulates a simple inventory system. The program should allow the user to add new items to the inventory, remove items from the inventory, and display the current inventory. Each item in the inventory should have a name, a quantity, and a price.	Hard	NTP	1hour 30 minutes	2 hours
Write a C program about what is the sum of the diagonal elements in the 5*5 grid of random numbers?	Hard	TP	1hour 30 minutes	1 hour

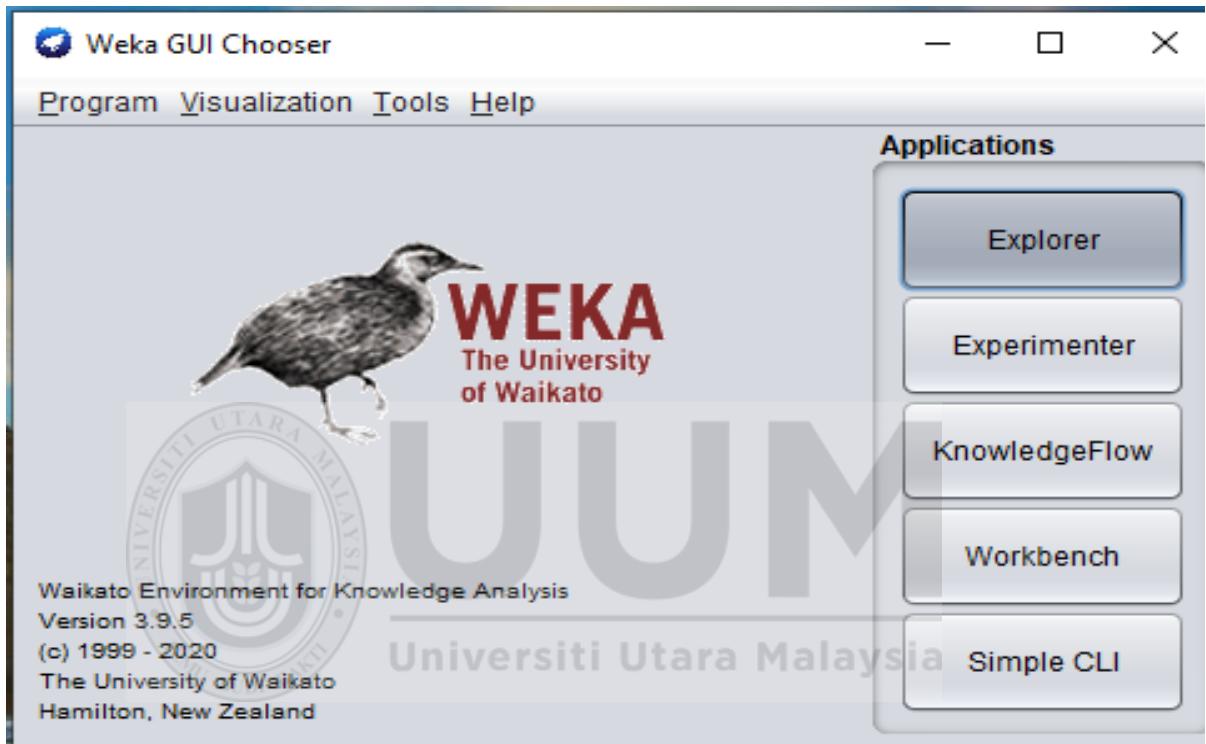
### Tasks for group B dataset

Questions	Task complexity	TP/NTP	Estimated time	Allocated time
Write a C program that takes in two integers from the user and outputs their sum.	Easy	NTP	10 minutes	20 minutes
Write a program that generates a random integers between 1 and 10. And asks the user to guess the number. The program should give the feedback on whether the guess was too high or too low, and continue the correct number is guessed.	Easy	TP	10 minutes	5 minutes
Write a program that reads in a list of integer from the user, and output the average of the result.	Medium	NTP	30 minutes	1 hour
Write a C program that generates a random list of integers and sorts them in ascending order, the program should output both the original list and the sorted list.	Medium	TP	20 minutes	12 minutes
Write a C program that simulates a game of blackjack. The program should allow the user to play against computer and should keep track the user's score and dealer's score.	Hard	NTP	2 hour	3 hours
Write a C program that read in a string from the user and output the longest substring that is a palindrome(a word that is the same forward and backwards)	Hard	TP	45 minutes	30 minutes

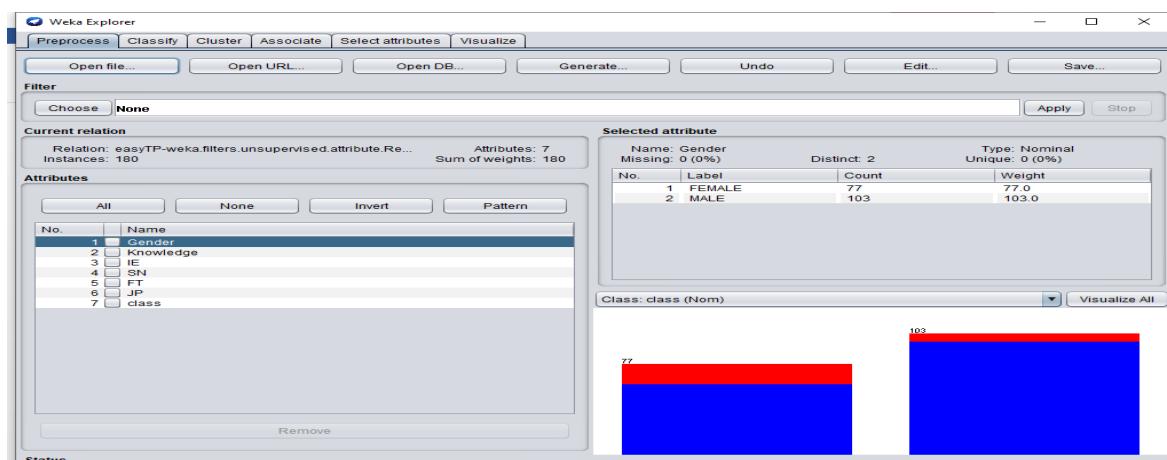
## Appendix N

### Decision Tree Using WEKA Tool

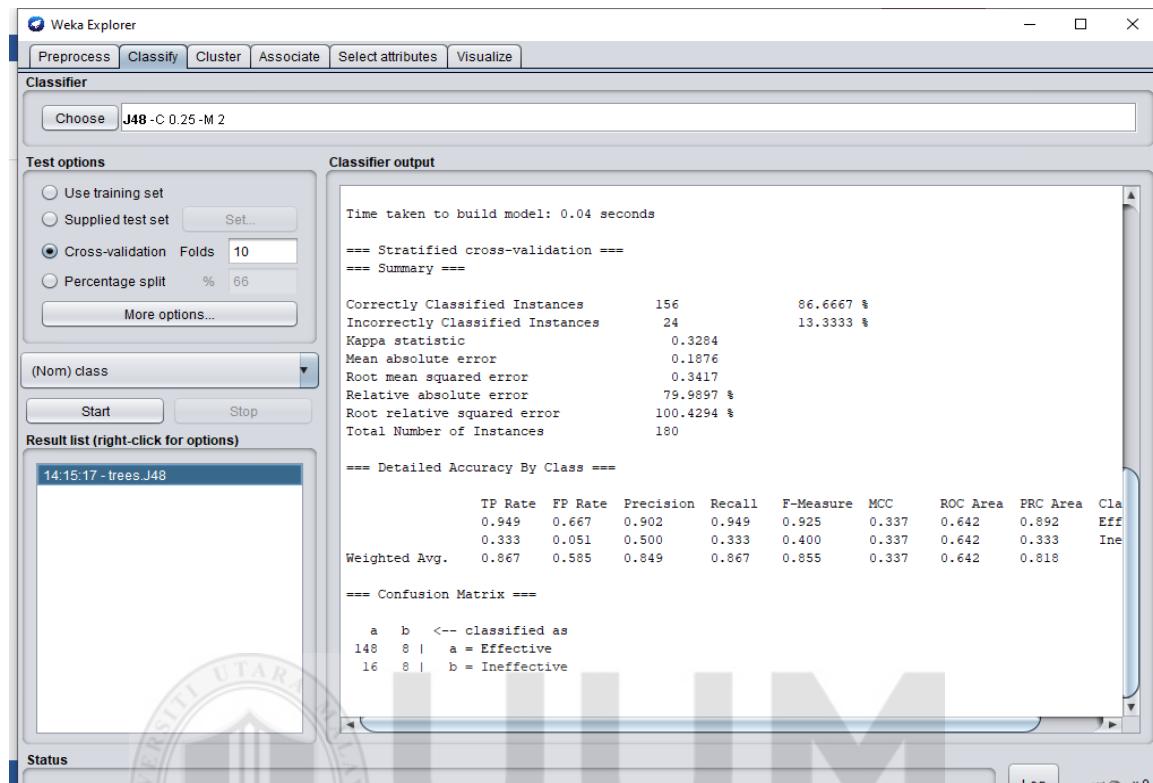
This appendix shows the decision tree generated using the WEKA tool, which was applied to classify and predict software developers' performance based on the collected data.



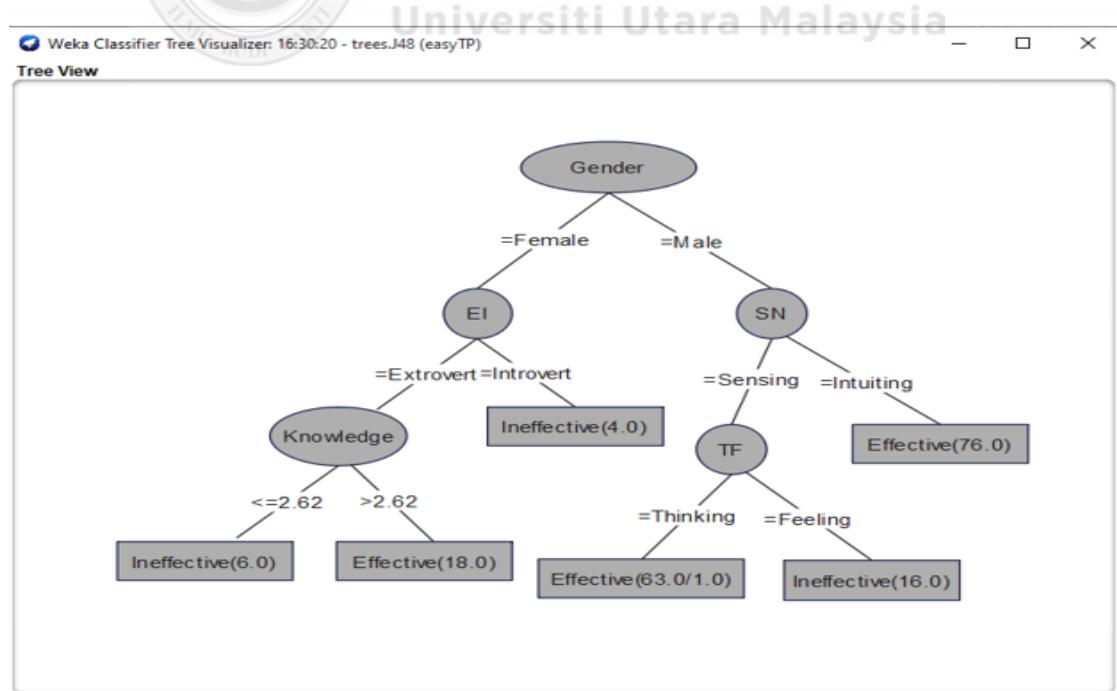
WEKA main interface



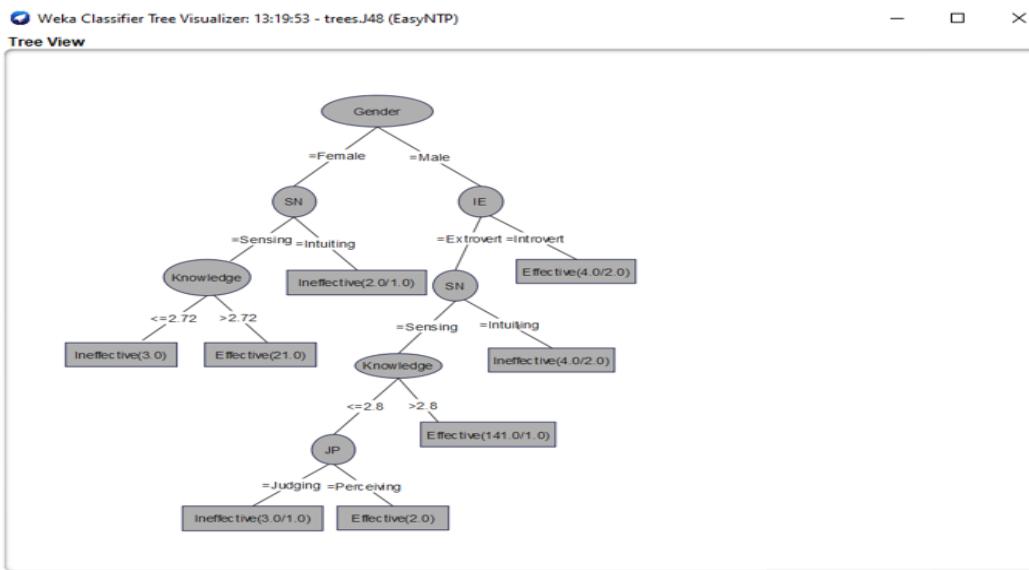
Select Dataset



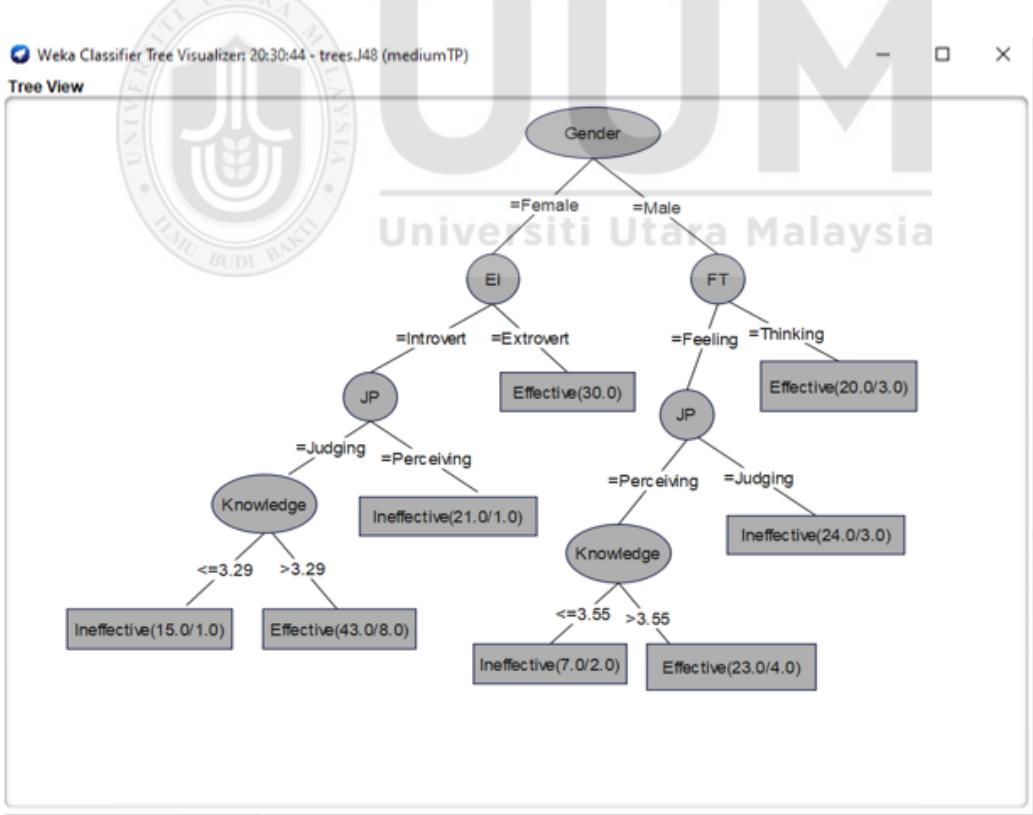
Select Classification Decision Tree Algorithm (J48)



