

**A PROTOTYPE OF KNOWLEDGE BASED
FUZZY ANALYTIC NETWORK PROCESS SYSTEM FOR
SUSTAINABLE MANUFACTURING INDICATOR**

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Abstrak

Sektor pembuatan lestari merupakan paradigma pembuatan yang masih baharu namun paling kompleks. Kekompleksan ini wujud kerana paradigma ini merangkumi tiga aspek kelestarian yang saling bergantung iaitu ekonomi, alam sekitar dan sosial. Dalam memulakan usaha pembuatan lestari, pembentukan indikator merupakan perkara yang perlu diberi perhatian berbanding perkara lain. Malangnya, indikator sedia ada mempunyai beberapa kelemahan yang mungkin menghad ketepatan penilaian prestasi kelestarian sesebuah organisasi. Sementara itu, hanya terdapat sebilangan kecil mekanisme indikator piawai yang mampu untuk menangani keperluan spesifik pelbagai organisasi pembuatan. Sehubungan itu, kajian ini mencadangkan Sistem Proses Rangkaian Analitik Kabur Berasaskan Pengetahuan (KBFANP) yang baharu, dan mampu untuk membantu proses pembuatan keputusan dalam pengurusan pembuatan lestari dengan membangunkan satu mekanisme indikator. Sistem KBFANP ini mengandungi empat fasa utama iaitu Pendahuluan, Pemilihan, Penilaian dan Pengutamaan. Sistem ini menyatukan kelebihan Sistem Berasaskan Pengetahuan, Teori Set Kabur dan Proses Rangkaian Analitik sebagai satu kaedah gabungan indikator piawai yang dapat digunakan dalam semua jenis konteks permasalahan. Satu prototaip Sistem KBFANP telah dibina, diuji dan dianalisis ke atas tiga set data eksperimen dan dua persekitaran pembuatan sebenar. Sistem ini mampu memberi penyelesaian terhadap bahagian yang perlu ditambah baik pada tahap keutamaan yang berbeza-beza. Kajian ini juga menyokong idea pembuatan langsing dan pembuatan hijau sebagai teras dalam pelaksanaan pembuatan lestari. Sistem KBFANP yang dicadangkan boleh bertindak sebagai Sistem Sokongan Keputusan penasihat yang mampu memberi manfaat kepada ahli akademik dan pengamal industri.

Kata kunci: Indikator pembuatan lestari, Sistem berasaskan pengetahuan, Proses rangkaian analitik kabur

Abstract

Sustainable manufacturing is a relatively new but a very complex manufacturing paradigm. The complexity arises as this paradigm covers three interdependent yet mutually supporting sustainability dimensions of economic, environmental and social. In a further step to embark on the essence of sustainable manufacturing, the development of appropriate indicators needs to be emphasized as compared to other efforts. Regrettably, the existing indicators have several drawbacks that may hamper the accuracy of sustainability performance assessment of an organization. As such, there are only a few standardized indicator mechanisms which can suit specific requirements of various manufacturing organizations. Hence, this study suggests a novel Knowledge-Based Fuzzy Analytic Network Process (KBFANP) system which can assist the decision making process of sustainable manufacturing by developing a new indicator mechanism. The KBFANP system comprises of four major phases, namely Initialization, Selection, Evaluation and Prioritization. The system incorporates the advantages of Knowledge-Based System Fuzzy Set Theory and Analytic Network Process into a single unified approach as a standardized indicator, which is applicable to all types of problem setting. A prototype of KBFANP system was developed, tested and analyzed on three experimental data sets and two real manufacturing settings. The system was able to provide solutions on the areas that need improvement with different levels of priority. This study also supports the notion of lean and green manufacturing as the elementary foundation of sustainable manufacturing implementation. The proposed KBFANP system can act as an advisory Decision Support System which is beneficial to both academia and industrial practitioners.

