

APPLICATION OF MOBILE TOURISM FOR KEDAH

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ABSTRACT

Tourism sector is one of the most important economic sectors in Malaysia and it attracts large numbers of tourists around the world. Tourists face problem of helping access in some remote area in Malaysia. However, Mobile coverage in Malaysia is very help and extensive. This study proposes a mobile application for tourism to serve tourist in Kedah. This study will contribute to support this sector, so this application will provide information, pictures and videos of tourist attractions in Malaysia in state of Kedah, that help the tourists to retrieve information in places that lacks Internet. In addition, this study has use the (Vaishnavi & Kuechler) methodology to develop application. Furthermore, this application will be built on the basis of advanced search to achieve the speed and ease of use, such as coding to filter and count the words.

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CHAPTER ONE

INTRODUCTION

1.1 Introduction

The fast development in the field of information technology has made it easier for user's mobility (Andrews, et al., 2003). In addition the huge development in the area of telecommunications, and makes it easy to browse and use information through the mobile phone such as, Mobile phones and PDAs. This technology is the formation of a new industry with a focus on information technology and mobility (Abowd, 1997).

Mobile technologies are growing speedily, as well as it helps to facilitate the activities of in our life. Moreover, it has played a significant role in the management of relationships between nation, whether economic or social event, or daily life (Goh, Kim, Lavanya, Kim, & Soh, 2006; Muller, Lenhart, Henrici, Hillenbrand, & Muller, 2004).

With the progress of wireless technology, mobile data exchange the information to the phone technology has become easier with the proliferation of networks of telecommunications in the world. It can also, connect to any place any time to obtain the information easily (Stuckman, 2001).

Use of information technology became a key strategy to enhance and improve benefits of competitions in all parts of the world. In addition, the information technology are very important in the development of hospitality services in order to cope with the wishes and needs of tourists (Lam and Cho, 2007; Wang and Qualls, 2007; Duffy, and Donegal, 2010).

The contents of
the thesis is for
internal user
only

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