Sample of decision tree of easy TP

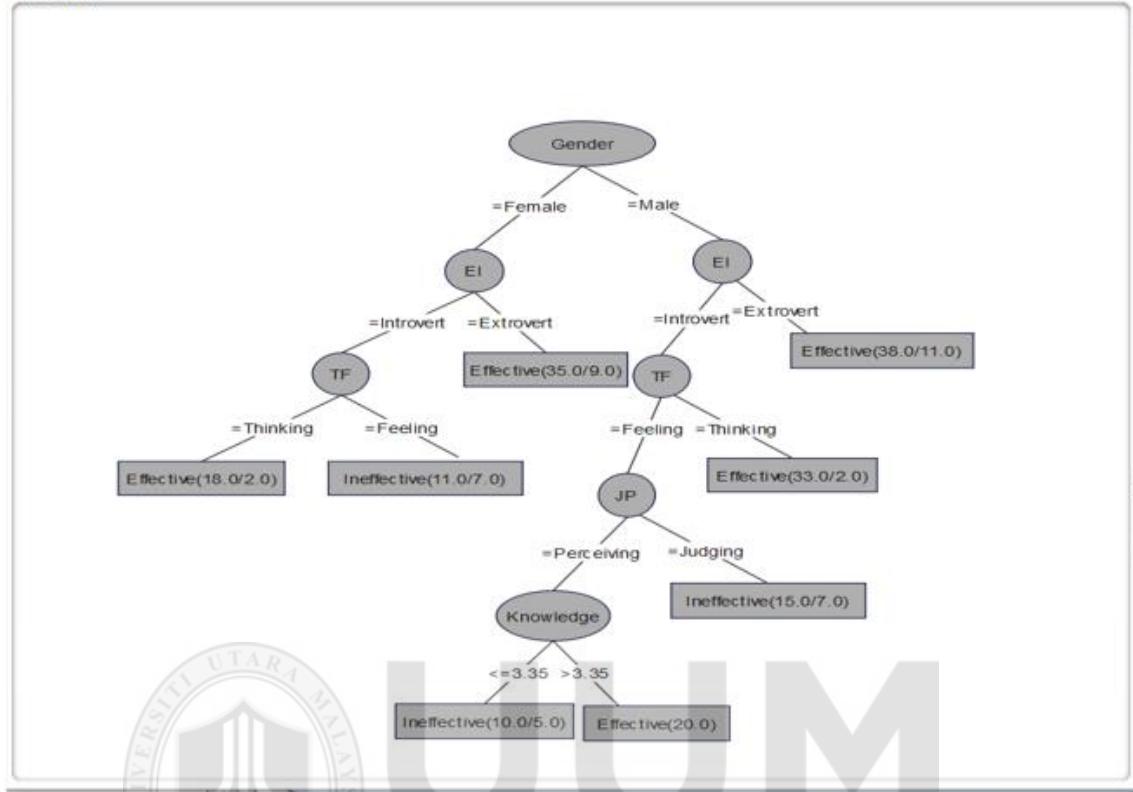


Sample of decision tree of easy NTP



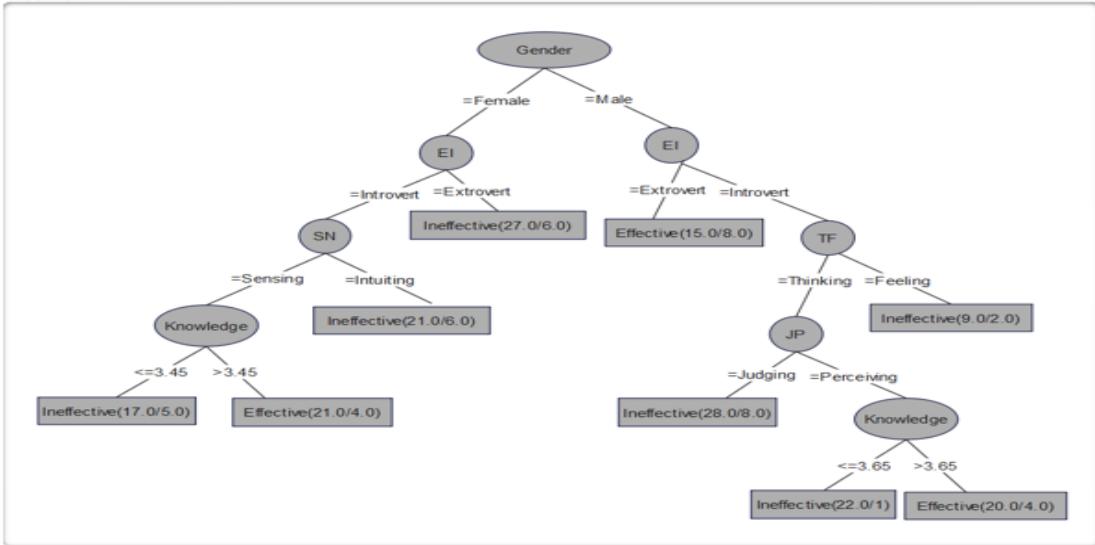
Sample of decision tree of Medium TP

## Tree View



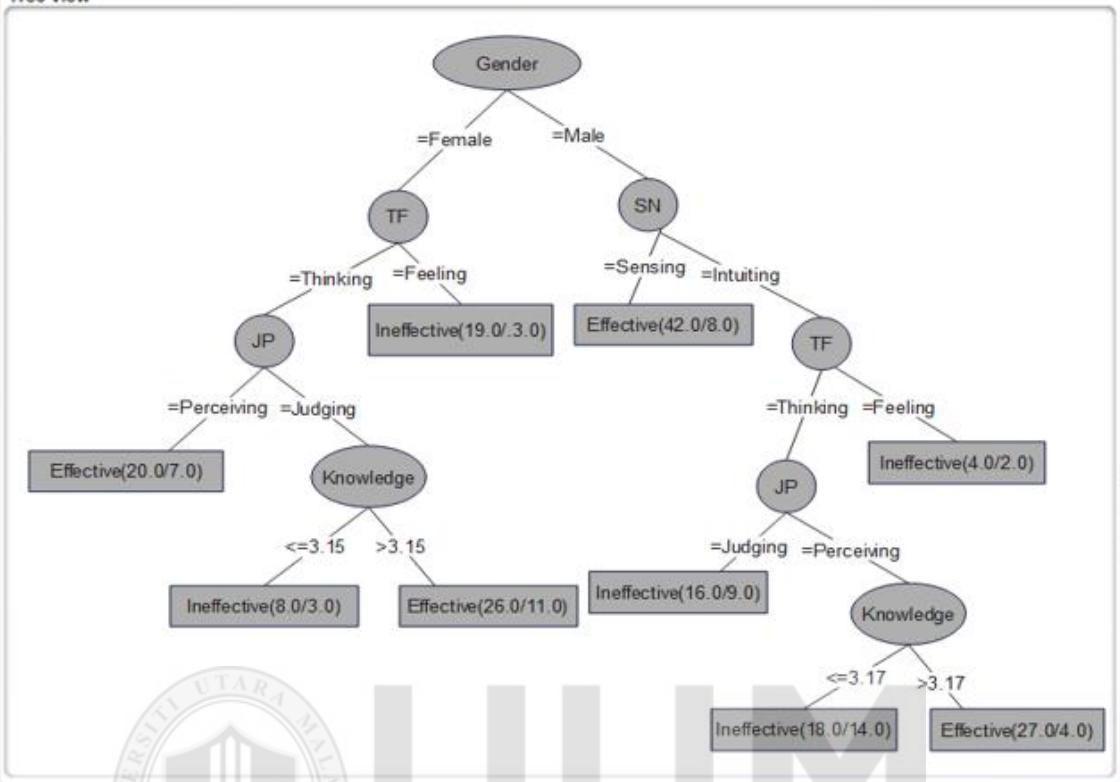
Sample of decision tree of Medium NTP

## Tree View



Sample of decision tree of hard TP

## Tree View



Sample of decision tree of hard NTP

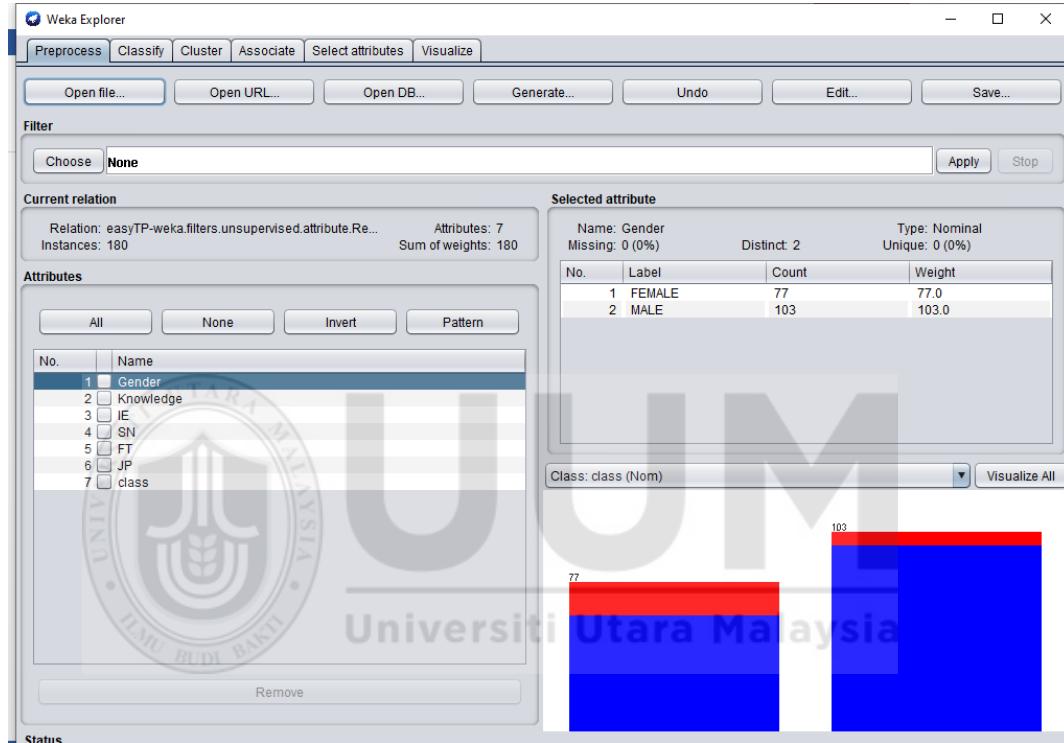


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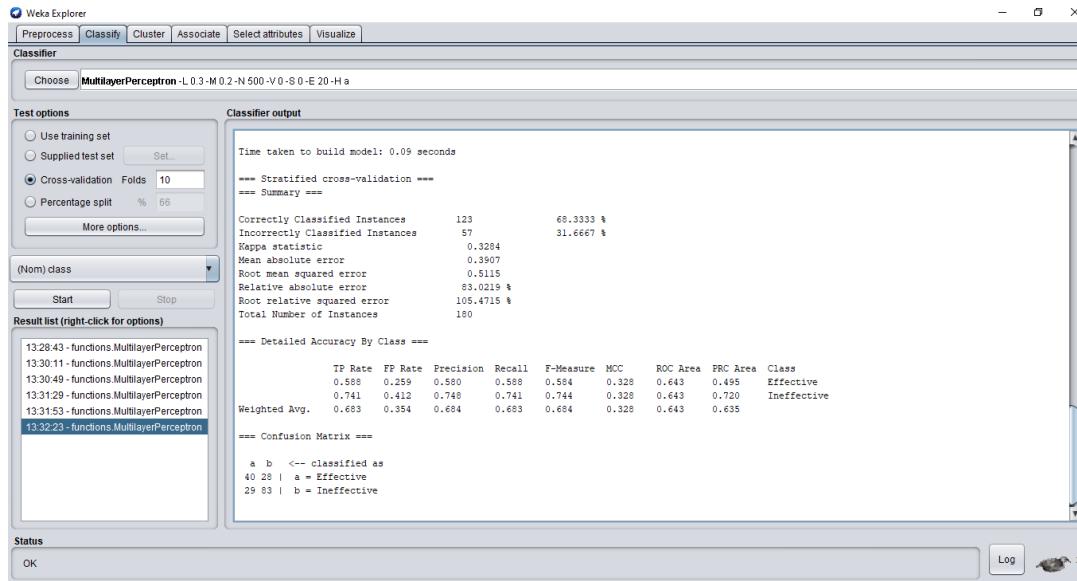
## Appendix O

### Artificial Neural Network Using WEKA Tool

This appendix provides the screenshots of applying Artificial Neural Network (ANN) model generated using WEKA