Keywords: Sustainable manufacturing indicator, Knowledge-based system, Fuzzy analytic network process

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List of Abbreviations

| | |
|---------|---|
| ACO | Ant Colony Optimization |
| AHP | Analytic Hierarchy Process |
| AI | Artificial Intelligence |
| ANN | Artificial Neural Network |
| ANP | Analytic Network Process |
| CBR | Case Based Reasoning |
| CI | Computational Intelligence |
| DEA | Data Envelopment Analysis |
| DJSI | Dow Jones Sustainability Index |
| ELECTRE | ELimination Et Choix Traduisant la REalité - ELimination and Choice Expressing Reality |
| EMS | Environmental Management System |
| EPA | Environmental Protection Agency |
| EPI | Environmental Performance Index |
| ES | Expert System |
| FAHP | Fuzzy Analytic Hierarchy Process |
| FANP | Fuzzy Analytic Network Process |
| FKBS | Fuzzy Knowledge Based System |
| FLSP | Fuzzy Least Squares Priority |
| FLLS | Fuzzy Logarithmic Least Squares |
| FPP | Fuzzy Preference Programming |
| FMCDM | Fuzzy Multi Criteria Decision Making |
| FRGS | Fundamental Research Grant Scheme |
| FST | Fuzzy Sets Theory |
| GA | Genetic Algorithm |
| GhG | Greenhouse gas emission |
| GMM | Green Manufacturing Management |
| GRI | Global Reporting Initiative |
| IEA | International Energy Agency |
| IS | Intelligent System |

| | |
|--------|--|
| ISP | Indicators of Sustainable Production |
| JIT | Just in Time |
| KBFANP | Knowledge Based Fuzzy Analytic Network Process |
| KETTHA | Kementerian Tenaga, Teknologi Hijau Dan Air |
| KPI | Key Performance Index |
| KBS | Knowledge Based System |
| LCA | Life Cycle Assessment |
| LCSP | Lowell Centre for Sustainable Production |
| LMM | Lean Manufacturing Management |
| LP | Linear Programming |
| MADM | Multi Attribute Decision Making |
| MCDM | Multi Criteria Decision Making |
| MODM | Multi Objective Decision Making |
| MOHE | Ministry of Higher Education |
| NN | Neural Network |
| OECD | Organization for Economic Co-operation and Development |
| OEE | Overall Equipment Effectiveness |
| PDCA | Plan, Do, Check, Act |
| PDSA | Plan, Do, Study, Act |
| QFD | Quality Function Deployment |
| QMS | Quality Management System |
| SA | Simulated Annealing |
| SOP | Standard of Practice |
| SWOT | Strength, Weakness, Opportunities, Threats |
| TOPSIS | Technique for Order Preference by Similarity to Ideal Solution |
| TPS | Toyota Production System |
| UN | United Nations |
| UNEP | United Nations Environment Programme |
| UNESCO | United Nations Educational, Scientific and Cultural Organization |
| VSM | Value Stream Mapping |

CHAPTER ONE

INTRODUCTION

At the exact time when this thesis first sentence is being written, the total number of the current world population is 7,201,815,103 and keeps on growing at the current rate of 1.14% (Worldometers, 2013). Based on the latest United Nation (UN) projection, a continued increase in population in the future is anticipated as shown in Figure 1.1. Although there exist a steady decline in the population growth rate, the global population is still expected to reach between 8.3 and 10.9 billion by the year 2050 (UN, 2013). At a glance, this figure means nothing if we look this as a single variable. However, it means a global catastrophe if we considered it with the trending issues of scarcity of non-renewable natural resources, emerging natural environment health problems of climate change, increasing energy security and potential global famine (OECD, 2008).

Scientists have debated that current global population expansion and resource consumption increment will indeed threatened the world's economy as well as ecosystem (Nature, 2009). Nevertheless, the existing environmental problems, such as rising levels of greenhouse gas (GhG) emissions, global warming, and various types of pollution, are being further provoked by the population expansion matter (Desonie, 2008). In addition, several experts claimed that overpopulation's real casualty is our environment which as a matter of fact is not true in some point of view because human,

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