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AMALAN SUMBER MANUSIA & KESEIMBANGAN
TUNTUTAN KERJA-TANGGUNGJAWAB PERIBADI
TERHADAP KEPUASAN KERJA: SATU KAJIAN
DI SYARIKAT BERKAITAN KERAJAAN NEGERI KEDAH

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AMALAN SUMBER MANUSIA DAN
KESEIMBANGAN TUNTUTAN KERJA-
TANGGUNGJAWAB PERIBADI TERHADAP
KEPUASAN KERJA:
SATU KAJIAN DI SYARIKAT BERKAITAN
KERAJAAN NEGERI KEDAH
(KEDAH GLC'S)



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TANGGUNGJAWAB PERIBADI DENGAN KEPUASAN KERJA:
TINJAUAN DI SYARIKAT BERKAITAN KERAJAAN (GLC'S KEDAH)



Projek Sarjana ini diserahkan kepada Pusat Pengajian Pengurusan Perniagaan (SBM)
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**AMALAN SUMBER MANUSIA DAN KESEIMBANGAN TUNTUTAN
KERJA – TANGGUNGJAWAB PERIBADI DENGAN KEPUASAN KERJA:
TINJAUAN DI SYARIKAT BERKAITAN KERAJAAN (KEDAH GLC'S)**

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Kertas projek penyelidikan ini dikemukakan untuk memenuhi sebahagian daripada keperluan pengijazahan Program Sarjana Universiti Utara Malaysia (UUM). Saya bersetuju membenarkan pihak perpustakaan UUM untuk mempamerkan sebagai bahan rujukan. Saya juga bersetuju bahawa sebarang bentuk salinan sama ada secara keseluruhan atau sebahagian daripada kertas projek ini untuk tujuan akademik adalah dibolehkan dengan kebenaran penyelia projek penyelidikan ini atau Dekan Sekolah Siswazah. Sebarang bentuk catatan dan salinan bagi tujuan komersial adalah dilarang sama sekali tanpa kebenaran daripada penyelidik. Pernyataan rujukan kepada penulis dan pihak UUM perlulah dinyatakan jika sebarang bentuk rujukan dibuat ke atas kertas projek ini.

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KEDAH DARULAMAN

ABSTRAK

Kajian ini adalah bertujuan untuk melihat sejauh mana hubungan amalan sumber dan keseimbangan tuntutan kerja-tanggungjawab peribadi mempengaruhi Kepuasan Kerja kakitangan di Syarikat Berkaitan Kerajaan Negeri Kedah (Kedah GLC's). Kajian ini telah dijalankan di tiga buah GLC's iaitu Perbadanan Kemajuan Negeri Kedah, Perbadanan Menteri Besar dan Yayasan Islam Negeri Kedah yang melibatkan seramai 152 kakitangan yang terdiri daripada kumpulan sokongan I dan II di semua bahagian dan unit organisasi. Objektif kajian ini adalah untuk (i) mengenalpasti hubungan Amalan Sumber Manusia terhadap Kepuasan Kerja dan, (ii) mengenalpasti hubungan Keseimbangan Tuntutan Kerja-Tanggungjawab Peribadi terhadap Kepuasan Kerja. Borang soal selidik telah diedarkan secara bersemuka kepada kakitangan kumpulan sokongan I dan II yang merupakan sampel bagi kajian ini. Pengkaji mencadangkan supaya pihak pentadbiran di GLC's Malaysia sentiasa menjadikan Amalan Sumber Manusia sebagai komponen penting yang dapat mempengaruhi kepuasan kerja kakitangan di GLC's.



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ABSTRACT

The aim of this research is to examine the relationship between Human Resource Practice and Work-Life Balance towards Job Satisfaction among the workers Kedah Government Links Company (Kedah GLC's) such as Kedah State Development Corporation (PKNK), the Menteri Besar Incorporated (MBI) and Yayasan Islam Negeri Kedah (YINK). This study took place in GLC's and comprising about 152 staffs from the support I and II in all department and units. The objectives are (i) to identify the relationship of Human Resource Practices on Job Satisfaction and, (ii) identify relationships Work-Life Balance on Job Satisfaction. Questionnaires were distributed to staff through face to face for support staff I and II from a sample of this study. So, the researchers suggested to the administration of the GLC's Malaysia to always practice the Human resource role because it is an important component that can affect the job satisfaction of staff in GLC's.



PENGHARGAAN

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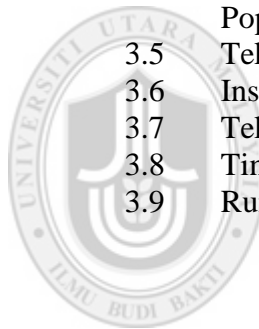
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DAFTAR SINGKATAN PERKATAAN

GLC's -	Syarikat Berkaitan Kerajaan Negeri Kedah
PKNK -	Perbadanan Kemajuan Negeri Kedah
YINK -	Yayasan Islam Negeri Kedah
MBI -	Perbadanan Menteri Besar (Kedah)
SPSS -	<i>Statistical Package for Social Science</i>



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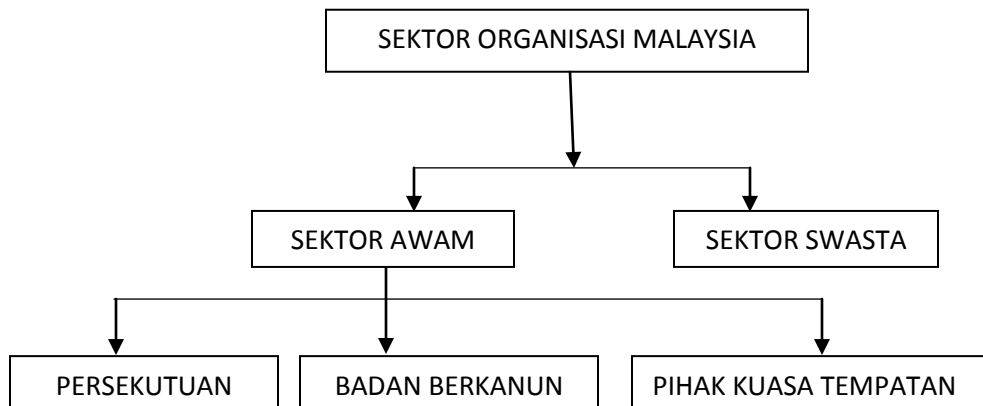
BAB 1

PENGENALAN

1.1 Pendahuluan

Bab ini membincangkan mengenai latar belakang kajian, pernyataan masalah dan persoalan kajian serta objektif kajian. Selain itu, ia turut membicarakan mengenai kepentingan kajian, limitasi dan skop kajian serta struktur kertas kajian.

1.2 Latarbelakang Kajian



Rajah 1.1 *Sektor Organisasi Malaysia*

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