**Select dataset**

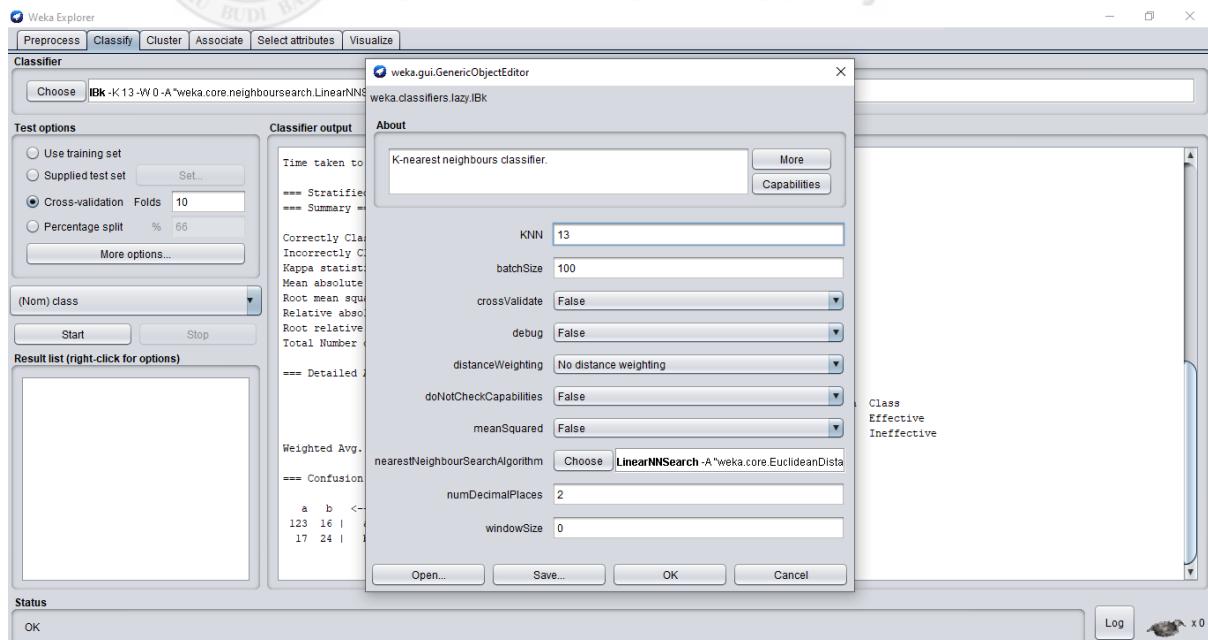


### Select multilayer perceptron algorithm (ANN) in WEKA tool

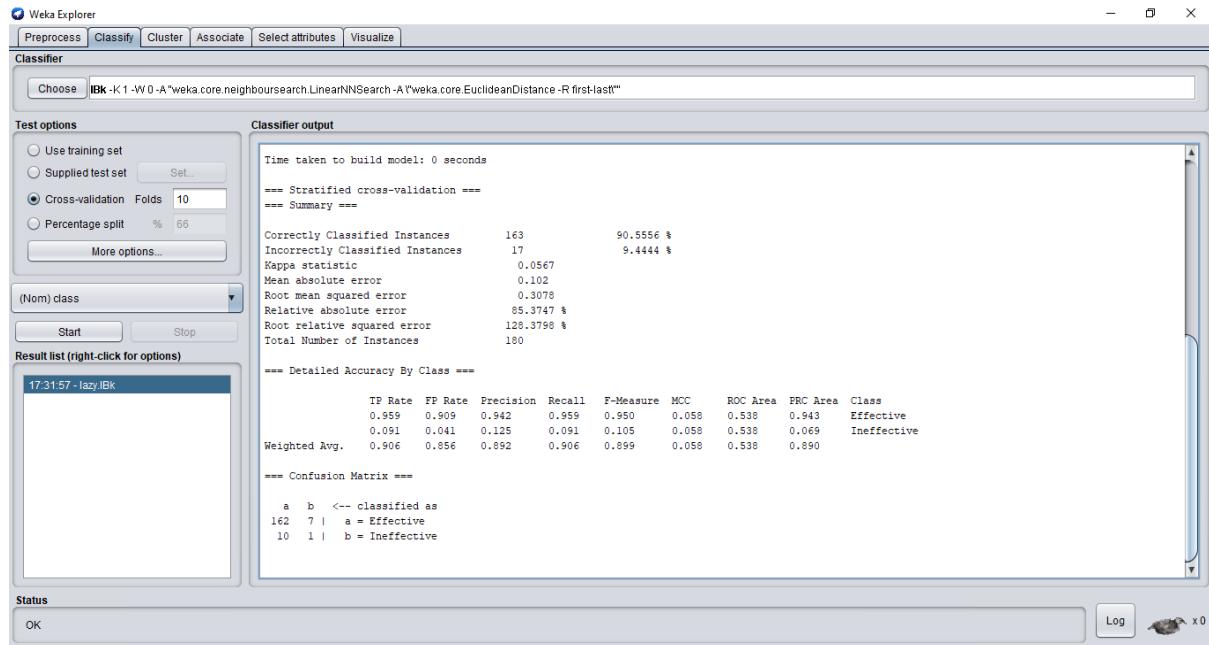
## Appendix P

### K-Nearest Neighbour Using WEKA Tool

This appendix provides the screenshots of K-Nearest Neighbour (KNN) model generated using WEKA.



### Select K value



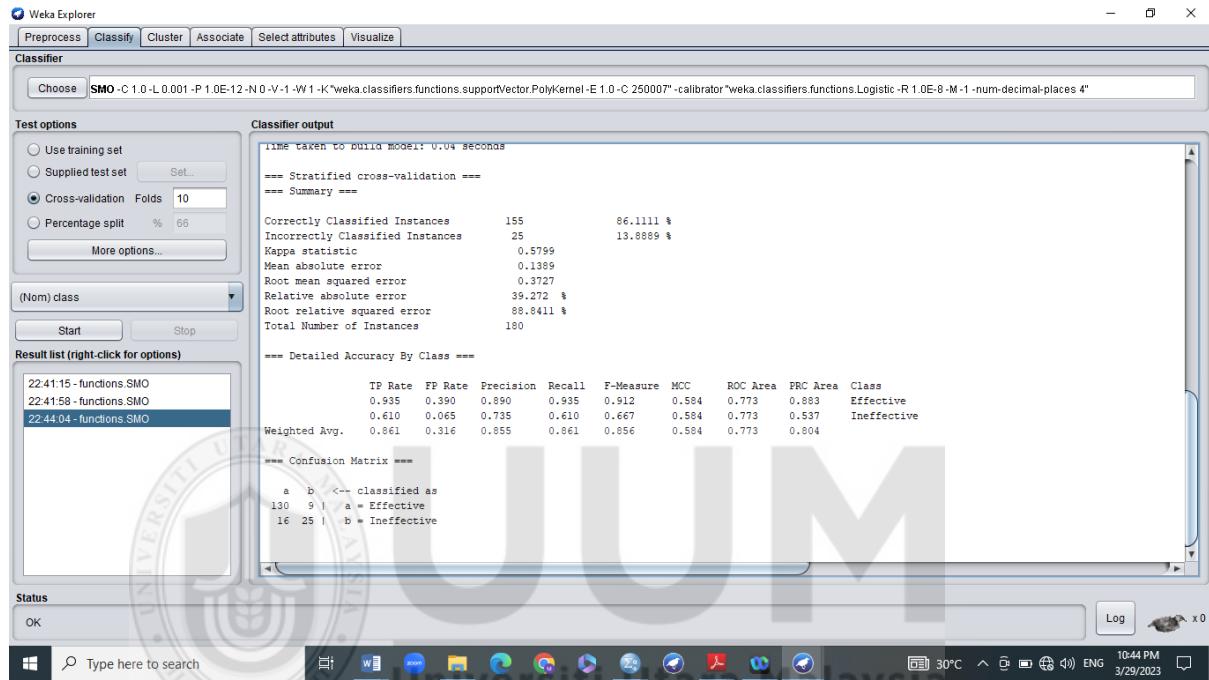
Select IBK (KNN) in WEKA tool



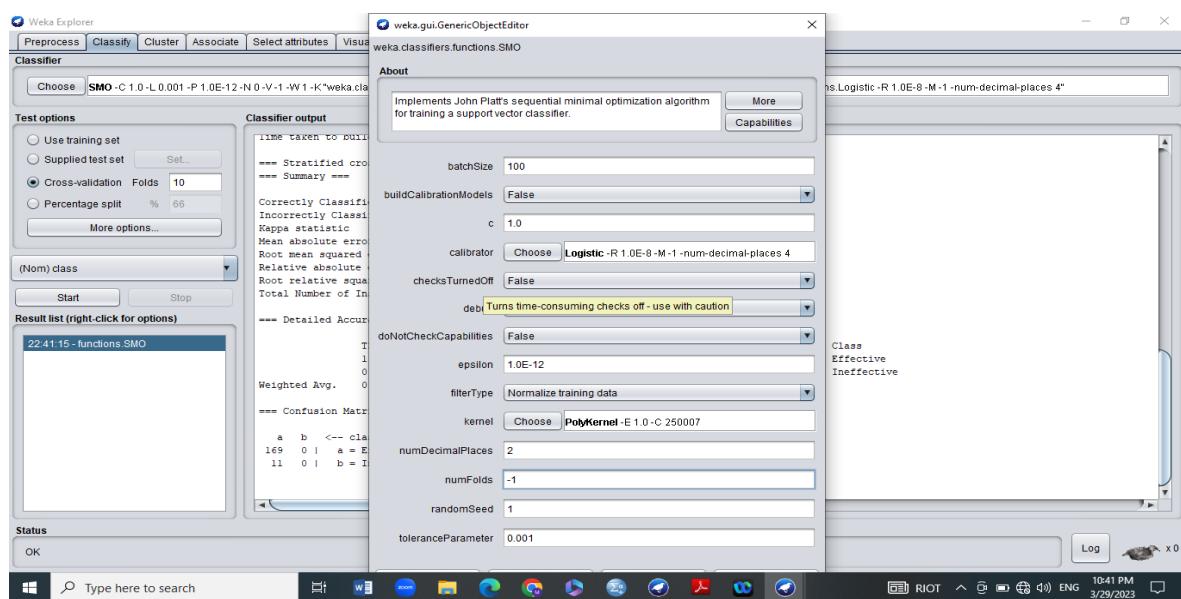
## Appendix Q

### Support Vector Machine Using WEKA Tool

This appendix provides the screenshots of Support Vector Machine (SVM) model generated using WEKA.



#### Select SMO as a SVM in WEKA tool

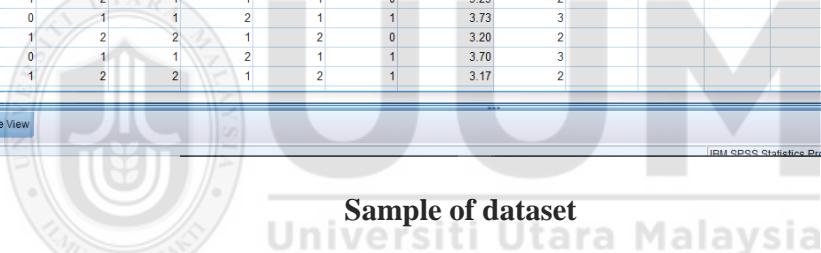


#### Select kernel polynomial

## Appendix R

### Logistic Regression Using SPSS

This appendix contains the screenshots of logistic regression analysis conducted using SPSS.



SPSS Data Editor window showing the 'Data View' tab. The dataset contains 22 rows of data with 16 variables: Gender, E\_I, S\_N, F\_T, J\_P, Effective\_ineffective\_1, Knowledge, knowledge\_ct, and var1 through var8. The 'Visible: 8 of 8 Variables' message is displayed in the top right.

	Gender	E_I	S_N	F_T	J_P	Effective_ineffective_1	Knowledge	knowledge_ct	var1	var2	var3	var4	var5	var6	var7	var8
1	0	2	2	2	2	1	3.20	2								
2	1	1	1	1	1	1	3.70	3								
3	1	1	1	1	1	0	3.17	2								
4	0	2	1	2	2	0	3.48	2								
5	0	1	1	2	1	1	2.91	2								
6	0	2	1	2	2	0	2.57	2								
7	0	2	1	2	1	1	2.53	2								
8	0	1	2	2	1	1	3.50	2								
9	1	2	2	2	2	1	3.43	2								
10	1	1	1	1	1	0	3.63	2								
11	1	2	2	1	1	1	3.42	2								
12	1	1	2	2	2	0	2.68	2								
13	0	2	1	1	1	1	3.18	2								
14	1	2	2	1	1	1	3.37	2								
15	0	1	1	2	2	1	3.17	2								
16	0	2	2	1	2	1	3.37	2								
17	0	1	2	2	1	1	3.00	2								
18	1	2	1	1	1	0	3.23	2								
19	0	1	1	2	1	1	3.73	3								
20	1	2	2	1	2	0	3.20	2								
21	0	1	1	2	1	1	3.70	3								
22	1	2	2	1	2	1	3.17	2								

Sample of dataset



SPSS Data Editor window showing the 'Variable View' tab. The dataset contains 24 variables: Name, Type, Width, Decimals, Label, Values, Missing, Columns, Align, Measure, and Role. The 'Data View' tab is selected at the bottom.

Name	Type	Width	Decimals	Label	Values	Missing	Columns	Align	Measure	Role	
1	Gender	Numeric	8	0	gender of participant	{0, MALE, FEMALE}	None	8	Right	Nominal	Input
2	E_I	Numeric	8	0	personality type	{1, Introvert, Extrovert}	None	8	Right	Nominal	Input
3	S_N	Numeric	8	0	personality type	{1, Sensing, Intuiting}	None	8	Right	Nominal	Input
4	F_T	Numeric	8	0	personality type	{1, Thinking, Feeling}	None	8	Right	Nominal	Input
5	J_P	Numeric	8	0	personality type	{1, Judging, Perceiving}	None	8	Right	Nominal	Input
6	Effective_in...	Numeric	8	0	Effective_ineffective	{0, Ineffective, Effective}	None	8	Right	Nominal	Input
7	Knowledge	Numeric	8	2	Knowledge	None	None	11	Right	Scale	Input
8	knowledge_ct	Numeric	8	0	overall knowledge	{1, Low, High}	None	8	Right	Nominal	Input
9											
10											
11											
12											
13											
14											
15											
16											
17											
18											
19											
20											
21											
22											
23											
24											

List of Variables

SPSS Data Editor window showing the "Logistic Regression" dialog box.

**Data View:**

	Gender	E_I	S_N	F_T	J_P	Effective_ineffective.1	Knowledge	knowledge...	var							
1	0	2	2	2												
2	1	1	1	1												
3	1	1	1	1												
4	0	2	1	2												
5	0	1	1	2												
6	0	2	1	2												
7	0	2	1	2												
8	0	1	2	2												
9	1	2	2	2												
10	1	1	1	1												
11	1	2	2	1												
12	1	1	2	2												
13	0	2	1	1												
14	1	2	2	1												
15	0	1	1	2												
16	0	2	2	1												
17	0	1	2	2												
18	1	2	1	1												
19	0	1	1	2												
20	1	2	2	1												
21	0	1	1	2												
22	1	2	2	1												

**Logistic Regression Dialog Box:**

- Dependent:** Effective\_ineffective.1 (Categorical)
- Covariates:** Gender, E\_I, S\_N, F\_T, J\_P
- Method:** Enter
- Selection Variable:** (empty)

### Select binary logistic regression

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## Appendix S

### Sample of Logistic Regression (SPSS Output)

This appendix showcases a sample output from the logistic regression analysis in SPSS. It includes the coefficients, odds ratios, and significance levels, which help explain the relationship between independent variables and performance.

1. This block presents the results with only the constant included before any coefficients (predictor variables) are entered in the equation.

Classification Table <sup>a,b</sup>							
	Observed	Predicted				Percentage Correct	
		Performance		Ineffective	Effective		
		Ineffective	Effective				
Step 0	Performance	Ineffective	0	50	.0		
		Effective	0	130	100.0		
	Overall Percentage				72.0		
a. Constant is included in the model.							
b. The cut value is .500							

2. The variables not in the equation show whether each predictor variables used improves the model. When the  $\text{Sig.} < .05$ , this shows that the variables are significant and would add the predictive power of the model. In this case only S\_I Personality types was not contribute significantly to the model.

Variables not in the Equation					
			Score	df	Sig.
Step 0	Variables	Gender(1)	.825	1	.364
		E_I(1)	.297	1	.586
		S_N(1)	1.833	1	.176
		F_T(1)	4.131	1	.042
		J_P(1)	3.006	1	.083
		Knowledge	84.536	1	.000
		TP(1)	22.073	1	.000
		TC	63.764	1	.000
	Overall Statistics		186.221	8	.000

3. This block presents the results when the predictor variables are included; the model achieved 87% accuracy.

**Classification Table<sup>a</sup>**

		Predicted		<b>Performance</b>	<b>Percentage Correct</b>
		<b>Observed</b>	<b>Ineffective</b>		
Step 1	Performance	Ineffective	35(TN)	15(FP)	70.0
		Effective	11(FN)	119(TP)	91.5
Overall Percentage					85.0

a. The cut value is .500

4. The variables in the equation determine which predictor variables contribute significantly to the model using Wald statistic. If the significant value less than .05, the variables do make a significant contribution. In this case, only S\_I Personality types was not contributed significantly to the model.

**Variables in the Equation**

	B	S.E.	Wald	df	Sig.	Exp(B)	95% C.I. for EXP(B)		
							Lower	Upper	
Step 1 <sup>a</sup>	Gender(1)	.646	.259	6.236	1	.013	1.907	1.149	3.166
	E_I(1)	-.676	.259	6.792	1	.009	.509	.306	.846
	S_N(1)	.477	.254	3.511	1	.061	1.611	.978	2.653
	F_T(1)	.634	.264	5.771	1	.016	1.885	1.124	3.163
	J_P(1)	.598	.255	5.489	1	.019	1.818	1.103	2.996
	Knowledge	3.668	.404	82.574	1	.000	39.185	17.763	86.445
	TP(1)	1.461	.263	30.844	1	.000	4.311	2.574	7.220
	TC	-1.529	.182	70.296	1	.000	.217	.152	.310
	Constant	-8.890	1.250	50.556	1	.000	.000		

a. Variable(s) entered on step 1: Gender, E\_I, S\_N, F\_T, J\_P, Knowledge, TP, TC.

## Appendix T

### Sample of Decision Tree (WEKA Outputs)

This appendix includes a sample decision tree generated using the WEKA tool. It illustrates how the decision tree model was applied to classify the participants' performance.

This is a sample output of WEKA tool for decision tree prediction accuracy using 10-fold cross-validation.

#### ➤ Easy NTP

==== Run information ====

Scheme: weka.classifiers.trees.J48 -C 0.25 -M 2

Relation: easyNTP

Instances: 180

Attributes: 7

    Gender

    Knowledge

    IE

    SN

    FT

    JP

    class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

J48 pruned tree

-----

Gender = Male

| EI = Introvert: Effective (4.0/2.0)

| EI = Extrovert

| | SN = Sensing

| | | Knowledge <=2.8

| | | | JP=perceiving: Effective (2.0)

| | | | JP=Judging: Ineffective (3.0/1.0)

| | | | Knowledge > 2.8: Effective (141.0/1.0)

| | | SN = Intuiting: Ineffective (4.0/2.0)

Gender = Female

| SN = Sensing

| | Knowledge <=2.72: Ineffective (3.0)

| | Knowledge > 2.72: effective (21.0)

| SN = Intuiting: Ineffective (2.0/1.0)

Number of Leaves : 8

Size of the tree : 15

Time taken to build model: 0 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	169	93.8889 %
Incorrectly Classified Instances	11	6.1111 %
Kappa statistic	0	
Mean absolute error	0.1148	
Root mean squared error	0.2397	
Relative absolute error	96.0695 %	
Root relative squared error	99.9758 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
1.000	1.000	0.939	1.000	0.968	0.6323	0.456	0.934	Effective	
1.000	1.000	0.939	1.000	0.968	0.6323	0.456	0.057	Ineffective	
Weighted Avg.	1.000	0.939	0.939	1.000	0.968	0.6323	0.456	0.881	

==== Confusion Matrix ====

a	b	<-- classified as
166	0	a = Effective
11	3	b = Ineffective

➤ EASY TP



==== Run information ====

Scheme: weka.classifiers.trees.J48 -C 0.25 -M 2

Relation: easyTP

Instances: 180

Attributes: 7

    Gender

    Knowledge

    IE

    SN

    FT

    JP

    class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

J48 pruned tree

```

Gender = Male
|   SN = Sensing
|   |   TF = Thinking: Effective (63.0/1.0)
|   |   TF = Feeling: Ineffective (16.0)
|   SN = Intuiting: Effective (3.0)
Gender = Female
|   EI = Extrovert
|   |   Knowledge > 2.62: Effective (18.0)
|   |   Knowledge <=2.62: Ineffective (6.0)
|   EI = Introvert: Ineffective (4.0)

```

Number of Leaves: 6

Size of the tree: 11

Time taken to build model: 0 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	156	86.6667 %
Incorrectly Classified Instances	24	13.3333 %
Kappa statistic	0.3284	
Mean absolute error	0.1876	
Root mean squared error	0.3417	
Relative absolute error	79.9897 %	
Root relative squared error	100.4294 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP	Rate	FP	Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
Effective	0.949	0.667	0.902	0.949	0.925	0.337	0.642	0.892	0.892	0.818	Effective
Ineffective	0.333	0.051	0.500	0.333	0.400	0.337	0.642	0.333	0.333	0.818	Ineffective
Weighted Avg.	0.867	0.585	0.849	0.867	0.855	0.337	0.642				

==== Confusion Matrix ====

```

a  b  <-- classified as
148 8 | a = Effective
16 8 | b = Ineffective

```

## ➤ MEDIUM TP

==== Run information ====

Scheme: weka.classifiers.trees.J48 -C 0.25 -M 2  
 Relation: mediumTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

J48 pruned tree

-----

Gender = Male

| TF = Thinking: Effective (20.0/3.0)  
| TF = Feeling  
| | JP= Judging: Ineffective (24.0/3.0)  
| | JP= Perceiving  
| | | Knowledge: >3.55 Effective (23.0/4.0)  
| | | Knowledge: <=3.55 Ineffective (7.0/2.0)

Gender = Female

| EI = Extrovert: Effective (30.0)  
| EI = Introvert  
| | JP= Perceiving: Ineffective (24.0/3.0)  
| | JP= Judging  
| | | Knowledge: >3.29 Effective (43.0/8.0)  
| | | Knowledge: <=3.29 Ineffective (15.0/1.0)

Number of Leaves: 8

Size of the tree: 15

Time taken to build model: 0.02 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	123	68.3333 %
Incorrectly Classified Instances	57	31.6667 %
Kappa statistic	0.3081	
Mean absolute error	0.4165	
Root mean squared error	0.4769	
Relative absolute error	85.3143 %	
Root relative squared error	96.5197 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
	0.894	0.605	0.669	0.894	0.765	0.340	0.616	0.630	
Effective		0.395	0.106	0.732	0.395	0.513	0.340	0.616	0.568
Ineffective									
Weighted Avg.	0.683	0.394	0.696	0.683	0.659	0.340	0.616	0.604	

==== Confusion Matrix ====

a b <-- classified as  
93 11 | a = Effective  
46 30 | b = Ineffective

## ➤ MEDIUM NTP

==== Run information ====

Scheme: weka.classifiers.trees.J48 -C 0.25 -M 2

Relation: mediumNTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

J48 pruned tree

-----  
Gender = Male

| EI = Extrovert: Effective (38.0/11.0)

| EI = Introvert

| | TF = Thinking: Effective (33.0/2.0)

| | TF = Feeling

| | | JP= Judging: Ineffective (15.0/7.0)

| | | JP= Perceiving

| | | | Knowledge: >3.35 Effective (20.0)

| | | | Knowledge: <=3.35 Ineffective (10.0/5.0)

Gender = Female

| EI = Extrovert: Effective (35.0/9.0)

| EI = Introvert

| | TF = Thinking: Effective (18.0/2.0)  
| | TF = Feeling: Ineffective (11.0/7.0)

Number of Leaves : 8

Size of the tree : 15

Time taken to build model: 0 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	147	81.6667 %
Incorrectly Classified Instances	33	18.3333 %
Kappa statistic	0.4743	
Mean absolute error	0.2434	
Root mean squared error	0.3885	
Relative absolute error	68.8204 %	
Root relative squared error	92.621 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
Effective	0.885	0.415	0.879	0.885	0.882	0.474	0.691	0.835	
	0.585	0.115	0.600	0.585	0.593	0.474	0.691	0.436	
Ineffective									
Weighted Avg.	0.817	0.346	0.815	0.817	0.816	0.474	0.691	0.744	

==== Confusion Matrix ====

a	b	<-- classified as
123	16	a = Effective
17	24	b = Ineffective

## ➤ HARD NTP

==== Run information ====

Scheme: weka.classifiers.trees.J48 -C 0.25 -M 2

Relation: hardNTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT

JP  
class  
Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

J48 pruned tree

-----

Gender = Male

- | SN = Sensing: Effective (42.0/8.0)
- | SN = Intuiting
  - | TF = Feeling: Ineffective (4.0/2.0)
  - | TF = Thinking
    - | JP= Judging: Ineffective (16.0/9.0)
    - | JP= Perceiving
      - | Knowledge >3.17 : Effective (27.0/4.0)
      - | Knowledge <=3.17: Ineffective (18.0/14.0)

Gender = Female

- | TF = Feeling: Ineffective (19.0/3.0)
- | TF = Thinking
  - | JP= Perceiving: Effective (20.0/7.0)
  - | JP = Judging
    - | Knowledge >3.15 : Effective (26.0/11.0)
    - | Knowledge <=3.15: Ineffective (8.0/3.0)

Number of Leaves : 9

Size of the tree : 17

Time taken to build model: 0 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	146	81.1111 %
Incorrectly Classified Instances	34	18.8889 %
Kappa statistic	0.5759	
Mean absolute error	0.2319	
Root mean squared error	0.3877	
Relative absolute error	50.5239 %	
Root relative squared error	80.9541 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

TP Rate FP Rate Precision Recall F-Measure MCC ROC Area PRC Area Class

	0.888	0.328	0.831	0.888	0.858	0.579	0.794	0.810
Effective								
	0.672	0.112	0.768	0.672	0.717	0.579	0.794	0.675
Ineffective								
Weighted Avg.	0.811	0.251	0.808	0.811	0.808	0.579	0.794	0.762

==== Confusion Matrix ===

a b <- classified as  
 103 13 | a = Effective  
 21 43 | b = Ineffective

## ➤ HARD TP

==== Run information ===

Scheme: weka.classifiers.trees.J48 -C 0.25 -M 2  
 Relation: hardTP-weka.filters.unsupervised.attribute.Remove-R7  
 Instances: 180  
 Attributes: 7

Gender  
 Knowledge  
 IE  
 SN  
 FT  
 JP  
 class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ===

J48 pruned tree

```
-----
Gender = Male
| EI = Extrovert: Effective (15.0/8.0)
| EI = Introvert
|   | TF = Feeling: Ineffective (9.0/2.0)
|   | TF = Thinking
|   |   | JP= Judging: Ineffective (28.0/8.0)
|   |   | JP= Perceiving
|   |   |   | Knowledge >3.65 : Effective (20.0/4.0)
|   |   |   | Knowledge <=3.65: Ineffective (22.0/1.0)
Gender = Female
| EI = Extrovert: Ineffective (27.0/6.0)
| EI = Introvert
|   | SN= Intuiting: Ineffective (21.0/6.0)
|   | SN = Sensing
|   |   |   | Knowledge >3.45 : Effective (21.0/4.0)
|   |   |   | Knowledge <=3.45: Ineffective (17.0/5.0)
```

Number of Leaves : 9

Size of the tree : 17

Time taken to build model: 0 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	109	60.5556 %
Incorrectly Classified Instances	71	39.4444 %
Kappa statistic	0.1822	
Mean absolute error	0.4113	
Root mean squared error	0.5108	
Relative absolute error	87.4088 %	
Root relative squared error	105.3258 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
Effective	0.544	0.357	0.481	0.544	0.510	0.183	0.623	0.457	
	0.643	0.456	0.699	0.643	0.670	0.183	0.623	0.725	
Ineffective									
Weighted Avg.	0.606	0.419	0.616	0.606	0.610	0.183	0.623	0.624	

==== Confusion Matrix ====

a b <-- classified as

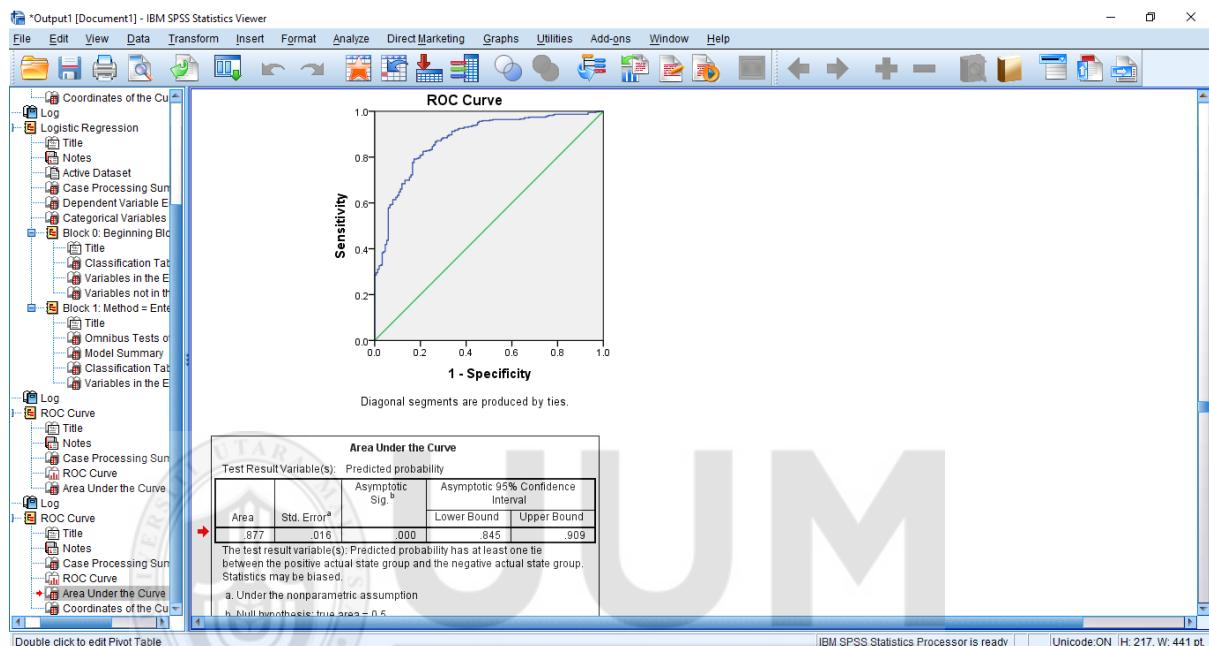
37 31 | a = Effective

40 72 | b = Ineffective

## Appendix U

### Sample of ROC Value Output Using SPSS Tool

This appendix presents the Receiver Operating Characteristic (ROC) curve and value output from SPSS. The ROC curve was used to assess the performance of the predictive models, particularly their ability to distinguish between different performance classes.



This is a sample of logistic regression area under ROC value output using SPSS tool.

#### ➤ Area Under the Curve

##### Area Under the Curve

Test Result Variable(s): Predicted probability

Area	Std. Error <sup>a</sup>	Asymptotic Sig. <sup>b</sup>	Asymptotic 95% Confidence Interval	
			Lower Bound	Upper Bound
.877	.016	.000	.845	.909

The test result variable(s): Predicted probability has at least one tie between the positive actual state group and the negative actual state group. Statistics may be biased.

a. Under the nonparametric assumption

b. Null hypothesis: true area = 0.5

#### ➤ Table of the coordinated of the curves

##### Coordinates of the Curve

Test Result Variable(s): Predicted probability

Positive if Greater Than or Equal To <sup>a</sup>	Sensitivity	1 - Specificity

.0000000	1.000	1.000
.0202824	1.000	.986
.0287332	1.000	.971
.0329347	1.000	.957
.0371233	.980	.957
.0389613	.980	.942
.0452935	.980	.928
.0584207	.980	.913
.0677662	.980	.899
.0703781	.980	.884
.0764225	.980	.870
.0871294	.961	.870
.0957128	.941	.870
.0991184	.922	.870
.1017506	.922	.855
.1049373	.922	.841
.1068945	.922	.826
.1086095	.922	.812
.1099426	.922	.797
.11116574	.922	.783
.11333949	.922	.768
.1163641	.922	.754
.1221460	.922	.739
.1320608	.922	.725
.1406226	.922	.710
.1449859	.922	.696
.1495618	.922	.681
.1547303	.922	.667
.1670099	.922	.652
.1855494	.922	.638
.1980402	.922	.623
.2166509	.922	.609
.2354080	.902	.609
.2387813	.902	.594
.2431642	.902	.580
.2565761	.902	.565
.2691558	.902	.551
.2800787	.902	.536
.2911487	.892	.536
.2991329	.892	.522

.3099393	.891	.522
.3183179	.889	.522
.3215377	.886	.507
.3256601	.882	.493
.3322520	.882	.478
.3365980	.822	.464
.3377421	.880	.449
.3405317	.880	.435
.3436240	.879	.420
.3450636	.878	.406
.3490349	.879	.398
.3537606	.879	.291
.3560362	.877	.291
.3587788	.874	.291
.3628548	.871	.291
.3712444	.871	.285
.3826762	.845	.281
.4018615	.824	.279
.4199693	.824	.278
.4278312	.824	.275
.4376323	.804	.275
.4466397	.804	.261
.4528386	.804	.246
.4860710	.804	.232
.5185848	.804	.217
.5226381	.804	.203
.5442137	.784	.203
.5673362	.765	.203
.5758607	.765	.188
.5856884	.745	.188
.5927218	.745	.174
.5979844	.745	.159
.6033616	.745	.145
.6071771	.725	.145
.6200465	.706	.145
.6321110	.686	.145
.6358551	.686	.130
.6414809	.667	.130
.6614873	.647	.130
.6814723	.627	.130

.6864132	.608	.130
.6904506	.608	.116
.6951263	.608	.101
.6995159	.608	.087
.7029652	.608	.072
.7058353	.588	.072
.7099360	.569	.072
.7136396	.569	.058
.7141547	.549	.058
.7171876	.529	.058
.7222509	.529	.043
.7301039	.529	.029
.7434881	.510	.029
.7555885	.490	.029
.7606433	.451	.029
.7627721	.431	.029
.7693733	.412	.029
.7753777	.392	.029
.7805204	.373	.029
.7939784	.373	.014
.8180041	.353	.014
.8395441	.353	.000
.8495498	.333	.000
.8607180	.314	.000
.8697731	.294	.000
.8767519	.275	.000
.8847038	.255	.000
.8872856	.235	.000
.8888837	.216	.000
.8975608	.196	.000
.9080958	.176	.000
.9130525	.157	.000
.9147383	.137	.000
.9237325	.118	.000
.9383277	.098	.000
.9494956	.078	.000
.9572649	.059	.000
.9606474	.039	.000
.9648778	.020	.000
1.0000000	.000	.000



a. The smallest cutoff value is the minimum observed test value minus 1, and the largest cutoff value is the maximum observed test value plus 1. All the other cutoff values are the averages of two consecutive ordered observed test values.



## Appendix V

### Sample of ANN (WEKA outputs)

This appendix contains the output from the ANN model generated using WEKA. It shows how the ANN model performed in predicting developers' performance, providing key metrics.

#### ➤ Easy NTP

==== Run information ====

Scheme: weka.classifiers.functions.MultilayerPerceptron -L 0.3 -M 0.2 -N 500 -V 0 -S 0 -E 20 -H a  
Relation: easyNTP  
Instances: 180  
Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

Sigmoid Node 0

Inputs Weights

Threshold -1.612323991080546  
Node 2 4.079162368936238  
Node 3 4.104727445668504  
Node 4 5.247351573734934  
Node 5 3.1777362869507515

Sigmoid Node 1

Inputs Weights

Threshold 1.6123450792869298  
Node 2 -4.1076454996743745  
Node 3 -4.075942931252122  
Node 4 -5.247319954365999  
Node 5 -3.177646115985696

Sigmoid Node 2

Inputs Weights

Threshold 1.6319834284718058  
Attrib Gender=MALE 1.1844660639065632  
Attrib Knowledge 9.026732310349168  
Attrib IE=Introvert 0.5314094885708147  
Attrib SN=Inituiting 0.09204460600113731  
Attrib FT=Feeling 3.0948677179438286  
Attrib JP=Judging -0.37823219952998555

Sigmoid Node 3

Inputs Weights

Threshold 1.5964033464805456  
Attrib Gender=MALE 1.019012189844543

Attrib Knowledge 8.88492206004524  
 Attrib IE=Introvert 0.8588663459270639  
 Attrib SN=Inituiting 0.050506935843821384  
 Attrib FT=Feeling 3.265965524741468  
 Attrib JP=Judging -0.4711669934442308

Sigmoid Node 4

Inputs Weights  
 Threshold -1.6705827346063178  
 Attrib Gender=MALE 2.2929243066465634  
 Attrib Knowledge 5.058311374612433  
 Attrib IE=Introvert 1.172909852667952  
 Attrib SN=Inituiting -2.9535195628683235  
 Attrib FT=Feeling -3.31154274000043  
 Attrib JP=Judging -5.329264347834518

Sigmoid Node 5

Inputs Weights  
 Threshold 2.182455439077911  
 Attrib Gender=MALE 2.8294468797991916  
 Attrib Knowledge 3.8237876476374724  
 Attrib IE=Introvert 2.4295701586303284  
 Attrib SN=Inituiting 3.561823936269066  
 Attrib FT=Feeling -0.9728854021178202  
 Attrib JP=Judging 0.8795926486385012

Class Effective

Input  
 Node 0

Class Ineffective

Input  
 Node 1



Time taken to build model: 0.24 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	166	92.2222 %
Incorrectly Classified Instances	14	7.7778 %
Kappa statistic	0.1834	
Mean absolute error	0.0965	
Root mean squared error	0.2707	
Relative absolute error	80.7291 %	
Root relative squared error	112.9339 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
Effective	0.970	0.818	0.948	0.970	0.959	0.189	0.806	0.984	Effective
Ineffective	0.182	0.030	0.286	0.182	0.222	0.189	0.806	0.196	Ineffective
Weighted Avg.	0.922	0.770	0.908	0.922	0.922	0.914	0.189	0.806	0.936

==== Confusion Matrix ====

a b <-- classified as

164 5 | a = Effective  
9 2 | b = Ineffective

➤ Easy TP

==== Run information ====

Scheme: weka.classifiers.functions.MultilayerPerceptron -L 0.3 -M 0.2 -N 500 -V 0 -S 0 -E 20 -H a

Relation: easyTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

Sigmoid Node 0

Inputs Weights  
Threshold -7.22168273048237  
Node 2 7.333868135387107  
Node 3 4.562277510401897  
Node 4 3.797147805782776  
Node 5 3.453582937255274

Sigmoid Node 1

Inputs Weights  
Threshold 7.222307991067093  
Node 2 -7.334629072986696  
Node 3 -4.5626594554813895  
Node 4 -3.7974248993198745  
Node 5 -3.453847221245762

Sigmoid Node 2

Inputs Weights  
Threshold 0.5226748837965672  
Attrib Gender=MALE 5.146757419581444  
Attrib Knowledge 5.999725607573578  
Attrib IE=Introvert -3.2667817370684906  
Attrib SN=Inituiting 4.268784523490736  
Attrib FT=Feeling 3.8644008532666367  
Attrib JP=Judging -3.9616957991438526

Sigmoid Node 3

Inputs Weights  
Threshold 7.302698585129874  
Attrib Gender=MALE 2.3656979259129978  
Attrib Knowledge 8.948062681036513  
Attrib IE=Introvert 2.9376912177422803  
Attrib SN=Inituiting -2.107777387157654  
Attrib FT=Feeling -0.9624181933347362  
Attrib JP=Judging -0.1365005990787547

Sigmoid Node 4

Inputs Weights

```

Threshold 4.969538916384451
Attrib Gender=MALE -1.8808851521312042
Attrib Knowledge 9.972278549828708
Attrib IE=Introvert -1.2675324582671317
Attrib SN=Inituiting -1.2643120674751522
Attrib FT=Feeling 0.16899828294881278
Attrib JP=Judging 1.3656926864663814
Sigmoid Node 5
Inputs  Weights
Threshold 0.06478190927587092
Attrib Gender=MALE 3.6909988879126376
Attrib Knowledge 3.4395861992450745
Attrib IE=Introvert -3.2186829000064963
Attrib SN=Inituiting 1.2640601708427424
Attrib FT=Feeling -5.66595331919958
Attrib JP=Judging 1.3997385073246207
Class Effective
Input
Node 0
Class Ineffective
Input
Node 1

```

Time taken to build model: 0.1 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	155	86.1111 %
Incorrectly Classified Instances	25	13.8889 %
Kappa statistic	0.2545	
Mean absolute error	0.1559	
Root mean squared error	0.3516	
Relative absolute error	66.474 %	
Root relative squared error	103.3485 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
Effective	0.955	0.750	0.892	0.955	0.923	0.269	0.731	0.933	Effective
Ineffective	0.250	0.045	0.462	0.250	0.324	0.269	0.731	0.350	Ineffective
Weighted Avg.	0.861	0.656	0.835	0.861	0.843	0.269	0.731	0.855	

==== Confusion Matrix ====

```

a  b  <- classified as
149 7 | a = Effective
18 6 | b = Ineffective

```

➤ **Medium NTP**

==== Run information ====

Scheme: weka.classifiers.functions.MultilayerPerceptron -L 0.3 -M 0.2 -N 500 -V 0 -S 0 -E 20 -H a

Relation: mediumNTP  
Instances: 180  
Attributes: 7  
Gender  
Knowledge  
IE  
SN  
FT  
JP  
class  
Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

Sigmoid Node 0  
Inputs Weights  
Threshold -8.308990761461665  
Node 2 7.082345751040713  
Node 3 4.9429271389675415  
Node 4 4.983408930490522  
Node 5 8.353746079837427  
Sigmoid Node 1  
Inputs Weights  
Threshold 8.309255160641099  
Node 2 -7.082578553926097  
Node 3 -4.9430688433524965  
Node 4 -4.983546064557313  
Node 5 -8.354010955402025  
Sigmoid Node 2  
Inputs Weights  
Threshold 1.0682762291753949  
Attrib Gender=MALE 1.7540606294167198  
Attrib Knowledge 12.088343832505172  
Attrib IE=Introvert -6.6308943415813415  
Attrib SN=Inituiting 2.4992510789914255  
Attrib FT=Feeling 4.76043748753173  
Attrib JP=Judging -6.255527322652588  
Sigmoid Node 3  
Inputs Weights  
Threshold 1.0217402331726657  
Attrib Gender=MALE -1.0800195912550934  
Attrib Knowledge 11.288263609867677  
Attrib IE=Introvert -1.7480956032330501  
Attrib SN=Inituiting -2.7326496916400815  
Attrib FT=Feeling -2.4444863043685476  
Attrib JP=Judging -0.6310326956320127  
Sigmoid Node 4  
Inputs Weights  
Threshold -0.973075837212566  
Attrib Gender=MALE -0.6632313401524159  
Attrib Knowledge 10.283039276639531  
Attrib IE=Introvert 1.3521304086695598  
Attrib SN=Inituiting -0.3949393512713436  
Attrib FT=Feeling 4.135536681904543  
Attrib JP=Judging 3.1341233560419135  
Sigmoid Node 5

Inputs Weights  
 Threshold -1.0371385053461835  
 Attrib Gender=MALE 4.550485242557211  
 Attrib Knowledge 4.584979339481953  
 Attrib IE=Introvert 3.9938344458141963  
 Attrib SN=Initiating 4.409500198516426  
 Attrib FT=Feeling -1.9596509054419995  
 Attrib JP=Judging -1.7911377321578088  
 Class Effective  
 Input  
 Node 0  
 Class Ineffective  
 Input  
 Node 1

Time taken to build model: 0.07 seconds

==== Stratified cross-validation ====  
 === Summary ===

Correctly Classified Instances	151	83.8889 %
Incorrectly Classified Instances	29	16.1111 %
Kappa statistic	0.5381	
Mean absolute error	0.1761	
Root mean squared error	0.3544	
Relative absolute error	49.7877 %	
Root relative squared error	84.4754 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
Effective	0.899	0.366	0.893	0.899	0.896	0.538	0.849	0.933	Effective
Ineffective	0.634	0.101	0.650	0.634	0.642	0.538	0.849	0.715	Ineffective
Weighted Avg.	0.839	0.305	0.838	0.839	0.838	0.538	0.849	0.883	

==== Confusion Matrix ====

a b <- classified as  
 125 14 | a = Effective  
 15 26 | b = Ineffective

➤ Medium TP

==== Run information ====

Scheme: weka.classifiers.functions.MultilayerPerceptron -L 0.3 -M 0.2 -N 500 -V 0 -S 0 -E 20 -H a  
 Relation: mediumTP  
 Instances: 180  
 Attributes: 7  
 Gender  
 Knowledge  
 IE  
 SN

FT  
JP  
class  
Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

Sigmoid Node 0

Inputs	Weights
Threshold	-2.747814463835889
Node 2	2.675676674061201
Node 3	2.367000195416931
Node 4	2.77036049432141
Node 5	2.2527349422836687

Sigmoid Node 1

Inputs	Weights
Threshold	2.747814463833765
Node 2	-2.675676674058894
Node 3	-2.3670001954153013
Node 4	-2.7703604943197457
Node 5	-2.252734942281631

Sigmoid Node 2

Inputs	Weights
Threshold	-8.28044612238649
Attrib Gender=MALE	-1.9982507868510968
Attrib Knowledge	9.06411570924355
Attrib IE=Introvert	-0.2616024964660808
Attrib SN=Inituiting	-0.9992850432639037
Attrib FT=Feeling	4.538041884732333
Attrib JP=Judging	4.860527539396203

Sigmoid Node 3

Inputs	Weights
Threshold	-6.180477210730169
Attrib Gender=MALE	11.008644131822377
Attrib Knowledge	5.746034282035654
Attrib IE=Introvert	-2.3054202879031847
Attrib SN=Inituiting	3.355508331343503
Attrib FT=Feeling	1.4565793977379453
Attrib JP=Judging	-4.722796461675759

Sigmoid Node 4

Inputs	Weights
Threshold	-6.499403034610365
Attrib Gender=MALE	0.42648505651798974
Attrib Knowledge	14.424367329423161
Attrib IE=Introvert	-2.6182749082380745
Attrib SN=Inituiting	1.2068771221576318
Attrib FT=Feeling	-5.8368848340413
Attrib JP=Judging	0.9879813423522679

Sigmoid Node 5

Inputs	Weights
Threshold	-7.421029274386928
Attrib Gender=MALE	-5.078691567410166
Attrib Knowledge	3.793183095559527
Attrib IE=Introvert	6.98982559567093
Attrib SN=Inituiting	-4.69560378282179
Attrib FT=Feeling	3.478157325932317

Attrib JP=Judging -5.026291284959339

Class Effective

Input

Node 0

Class Ineffective

Input

Node 1

Time taken to build model: 0.1 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	113	62.7778 %
Incorrectly Classified Instances	67	37.2222 %
Kappa statistic	0.2275	
Mean absolute error	0.4146	
Root mean squared error	0.5424	
Relative absolute error	84.9177 %	
Root relative squared error	109.7794 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
0.712	0.487	0.667	0.712	0.688	0.228	0.626	0.707		Effective
0.513	0.288	0.565	0.513	0.538	0.228	0.626	0.517		Ineffective
Weighted Avg.	0.628	0.403	0.624	0.628	0.625	0.228	0.626	0.627	

==== Confusion Matrix ====

a b <-- classified as  
74 30 | a = Effective  
37 39 | b = Ineffective

➤ Hard NTP

==== Run information ====

Scheme: weka.classifiers.functions.MultilayerPerceptron -L 0.3 -M 0.2 -N 500 -V 0 -S 0 -E 20 -H a

Relation: hard NTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

Sigmoid Node 0

Inputs Weights  
 Threshold -10.217541248679213  
 Node 2 4.647094885955859  
 Node 3 6.202629706150964  
 Node 4 6.623577461305876  
 Node 5 6.5178911602332334

Sigmoid Node 1  
 Inputs Weights  
 Threshold 10.217500395288742  
 Node 2 -4.6470804961408465  
 Node 3 -6.202604025428656  
 Node 4 -6.623552965281675  
 Node 5 -6.517863401273089

Sigmoid Node 2  
 Inputs Weights  
 Threshold -2.0356576356135623  
 Attrib Gender=MALE 6.2272580642629825  
 Attrib Knowledge 13.577551074252629  
 Attrib IE=Introvert -1.4099865874551059  
 Attrib SN=Inituiting 5.225396245134555  
 Attrib FT=Feeling 2.988598282838154  
 Attrib JP=Judging -0.042940751742980184

Sigmoid Node 3  
 Inputs Weights  
 Threshold -1.3518520568456518  
 Attrib Gender=MALE -1.8596118294147514  
 Attrib Knowledge 6.456161446393677  
 Attrib IE=Introvert -7.707807228829701  
 Attrib SN=Inituiting 4.921657865510223  
 Attrib FT=Feeling 1.7777401192795685  
 Attrib JP=Judging -3.276457638348229

Sigmoid Node 4  
 Inputs Weights  
 Threshold -1.3535244805541669  
 Attrib Gender=MALE -4.2815380665894  
 Attrib Knowledge 17.12174623844943  
 Attrib IE=Introvert 1.146227607473292  
 Attrib SN=Inituiting -1.6775641796273912  
 Attrib FT=Feeling 0.2594982298094743  
 Attrib JP=Judging -4.628070499944366

Sigmoid Node 5  
 Inputs Weights  
 Threshold -1.2857259631462126  
 Attrib Gender=MALE 2.6256636016308184  
 Attrib Knowledge 10.85448628883054  
 Attrib IE=Introvert 2.639042912070103  
 Attrib SN=Inituiting -1.6077392161628798  
 Attrib FT=Feeling 3.846591774591153  
 Attrib JP=Judging 6.687131032861244

Class Effective  
 Input  
 Node 0

Class Ineffective  
 Input  
 Node 1

Time taken to build model: 0.12 seconds

==== Stratified cross-validation ====  
==== Summary ====

Correctly Classified Instances	153	85	%
Incorrectly Classified Instances	27	15	%
Kappa statistic	0.662		
Mean absolute error	0.1846		
Root mean squared error	0.3638		
Relative absolute error	40.2288 %		
Root relative squared error	75.9792 %		
Total Number of Instances	180		

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
0.922	0.281	0.856	0.922	0.888	0.666	0.874	0.905		Effective
0.719	0.078	0.836	0.719	0.773	0.666	0.874	0.834		Ineffective
Weighted Avg.	0.850	0.209	0.849	0.850	0.847	0.666	0.874	0.880	

==== Confusion Matrix ====

a	b	<-- classified as
107	9	a = Effective
18	46	b = Ineffective

➤ Hard TP

==== Run information ====

Scheme: weka.classifiers.functions.MultilayerPerceptron -L 0.3 -M 0.2 -N 500 -V 0 -S 0 -E 20 -H a

Relation: hardTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

Sigmoid Node 0  
Inputs Weights  
Threshold 6.749454483898948  
Node 2 -5.891968918232094  
Node 3 -1.9431110314402587  
Node 4 -5.941932241639852  
Node 5 -5.605640441552534

Sigmoid Node 1  
Inputs Weights

Threshold -6.74945710251745  
 Node 2 5.89197137132199  
 Node 3 1.9431112183019503  
 Node 4 5.941934803239858  
 Node 5 5.605642912082491  
 Sigmoid Node 2  
 Inputs Weights  
 Threshold 3.7923355025233945  
 Attrib Gender=MALE -2.754960570670259  
 Attrib Knowledge -3.6537758551882233  
 Attrib IE=Introvert -10.191853420058983  
 Attrib SN=Inituiting 6.406966929060274  
 Attrib FT=Feeling 3.3751456067965697  
 Attrib JP=Judging -8.441706674597368  
 Sigmoid Node 3  
 Inputs Weights  
 Threshold 9.67122823469385  
 Attrib Gender=MALE -5.868995538609118  
 Attrib Knowledge -10.174776639899621  
 Attrib IE=Introvert -2.5492162088030956  
 Attrib SN=Inituiting 0.3676612734120312  
 Attrib FT=Feeling 7.937850673599199  
 Attrib JP=Judging -0.5429045564379983  
 Sigmoid Node 4  
 Inputs Weights  
 Threshold -10.974570833535184  
 Attrib Gender=MALE 3.4103457217936923  
 Attrib Knowledge -7.735146406566782  
 Attrib IE=Introvert -0.6282057153681436  
 Attrib SN=Inituiting -5.435086974770956  
 Attrib FT=Feeling -4.989358659368399  
 Attrib JP=Judging 5.513238001430623  
 Sigmoid Node 5  
 Inputs Weights  
 Threshold 0.7672781382156343  
 Attrib Gender=MALE -1.9008896623159002  
 Attrib Knowledge -12.640560004902985  
 Attrib IE=Introvert 8.911869390538838  
 Attrib SN=Inituiting -2.343580264323733  
 Attrib FT=Feeling -4.5928840990501305  
 Attrib JP=Judging 4.376194875912708  
 Class Effective  
 Input  
 Node 0  
 Class Ineffective  
 Input  
 Node 1

Time taken to build model: 0.09 seconds

=== Stratified cross-validation ===  
 === Summary ===

Correctly Classified Instances	123	68.3333 %
Incorrectly Classified Instances	57	31.6667 %

Kappa statistic	0.3284
Mean absolute error	0.3907
Root mean squared error	0.5115
Relative absolute error	83.0219 %
Root relative squared error	105.4715 %
Total Number of Instances	180

==== Detailed Accuracy By Class ====

TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
0.588	0.259	0.580	0.588	0.584	0.328	0.643	0.495	Effective
0.741	0.412	0.748	0.741	0.744	0.328	0.643	0.720	Ineffective
Weighted Avg.	0.683	0.354	0.684	0.683	0.684	0.328	0.643	0.635

==== Confusion Matrix ====

a b <-- classified as  
 40 28 | a = Effective  
 29 83 | b = Ineffective



## Appendix W

### Sample of K-Nearest Neighbour Algorithm (WEKA outputs)

This appendix includes a sample output from the KNN algorithm in WEKA. It displays the classification results and performance metrics, helping to evaluate the algorithm's accuracy in predicting developer performance.

The results of KNN when K value is 13

#### ➤ Easy NTP

==== Run information ===

Scheme: weka.classifiers.lazy.IBk -K 13 -W 0 -A "weka.core.neighboursearch.LinearNNSearch -A \"weka.core.EuclideanDistance -R first-last\""

Relation: easyNTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ===

IB1 instance-based classifier

using 13 nearest neighbour(s) for classification

Time taken to build model: 0 seconds

==== Stratified cross-validation ===

==== Summary ===

Correctly Classified Instances	169	93.8889 %
Incorrectly Classified Instances	11	6.1111 %
Kappa statistic	0	
Mean absolute error	0.0916	
Root mean squared error	0.2249	
Relative absolute error	76.6376 %	
Root relative squared error	93.8053 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ===

	TP	Rate	FP	Rate	Precision	Recall	F-Measure	MCC	ROC	Area	PRC	Area	Class
1.000	1.000		0.939		1.000		0.968	?	0.857	0.985		Effective	
0.000	0.000		0		0.000		0	?	0.857	0.239		Ineffective	
Weighted Avg.	0.939	0.939		0	0.939		0	?	0.857	0.939			

==== Confusion Matrix ====

    a  b  <- classified as  
169  0  |  a = Effective  
11  0  |  b = Ineffective

➤ Easy TP

==== Run information ====

Scheme: weka.classifiers.lazy.IBk -K 13 -W 0 -A "weka.core.neighboursearch.LinearNNSearch -A \"weka.core.EuclideanDistance -R first-last\""

Relation: easyTP

Instances: 180

Attributes: 7

    Gender  
    Knowledge  
    IE  
    SN  
    FT  
    JP  
    class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

IB1 instance-based classifier  
using 13 nearest neighbour(s) for classification

Time taken to build model: 0 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	156	86.6667 %
Incorrectly Classified Instances	24	13.3333 %
Kappa statistic	0	
Mean absolute error	0.2053	
Root mean squared error	0.3399	
Relative absolute error	87.5438 %	
Root relative squared error	99.897 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
1.000	1.000	0.867	1.000	0.929	?	0.633	0.898	Effective
0.000	0.000	?	0.000	?	?	0.633	0.207	Ineffective
Weighted Avg.	0.867	0.867	?	0.867	?	?	0.633	0.806

==== Confusion Matrix ====

    a  b  <- classified as  
156  0  |  a = Effective  
24  0  |  b = Ineffective

➤ **Medium NTP**

==== Run information ===

Scheme: weka.classifiers.lazy.IBk -K 13 -W 0 -A "weka.core.neighboursearch.LinearNNSearch -A \"weka.core.EuclideanDistance -R first-last\""

Relation: mediumNTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ===

IB1 instance-based classifier  
using 13 nearest neighbour(s) for classification

Time taken to build model: 0 seconds

==== Stratified cross-validation ===

==== Summary ===

Correctly Classified Instances	142	78.8889 %
Incorrectly Classified Instances	38	21.1111 %
Kappa statistic	0.1913	
Mean absolute error	0.2769	
Root mean squared error	0.3708	
Relative absolute error	78.2821 %	
Root relative squared error	88.3921 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ===

	TP	Rate	FP	Rate	Precision	Recall	F-Measure	MCC	ROC	Area	PRC	Area	Class
Effective	0.971	0.829	0.799	0.971	0.877	0.249	0.800	0.905	0.905				Effective
Ineffective	0.171	0.029	0.636	0.171	0.269	0.249	0.800	0.548	0.548				Ineffective
Weighted Avg.	0.789	0.647	0.762	0.789	0.789	0.738	0.249	0.800	0.800				

==== Confusion Matrix ===

a b <-- classified as  
135 4 | a = Effective  
34 7 | b = Ineffective

➤ **Medium TP**

==== Run information ===

Scheme: weka.classifiers.lazy.IBk -K 13 -W 0 -A "weka.core.neighboursearch.LinearNNSearch -A

\"weka.core.EuclideanDistance -R first-last\""

Relation: mediumTP

Instances: 180

Attributes: 7

Gender

Knowledge

IE

SN

FT

JP

class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

IB1 instance-based classifier  
using 13 nearest neighbour(s) for classification

Time taken to build model: 0 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	115	63.8889 %
Incorrectly Classified Instances	65	36.1111 %
Kappa statistic	0.2313	
Mean absolute error	0.4427	
Root mean squared error	0.4758	
Relative absolute error	90.6707 %	
Root relative squared error	96.2946 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
0.788	0.566	0.656	0.788	0.716	0.239	0.660	0.694		Effective
0.434	0.212	0.600	0.434	0.504	0.239	0.660	0.564		Ineffective
Weighted Avg.	0.639	0.416	0.632	0.639	0.627	0.239	0.660	0.639	

==== Confusion Matrix ====

a b <-- classified as  
82 22 | a = Effective  
43 33 | b = Ineffective

➤ Hard NTP

==== Run information ====

Scheme: weka.classifiers.lazy.IBk -K 13 -W 0 -A "weka.core.neighboursearch.LinearNNSearch -A \"weka.core.EuclideanDistance -R first-last\""

Relation: hardNTP

Instances: 180

Attributes: 7

Gender

Knowledge  
IE  
SN  
FT  
JP  
class  
Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

IB1 instance-based classifier  
using 13 nearest neighbour(s) for classification

Time taken to build model: 0 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	144	80	%
Incorrectly Classified Instances	36	20	%
Kappa statistic	0.5199		
Mean absolute error	0.3372		
Root mean squared error	0.3986		
Relative absolute error	73.4745 %		
Root relative squared error	83.2342 %		
Total Number of Instances	180		

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
Effective	0.957	0.484	0.782	0.957	0.860	0.554	0.833	0.861	Effective
Ineffective	0.516	0.043	0.868	0.516	0.647	0.554	0.833	0.740	Ineffective
Weighted Avg.	0.800	0.327	0.813	0.800	0.785	0.554	0.833	0.818	

==== Confusion Matrix ====

a	b	<-- classified as
111	5	a = Effective
31	33	b = Ineffective

➤ Hard TP

==== Run information ====

Scheme: weka.classifiers.lazy.IBk -K 13 -W 0 -A "weka.core.neighboursearch.LinearNNSearch -A \"weka.core.EuclideanDistance -R first-last\""

Relation: hardTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP

class  
Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

IB1 instance-based classifier  
using 13 nearest neighbour(s) for classification

Time taken to build model: 0 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	117	65	%
Incorrectly Classified Instances	63	35	%
Kappa statistic	0.1925		
Mean absolute error	0.4422		
Root mean squared error	0.4756		
Relative absolute error	93.9554 %		
Root relative squared error	98.0794 %		
Total Number of Instances	180		

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
0.338	0.161	0.561	0.338	0.422	0.205	0.636	0.475		Effective
0.839	0.662	0.676	0.839	0.749	0.205	0.636	0.734		Ineffective
Weighted Avg.	0.650	0.472	0.633	0.650	0.625	0.205	0.636	0.636	

==== Confusion Matrix ====

a b <-- classified as  
23 45 | a = Effective  
18 94 | b = Ineffective

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## Appendix X

### Sample of Support Vector Machine (WEKA output)

This appendix contains the output from the SVM model in WEKA, providing classification results and metrics used to evaluate the model's performance in predicting the outcomes.

#### ➤ Easy NTP

==== Run information ===

Scheme: weka.classifiers.functions.SMO -C 1.0 -L 0.001 -P 1.0E-12 -N 0 -V -1 -W 1 -K  
"weka.classifiers.functions.supportVector.PolyKernel -E 1.0 -C 250007" -calibrator  
"weka.classifiers.functions.Logistic -R 1.0E-8 -M -1 -num-decimal-places 4"

Relation: easyNTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ===

SMO

Kernel used:

Linear Kernel:  $K(x,y) = \langle x,y \rangle$

Classifier for classes: Effective, Ineffective

BinarySMO

Machine linear: showing attribute weights, not support vectors.

-0.004 \* (normalized) Gender=MALE  
+ -0.018 \* (normalized) Knowledge  
+ -0.0014 \* (normalized) IE=Introvert  
+ -0.0004 \* (normalized) SN=Intuiting  
+ -0.0005 \* (normalized) FT=Feeling  
+ 0.0019 \* (normalized) JP=Judging  
- 0.9942

Number of kernel evaluations: 2289 (82.396% cached)

Time taken to build model: 0.2 seconds

==== Stratified cross-validation ===

==== Summary ===

Correctly Classified Instances	169	93.8889 %
Incorrectly Classified Instances	11	6.1111 %
Kappa statistic	0	

Mean absolute error	0.0611
Root mean squared error	0.2472
Relative absolute error	51.1338 %
Root relative squared error	103.1196 %
Total Number of Instances	180

==== Detailed Accuracy By Class ====

TP	Rate	FP	Rate	Precision	Recall	F-Measure	MCC	ROC	Area	PRC	Area	Class
1.000	1.000	0.939	1.000	0.968	?	0.500	0.939					Effective
0.000	0.000	?	0.000	?	?	0.500	0.061					Ineffective
Weighted Avg.	0.939	0.939	?	0.939	?	?	0.500	0.885				

==== Confusion Matrix ====

a b <-- classified as  
 169 0 | a = Effective  
 11 0 | b = Ineffective

➤ **Easy TP**

==== Run information ====

Scheme: weka.classifiers.functions.SMO -C 1.0 -L 0.001 -P 1.0E-12 -N 0 -V -1 -W 1 -K  
 "weka.classifiers.functions.supportVector.PolyKernel -E 1.0 -C 250007" -calibrator  
 "weka.classifiers.functions.Logistic -R 1.0E-8 -M -1 -num-decimal-places 4"

Relation: easyTP

Instances: 180

Attributes: 7

Gender  
 Knowledge  
 IE  
 SN  
 FT  
 JP  
 class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

SMO

Kernel used:

Linear Kernel:  $K(x,y) = \langle x,y \rangle$

Classifier for classes: Effective, Ineffective

BinarySMO

Machine linear: showing attribute weights, not support vectors.

-0.0012 \* (normalized) Gender=MALE  
 + -0.0051 \* (normalized) Knowledge  
 + 0.0007 \* (normalized) IE=Introvert  
 + 0.0004 \* (normalized) SN=Inituiting  
 + -0.0003 \* (normalized) FT=Feeling  
 + 0.0002 \* (normalized) JP=Judging

- 0.9978

Number of kernel evaluations: 5228 (81.418% cached)

Time taken to build model: 0.01 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	156	86.6667 %
Incorrectly Classified Instances	24	13.3333 %
Kappa statistic	0	
Mean absolute error	0.1333	
Root mean squared error	0.3651	
Relative absolute error	56.8458 %	
Root relative squared error	107.3283 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
1.000	1.000	0.867	1.000	0.929	?	0.500	0.867	Effective	
0.000	0.000	?	0.000	?	?	0.500	0.133	Ineffective	
Weighted Avg.	0.867	0.867	?	0.867	?	?	0.500	0.769	

==== Confusion Matrix ====

a	b	<-- classified as
156	0	a = Effective
24	0	b = Ineffective

➤ **Medium NTP**

==== Run information ====

Scheme: weka.classifiers.functions.SMO -C 1.0 -L 0.001 -P 1.0E-12 -N 0 -V -1 -W 1 -K  
"weka.classifiers.functions.supportVector.PolyKernel -E 1.0 -C 250007" -calibrator  
"weka.classifiers.functions.Logistic -R 1.0E-8 -M -1 -num-decimal-places 4"

Relation: mediumNTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

SMO

Kernel used:

Linear Kernel:  $K(x,y) = \langle x,y \rangle$

Classifier for classes: Effective, Ineffective

BinarySMO

Machine linear: showing attribute weights, not support vectors.

```
-0.6142 * (normalized) Gender=MALE
+ -3.7482 * (normalized) Knowledge
+ 0.1089 * (normalized) IE=Introvert
+ -0.095 * (normalized) SN=Inituiting
+ -0.0398 * (normalized) FT=Feeling
+ 0.5802 * (normalized) JP=Judging
+ 1.1749
```

Number of kernel evaluations: 4569 (75.082% cached)

Time taken to build model: 0.04 seconds

==== Stratified cross-validation =====

==== Summary =====

Correctly Classified Instances	155	86.1111 %
Incorrectly Classified Instances	25	13.8889 %
Kappa statistic	0.5799	
Mean absolute error	0.1389	
Root mean squared error	0.3727	
Relative absolute error	39.272 %	
Root relative squared error	88.8411 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class =====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
0.935	0.390	0.890	0.935	0.912	0.584	0.773	0.883		Effective
0.610	0.065	0.735	0.610	0.667	0.584	0.773	0.537		Ineffective
Weighted Avg.	0.861	0.316	0.855	0.861	0.856	0.584	0.773	0.804	

==== Confusion Matrix =====

a	b	<-- classified as
130	9	a = Effective
16	25	b = Ineffective

➤ **Medium TP**

==== Run information =====

Scheme: weka.classifiers.functions.SMO -C 1.0 -L 0.001 -P 1.0E-12 -N 0 -V 1 -W 1 -K  
"weka.classifiers.functions.supportVector.PolyKernel -E 1.0 -C 250007" -calibrator  
"weka.classifiers.functions.Logistic -R 1.0E-8 -M 1 -num-decimal-places 4"

Relation: mediumTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class  
Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

SMO

Kernel used:  
Linear Kernel:  $K(x,y) = \langle x,y \rangle$

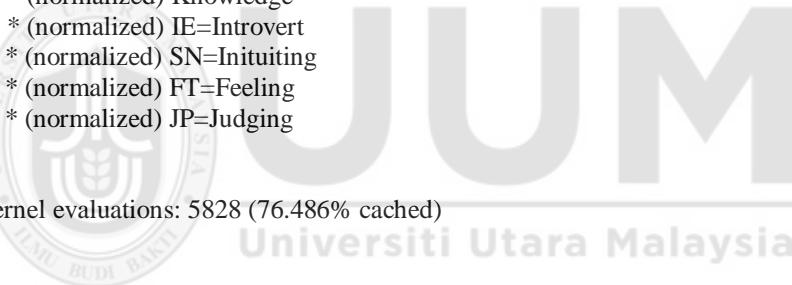
Classifier for classes: Effective, Ineffective

BinarySMO

Machine linear: showing attribute weights, not support vectors.

-0.4416 \* (normalized) Gender=MALE  
+ -3.0824 \* (normalized) Knowledge  
+ -0.0853 \* (normalized) IE=Introvert  
+ 0.0504 \* (normalized) SN=Initiating  
+ 0.2821 \* (normalized) FT=Feeling  
+ 0.0285 \* (normalized) JP=Judging  
+ 1.6227

Number of kernel evaluations: 5828 (76.486% cached)



Time taken to build model: 0.03 seconds

==== Stratified cross-validation ====  
==== Summary ====

Correctly Classified Instances	126	70	%
Incorrectly Classified Instances	54	30	%
Kappa statistic	0.3649		
Mean absolute error	0.3		
Root mean squared error	0.5477		
Relative absolute error	61.4488 %		
Root relative squared error	110.8552 %		
Total Number of Instances	180		

==== Detailed Accuracy By Class ====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
Effective	0.827	0.474	0.705	0.827	0.761	0.373	0.677	0.683	Effective
Ineffective	0.526	0.173	0.690	0.526	0.597	0.373	0.677	0.563	Ineffective
Weighted Avg.	0.700	0.347	0.698	0.700	0.692	0.373	0.677	0.632	

==== Confusion Matrix ====

a b <- classified as  
86 18 | a = Effective  
36 40 | b = Ineffective

➤ Hard NTP

==== Run information ====

Scheme: weka.classifiers.functions.SMO -C 1.0 -L 0.001 -P 1.0E-12 -N 0 -V -1 -W 1 -K  
"weka.classifiers.functions.supportVector.PolyKernel -E 1.0 -C 250007" -calibrator  
"weka.classifiers.functions.Logistic -R 1.0E-8 -M -1 -num-decimal-places 4"

Relation: hardNTP

Instances: 180

Attributes: 7

Gender  
Knowledge  
IE  
SN  
FT  
JP  
class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

SMO

Kernel used:

Linear Kernel:  $K(x,y) = \langle x,y \rangle$



Classifier for classes: Effective, Ineffective

BinarySMO

Machine linear: showing attribute weights, not support vectors.

-0.114 \* (normalized) Gender=MALE  
+ -4.4003 \* (normalized) Knowledge  
+ 0.4335 \* (normalized) IE=Introvert  
+ -0.3197 \* (normalized) SN=Intuiting  
+ -0.2605 \* (normalized) FT=Feeling  
+ -0.0261 \* (normalized) JP=Judging  
+ 2.1269

Number of kernel evaluations: 5468 (79.383% cached)

Time taken to build model: 0.02 seconds

==== Stratified cross-validation ====

==== Summary ====

Correctly Classified Instances	150	83.3333 %
Incorrectly Classified Instances	30	16.6667 %
Kappa statistic	0.6204	

Mean absolute error	0.1667
Root mean squared error	0.4082
Relative absolute error	36.3153 %
Root relative squared error	85.2535 %
Total Number of Instances	180

==== Detailed Accuracy By Class ====

TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
0.922	0.328	0.836	0.922	0.877	0.628	0.797	0.821	Effective
0.672	0.078	0.827	0.672	0.741	0.628	0.797	0.672	Ineffective
Weighted Avg.	0.833	0.239	0.833	0.833	0.829	0.628	0.797	0.768

==== Confusion Matrix ====

a	b	<-- classified as
107	9	a = Effective
21	43	b = Ineffective

➤ Hard TP

==== Run information ====

Scheme: weka.classifiers.functions.SMO -C 1.0 -L 0.001 -P 1.0E-12 -N 0 -V -1 -W 1 -K "weka.classifiers.functions.supportVector.PolyKernel -E 1.0 -C 250007" -calibrator "weka.classifiers.functions.Logistic -R 1.0E-8 -M -1 -num-decimal-places 4"

Relation: hardTP

Instances: 180

Attributes: 7

- Gender
- Knowledge
- IE
- SN
- FT
- JP
- class

Test mode: 10-fold cross-validation

==== Classifier model (full training set) ====

SMO

Kernel used:

Linear Kernel:  $K(x,y) = \langle x,y \rangle$

Classifier for classes: Effective, Ineffective

BinarySMO

Machine linear: showing attribute weights, not support vectors.

- 0.7429 \* (normalized) Gender=MALE
- + -2.3056 \* (normalized) Knowledge
- + 0.3795 \* (normalized) IE=Introvert
- + 0.4815 \* (normalized) SN=Initiating
- + 0.3004 \* (normalized) FT=Feeling

+ -0.3786 \* (normalized) JP=Judging  
+ 1.8975

Number of kernel evaluations: 6197 (77.3% cached)

Time taken to build model: 0.03 seconds

==== Stratified cross-validation =====

==== Summary =====

Correctly Classified Instances	115	63.8889 %
Incorrectly Classified Instances	65	36.1111 %
Kappa statistic	0.1873	
Mean absolute error	0.3611	
Root mean squared error	0.6009	
Relative absolute error	76.7348 %	
Root relative squared error	123.9144 %	
Total Number of Instances	180	

==== Detailed Accuracy By Class =====

	TP Rate	FP Rate	Precision	Recall	F-Measure	MCC	ROC Area	PRC Area	Class
0.382	0.205	0.531	0.382	0.444	0.193	0.588	0.436		Effective
0.795	0.618	0.679	0.795	0.733	0.193	0.588	0.668		Ineffective
Weighted Avg.	0.639	0.462	0.623	0.639	0.624	0.193	0.588	0.580	

==== Confusion Matrix =====

a b <-- classified as  
26 42 | a = Effective  
23 89 | b = Ineffective

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## Appendix Y

### Experimental Session Script

This appendix provides the detailed script used during experimental sessions to communicate with participants about the task's duration. The script includes time duration announcements made throughout the tasks to ensure participants are aware of the total time available and how much time remains. This helped induce the desired level of time pressure (TP), particularly for the TP tasks.

#### No-Time-Pressure (NTP) – Instructions

##### **\*\*ROUND 1:\*\***

[Instructions are in italics and bold, while regular text represents spoken content.]

##### **\*\*10:00 AM:\*\***

Welcome to our experimental session! Today, we have a series of programming tasks in C++ lined up for you. Please pay close attention to the instructions provided for each task.

Before we move forward, could each of you please confirm that you've completed the consent form and the questionnaire?

##### **\*\*10:20 AM:\*\***

Once everyone is ready,



Let's begin with **\*\*Task 1\*\***:

**\*\*Time Context:\*\* No Time Pressure (NTP)**

**\*\*Task Complexity:\*\* Easy**

**\*\*Estimated Time:\*\* 45 minutes**

You have a total of 45 minutes for this task. We'll remind you of the remaining time only once, so please focus on completing the task efficiently.

##### **\*\*10:30 AM:\*\***

Take the next 5 minutes to review the task. If you have any questions or uncertainties, don't hesitate to ask for clarification. And don't forget to include your student ID on the sheet.

##### **\*\*10:40 AM:\*\***

You now have 45 minutes to complete the task. If you finish early, raise your hand to indicate you're done.

***If someone finishes the task, timestamp their sheet, and they can choose to continue if they wish.***

Remember, this is an individual task, so please refrain from discussing it with your peers. If you have any questions about the task, feel free to ask me. You can begin now.

Time is ticking...

***If someone asks about the time, simply provide them with the current time. If they have questions about the task, encourage them to do what they understand from the instructions.***

**\*\*11:25 AM:\*\***

Time's up! Please stop your work and pass your sheets to the person sitting next to you. We'll collect them from there.

Now, we'd like to gather your feedback on the perceived task load. NASA developed this technique to assess how individuals perceive the workload of a task.

We're handing out the Magnitude of Load (Ratings) sheets. On these sheets, you'll find various sources of workload demands, each with a rating scale ranging from 0 to 100 in increments of 5. Your task is to rate each workload source by marking the appropriate point on the scale. Feel free to ask if you have any questions.

**\*\*11:40 AM:\*\***

We'll now collect all NASA-TLX materials, including your ratings sheets. Please ensure that you've placed your student ID on all the materials you're returning. Thank you!

**\*\*Experimental Session Script\*\***

**Time-Pressure (TP) – Instructions**

**\*\*ROUND 2:\*\***

[Instructions are in *italics* and **bold**, while regular text represents spoken content.]

**\*\*10:00 AM:\*\***

Welcome to our experimental session! Today, we have another series of programming tasks in C++. Please make sure to carefully follow the instructions provided for each task.

Before we continue, may I please confirm with each of you whether you've signed the consent form and completed the questionnaire?

**\*\*10:20 AM:\*\***

*Once everyone is ready,*

**Let's move on to \*\*Task 2\*\*:**

**\*\*Time Context:\*\* Time Pressure (TP)**

**\*\*Task Complexity:\*\* Easy**  Universiti Utara Malaysia

**\*\*Estimated Time:\*\* 15 minutes**

For this task, you have 15 minutes. We'll give you reminders at the 8-minute mark and every 2 minutes after that. Please focus on completing the task efficiently within this time frame.

**\*\*10:30 AM:\*\***

Take the next 5 minutes to quickly review the task. If there's anything you don't understand, please feel free to ask. Also, don't forget to write your student ID on the sheet.

**\*\*10:40 AM:\*\***

You have 15 minutes to complete the entire task. If you finish before the time is up, please let me know by raising your hand.

*When someone finishes the task, I'll timestamp the sheet against the latest easy task under TP they've completed, and they can choose to continue if they wish.*

This is an individual task, so please refrain from discussing it with your peers. If you have any questions about the task, direct them to me.

You may begin now.

Time is ticking...

You have Only 8 minutes left to complete the Task.

Tick, tick, tick...

You have Only 5 minutes left now for the Task.

Tick, tick, tick...

Only 2 minutes left

*If someone asks about the time, I'll provide the current time. If there are questions about the task, encourage participants to proceed with what they understand.*

**\*\*10:55 AM:\*\***

Time's up! Please stop your work and pass your sheets to the person sitting next to you. We'll collect them from there.

Now, we'd like to gather your feedback on the perceived task load. NASA developed this technique to assess how individuals perceive the workload of a task.

We're handing out the Magnitude of Load (Ratings) sheets. These sheets list various sources of workload demands, each with a rating scale from 0 to 100 in increments of 5, covering a range from low to high. Your task is to rate each workload source by marking a tick on the scale. If you have any questions, please don't hesitate to ask.

**\*\*11:10 AM:\*\***

We'll now collect all NASA-TLX materials, including your ratings sheets. Please ensure that you've placed your student ID on all the materials you're returning. Thank you!

## **No-Time-Pressure (NTP) – Instructions**

### **\*\*ROUND 3:\*\***

[Instructions are in italics and bold, while regular text represents spoken content.]

#### **\*\*10:00 AM:\*\***

Welcome to our experimental session! Today, we have another set of programming tasks in C++. Please make sure to carefully follow the instructions provided for each task.

#### **\*\*10:20 AM:\*\***

**Once everyone is ready,**

**Let's proceed with \*\*Task 3\*\*:**

**\*\*Time Context:\*\* No Time Pressure (NTP)**

**\*\*Task Complexity:\*\* Medium**

**\*\*Estimated Time:\*\* 60 minutes**

For this task, you have a total of 60 minutes. We'll remind you about the remaining time only once, so please focus on completing the task efficiently.

#### **\*\*10:30 AM:\*\***

Take the next 5 minutes to review the task briefly. If you have any uncertainties or questions, please don't hesitate to ask for clarification. Also, don't forget to include your student ID on the sheet.

#### **\*\*10:40 AM:\*\***

You have the full 60 minutes to complete this task. If you finish before the allotted time, kindly raise your hand to indicate your completion.

*When someone finishes the task, I'll timestamp the sheet against the medium NTP task they've completed, and they can choose to continue if they wish.*

Remember, this is an individual task, so please avoid discussing it with your peers. If you have any questions about the task, feel free to direct them to me.

You may begin now.

Time is ticking...

*If someone asks about the time, I'll provide the current time. If there are questions about the task, encourage participants to proceed with what they understand.*

**\*\*11:40 AM:\*\***

Time's up! Please stop your work and pass your sheets to the person sitting next to you. We'll collect them from there.

Now, we'd like to gather your feedback on the perceived task load. NASA developed this technique to assess how individuals perceive the workload of a task.

We're handing out the Magnitude of Load (Ratings) sheets. These sheets list various sources of workload demands, each with a rating scale from 0 to 100 in increments of 5, covering a range from low to high. Your task is to rate each workload source by marking a tick on the scale. If you have any questions, please don't hesitate to ask.

**\*\*12:00 PM:\*\***

We'll now collect all NASA-TLX materials, including your ratings sheets. Please ensure that you've placed your student ID on all the materials you're returning. Thank you!

## Time-Pressure (TP) – Instructions

### **\*\*ROUND 4:\*\***

[Instructions are in italics and bold, while regular text represents spoken content.]

### **\*\*10:00 AM:\*\***

Welcome to our experimental session! Today, we have another set of programming tasks in C++. Please make sure to carefully follow the instructions provided for each task.

### **\*\*10:20 AM:\*\***

**Once everyone is ready,**

**Let's proceed with \*\*Task 4\*\*:**

**\*\*Time Context:\*\* Time Pressure (TP)**

**\*\*Task Complexity:\*\* Medium**

**\*\*Estimated Time:\*\* 30 minutes**

For this task, you have 30 minutes. We'll provide the first reminder after fifteen minutes and subsequent reminders every five minutes. Please focus on efficiently completing the task within the given time frame.

### **\*\*10:30 AM:\*\***

Take the next 5 minutes to quickly review the task. If there's anything you don't understand, please don't hesitate to ask for clarification. Also, don't forget to include your student ID on the sheet.

### **\*\*10:40 AM:\*\***

You have the full 30 minutes to complete this task. If you finish before the time is up, please let me know by raising your hand.

***When someone finishes the task, I'll timestamp the sheet against the latest medium TP task they've completed, and they can choose to continue if they wish.***

Remember, this is an individual task, so please refrain from discussing it with your peers. If you have any questions about the task, feel free to direct them to me.

You may begin now.

Time is ticking...

You have Only 15 minutes left to complete the Task.

Tick, tick, tick...

You have Only 10 minutes left now for the Task.

Tick, tick, tick...

You have Only 5 minutes left now for the Task

Tick, tick, tick...

Only 2 minutes left

*If someone asks about the time, I'll provide the current time. If there are questions about the task, encourage participants to proceed with what they understand.*

**\*\*11:10 AM:\*\***

Time's up! Please stop your work and pass your sheets to the person sitting next to you. We'll collect them from there.

Now, we'd like to gather your feedback on the perceived task load. NASA developed this technique to assess how individuals perceive the workload of a task.

We're handing out the Magnitude of Load (Ratings) sheets. These sheets list various sources of workload demands, each with a rating scale from 0 to 100 in increments of 5, covering a range from low to high. Your task is to rate each workload source by marking a tick on the scale. If you have any questions, please don't hesitate to ask.

**\*\*11:25 AM:\*\***

We'll now collect all NASA-TLX materials, including your ratings sheets. Please ensure that you've placed your student ID on all the materials you're returning. Thank you!

## No-Time-Pressure (NTP) – Instructions

### **\*\*ROUND 5:\*\***

[Instructions are in italics and bold, while regular text represents spoken content.]

### **\*\*10:00 AM:\*\***

Welcome to our experimental session! Today, we have another set of programming tasks in C++. Please make sure to carefully follow the instructions provided for each task.

Before we proceed, may I please confirm with each of you whether you've signed the consent form and completed the questionnaire?

### **\*\*10:20 AM:\*\***

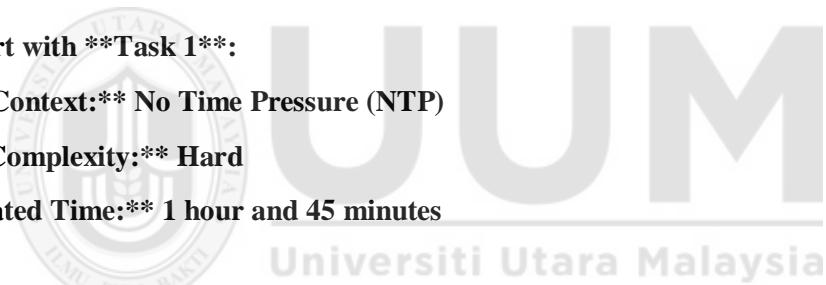
**Once everyone is ready,**

**Let's start with \*\*Task 1\*\*:**

**\*\*Time Context:\*\* No Time Pressure (NTP)**

**\*\*Task Complexity:\*\* Hard**

**\*\*Estimated Time:\*\* 1 hour and 45 minutes**



For this task, you have a total of 1 hour and 45 minutes. We'll remind you about the remaining time only once, so please focus on efficiently completing the task.

### **\*\*10:30 AM:\*\***

Take the next 5 minutes to briefly review the task. If there are any uncertainties or questions, please don't hesitate to ask for clarification. Also, ensure that you include your student ID on the sheet.

### **\*\*10:40 AM:\*\***

You have the full 1 hour and 45 minutes to complete this task. If you finish before the time is up, please let me know by raising your hand.

*When someone finishes the task, I'll timestamp the sheet against the hard NTP task they've completed, and they can choose to continue if they wish.*

Remember, this is an individual task, so please refrain from discussing it with your peers. If you have any questions about the task, feel free to direct them to me.

You may begin now.

Time is ticking...

*If someone asks about the time, I'll provide the current time. If there are questions about the task, encourage participants to proceed with what they understand.*

**\*\*12:25 PM:\*\***

Time's up! Please stop your work and pass your sheets to the person sitting next to you. We'll collect them from there.

Now, we'd like to gather your feedback on the perceived task load. NASA developed this technique to assess how individuals perceive the workload of a task.

We're handing out the Magnitude of Load (Ratings) sheets. These sheets list various sources of workload demands, each with a rating scale from 0 to 100 in increments of 5, covering a range from low to high. Your task is to rate each workload source by marking a tick on the scale. If you have any questions, please don't hesitate to ask.

**\*\*12:40 PM:\*\***

We'll now collect all NASA-TLX materials, including your ratings sheets. Please ensure that you've placed your student ID on all the materials you're returning. Thank you!

## Time-Pressure (TP) – Instructions

### **\*\*ROUND 6:\*\***

[Instructions are in italics and bold, while regular text represents spoken content.]

### **\*\*10:00 AM:\*\***

Welcome to our experimental session! Today, we have another set of programming tasks in C++. Please make sure to carefully follow the instructions provided for each task.

### **\*\*10:20 AM:\*\***

Once everyone is ready,

Let's begin with **Task 6**:

**\*\*Time Context:\*\* Time Pressure (TP)**

**\*\*Task Complexity:\*\* Hard**

**\*\*Estimated Time:\*\* 1 hour and 15 minutes**

For this task, you have 1 hour and 15 minutes. We'll provide the first reminder after fifteen minutes and subsequent reminders every five minutes. Please focus on efficiently completing the task within this time frame.

### **\*\*10:30 AM:\*\***

Take the next 5 minutes to quickly review the task. If there's anything you don't understand, please don't hesitate to ask for clarification. Also, don't forget to include your student ID on the sheet.

### **\*\*10:40 AM:\*\***

You have the full 1 hour and 15 minutes to complete this task. If you finish before the time is up, please let me know by raising your hand.

*When someone finishes the task, I'll timestamp the sheet against the latest medium TP task they've completed, and they can choose to continue if they wish.*

Remember, this is an individual task, so please refrain from discussing it with your peers. If you have any questions about the task, feel free to direct them to me.

You may begin now.

Time is ticking...

You have Only 50 minutes left now for the Task.

Tick, tick, tick...

You have Only 40 minutes left now for the Task

Tick, tick, tick...

You have Only 30 minutes left now for the Task.

Tick, tick, tick...

You have Only 20 minutes left now for the Task

Tick, tick, tick...

You have Only 15 minutes left now for the Task.

Tick, tick, tick...

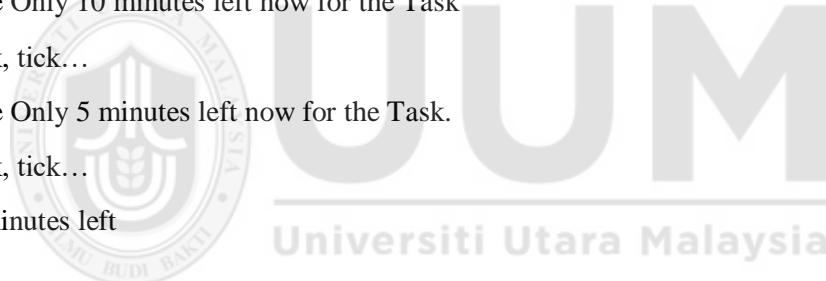
You have Only 10 minutes left now for the Task

Tick, tick, tick...

You have Only 5 minutes left now for the Task.

Tick, tick, tick...

Only 2 minutes left



*If someone asks about the time, I'll provide the current time. If there are questions about the task, encourage participants to proceed with what they understand.*

**\*\*11:55 AM:\*\***

Time's up! Please stop your work and pass your sheets to the person sitting next to you. We'll collect them from there.

Now, we'd like to gather your feedback on the perceived task load. NASA developed this technique to assess how individuals perceive the workload of a task.

We're handing out the Magnitude of Load (Ratings) sheets. These sheets list various sources of workload demands, each with a rating scale from 0 to 100 in increments of 5, covering a range from low to high. Your task is to rate each workload source by marking a tick on the scale. If you have any questions, please don't hesitate to ask.

**\*\*12:20 PM:\*\***

We'll now collect all NASA-TLX materials, including your ratings sheets. Please ensure that you've placed your student ID on all the materials you're returning. Thank you!



## Appendix Z (A)

### Photos of Experiments

This appendix contains photographs taken during the experimental sessions, capturing the setup and participants performing the tasks. These photos provide a visual representation of the experimental environment and demonstrate the conditions under which data were collected.





## Appendix Z (B)

### Photos of Case Studies

This appendix contains photographs taken during the observation of case studies in software houses, capturing the setup and participants performing the tasks. These photos provide a visual representation and demonstrate the conditions under which data were collected.

